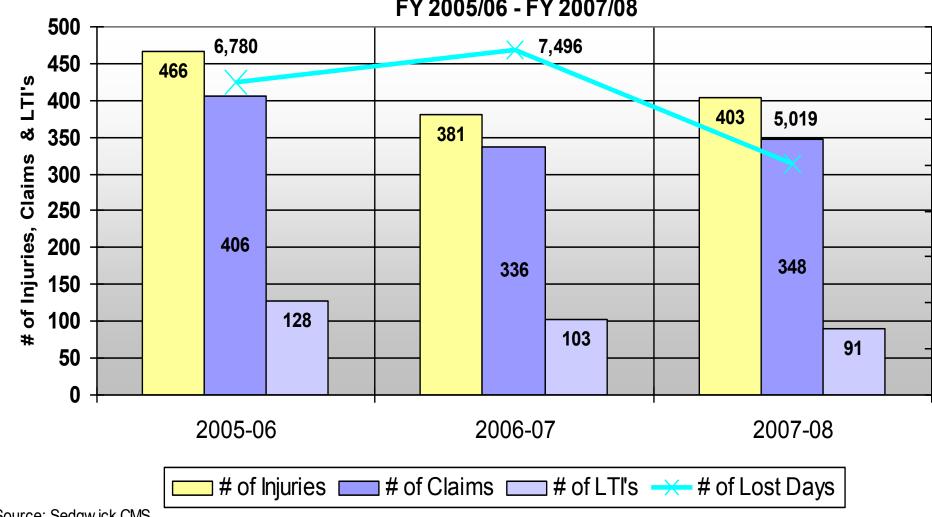
Food Services Division Worker Compensation Return to Work Accident Investigations

What Welle Going to Cover

- Worker Compensation Claims
- Accident Reporting Flow Chart
 - Completion of Forms
 - Accident Investigation
- Return to Work
- Questions and Answers
- Internet Solutions Where to go for answers.

