

# Summary of Dental Benefits and Coverage Disclosure Matrix (SDBC)

### **Part I: GENERAL INFORMATION**

Insurer Name: Aetna Life Insurance Company Plan Name: Aetna Dental® PPO

Policy Type: PPO Insurer Phone #: 1-877-238-6200

Effective Date: 01/01/2025-12/31/2025 Insurer Website: Aetna.com

THIS MATRIX IS INTENDED TO BE USED TO HELP YOU COMPARE COVERAGE BENEFITS AND WHAT YOU WILL PAY FOR COVERED SERVICES. THIS IS A SUMMARY ONLY AND DOES NOT INCLUDE THE PREMIUM COSTS OF THIS DENTAL BENEFITS PACKAGE. PLEASE CONSULT YOUR EVIDENCE OF COVERAGE AND DENTAL CONTRACT FOR A DETAILED DESCRIPTION OF COVERAGE BENEFITS AND LIMITATIONS. FOR MORE INFORMATION ABOUT YOUR COVERAGE, VISIT THE INSURER WEBSITE AT Aetna.com OR CALL 1-877-238-6200.

#### THIS MATRIX IS NOT A GUARANTEE OF EXPENSES OR PAYMENT.

### Part II: DEDUCTIBLES

Deductible	In-Network	Out-of-Network	
Dental	\$100 per individual combined with Out-of-Network	\$100 per individual combined with In-Network	
Orthodontia	None	None	

- The **deductible** applies to the following services: Basic & Major.
- A **deductible** is the amount you are required to pay for covered dental services each policy year before the insurer begins to pay for the cost of covered dental treatment.
- **In-network services** are dental care services provided by dentists or other licensed dental care providers that contract with your insurer for alternative rate of payment for dental services.
- Out-of-network services are dental care services provided by dentists or other licensed dental care providers that have not contracted with your insurer for alternative rates of payment.

### Part III: MAXIMUMS POLICY WILL PAY

Maximums	In-Network	Out-of-Network
Annual Maximum	\$3,000 per individual combined with Out-of- Network	\$3,000 per individual combined with In-Network
Lifetime or Annual Maximum for Orthodontia	\$750 per individual per lifetime combined with Out-of-Network	\$750 per individual per lifetime combined with In- Network

- **Annual maximum** is the maximum dollar amount your policy will pay toward the cost of dental care within a specific period of time, usually a consecutive 12-month or calendar year period. Not all services accrue to the annual maximum.
- **Lifetime maximum** means the maximum dollar amount your policy providing dental benefits will pay for the life of the enrollee. Lifetime maximums usually apply to specific services, such as orthodontic treatment.

### **Part IV: WAITING PERIODS**

**Waiting Periods**: A waiting period is the amount of time that must pass before you are eligible to receive benefits or services for all or certain dental treatments. **Does not apply.** 

### Part V: WHAT YOU WILL PAY

All copayments and coinsurance costs shown in this chart apply after your deductible has been met, if a deductible applies. The Common Dental Procedures fit into one of the following applicable categories: Preventive & Diagnostic, Basic or Major. The Benefit Limitations and Exclusions column includes common limitations and exclusions only. For a full list, see the full disclosure document referenced in the Benefit Limitations and Exclusions column.

Common Dental Procedures	Category	In-Network	Out-of- Network	Benefit Limitations and Exclusions
Oral Exam	Preventive & Diagnostic	No charge	20%	Two routine & two problem-focused exams per year.  For more information about dental limitations & exceptions, including balance billing by out-of-network dentists, see your policy documents.
Bitewing X-ray	Preventive & Diagnostic	No charge	20%	Two sets per year.
Cleaning	Preventive & Diagnostic	No charge	20%	Two per year.
Filling	Basic	20% for anterior resin composite	40% for anterior resin composite	
Extraction, Erupted Tooth or Exposed Root	Basic	20%	40%	
Root Canal	Basic	20% for molar	40% for molar	
Scaling and Root Planing	Basic	20%	40%	Four separate quadrants per 2 rolling years.
Ceramic Crown	Major	50%	50%	Replacement of existing crown limited to once every 3 years.

Common Dental Procedures	Category	In-Network	Out-of- Network	Benefit Limitations and Exclusions
Removable Partial Denture	Major	50%	50%	Replacement of existing denture limited to once every 3 years.
Extraction, Erupted Tooth with Bone Removal	Basic	20%	40%	
Orthodontia	Orthodontia	50%	50%	

# Part VI: COVERAGE EXAMPLES

THESE EXAMPLES DO NOT REPRESENT A COST ESTIMATOR OR GUARANTEE OF PAYMENT. The examples provided represent commonly used services in the categories of Diagnostic and Preventive, Basic and Major Services for illustrative purposes and to compare this product to other dental products you may be considering. Your actual costs will likely be different from those shown in the chart below depending on the actual care you receive, the prices your providers charge and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and the summary of excluded services under the plan.

