

Meeting members where they are for dental care



Delivering an integrated and innovative solution designed to provide dental care 365 days a year

Smart Scan* combines Artificial Intelligence (AI) technology, the support of a dentist and the right over-the-counter treatment to help members manage their oral health.

How it works

Members, using the Smart Scan tool, receive a report that includes a wellness score and summary of conditions. Plus, messaging to seek care from a dentist if needed.

Only Aetna Dental members get 24/7 instant access to:

- Customized product recommendations for at-home treatment
- Products to purchase, many at a discount, like Listerine mouthwash, specialty toothpaste, probiotics and much more

*Only available through Dental.com.

¹ Centers for Disease Control and Prevention, Oral Health Surveillance Report, 2019 Accessed April 2024..

² National Library of Medicine, Update on Prevalence of Periodontitis in Adults in the United States: NHANES 2009 to 2012. Accessed April 2024.

³ American Dental Association, Emergency Department Visits for Dental Conditions - A Snapshot, April 2020. Accessed April 2024.



More than
25%

of adults have untreated cavities¹

Nearly
half of
Americans

aged 30 or over show signs of gum disease²

Over **2 million**

ER visits per year for dental emergencies³

Care for your smile anywhere, anytime

24/7 virtual dental care

PPO Members can connect remotely with dentists and upload x-rays, treatment plan and other records for their review.

Dental providers can facilitate routine and/or oral evaluations, answer questions, provide advice, prescribe medication and refer patients to a specialist.

Why virtual dental care matters:

- Controlled costs (ER diversion)
- Higher satisfaction
- Healthier outcomes
- Improved productivity



Talk to a dentist
anytime, anywhere



Receive quality care
via phone or video



Access 24/7 support
to state-licensed dentists