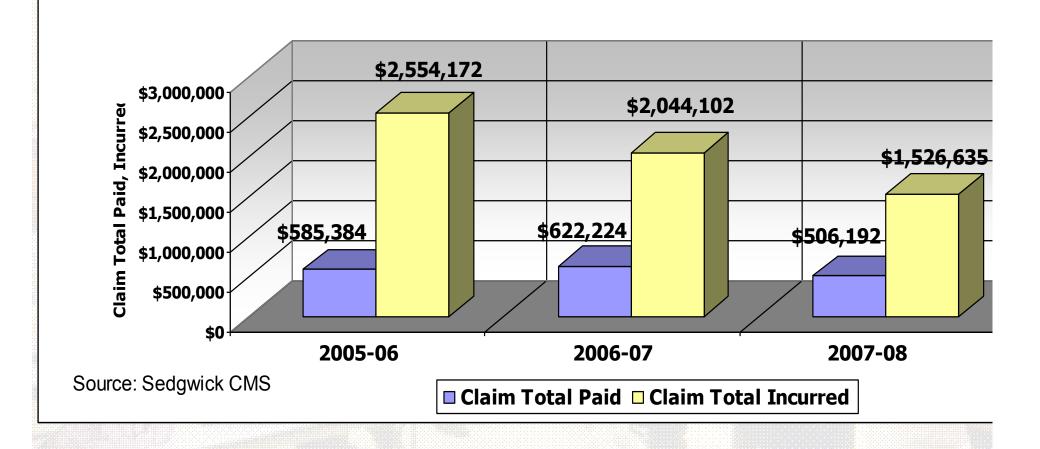


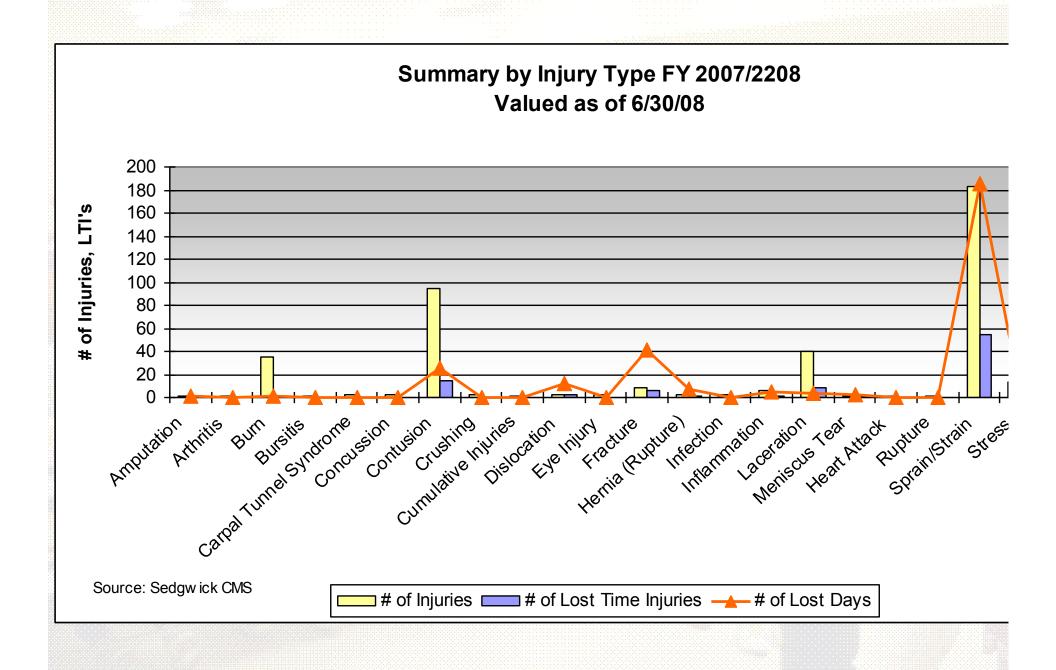


Source: Sedgw ick CMS data valued 6/30 of each yr

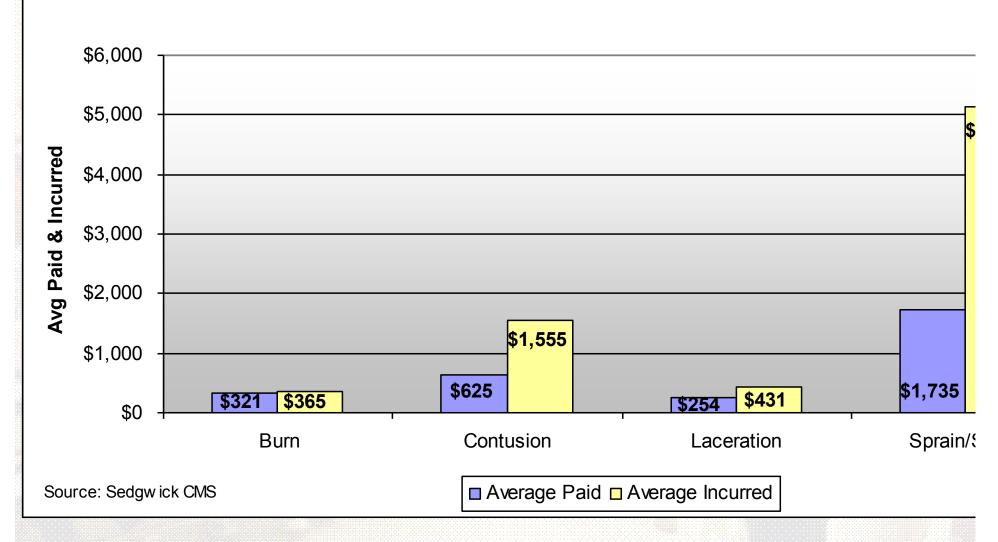
Lost days are for claims that occurred in

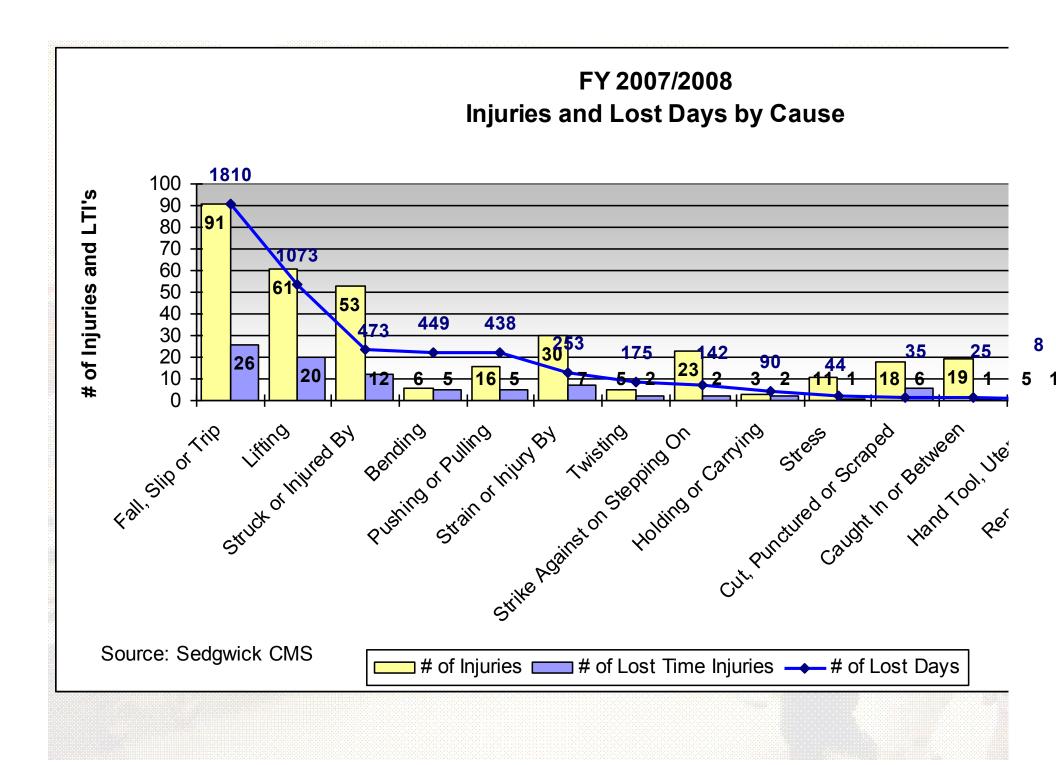
FSB Claims Total Paid and Claims Total Incurred Year FY 05/06 - FY 07/08 Valued as of 6/30 Each Year