Dana Has a Dental Appointment with a New Dentist	Sam Needs a Tooth Filled	Maria Needs a Crown
New patient exam, x-rays (FMX) and cleaning	Resin-based composite - one surface, posterior	Crown - porcelain/ceramic substrate

Dana's Visit	Dana's Cost	Sam's Visit	Sam's Cost	Maria's Visit	Maria's Cost
Total Cost of Care	In-network: \$400	Total Cost of Care	In-network: \$150	Total Cost of Care	In-network: \$1,300
	Out-of-network: \$550		Out-of-network: \$200		Out-of-network: \$1,750
Deductible	In-network: Not Applicable	Deductible	In-network: \$100	Deductible	In-network: \$100
	Out-of-network: Not Applicable		Out-of-network: \$100		Out-of-network: \$100
Annual Maximum (Plan Will Pay)	In-network: Not Applicable	Annual Maximum (Plan Will Pay)	In-network: \$3,000	Annual Maximum (Plan Will Pay)	In-network: \$3,000
	Out-of-network: Not Applicable		Out-of-network: \$3,000		Out-of-network: \$3,000
Patient Cost (copayment or coinsurance)	In-network: \$0 Out-of-network: 20%	Patient Cost (copayment or coinsurance)	In-network: 20% Out-of-network: 40%	Patient Cost (copayment or coinsurance)	In-network: 50% Out-of-network: 50%

Dana's Visit	Dana's Cost	Sam's Visit	Sam's Cost	Maria's Visit	Maria's Cost
In this example, Dana would pay (includes copays/ coinsurance and deductible, if applicable):	In-network: \$0 Out-of-network: \$110	In this example, Sam would pay (includes copays/ coinsurance and deductible, if applicable):	In-network: \$110 Out-of-network: \$140	In this example, Maria would pay (includes copays/ coinsurance and deductible, if applicable):	In-network: \$700 Out-of-network: \$925
Summary of what is not covered or subject to a limitation:	Oral Exam: Two routine exams per year. X-rays (FMX): One set per 3 rolling years. Cleaning: Two per year. For more information about dental limitations & exceptions, including balance billing by out-of-network dentists, see your policy documents.	Summary of what is not covered or subject to a limitation:	Annual maximum applies. For more information about dental limitations & exceptions, including balance billing by out-of-network dentists, see your policy documents.	Summary of what is not covered or subject to a limitation:	Annual maximum applies. Replacement once every 3 years. For more information about dental limitations & exceptions, including balance billing by out-of-network dentists, see your policy documents.

# **Assistive Technology**

Persons using assistive technology may not be able to fully access the following information. For assistance, please call 1-888-982-3862.

### **Smartphone or Tablet**

To view documents from your smartphone or tablet, the free WinZip app is required. It may be available from your App Store.

### **Non-Discrimination**

Aetna complies with applicable California and Federal civil rights laws and does not discriminate, exclude or treat people differently based on their race, color, national origin, ancestry, religion, sex, marital status, age, gender, gender identity, sexual orientation or disability.

Aetna provides free aids/services to people with disabilities and to people who need language assistance.

If you need a qualified interpreter, written information in other formats, translation or other services, call the number on your ID card.

If you believe we have failed to provide these services or otherwise discriminated based on race, color, national origin, ancestry, religion, sex, marital status, age, gender, gender identity, sexual orientation or disability, you can also file a grievance with the Civil Rights Coordinator by contacting:

Civil Rights Coordinator, Non-HMO, P.O. Box 14462, Lexington, KY 40512, 1-800-648-7817, TTY: 711, Fax: 859-425-3379, CRCoordinator@aetna.com

Civil Rights Coordinator, HMO, P.O. Box 24030, Fresno, CA 93779, 1-800-648-7817, TTY: 711, Fax: 860-262-7705 CRCoordinator@aetna.com

You can also file a complaint with the California Department of Insurance at <a href="www.insurance.ca.gov">www.insurance.ca.gov</a>, or at: Consumer Services Division, 300 Spring Street South Tower, Los Angeles CA 90013, or at 1-800-927-HELP (4357), TDD: 1-800-482-4TDD (4833).

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights if there is a concern of discrimination based on the federal protected classes which include race, color, national origin, age, disability, or sex. You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>, or at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, or at 1-800-368-1019, 800-537-7697 (TDD).

Dental policies and plans are insured and/or administered by Aetna Life Insurance Company (Aetna). Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice.

### TTY: 711

## **Language Assistance:**

For language assistance in your language call 1-877-238-6200 at no cost.

Albanian - Për shërbime përkthimi falas për ju, telefononi 1-877-238-6200.

