



We know you love your TASC Card®—it's **smart, easy, and connected**. You or someone in your family probably uses it at least once a week. It might even occupy the top spot at the front of your wallet.

We love that you love your TASC Card, and you're going to love it even more. **Soon, we'll be updating to a new, improved card processing platform.** The update will happen behind the scenes, with no change to how you access your TASC account.

**As part of the update, we need to replace the TASC Card you have now with a new TASC Card, even if you just got one recently.** And we want to make sure we mail your new TASC Card to the right place with no delay in you receiving it. So please, take a minute to verify the address we have on file for you.

Sign into your account at [www.tasconline.com](http://www.tasconline.com) or open the TASC mobile app and from the menu, go to **Settings › Profile** to find and verify your address.



**If it's correct, you're all set!**

- You don't need to take any action.
- Watch for another email from us with more info about when your new TASC Card will be mailed.
- **This applies to all TASC Cards issued for your account.** (*Think spouses and dependents.*)



### If it's not correct, update your address!

- **Select the pencil icon** next to your address to make changes.
- **Save/submit** your changes.
- Make sure your employer has your updated address on file, too. If they send us a date file that includes your old information, that will overwrite your update!
- **Your address needs to be updated by April 19, 2024.**

## IMPORTANT TO KNOW

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At about the same time that we put your new TASC Card in the mail, we'll need to **deactivate your current TASC Card** as we make the update to the new card processing platform. That means it might be a few days before your new TASC Card arrives when your current TASC Card won't be working anymore.

Don't worry, you can still access your benefit account funds. Just go to [www.tasconline.com](http://www.tasconline.com) or open the TASC mobile app and request a reimbursement, then once it's approved, transfer the reimbursed funds from MyCash directly to your bank account.

## NEED HELP?

**FAQs:** [www.tasconline.com/tasc-card-faqs](http://www.tasconline.com/tasc-card-faqs)

**Support:** Sign in at [www.tasconline.com](http://www.tasconline.com) and go to *Support* › *Contact Us*

**Customer Care:** [800-422-4661](tel:800-422-4661) (toll-free) or [608-241-1900](tel:608-241-1900) and select Option 2



You received this email because you are participating in a TASC benefit plan through Los Angeles Unified School District.

If this email is not displaying correctly, [view it in your browser.](#)

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