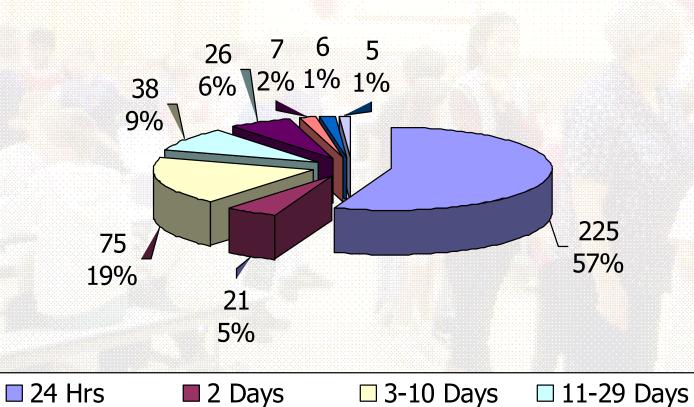




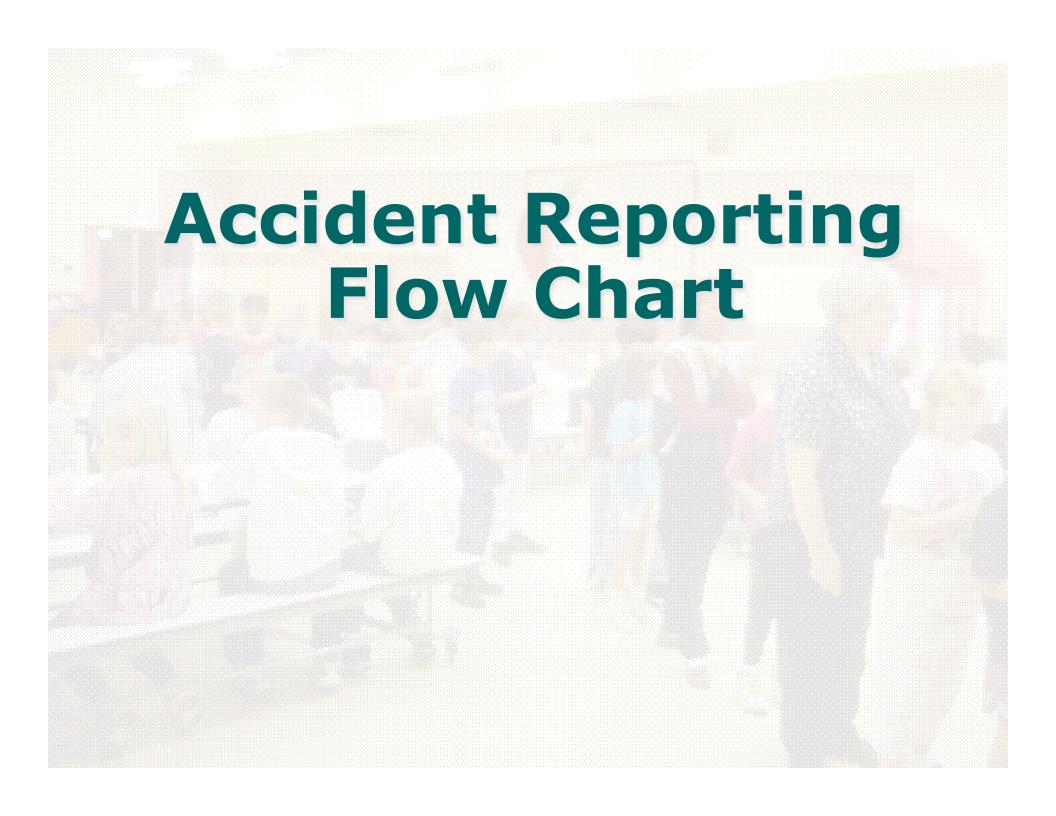




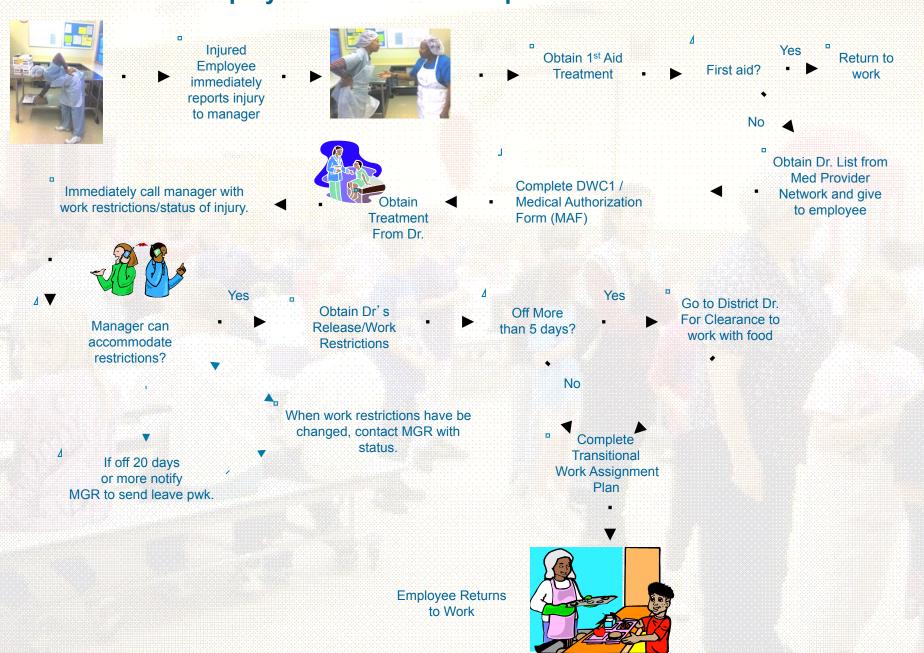
of Claims Reported
07/1/07 - 06/30/08
Claims Called Within 24 Hours = 53%
10% of Claims Automatic Loss

