



District Google Apps Program

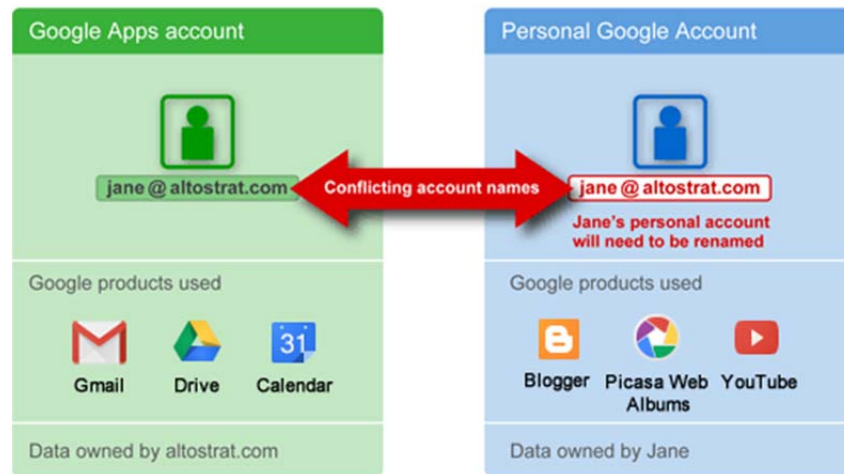
Resolving Conflicting Google Accounts



What you need to know:

- Employees who have previously set up a personal Google Account using their District email address (username@lausd.net) will have a conflict.

Two separate accounts with the same email address



Source URL: <https://support.google.com/a/answer/185186?hl=en>

- The District is developing a tool based on the Google Apps products to resolve this conflict.

What you need to do:

The first time affected users sign-in after the District sets up the Google accounts, users will be prompted to rename their personal Google Account using one of these options:

- Change to an account with a Gmail address (e.g., jane@gmail.com).
- Change to an account with a different email address (e.g., jane@yahoo.com).
- Sign-in with a temporary username Google automatically provides (e.g., jane%mydomain@tempaccount.com). This option is not a permanent solution, so it is best to choose one of the first two options above.

Please note that in all cases, the data in a personal account will remain safe and accessible to that user.