

Welcome to Sourcing for Buyers





Introduction

Instructor, Ramon Mira

Welcome and Introductions
Logistics
Ground Rules
Course Objectives
Course Content





Course Agenda

	Chapter Description	
1	Course Overview	
2	Professional Shopping Cart	
3	Sourcing	
4	Managing the RFx Process	
5	Contract Management	
6	Summary	



Course Objectives

By the end of this course, you will be able to:

- Understand Buyer roles in the purchasing process
- Describe the Shopping Cart and its approval process
- View unprocessed Shopping Carts in the SRM Sourcing Cockpit
- Source for vendors
- Understand the RFx Process
- Create a contract or P.O. from an RFx response
- Manage contracts







The Legacy Replacement Program (LRP) is a business transformation project for Finance and Procurement



- Legacy refers to the District's outdated financial (includes procurement) system known as IFS
- The replacement program refers to the overall project to replace IFS with SAP (Systems, Applications, Products)
- SAP is an enterprise resource planning software which will become the financial and procurement system for the District



- Many processes become electronic:
 - Electronic invoicing
 - Use of online shopping cart
 - Most procurements conducted online
- Improvements to:
 - Inventory maintenance and asset management
 - Accessibility to real time reports with more comprehensive data
 - Volume buying discounts, generating cost savings
 - Productivity and efficiency of procurement and finance functions
- A single District financial system of record





The Procure to Pay process represents the entire purchasing cycle, from the creation of a shopping cart to the payment of a vendor. This process includes determining requirements and requesting goods and services, sourcing, creating purchase orders, processing goods or services receipts, and processing invoices and payments.





What is SRM?

- Supplier Relationship Management (SRM)
 - A user-friendly program which interfaces with SAP and allows schools and offices to use an online shopping cart to purchase goods and services from the District's warehouses and from external vendors.





Purchasing Process Overview





- Requestor
 - Initiates the creation of the Shopping Cart (purchase requisition)
- Shopping Cart Approver
 - Approves the Shopping Cart request through workflow
- Strategic Buyer
 - Reviews shopping carts to determine requirements
 - Obtains quotes
 - Determines costs of requirements and sources of supply
 - Creates, maintains, and completes solicitations (RFxs, which are bid invitations)
 - Creates, maintains, and processes procurement documents (POs, contracts)





Purchasing Roles

Operational Buyer

- Creates, maintains, and processes procurement documents (POs, contracts)
- RFx and Contract Approvers
 - Approve RFxs and contracts, as applicable, through workflow





Key Changes

- No longer a paper-based environment; majority of the work will be performed electronically
 - Automated Approval-routing (Workflow) for:
 - Shopping Carts
 - Purchase Orders
 - RFxs (solicitations) and
 - Contracts
 - Electronic form-creation & -maintenance
 - Bid-solicitation and responses
 - Purchase orders





- System-generated messages will include
 - Bid-invitations
 - Award notices
 - Contract-expiration & -capacity alerts
 - Approval action reminders (RFxs and contracts)
- Learning how to perform daily duties within a new system



Key Changes (Cont.)

- Many contract, amendment and RFx templates will be standardized and available within a single repository
- On-line certification will replace vendor signatures on some RFx responses





- Funding is already approved and pre-encumbered for shopping cart items
- Auto-creation of purchase orders for catalog items, other items under contract and low value purchases
- Workflow for Shopping Carts, P.O.'s, RFxs and Contracts
- Ability to attach documentation
- Access to real time data
 - Ability to track the progress of processes
 - Ability to generate own reports
- Reduced paperwork





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Chapter Objectives

By the end of this chapter, you will be able to:

- Discuss key terms and concepts
- Describe the types of Shopping Carts
- Describe the Shopping Cart creation process
- Describe Shopping Cart Approvals





Key Terms

- Shopping Cart
 - A feature used for shopping online to purchase goods and services from District warehouses and external vendors.
 - In most cases the quantity, vendor, required delivery date, estimated costs and other pertinent information is recorded in the shopping cart.
 - Purchase requisition
- Catalog through Open Catalog Interface (OCI)
 - Catalogs contain items that will result in automatically-Issued purchase orders
- Product Category / Material Group
 - A classification with a description that groups materials with similar attributes