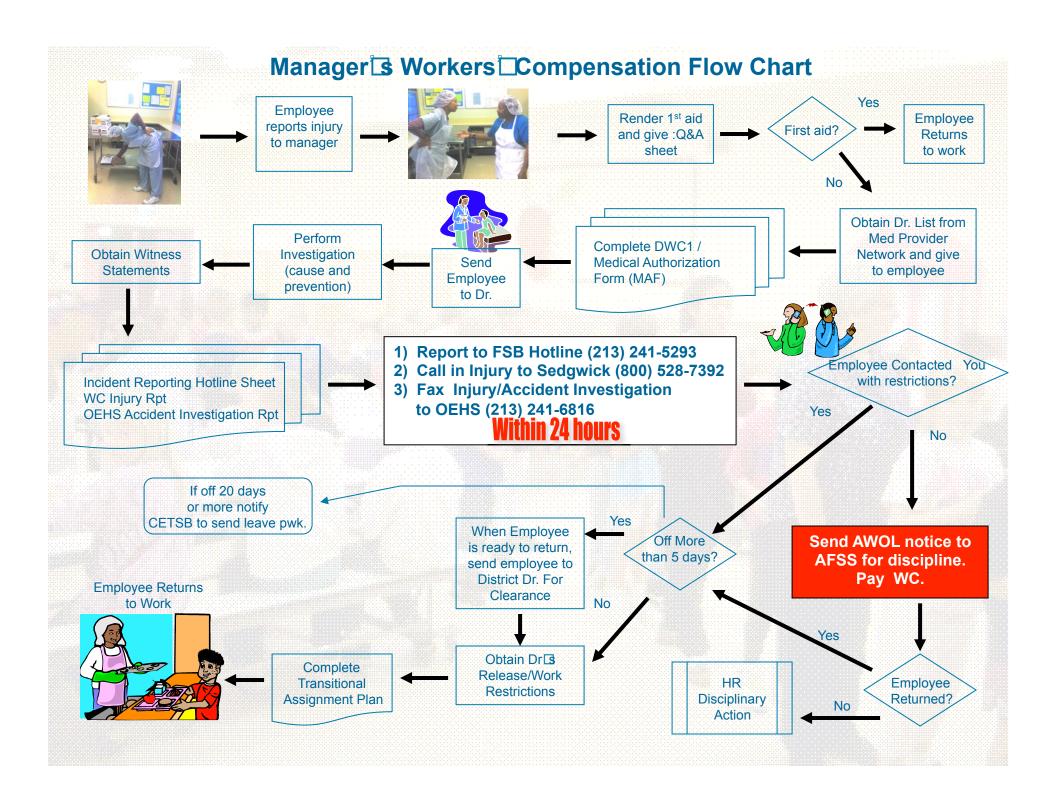


■ 30-59 Days ■ 60-89 Days ■ 91-119 Days □ 120+ Days



Employee's Workers' Compensation Flow Chart





WORK COMP FORMS

- 1. DWC1
- 2. Medical Authorization Form (MAF) / Doctor List
- 3. FSB Incident Reporting Hotline Sheet
- 4. WC Injury Report worksheet
- 5. OEHS Injury/Accident Investigation Report

State of California Department of Industrial Relations DIVISION OF WORKERS' COMPENSATION

Estado de California Departamento de Relaciones Industriales DIVISION DE COMPENSACIÓN AL TRABAJADOR

WORKERS' COMPENSATION CLAIM FORM (DWC 1)

Employee: Complete the "Employee" section and give the form to your employer. Keep a copy and mark it "Employee's Temporary Receipt" until you receive the signed and dated copy from your employer. You may call the Division of Workers' Compensation and hear recorded information at (800) 736-7401. An explanation of workers' compensation benefits is included as the cover sheet of this form.

You should also have received a pamphlet from your employer describing workers' compensation benefits and the procedures to obtain them.

Any person who makes or causes to be made any knowingly false or fraudulent material statement or material representation for the purpose of obtaining or denying workers' compensation benefits or payments is guilty of a felony.

PETITION DEL EMPLEADO PARA DE COMPENSACIÓN DEL TRABAJADOR (DWC 1)

Empleado: Complete la sección "Empleado" y entregue la forma a su empleador. Quédese con la copia designada "Recibo Temporal del Empleado" hasta que Ud. reciba la copia firmada y fechada de su empleador. Ud. puede llamar a la Division de Compensación al Trabajador al (800) 736-7401 para oir información gravada. En la hoja cubierta de esta forma esta la explicatión de los beneficios de compensación al trabjador.

Ud. también debería haber recibido de su empleador un folleto describiendo los benficios de compensación al trabajador lesionado y los procedimientos para obtenerlos.

Toda aquella persona que a propósito haga o cause que se produzca cualquier declaración o representación material falsa o fraudulenta con el fin de obtener o negar beneficios o pagos de compensación a trabajadores lesionados es culpable de un crimen mayor "felonia".

Emp	ployee—complete this section and see note above	Empleado—complete esta secció	n y note la notación arriba.	
1.	Name. Nombre.	Today's Date. Fech	na de Hoy.	
	Home Address. Dirección Residencial.			
3.	City. Ciudad.	State. Estado.	Zip. Código Postal	
4.	Date of Injury. Fecha de la lesión (accidente).	Time of Inju	ry. Hora en que ocurrió	a.mp.m.
5.	Address and description of where injury happened. I	Dirección/lugar dónde occurió el accide	nte.	
6.	Describe injury and part of body affected. Describa	la lesión y parte del cuerpo afectada		
7.	Social Security Number. Número de Seguro Social d	lel Empleado.		
8.	Signature of employee. Firma del empleado.			

State of California
Department of Industrial Relations
DIVISION OF WORKERS COMPENSATION
WORKERS COMPENSATION CLAIM FORM (DWC 1)



Relaciones Industriales DIVISION DE COMPENSACIÓN AL TRABAJADOR PETITION DEL EMPLEADO PARA DE COMPENSACIÓN DEL TRABAJADOR (DWC 1)

Employer—complete this section and see note below. Sweet City School District 9. Name of employer... 5412 10. Add 11. Date 12. Date 13. D 14. Name and address of insurance carrier or adjusting agency. Sedgwick CMS, Inc. P.O. Box 14623 Lexington, Kentucky 40512-4623 15. Insurance Policy Number. N/A Self-Insured 16. Signature of employer Cookie Jenkins representative. _18. Telephone. _____**521-541-9988** 17. Title.. School CM II



NOTICE TO INJURED EMPLOYEE TO BE TREATED WITHIN MEDICAL PROVIDER NETWORK (MPN)

MEDICAL AUTHORIZATION FORM

To Employee:

After the initial visit to the MPN provider listed below, you are entitled by law to be treated by a physician of your choice within the Sedgwick CMS' Medical Provider Network. This network can be accessed by following these instructions.

