How to Request Help

Allows users to contact support to request assistance and report a problem.

Step 1

Log into the Self-Service Portal at
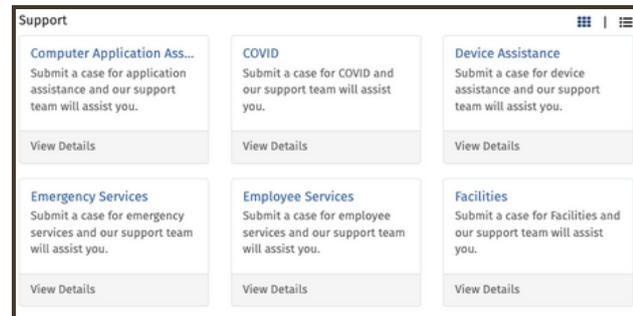
https://lausd.service-now.com/lausd

Step 2

Select Request Help

in the center of the webpage

Step 3

Select a support category

Step 4

Complete the form and click Submit

Step 5

To view the status of your case, click on Track Requests on the top menu toolbar