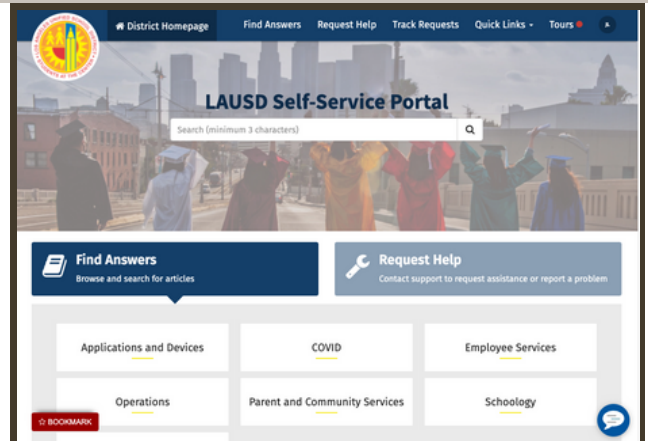# How to access Knowledge Articles

Knowledge Articles provide users with information on wide range of support topics, such as academic tools, operations, family resources, health and wellness, and technology.
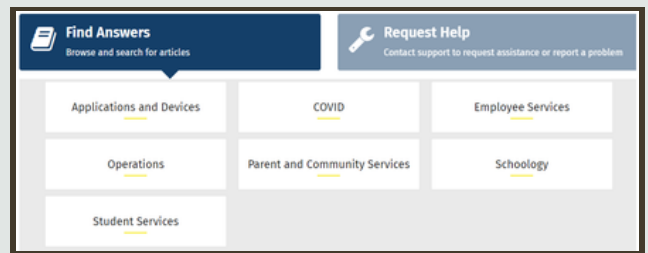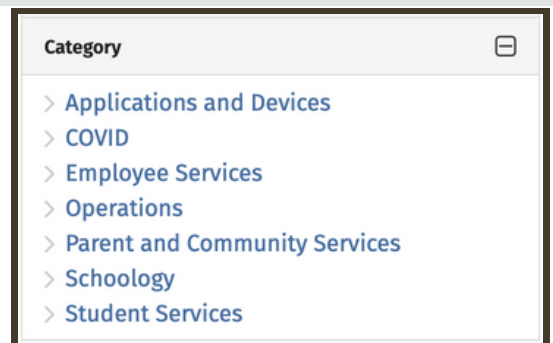
Step 1

Access the Self-Service Portal

https://lausd.service-now.com/lausd

Step 2

Select Find Answers

In the center of the webpage

Step 3

Optional #1: Filter by categories

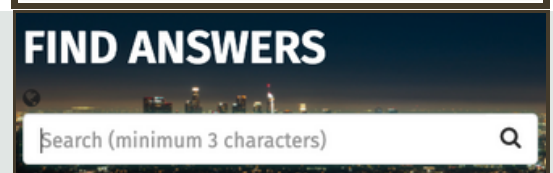**by selecting a category on the right tool bar**

Step 4

Optional #2: Filter by keywords

Step 5

Select a Knowledge Article to view it