- 1. Enter www.geoaccess.com/cvty/Client.asp
- 2. Choose Provider Director tab along the bottom of the Concentra home page
- 3. On the Client ID screen enter sedgwickkaisercampn

Your Site Administrator may assist you with access to this website or you may contact Sedgwick CMS at (866) 247-2287 for further assistance.

Injured Worker	Carmen Finestre	a
Work Location	Streetside High	n, 888 Rocky Road, Strange, CA 95412
Date of Injury J	uly 24, 2008	Date of Referral July 24, 2008
Site Admin. Nam		Cookie Jenkins
Site Administrato		

Work Location
Date of Injury Date of Referral
Site Admin. Name (please print)
Site Administrator Signature
Site Administrators' Phone Number
To Clinic/Physician: This form when signed by an employer representative authorizes an initial visit by the employee named above to be evaluated and treated by the physician or clinic identified below within the Sedgwick CMS Medical Provider Network. Additional treatment, if necessary, may be provided by the physician or clinic named if selected by the injured worker, or the injured worker may be directed to another physician within the Sedgwick CMS Medical Provider Network. Sedgwick CMS should be contacted at (866) 247-2287 for authorization of treatment after the first visit. Providers are to provide evaluation and treatment under the guidelines of the Sedgwick CMS Medical Provider Network and Administrative Director as noted in Labor Code 4600. 4616, 4616.1-7.
MPN Provider Chew, Wil MD Phone # (562) 463-4357
Address 1011 Baldwin Park Blvd Baldwin Park, CA 91706
Doctor – Please note the Los Angeles Unified School District requires that any work restrictions be outlined, as every effort will be made to provide modified work.







Quality Care Medical Provider Network



STEP 1 How Would You Like to Search for Providers?

Search for nearby providers with characteristics you specify, such as specialty. If you're looking for a specific provider, you can search for that provider by name.

To have a radius or state based directory emailed to you, choose the Directory option.

