

How to Request Warranty Repair?

Contact Vendor

1. Call **213-241-5200**
2. **Press 1** for computers under warranty
3. Select from one the following options:
 - **Press 1** for APPLE computers under warranty
 - **Press 2** for ACER branded Chromebooks purchased through Trox
 - **Press 3** for desktops, laptops, and classroom camera systems for online-hybrid learning purchased through AREY JONES

Your call will be transferred directly to the vendor to move forward with assessing damaged device. Replacement will be provided if applicable.

PRESS 1 for Computers Under Warranty

PRESS 1 for Apple computers under warranty

PRESS 2 for Acer branded Chromebooks purchased through Trox

PRESS 3 for desktops, laptops, and classroom camera systems for online-hybrid learning purchased through Arey Jones

PRESS 4 to the main menu

PRESS 2 for All Password Issues