Amharic - የቋንቋ አንልግሎቶችን ያለክፍያ ለማማኘት፣ በ 1-877-238-6200 ይደውሉ ፡፡

مقرل ا على على الصال ا عاجر ل ا ، تفلك عن أنود قيو غلل التامدخل العلى على على الصال العاجر ل العلى المنطقة على المنطقة المنطق

Armenian - Անվձար լեզվական ծառայություններից օգտվելու համար զանգահարեք 1-877-238-6200 հեռախոսահամարով։

Bahasa-Indonesia - Untuk bantuan dalam bahasa Indonesia, silakan hubungi 1-877-238-6200 tanpa dikenakan biaya.

Bantu-Kirundi - Kugira uronke serivisi z'indimi atakiguzi, hamagara 1-877-238-6200.

Bengali-Bangala - আপনাক বেনামূক্য ভোষা প্রবিক্ষা প্রপক্ত হক্য এই নুম্বক প্রেযক নি রেন: 1-877-238-62001

Bisayan-Visayan - Ngadto maakses ang mga serbisyo sa pinulongan alang libre, tawagan sa 1-877-238-6200.

Burmese - သင့်အနေဖြင့် အခကြေးငွေ မပေးရပဲ ဘာသာစကားဂန်ဆောင်မှုများ ရရှိနိုင်ရန် 1-877-238-6200 သို့ ဖုန်းခေါ် ဆိုပါ။

Catalan - Per accedir a serveis lingüístics sense cap cost per vostè, telefoni al 1-877-238-6200.

Chamorro - Para un hago' i setbision lengguåhi ni dibåtde para hågu, ågang 1-877-238-6200.

Cherokee - GYAJ SUHAAJ OGOLOTJI L AFAJ JCEGWIJ AY, OFABWOB 1-877-238-6200.

Chinese - 如欲使用免費語言服務,請致電 1-877-238-6200。

Choctaw - Anumpa tohsholi I toksvli ya peh pilla ho ish I paya hinla, I paya 1-877-238-6200.

Cushite - Tajaajiiloota afaanii garuu bilisaa ati argaachuuf,bilbili 1-877-238-6200.

Dutch - Voor gratis toegang tot taaldiensten, bell 1-877-238-6200.

French - Afin d'accéder aux services langagiers sans frais, composez le 1-877-238-6200.

French Creole - Pou jwenn sèvis lang gratis, rele 1-877-238-6200.

German - Um auf für Sie kostenlose Sprachdienstleistungen zuzugreifen, rufen Sie 1-877-238-6200 an.

Greek - Για να επικοινωνήσετε χωρίς χρέωση με το κέντρο υποστήριξης πελατών στη γλώσσα σας, τηλεφωνήστε στον αριθμό 1-877-238-6200.

Gujarati - તમારે કોઇ જાતના ખર્ચ વિના ભાષાની સેશિઓની પહોોંર માટે, કોલ કરો 1-877-238-6200.

Hawaiian - No ka wala'au 'ana me ka lawelawe 'ōlelo e kahea aku i kēia helu kelepona 1-877-238-6200 Kāki 'ole 'ia kēia kōkua nei.

Hindi - आपके लिए बिना किसी कीमत के भाषा सेवाओं का उपयोग करने के लिए, 1-877-238-6200 पर कॉल करें।

Hmong - Xav tau kev pab txhais lus tsis muaj nqi them rau koj, hu 1-877-238-6200.

lgbo - Iji nwetaòhèrè na oru gasi asusu n'efu, kpoo 1-877-238-6200.

llocano - Tapno maaksesyo dagiti serbisio maipapan iti pagsasao nga awan ti bayadanyo, tawagan ti 1-877-238-6200.

Indonesian - Untuk mengakses layanan bahasa tanpa dikenakan biaya, hubungi 1-877-238-6200.

Italian - Per accedere ai servizi linguistici, senza alcun costo per lei, chiami il numero 1-877-238-6200.

Japanese - 言語サービスを無料でご利用いただくには、1-877-238-6200 までお電話ください

Karen - လာတာ်ကမာန္ခါကိုြာအတာ်မာစားအတာ်ဖံးတာ်မာတဖဉ်လာတအို် ဒီးအပူးလာကဘဉ်ဟုဉ်အီးအင်္ဂါဘဉ်နှဉ် ကိုး 1-877-238-6200 တက္ခါ.

Korean - 무료 언어 서비스를 이용하려면 1-877-238-6200 번으로 전화해 주십시오.

Kru-Bassa - M dyi wudu-dù kà kò dò bě dyi móuń nì Pídyi ní, nìí, dá nòbà nìà kε: 1-877-238-6200.

ی در اهڙ مب مکب ي دن دو يي مي ، و ت و جي ت ي ب مب ن اهز ي راز و گـت مرز خ مب ن تشيء گار ي پيس د و بي 1-877-238-6200

Laotian - ເພື່ອເຂົ້າໃຊ້ການບໍລິການພາສາໂດຍປື່ເສຍຄື່າຕື່ກັບທີ່ານ, ໃຫ້ໂທຫາເບີ 1-877-238-6200.