HELP

Search for Nearby Providers

Lookup a Provider by Name

Directory

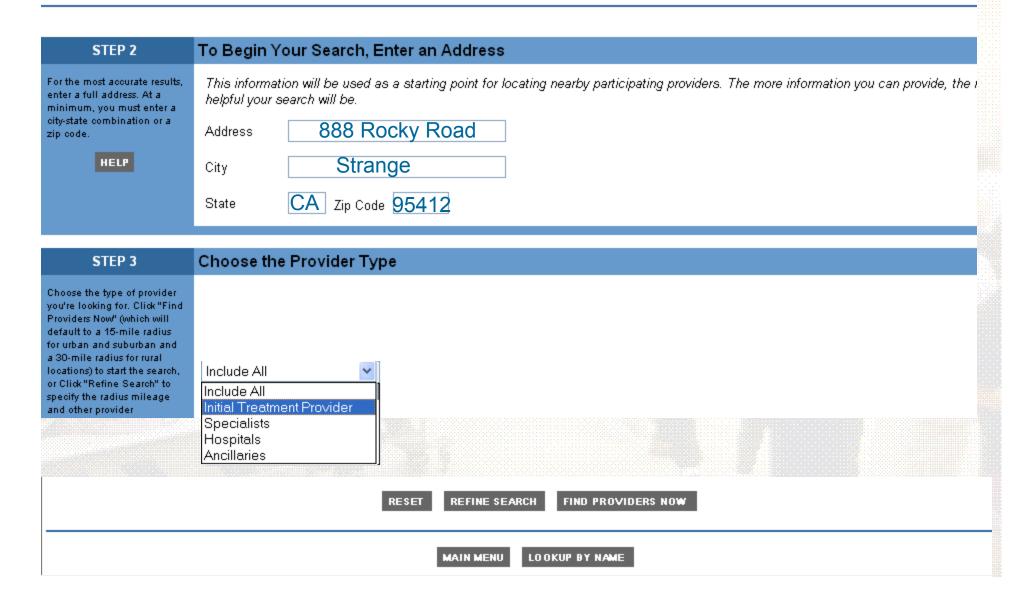
O Panel Cards

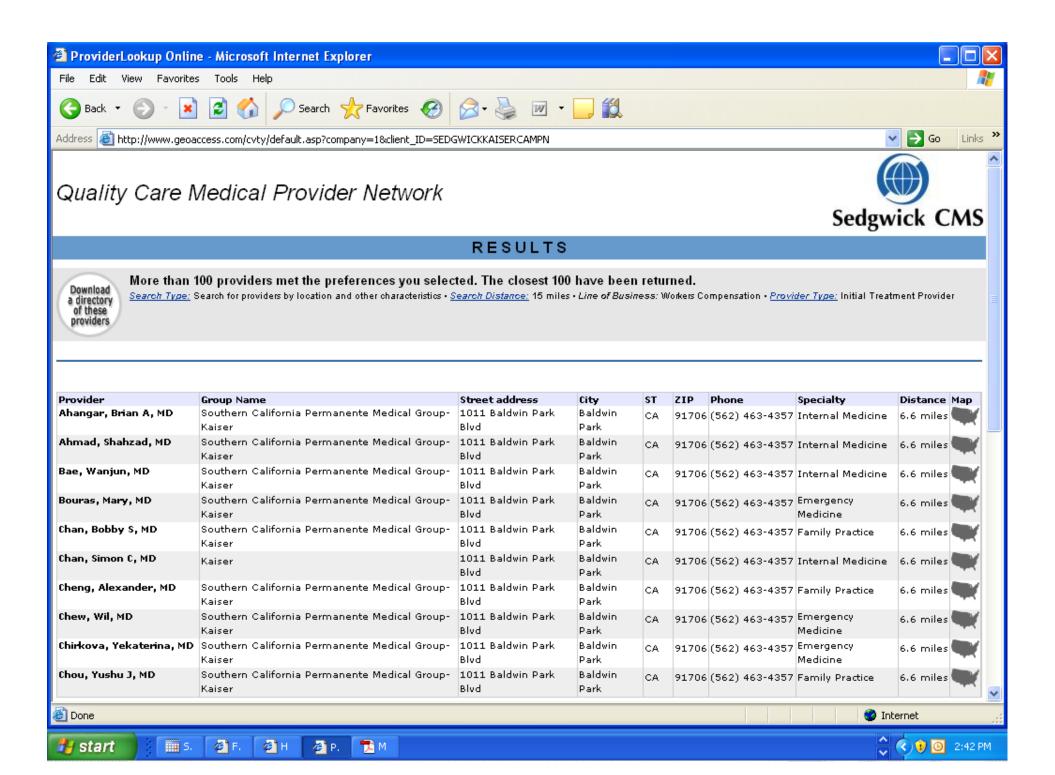
CO NTINUE



Quality Care Medical Provider Network







Los Angeles Unified School District Workers' Compensation Injury Report Worksheet Call 1-800-LAUSDWC

Claimant Information

Employee's Assigned Location - Streetside High

Location Code 4506

Date of Incident: July 24, 2008 Time of Incident 1:21

Date Incident Reported to District
July 24, 2008

Time Incident Reported to District
1:45

PM

Caller's Name/Title Cookie Jenkins, CMII Caller's Phone Number 521-541-9988

PM

Employee ID # 123456

Employee Name Carmen Finestra

Employee SS # 987-65-4321 Home Address
2121 Glad Street, Strange CA 78549

Work Phone 521-541-9988

Home Phone Gender

521-852-4878 M F
Employee Title Food Service Worker I Date of Birth 3 / 13 / 1980 mm/

Average number of hrs per day 4

Mark The Formula State of Time 12 / 2 / 2000 min/de

Yyyy

Date of Termination (If Any)

M T W Th F Sa Su / / mm/dd/yyyy

Supervisor's Name/Title Supervisor's Phone Number 521-541-9988 Cookie Jenkins/CMII

cident Information					
Description of Incident	down on a stepstool. She couldn't see the steps, and missed				
Cause of Incident (lifting, slip and fall, etc.) She Slipped on the step stool and fell	Primary Body Part Injured (lower <u>back_left</u> /right hand, etc.) Ankle				
Nature of Incident (strain, burn, fracture, etc.) Sprain	Was Medical Treatment Received XY □N Did employee go to the Emergency Room □Y XN				
Medical Provider Information (If Applicable)	Name of Hospital/Clinic				
Name of Doctor Chew, Wil M.D.	Address of Hospital/Clinic				
Phone Number (562) 463-4357	1011 Baldwin Park Blvd Baldwin Park, CA 91706				
Incident Location (If different from Employee's Assigned Location)					
Witness Name/Phone Number Witness Name/Phone Number					
N/A	N/A				
ate Information					
State Unemployment Insurance Account Number 942-5052	Date an Employee Claim Form was provided to employee July 24, 2008				
Location where incident or exposure occurred (classroom, cafeteria, etc.) School Cafeteria Storeroom	Were other employees injured/ill in this event?				
Equipment, materials, and chemicals that the claimant was using when the incident or exposure occurred	s Specific activity the claimant was performing when the incident or exposure occurred				
None	Employee was removing a box from a high shelf.				

Additional Information

Name and Title of whom the incident was first reported?	Cookie Jenkins, Cafeteria Manager
Was there medical treatment beyond First Aid?	Yes
Did the employee loose consciousness?	No
Did a health care professional diagnose a significant injury or illness?	The doctor stated that her ankle was sprained
Did the injury of illness involve a needle stick from a contaminated nee	dle? No
Was the employee hospitalized overnight as an in-patient?	No
What time did employee begin work?	10:30 AM



LAUSD FSB Incident Reporting Hotline Sheet

- All Incidents are to be called into the Incident Reporting Hotline Sheet
- Complete when where, what happened who/what was injured, how it occurred and treatment rendered.
- Call in to 213-241-5293 or fax to 213-241-8476 within 24 hours.

LAUSD FSB INCIDENT REPORTING HOTLINE SHEET

All industrial injuries/illnesses (regardless of the severity) and vehicular (automobile) accidents are to be reported to the Injury Reporting Hotline within 24 hours of the incident or accident. This Hotline notifies: the Area Food Services Supervisor, Senior Food Services Supervisor, Human Resources and members of the Food Services Branch Corporate Safety Team as deemed appropriate.

Within 24 hours of the incident or accident, dial (213) 241-5293, if no one answers, please leave your message. The details needed are listed below: Your Name and Job Title: Cookie Jenkins, SCM II

Today's Date and Time: July 24, 2008 1:45 PM

Location: Streetside High

Date & Time Accident Occurred: July 24, 2008 1:21 PM

Injured Employee/Individual's Name: Carmen Finestra

How the Accident Occurred: Employee fell while attempting to step off of a stool while holding a box of noodles.

Description of Injury/Illness: Employee injured her ankle. She was unable to stand securely on her ankle after the fall.
Stand Securely on her unkie after the fair.
Medical Treatment Rendered:X_YesNo If yes, what was done_ Employee was given an ice pack to put on her ankle and driven to the doctor by her daughter at her request.
Reported to Sedgwick? X Yes No Claim # AQ9884712356
Other Comments: The employee was conscious after the incident. The Office Manager wanted to take her to the selected physician's office but the employee refused and insisted her daughter drive her.



