



## Positive Behavior Interventions and Supports Complaint Process

### I. Purpose

Per the School Climate Bill of Rights resolution adopted by the LAUSD Board of Education on May 6, 2013, all students and parents have the right to file a complaint if a Multi-Tiered System of Positive Behavior Interventions and Supports (PBIS) is not implemented within 60 days of student's request.

Complaints may be filed for not implementing the following:

- a. Including parents in the implementation efforts and providing training to parents on PBIS
- b. Setting publicly measurable outcomes and benchmarks, consistent with federal and state confidentiality and privacy laws, for decreasing the number of students for each race and ethnic subgroup that are referred to the office, suspended, involuntarily transferred, or expelled from school
- c. Having a school-based team, which includes a parent, to guide the implementation efforts
- d. Having behavioral expectations that are defined, taught, and reinforced by all staff and communicated to all students
- e. Regularly collecting and analyzing discipline data to share with the school community, consistent with federal and state confidentiality and privacy laws, to inform practices and procedures

### II. How to file a complaint

Complaints may be submitted in the following manner:

- *Online submission:* Access link at <https://dfpcomplaint.lausd.net/ComplaintForm.aspx>
- *Call in:* Local District Office

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| <b>Local District Central</b><br>2328 St. James Place<br>Los Angeles, CA 90007<br>(213) 241 - 0126 | <b>Local District East</b><br>2151 N. Soto St.<br>Los Angeles, CA 90032<br>(213) 224 - 3100 | <b>Local District Northeast</b><br>8401 Arleta Ave.<br>Sun Valley, CA 91352<br>(818) 252 - 5400  |
| <b>Local District Northwest</b><br>6621 Balboa Blvd.<br>Van Nuys, CA 91406<br>(818) 654 - 3600     | <b>Local District South</b><br>1208 Magnolia Ave.<br>Gardena, CA 90247<br>(310) 354 - 3400  | <b>Local District West</b><br>11380 W. Graham Place<br>Los Angeles, CA 90064<br>(310) 914 - 2100 |

A finding of failure to fully implement shall be addressed through an on-site process involving parents and students to develop a school-site implementation plan including trainings and other tools necessary to resolve the failure to fully implement within 130 days.