

How to enable Outlook Web App (OWA) Light Mode in Office 365

Objective

This document provide instructions on how to access your Office 365 mailbox using Outlook Web App (OWA) Light mode. OWA Light mode provides a "light" experience that works much better in older web browsers such as Internet Explorer 8.

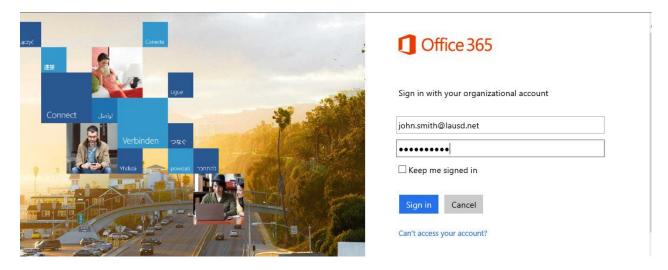
Step 1 - Open your web browser

Open your chosen web browser on your computer and navigate to http://mailbox.lausd.net.



Step 2 - Enter your LAUSD user credentials

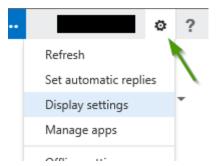
Enter your LAUSD email address and password.



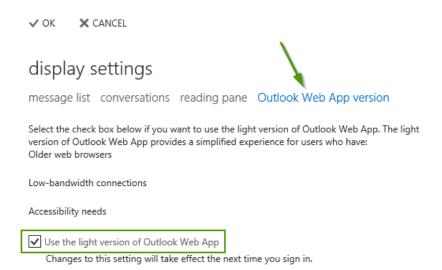
Please contact the LAUSD IT Helpdesk on (213) 241-5200 or submit an online service ticket at https://itdscweb.lausd.net/sc/ess.do for technical assistance if you are unsure what your email address or password is.

Step 4 - Enable OWA Light mode

Select the "Cogwheel" icon in the upper right corner and **Display Settings** → **Outlook Web App version**.



Select the option Use the light version of Outlook Web App and click OK.



Step 5 - Sign out of Office 365

Sign out of Office 365 and sign back in. Upon doing so, you will be presented with your mailbox in OWA Light mode.