INJURY/ACCIDENT INVESTIGATION REPORT



This is a CONFIDENTIAL REPORT for use by Los Angeles Unified School District attorneys. No copies of this report shall be furnished to anyone including employees, students, or parents without permission from the Office of the General Counsel.

This report must be completed within 24 hours of an accident involving an injury to students, employees or visitors. Do not use this form for contractors. E-mail completed reports to accidentinvestigations@lausd-oehs.org. If this is an employee injury report keep a copy of this investigation at your location in a confidential file separate from personnel files. Do not keep copies of student or visitor injury investigations at your location. Attach additional pages if necessary.

Name of School, Office or location reporting this Name of reporting Supervisor/Administrator:	Injury: Stree	etside High Sch E-mail address:	oolLocation Cod 	1000	Date: 07/24/200
	-	on Report must be compi NS at (800) 528-7392 wit	eted for each injured person. A thin 24 hours.	ll employee injuries	requiring more than first aid
(check one) Student Injury/Illness, Grade		Employee Injury/III	ness Visite	or Injury/Illness	
Name of Injured Person: Carmen Finestra		Home Address:	2121 Glad Street		
	ip: 78549	Home Telephone:	521-852-9641	Sex: Male	▼ Female
Date of Birth: 03/13/1980 Employee No	12345678	Claim No.:	AQ9884712356		
Employee's Work Location Code: 4506	Employee Jo	bb Title or Occupation:	Food Service Worke	rI	

2. WHEN AND WHERE DID THIS HAPPEN? Time Date reported: 07/24/2008 Injury: 07/24/2008Injury occurred: 1:21 pm Time reported:	Name of Parent/Guardian/Spouse Notified: N/A
Who made the notification and when? N/A	
Did injury occur on District property?	
(If the accident occurred off-site indicate location, address, city and zip code):	
Describe the exact location where the injury occurred (building number, room):	Injury occurred in the school cafeteria storeroom.
3. HOW DID THIS HAPPEN? What was the injured person doing at the tin Identify any LAUSD employees involved in the accident and any tools, made imployee fell attempting to step off of a stool while holding a box of the injured person doing at the ting.	hinery, equipment, or vehicles involved. (Attach photos).
4. WHAT INJURIES RESULTED? Type of injuries and body part(s) injured. E	Example: "Sprained arm."
Employee sprained her ankle when she fell.	

5. DID ANYONE SEE THE INJURY HAPPEN? Name(s) and phone numbers of witness(es) if any. Attach statement of each witness.							
Employee was alone in the storeroom but called for help when she could not stand on her injured ankle. I heard her call for help, entered the storeroom, helped her up from the floor and to walk to the cafeteria office and sit in a chair.							
6. DID ANYONE ELSE	6. DID ANYONE ELSE CAUSE THIS INJURY? Other person(s) that caused or contributed to the injury, if any						
Name: N/A		Home Ad	dress:				
City:		Zip:	Home	Telephone:			
Date of Birth:	Grade:		Was an arrest made:	☐ Yes ☐ No			
Physical Description:							
7 WAS MEDICAL TREA	ATMENT NEEDED?						
7. W to Medicine The	Was first aid administered? Yes No If so, who did it? I gave her an ice pack to put on the injured ankle. Did injured party go to a hospital/clinic? Yes Describe medical treatment received: Employee's ankle was put in a soft cast by the doctor.						
Was first aid administered?	X Yes ☐ No	f so, who did it? <u>I</u> g	ave her an ice pack to pu	e's ankle was put in a soft cast by the doctor			
Was first aid administered?	pital/clinic? X Yes	Describe medical tre	ave her an ice pack to pu eatment received: Employe yes, who was it?	ut on the injured ankle. e's ankle was put in a soft cast by the doctor.			
Was first aid administered? Did injured party go to a hos	pital/clinic? X Yes Vinjured person? Yes	Describe medical tre	eatment received: Employe	ut on the injured ankle. se's ankle was put in a soft cast by the doctor. Restricted Duty			
Was first aid administered? Did injured party go to a hospoid a supervisor accompany Doctor's recommendation:	pital/clinic? X Yes C	Describe medical tre	eatment received: Employe yes, who was it?	e's ankle was put in a soft cast by the doctor.			

INJURY/ACCIDENT INVESTIGATION REPORT- Page 2

School/Office Name: Location Code:

8. HOW COULD THIS ACCIDENT BE PREVENTED?

Did employee violate a safety rule? Describe rule.

Employee attempted to step off of a stool while holding a box she had removed from a high shelf and fell.

Key findings: Factor(s) contributing to the injury. For example, "Stood on a chair instead of using a ladder."

Was employee trained to perform this task safely? If yes, describe training provided. In January of 2008 all employees were taught to hand off items on high shelves to co-workers or to place them on a lower shelf for removal.

Conclusions: Reasons the key findings existed. For example, "There is no safety rule prohibiting standing on chairs," or "The supervisor did not train employees on this safety

The employee did not have a co-worker help her to retrieve the box. When asked why not, she stated, "It would have taken too long." She also did not place the box on a lower shelf then step off of the stool to retrieve the box *. See below Actions you took to prevent a recurrence of this injury/accident:

I issued the employee a counseling for not following the proper procedure for removing items from high shelves.

What do you recommend to prevent similar injuries? Has this been implemented?

I recommend this topic be included in the branch safety training we receive every quarter.

Related or attached reports applicable to this injury: N/A

* The employee knew she could not see her feet while holding the box.