Key Terms

- Product ID
 - A unique number used to specify an item with a Material Master
 - Referred to as a Material Number in ECC
- Purchasing Group
 - Identification given to purchasing department personnel involved in the procurement process
 - Purchasing Group = Buyer ID
- Workflow
 - Determines which persons are responsible for approving Shopping Carts, RFxs, contracts and purchase orders



- There are different ways of creating Shopping Carts:
 - Catalog an online list of goods, by category, including descriptive information and pictures
 - **Internal catalog** for items ordered from:
 - District warehouses
 - General Stores Distribution Center Catalog
 - KIS Computer Center
 - External catalog for items ordered from outside vendors and for which contracts are already in place
 - Arey Jones
 - K12 Market Place
 - Follet Educational Resources
 - Non Catalog (Free Text) a Shopping Cart of an item that does not exist in any catalog. The Shopping Cart contains information that the Buyer needs to source the item such as descriptive information, pricing and referencing source.



Low-value, Contract or Catalog Shopping Carts





Create Shopping Cart - Catalog Items

- Select or look up item(s)
- Add the item(s) to the shopping cart
 - Specify quantity
 - Required date
 - Any additional items
- Review and submit cart
- Funds are automatically checked and the workflow is initiated sending the shopping cart for approval and fulfillment





Create a Catalog Shopping Cart



This is a demonstration only. Watch as the instructor shows you how to complete the task in SAP.



Non-Catalog Shopping Cart Creation Purchases > \$25,000





- Enter descriptive information, pricing and referencing source for item(s)
- Add the item(s) to the shopping cart
 - Specify quantity
 - Required date
 - Any additional items
- Review and submit cart
- Funds are automatically checked. Workflow initiates sending the shopping cart for approval, sourcing and fulfillment.





Create a Non-Catalog (Free Text) Shopping Cart



This is a demonstration only. Watch as the instructor shows you how to complete the task in SAP.



- Shopping Carts may have one or more levels of approval:
 - First approval Requestor's Cost Center Manager
- Key Note: By the time a Shopping Cart arrives in the Sourcing Cockpit, the funds have already been pre-encumbered.





- The product category/material group drives the Shopping Cart to the right Buyer
 - Reassign if necessary
- Documents can be attached to the shopping cart
 - Documents will carry to the purchase order







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Chapter Objectives

By the end of this chapter, you will be able to:

- Discuss key terms and concepts
- Review shopping cart requests in sourcing cockpit
- Create a P.O. from a Shopping Cart
- Create an RFx from a Shopping Cart





Key Terms

Sourcing

- The process of selecting and committing a supplier to provide a good or service required by the District
- Sourcing Cockpit
 - The part of the Buyer's work area in SRM from which the Buyer conducts the sourcing process
 - Sourcing Cockpit can be used to:
 - View unassigned shopping carts
 - Assign vendors to shopping carts
 - Create solicitation documents
 - Create purchase orders
 - Create contracts





RFx Process

- Identification of Need
 - Shopping Cart is for goods and services not under contract
 - Buyer's own analysis indicates that a contract is nearing its expiration or its target value
- Develop and Issue RFx
 - Create RFx
 - Create and attach supporting documentation
 - Publish (to approvers, where required)
 - See information regarding Formal and Technical RFxs posted on the Procurement website



Sourcing Goods & Services in Sourcing Cockpit Process Flow

Source Product - Less Than the Low-value Threshold [\$25,000]



Source Product - Greater Than the Low-value Threshold [\$25,000]



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Sourcing Cockpit

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Sourcing Cockpit (Cont.)

Welcome BUYER05,					
Home Procurement / Co	ontracts				
Process Transactions					
Sourcing					
Assign Sour	ces of Supply				
I Select Requisition	2 Assign Sources of Supply (No Items)	3 Review Drafts (No items)	4 Summary Screen (No Documents)	-4	

The Sourcing Cockpit outlines and displays the Sourcing process:

- Select Requisition (shopping cart)
- Assign Source of Supply
- Review Drafts
- Summary Screen



Sourcing Cockpit (Cont.)

