

- **What if I just want to access email or calendar from my phone?**
 - MFA will be required when using non-LAUSD network.
- **Does it work for Apple and Android phones?**
 - Yes, MFA works with Apple, Android, and non-smartphone devices.
- **How do I update or change my registered MFA DEVICE?**
 - MFA registered device can be updated by connecting to a district network or by calling helpdesk at (213) 241-5200
 - Directions for self-service:
 1. Go to <https://aka.ms/mfasetup>
 2. Sign in with your account credentials and choose your preferred MFA method. **The Application method is strongly recommended.**
 3. Configure the appropriate information for your preferred MFA method.
 4. Save the resulting MFA configuration and verify your selected MFA option (the portal will guide you through this process).
- **Should I register a 2nd (phone number) device for MFA**
 - Yes, it's recommended in case you don't have access to the first device
- **Can I opt out of MFA?**
 - No, MFA is only required when accessing district apps using non-LAUSD network
- **What if I just want to access email or calendar from my phone?**
 - MFA is required when accessing district apps using non-LAUSD network
- **What if I don't have a District phone?**
 - You can use your personal phone to register for MFA
- **Will I get reimbursed for my personal cell phone?**
 - No