REQUIRED REFERRALS Was this a "serious injury" to employee?	Yes No Unknown	check if cont if yes, call Cal/OSHA office closet to your location ¹	tacted
Was DWC-1 Form provided to employee?	X Yes ☐ No ☐ Unknown	If yes, call Sedgwick CMS (800) LAUSDWC.	
Does the employee have temporary work restrictions?	Yes No Unknown	If yes, contact Stay-At-Work coordinator (213) 241-7630	
Was this a "serious injury" to a non-employee or visitor? ³	Yes X No Unknown	If yes, call School Police (213) 625-6631 and ORMIS (213) 241-3139.	
Were injured parties hospitalized?	Yes X No Unknown	If yes, call ORMIS (213) 241-3139.	
Did this involve a possible act of violence? ²	Yes X No Unknown	If yes, call School Police (213) 625-6631 and ORMIS (213) 241-3139.	
Is employee discipline under consideration?	Yes No Unknown	If yes, contact Staff Relations (213) 241-6056.	
Did this involve evidence of child abuse?	Yes X No Unknown	If yes, call Child Protective Services (800) 540-4000.	
Were students or staff traumatized?	Yes X No Unknown	If yes, contact Site Crisis Team at each school or Local District Office.	
Did an unsafe condition contribute to this accident?	Yes X No Unknown	If yes, place "Trouble Call" to M&O (213) 745-1600.	
Did the accident involve hazardous substance release?	Yes X No Unknown	If yes, call OEHS at (213) 241-3199.	
Did the accident involve vandalism?	Yes X No Unknown	If yes, refer to School Police at (213) 625-6631.	
Does this appear to be a fraudulent claim?	Yes 🗶 No 🗌 Unknown	If yes, call Sedgwick CMS Fraud Unit (626) 397-9272 for employee injuries, or the Office of Inspector General (800) 528-7384 for other suspected fraud cases	5.
1 Cal/OSHA defines a "serious injury" as a death, amputation, pern	manent disfigurement, hospitalizatio	n for more than 24 hours for other than observation, or an incident	resulting i

- 1 Cal/OSHA defines a "serious injury" as a death, amputation, permanent disfigurement, hospitalization for more than 24 hours for other than observation, or an incident resulting in multiple injuries requiring hospitalization. You are required to notify Cal/OSHA within 8 hours at one of the following numbers: Pico Rivera (562) 949-7627; Los Angeles (213) 576-7451; Torrance (310) 516-3734; or Van Nuys (818) 901-5403.
- 2 An act of violence may involve student vs. student or student vs. teacher, The School Site Crisis Team should be notified when students or staff are traumatized. All cases involving possible acts of violence must be referred to School Police at (213) 625-6631.
- 3 All injuries requiring medical treatment, transport by ambulance, emergency room treatment or hospitalization.

Supervisor's Certification Cookie Jenkins Name of Supervisor Employee No. Date Name of Site Administrator Employee No. Date ADDRESSES AND CONTACT INFORMATION Office of Environmental Health & Safety 333 South Beaudry Avenue, 20th Floor Los Angeles, California 90017 Phone (213) 241-3199 Submit by Email COPIES: TO YOUR OFFICE FILE (EMPLOYEE INJURIES CALLY) OFFICE OF ENVIRONMENTAL HEALTH & SAFETY AT accidentinvestigations@iausd-oehs.org LAUSD Injury Accident Investigation Report Page 2 of 2 Revised 3/20/2007	that th		rson investigated this ac	Site Administrator agree to protect this o cident or injury, and the Site Administra this accident.		
Name of Supervisor Employee No. Date Name of Site Administrator Employee No. Date ADDRESSES AND CONTACT INFORMATION Office of Environmental Health & Safety 333 South Beaudry Avenue, 20th Floor Los Angeles, California 90017 Phone (213) 241-3199 Submit by Email COPIES: TO YOUR OFFICE FILE (EMPLOYEE INJURIES ONLY) Office of Environmental Health & Safety 333 South Beaudry Avenue, 28th Floor Los Angeles, California 90017 Phone (213) 241-3139 Submit by Email	Supervisor's Certification			Administrator's Certification	n	
Office of Environmental Health & Safety 333 South Beaudry Avenue, 20th Floor Los Angeles, California 90017 Phone (213) 241-3199 Submit by Email COPIES: TO YOUR OFFICE FILE (EMPLOYEE INJURIES ONLY) Office of Risk Management & Insurance Services 333 South Beaudry Avenue, 28th Floor Los Angeles, California 90017 Phone (213) 241-3139 Submit by Email OFFICE OF ENVIRONMENTAL HEALTH & SAFETY AT accidentinyestigations@lausd-oehs.org.				Name of Site Administrator	Employee No.	Date
	333 South Beaudry Avenu Los Angeles, California 90	ealth & Safety e, 20th Floor		Office of Risk Manage 333 South Beaudry A Los Angeles, Californi Phone (213) 241-313	venue, 28th Floor ia 90017	i
LAUSD Injury Accident Investigation Report Page 2 of 2 Revised 3/20/2007	COPIES: TO YOUR OFFICE FILE (EMPLOYEE	INJURIES ONLY)	OFFICE O	F ENVIRONMENTAL HEALTH & SAFET	Y AT accidentinvestigations@l	ausd-oehs.org.
	LAUSD Injury Accident Investigation R	eport	Page :	2 of 2	Revise	13/20/2007

Summary

- Render First Aid to Employee (or send to nurse)
- Give DWC-1 Form/Medical Authorization Form to employee (keep copy)
- Complete FSB Hotline, Injury Worksheet Report to Sedgwick, Accident Report to OEHS within 24 hours.
- Ensure employee brings doctor release
 - See District Doctor > 5 days
 - Send FMLA if absent 3 days or more
 - Must receive leave paperwork 20 days or more.
- Complete Transitional Work Assignment