 Search Criteria: Requi 	sitions		
Number of Requisition:	1000001273	Name of Requisition:	Settings
Item Description:		Product Category:	
Product:		Supplier:	
Requester:	D	External Requirement:	
Purchasing Organization:		Account Assignment Category:	
Purchasing Group:		Account Assignment Number:	
Priority:	•	Intended for Grouping:	
Delivery Date Range:	•	Include Locked Items:	
Delivery Date:	To: 5		
Search			

Search Criteria

- Allows you to narrow the results of Shopping Carts displayed
- Allows you to set up your settings to display your personalized information the next time you log in.


Sourcing Cockpit (Cont.)

lect All Expand Collap	se Hide Subordinate Outlines All Categories	·	- [Reject Items									
Requisition / Item Number	Description	Category	Priority	Quantity	Unit	Requester	Delivery Date	Supplier Number	Supplier Name	Contract	Info Record	Manufacturer Part Number	Manufactur
<u>1000001273/1</u>	PROFESSIONAL DEVELOPMENT AND TRAINER SEF	96258		2	EA	Blanca Torres	03/14/2013						
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							10 1		17		10 N		

Search Results

Based on the information entered for the Search Criteria, this area displays all applicable Shopping Cart (requisition) requests



Review Shopping Cart Request in Sourcing Cockpit







Review Shopping Cart Request in Sourcing Cockpit





- Purchase orders can be created three ways:
 - Auto-created from shopping cart
 - If under the threshold amount
 - All required fields are completed (vendor, amount, etc.)
 - Sourcing Cockpit
 - Over the threshold amount
 - Required fields were omitted
 - No current contract
 - Directly within SAP





Demonstration

Create PO from Shopping Cart







Create PO from Shopping Cart





Sourcing with RFx Process Flow





Create RFx

- RFx can be created several ways:
 - Sourcing Cockpit (from Shopping Cart)
 - Informal RFx
 - Formal RFx
 - Technical RFx
 - Reverse Auction (alone or as part of RFx)
 - Copy an existing RFx
 - Directly in SAP





Create RFx from Shopping Cart

Scenario: Add Questions that can be weighted for bid evaluation







Create RFx from Shopping Cart







- RFx Status:
 - Saved -
 - Awaiting Approval -
 - Published -
 - Completed -
 - Deleted -
 - Release Rejected -





- One of the benefits of the SRM is the ability to attach documents to RFxs, RFx Responses and other records.
- This supporting documentation is available for easy retrieval.
- Documents can be added during the initial creation of a RFx or later as needed through
 - Notes and Attachments tab or
 - Collaboration Folder





Demonstration

Attach Documents to RFx







Attach Documents to RFx





- Document Builder is a tool for creating the paper documents associated with a record—an Invitation for Bid document, for example, for an RFx record.
- Document Builder pulls some information from SRM (RFx submission deadline, for instance) and some information from the user's responses to certain template-specific questions.
- At go-live, we expect 13 RFx and contract documents to be accessible through Document Builder with more to come.





Display Doc	ument: 2000000851	!				the
RFx Number 20000008 Number of Items	151 Smart Number DOC B TEST 0 Version Type Active Version	Type Informal RFx	Status Saved Created On: 06/18/2013 18:45:00	Created By Anna Santos	Time Zone PST	Number of Suppliers 0
Enter at least one partn	ner of type Portal Provider Or Bidder					
Edit Close Refe	resh Copy Check Export Print	Preview System Informatio	n Create Memory Snapshot			Related Links
RFx Information RFx Parameters Qu	Bidders Rems Notes and Atlachments Tab	Attachments Weights : de Extension Payment	and Scores Approval Tracking Symposis User-Specified Status			Supplier Evaluation Tender Fee Payment Details EMD Payment Details Counte Bidder
Identification RFx Name	DOC. B TEST		Event Parameters Currency:		USD	Document Builder
RFx Type Product Category Publication Type	Public RFx		Target Value Detailed Price Information	0.00 USD Simple Price	_	
Organization Purchasing Organization	LAUSD Purchasing Organization		Follow-On Document. Bidder Can Change RFx Responses Allow Multiple RFx Responses for Each Company.	Purchase Order or Contract		1
Purchasing Group Dates	Anna Santos	Show Members	Display Weighting to Bidders.			
Start Date: Submission Deadline: *	06/28/2013 10:00:00 06/28/2013 11:00:00					
Opening Date:	07/01/2013 12:00:00					



