

# How to determine which operating system, Microsoft Outlook version and web browser you have for connecting to Office 365

# Objective

This document provides instructions on how to determine which operating system, office client and web browser you're running on your computer. This is necessary in order to ensure your computer meets the requirements for connecting to Office 365.

# Part 1 - How to check which Windows Operating system you're running.

## Windows 8

- 1. On the Start screen, type **Computer**, press and hold or right-click **Computer**, and then tap or click **Properties**.
- 2. Look under Windows edition for the version and edition of Windows that your PC is running.



# Windows 7 or Windows Vista

- 1. Click the **Start** button , enter **Computer** in the search box, right-click **Computer**, and then click **Properties**.
- 2. Look under Windows edition for the version and edition of Windows that your PC is running.



## Windows XP

1. Click the **Start** button <sup>(1)</sup>, click **Run**, type **winver**, and then press Enter.



#### **Apple Mac OS X**

- 1. From the **Apple** ( ) menu, choose **About This Mac**.
- 2. Click the Version number underneath where the window says "OS X". The About This Mac window then displays your OS X version number in place of the version number.

O O About This Mac
OS X
Version 10.9.1
Software Update
Processor 1.7 GHz Intel Core i7
Memory 8 GB 1600 MHz DDR3
More Info
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## Part 2 - How to check which version of Microsoft Outlook you're running

## Outlook 2003

1. Start Outlook, then go to the Help menu and choose About Microsoft Outlook.



## Outlook 2007

1. Start Outlook, then go to the Help menu and choose About Microsoft Outlook.



## Outlook 2010

1. Start Outlook, then go to the **File**  $\rightarrow$  **Help** menu.



#### Outlook 2013

1. Start Outlook, then go to the **File**  $\rightarrow$  **Office** Account.



#### **Outlook for Mac 2011**

- 1. Open Outlook, click on the menu labeled **Outlook** (next to the Apple logo 🗳 in the top left corner of the screen).
- 2. Click About Outlook.



#### Part 2 - How to check which web browser you're running

#### **Internet Explorer 8 or 9**

- 1. Open Internet Explorer.
- 2. Click the Help menu, and then click About Internet Explorer.



Version: 8.0.6001, 18702 Cipher Strength: 128-bit Product ID: 01398-640-7034923-23307 Update Versions: 0

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## **Internet Explorer 10 or 11**

- 1. Open Internet Explorer.
- 2. Click the **Tools** button <sup>(2)</sup> then click **About Internet Explorer**.



# Google Chrome

1. Open Chrome and go to the **menu** icon  $\rightarrow$  **About Google Chrome**.



# Mozilla Firefox

1. Open Firefox, click the help menu icon  $\equiv \rightarrow$  click help 0 and select About Firefox.



## Safari

1. Open Safari, click the menu labelled **Safari** (next to the Apple logo **\$** in the top left corner of the screen).