Marathi - कोणत्याही श्लुकाशिवाय भाषा सेवा प्राप्त करण्यासाठी 1-877-238-6200 वर फोन करा.

Marshallese - Nan etal nan jikin jiban ikijen Kajin ilo an ejelok onen nan kwe, kirlok 1-877-238-6200.

Micronesian Pwehn alehdi sawas en lokaia kan ni sohte pweipwei, koahlih 1-877-238-6200. Pohnpeyan -

Mon-Khmer ដ ្រីម្បីទទួលបានដវោកម្មភាសាដ លឥតគិតថ្លៃ ម្សែប៉ែងលាក់អុនក រូ មុងទៅទូរពែ្ទដៅកាន់ដលខ 1-877-238-6200។. Cambodian -

Navajo - T'áá ni nizaad k'ehjí bee níká a'doowol doo bááh ílínígóó kojj' hólne 1-877-238-6200.

Nepali - निःशुल्क भाषा सेवा प्राप्त गनन 1-877-238-6200 मा टेलिफोन गनुनहोस् ।

Nilotic-Dinka - Të koor yin wëër de thokic ke cin wëu kor keek tënon yin. Ke col koc ye koc kuony ne nomba 1-877-238-6200.

Norwegian - For tilgang til kostnadsfri språktjenester, ring 1-877-238-6200.

Pennsylvania Dutch - Um Schprooch Services zu griege mitaus Koscht, ruff 1-877-238-6200.

برای دسترسی به خدمات زبان به طور رایگان، با شماره 6200-238-1-877 تماس بگیرید . Persian-

Polish - Aby uzyskać dostęp do bezpłatnych usług językowych proszę zadzwonoć 1-877-238-6200.

Portuguese - Para acessar os serviços de idiomas sem custo para você, ligue para 1-877-238-6200.

Punjabi - ਤੁਹਾਡੇ ਲਈ ਬਨਿਾਂ ਬਸਿੇ ਮਿਤ ਵਾਲੀਆਂ ਭਾਸ਼ਾ ਸੇਵਾਵਾਂ ਦੀ ਵਰਤੋਂ ਰਿਨ ਲਈ, 1-877-238-6200 'ਤੇ ਫ਼ੋਨ ਰਿੋ।

Romanian - Pentru a accesa gratuit serviciile de limbă, apelați 1-877-238-6200.

Russian - Для того чтобы бесплатно получить помощь переводчика, позвоните по телефону 1-877-238-6200.

Samoan - Mo le mauaina o auaunaga tau gagana e aunoa ma se totogi, vala'au le 1-877-238-6200.

Serbo-Croatian - Za besplatne prevodilačke usluge pozovite 1-877-238-6200.

Spanish - Para acceder a los servicios de idiomas sin costo, llame al 1-877-238-6200.

Sudanic-Fulfude - Heeba a nasta jangirde djey wolde wola chede bo apelou lamba 1-877-238-6200.

Swahili - Kupata huduma za lugha bila malipo kwako, piga 1-877-238-6200.

Tagalog - Para ma-access ang mga serbisyo sa wika nang wala kayong babayaran, tumawag sa 1-877-238-6200.

Telugu - మీరు భష నేవలను ఉచితంగ అందుకున ందుకు, 1-877-238-6200 కు శల్ చేయండి.

Thai - หากท่านต้องการเข้าถึงการบริการทางด้านภาษาโดยไม่มีค่าใช้จ่าย โปรดโทร 1-877-238-6200.

Tongan - Kapau 'oku ke fiema'u ta'etōtōngi 'a e ngaahi sēvesi kotoa pē he ngaahi lea kotoa, telefoni ki he 1-877-238-6200.

Trukese - Ren omw kopwe angei aninisin eman chon awewei (ese kamo), kopwe kori 1-877-238-6200.

Turkish - Sizin için ücretsiz dil hizmetlerine erişebilmek için, 1-877-238-6200 numarayı arayın.

Ukrainian - Щоб отримати безкоштовний доступ до мовних послуг, задзвоніть за номером 1-877-238-6200.

بالقیمت زبان سے متعلقہ خدمات حاصل کرنے کے لیے 6200-877-1-877 پر بات کریں-.

Vietnamese - Nếu quý vị muốn sử dụng miễn phí các dịch vụ ngôn ngữ, hãy gọi tới số 1-877-238-6200.

Yiddish - 1-877-238-6200 צו צוטריט רארפשַ באדַינונגען אין קיין פרייַז צו איר, רופן

Yoruba - Lati wonú awon ise èdè l'ofe fun o, pe 1-877-238-6200.