Document Builder	
Edit Copy Save Save as User Template Release Ca	ancel Refresh Log Off
Header Data Dialog Document Summary	Preview Attachments
Groups	Contract Types
Previous Next Finish with Defaults	Determine if Invitation for Bids document is to be created #10:
Document Data Groups	Determine if Notice of Acceptance of Bid and Award of Contract document is to be created #13:
X LAUSD Local Fill-In Variables Non-Mapped	
Contract Types	Determine if Request for Quotation is to be created #20:
	Determine if Request for Proposal Standard will be created #15:
	Determine if Agreement for Professional Services is to be created #24:
	Determine if IFB Rate Schedule is to be created #11:
	Determine if Addendum to IFB is to be created #12:
	Determine if Amendment to Contract for Goods and Services document is to be created #14:
	Determine if PSA Document is to be Created:
	Determine if MPSA Document is to be Created:
	Add Test Variables Element to Document?:



Header Data Dialog Document Summa	ry Preview Attachments	
Groups	LAUSD Local Fill-In Variables Non-Mapped	
Previous Next Finish with Defaults	What is the city address of the District representative to whom vendor invoices are to be sent?:	Los Angeles
Document Data Groups ✓ ✓ Doc Data Structure ✓ LAUSD Local Fill-In Variables Non-Mapped	What is the name of the department or school of the District representative to whom vendor invoices are to be sent?:	Westbrook MS
 Contract Types 	What is the zip code of the District representative to whom vendor invoices are to be sent?:	90066
	What is state address of the District representative to whom vendor invoices are to be sent?:	CA
	First date on which the RFx was advertised, if it was advertised::	06/06/2013
	Date of any pre-submission conference::	06/25/2013
	Start time of any pre-submission conference::	1:00 p.m.
	What is the anticipated effective date of any contract that results from this RFx or of the selected vendor's performance if no contract will issue?:	08/01/2013



Document Data User \	Work	space									_
Document Builder											
Edit Copy Save Save as U	Jser	Template	Release	Cancel Refresh	Log Off						
Header Data Dialog	Z	Documen	t Summar	y Preview	Attachments						
Document Summary											
Document Summary											
Document Sections 1	EI	ement Su	mmary								
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 Table of Contents 		1	Z0COV	Z COV IFB	05/02/2013	1	ZGEN	Full Text	Cover for IFB	1	
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 Section 4 		4	<i>L</i> 2	Z_RFX_ALL_IFBS	05/06/2013	1	ZGEN	Full Text	IFB Rate Schedule	0	1
 Section 5 											
 Section 6 											
 Section 7 											
 Section 8 											





WARNING! BID PACKAGE MUST BE RETURNED IN ITS ENTIRETY

LOS ANGELES UNIFIED SCHOOL DISTRICT

Procurement Services Center – Procurement Administration

8525 Rex Road Pico Rivera, CA 90660 (562) 654-9311

> INVITATION FOR BID (IFB)/RFX

IFB/RFX FOR: DOC. B. TEST

IFB/RFX NO. 200000851

1

DATE ISSUED: 06/18/2013

DATE AD VERTISED: 06/06/2013

PRE-SUBMISSION CONFERENCE: 06/25/2013

SUB MITTAL DATE: 06/28/2013

ANTICIPATED CONTRACT START DATE: 08/01/2013

LAST DAY FOR QUESTIONS: 06/14/2013

BIDDER'S (FIRM) NAME:

Note: All bidders are required to attach a completed bid document to their RFx Response record.

IFB/RFX #: 200000851 Issued Date: 06/18/2013 Title: DOC. B. TEST

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IFB/RFX #: 2000000851 Issued Date: 06/18/2013 Title: DOC. B. TEST



- The RFx document has been completed in Document Builder and with the RFx record will be electronically routed via workflow for review and approval.
 - Authorized approvers were previously identified within SRM through maintained tables
 - Additional approvers may be added on an "ad hoc" basis





Demonstration

Publish RFx for Approval







Publish RFx for Approval





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Chapter Objectives

By the end of this chapter, you will be able to:

- Discuss key terms and concepts
- Respond to bidder questions
- Modify/ Update RFx
- Convert an RFx into an auction
- Evaluate RFx responses in SRM





RFX WITH AUCTION PROCESS FLOW





Key Terms

- Bidding Engine is a component of SRM that can be used by Buyers to:
 - Create and process bid invitations and live auctions
 - Respond to Bidder question(s)
 - Evaluate bids
- Supplier Self-Service (SUS) is a web-based application that gives Bidders access to doing business with the District over the Internet directly.
 - Allows Bidders to register and maintain their own data for accuracy
 - Used to submit bids in response to bid invitations and auctions







- Supplier Self-Service (SUS) and Bidding Engine
 - Integration between the two allows the Buyer, to publish a bid invitation initiated in the Bidding Engine via SUS. Bidders can then use this service as a single point of access for all interactions with the Buyer.
 - Creates a streamlined and highly collaborative bid management experience
 - Enables staff to review each bid response





Bidding Engine

rocessing - SAP NetWeaver	Portal - Windows Internet Explorer									- 6
💭 🗢 🖅 https://supplyp	ortal-qa. lausd.net /irj/portal							- 🔒 😽 🗙	🚼 Google	
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eRFxs All (155)	ublished (0) Ended (0) Completed	1 (0)								
eAuctions All (1) Pub	ished (1) Ended (17) Completed ((1)								
eRFxs - All										
Hide Quick Criteria M	aintenance							Cha	nge Query Define New Qu	erv Personali:
• Hide Galler Offeria h	antenance							0110	<u>pomerter de</u>	it oroonanz
Event Number:	♦	То	\$							
Event Status:	•									
My Responses From:	•									
Smart Number:										
Apply Clear										
View: [Standard View]	Create Response	Display Event Displa	y Response Pr	int Preview	Refresh Export	4				Filter Settings
Event Number	Event Description	Event Type	Event Status	Start Date	End Date	Response Number	Response Status	Event Version	Response Version	Q&A
200000850	NOIA TEST IV	Informal RFx	Published		06/18/2013		No Bid Created			0
200000843	NOIA Test II	Informal RFx	Published		06/17/2013	<u>300000669</u>	Rejected			0
200000841	(Copy of 200000813)	Formal RFx	Published		06/15/2013	300000667	Submitted			0
200000840	Opening Time Test	Informal RFx	Published		06/14/2013	300000663	Submitted			0
200000828	George's RFx	Informal RFx	Published		06/14/2013	<u>3000000677</u>	Rejected			0
								Internet Protect	ed Mode: On	√Q ▼ € 12

Bid Invitation

- Formal and Informal RFxs Distinguished by Policy
- Formal RFx- RFXP
 - Public or Private
 - Over State bidding threshhold
 - Two levels of approval required (over buyer)
- Informal RFx- RFXI
 - Private
 - Bidders' list of Vendors identified
 - One level of approval

Select RFx Type

Start Close

Select the type of RFx you want to cre

RFx Type	RFx Type Description
RFXF	Technical
RFXI	Informal RFx
RFXP	Formal RFx





Bid Invitation continued

- Technical /RFx-RFXF
 - Two envelope
 - Technical qualifications evaluated first
 - Price and related criteria evaluated second
 - Two separate openings
 - Technical
 - Price
 - Managed through collaboration folders



Start Close

Select the type of RFx you want to cr

RFx Type	RFx Type Description
RFXF	Technical
RFXI	Informal RFx
RFXP	Formal RFx



Bid Invitation (Cont.)

te RFx		History BackForw
Create RFx		Help
RFx Number 2000000860 Smart Number BUYER04 06/18/2013 21:03 Type Formal RF Number of Suppliers 0 Number of Items 0 Version Type Active Version	X Status In Process Created On 06/18/2013 21:03:34 Created By Lane Morikami Time Zone PST	
Close Publish Save Check Export Print Preview Import System Information Cre	ate Memory Snapshot	Create RFx ks
RFx Information Bidders Items Notes and Attachments Weights and So	cores Approval Tracking	
RFx Parameters Questions Notes and Attachments Table Extension Payment Sy	nopsis User-Specified Status	
dentification	Event Parameters	
RFx Name: BUYER04 06/18/2013 21:03	Currency:	
RFx Type: Formal RFx		
Product Category:	Target Value: 0.00 USD	
	Detailed Price Information:	
	Follow-On Document: Purchase Order or Contract	
	Bidder Can Change RFx Responses:	
	Allow Multiple RFx Responses for Each Company:	
Purchasing Group: Lane Morikami	Display Weighting to Bidders:	
Dates		
Start Date: 00:00:00		
Submission Deadline: * 00:00:00		
Doening Date:		
ana or Binaing Period:		
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		9:05



If Bidders have additional questions regarding the RFx, they are able to ask the buyer questions





Demonstration

Respond to Questions







Respond to Questions







- Based on the questions from the Bidder it may be necessary to update the existing RFx.
 - Extend the bid submission deadline
 - Modify other aspects




Demonstration

Modify/Update RFx







Modify/Update RFx





RFx Process

- Receipt and Evaluation of Bids
 - Respond to Bidders' questions
 - Modify RFx (if applicable)
 - Evaluate RFx Responses
 - Determine if any follow-on procurement actions are appropriate (e.g., reverse auction, follow-on RFx)
 - If so, Buyer can convert RFx to an auction or conduct follow-on RFx
- Award
 - Notice of bid status
 - Notice of Non-award
- Contract, where appropriate
- Purchase Order





- Receipt of Bids and Enter Evaluator Scores
 - Bids will be received, reviewed and evaluated by Buyers
 - Evaluated bids may be issued scores manually or through SRM





Demonstration

Review Bid Proposals







Review Bid Proposals





Reverse Auction

- Reverse Auction (live auction)
 - Allows bidders to interactively adjust their bids in reaction to bids submitted by other bidders
 - Think eBay!





Demonstration

Convert an RFx into a Reverse Auction w/Short Listed Bidders

Scenario: Show both the Buyer's view and the Bidder's View







Create Reverse Auctions w/Short Listed Bidders







Bid-status Notice

 System Generated when buyer clicks Award after accepting and rejecting RFx responses (or after accepting and rejecting auction responses)

Award

- After a proposed award has been approved by Board of Education or otherwise:
 - Buyer manually sends notice to awarded party
 - May also send notice to non-awarded bidders
 - Buyer runs ZSR_RFX_TO_WEBSITE Transaction
 - This transaction posts award details to procurement website



Course Agenda

	Chapter Description	Time
1	Course Overview	
2	Professional Shopping Cart	
3	Sourcing	
4	Managing the RFx Process	
5	Contract Management	
6	Summary	



Chapter Objectives

By the end of this chapter, you will be able to:

- Discuss key terms and concepts
- Monitor Contracts and available amount
- Forward Contract for Approval
- Reference Contract in a Purchase Order





- Manage Contracts activity will be used to create, approve, amend, renegotiate and complete District procurement contracts either as a result of (or independent of) a solicitation process, as required.
 - Create Contract contract record created initiating workflow
 - Approve Contract completed through workflow
 - Display Contract view contract record
 - Amend Contract contract changes will follow original process flow





Contract Management Process Flow





Contract Management Process Flow (Cont.)





- As a Buyer, you will have to monitor two items for contracts:
 - Effective Term validity period of a contract; valid to and valid from
 - Target Value existing contract's monetary capacity; not to exceed amount
 - Automated alerts:
 - Expiration Date
 - Target Value





- A Buyer will learn of the need to create or enter into an agreement from three key sources:
 - Shopping Cart
 - Buyer's own monitoring of agreements
 - Offline procurement process for Facilities







- A Buyer will develop a contract after:
 - Recognizing a need
 - Verifying no violation of District policy





Contract Execution

- A Buyer will
 - Verify funding
 - Submit the proposed agreement for approval(s)
 - in SAP through
 - Established workflow and/or
 - Ad hoc approvers or
 - Offline
 - Confirm District policy requirements Was Board pre-approval needed?
 - Below Board-approval threshold, electronically route via SRM for final review and approval
 - Above threshold, manually prepare and submit for Board consideration



- Buyer submits contract document to vendor for signature offline
- Buyer will submit the contract offline for District signature
- Once signed, the contract can be sent to the vendor and uploaded into SAP and released
- Releasing the contract makes it available for use





Forward Contract for Approval







Forward Contract for Approval





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At the completion of this course, we've learned:

- The value of a Professional Shopping Cart
- How to create, maintain, and complete procurement processes (RFxs and auctions)
- How to create, maintain, and process contracts
- The SRM system allows for flexibility in terms of when changes can be made to a contract record.

What have you learned so far?

Do you have any questions?





You have just completed Sourcing for Buyers.

Thank you for attending!

