On behalf of the Office of Student, Family and Community Engagement and our Region Family and Community Engagement teams we extend warm wishes for a safe and joyous holiday season. As you consider learning opportunities during the winter recess for our scholars, we would like to make suggestions available to you:

- **Metro Cards:** Los Angeles Unified students can request a Metro card from their school site which provides free transportation.

- **Colleges and Universities:** Enjoy a picnic and visit colleges available within the Greater Los Angeles area. Campuses we have not featured in previous years include the Claremont Colleges which are made up by five recognized institutions. Other options close to many of our District level committees include UCLA, Cal State University Northridge, Cal State Dominguez Hills, and Cal State Los Angeles. The University of California, Los Angeles, Loyola Marymount University, University of Southern California, and Occidental College are other campuses which offer our students generous financial aid packages.

- **Student Success Card and City Library of Los Angeles:** All Los Angeles Unified students receive a Student Success Card which provides students with museum passes, online learning resources and with access to book year-round. Visit the following site to learn about the office hours for the library closest to you: [Click Here](#).

- **Family Hotline Support:** If you find yourself in need to communicate with our team during the holidays, please contact Diane Panossian (dpanossi@lausd.net) and Antonio Plascencia (antonio.plascencia@lausd.net). The Family Hotline at 213-443-1300 will also be available from 8:00 a.m.-4:30 p.m. except on the following dates: December 25, December 29, and January 1.

**Committee Highlights**

- **School Site Council and English Learner Advisory Committees** at all school sites have formed. A small number continue to attempt to fill vacant officer seats. Region Family and Community Engagement teams are verifying documentation. Training this year was expanded to include four virtual segments offered by Region offices as well as one opportunity to engage in-person. Additional monthly segments will be offered through the Family Academy to support council and committee members.

- **District level committee** officers have been elected. We thank and congratulate our members and officers for the leadership role they are offering to the students and school communities of Los Angeles Unified. To see the schedule of meetings and meet elected officers visit each committee’s webpage. You can navigate to each page by visiting [lausd.org/committees](https://lausd.org/committees).

**Strategic Plan and District Updates**

**Pillar 3: Engagement and Collaboration**

- **Parent Portal and LAUSD Mobile App:** The upgraded version of the Parent Portal and access to the LAUSD Mobile App 3.0 continues to link families with valuable student information. Our 2023-24 measure for students linked to a Parent Portal account is 83%.

- **School Volunteer Program Management System:** The site has included new efficiencies that inform prospective volunteers and school employees of pending actions missing to approve the application. To
date our office has assisted school sites with processing over 17,000 volunteer applications. The team leads are also to date in processing applications processed by the school site.

- **The Family Academy Course Catalogue and Equity Course Pathways**: The Family Academy continues to build great momentum. Evaluations completed by participants have offered comments and scores showing participants are learning information to act in their child’s education, to be civically engaged and to connect to valuable resources. The schedule with webinar links and information is available at [https://achieve.lausd.net/familyacademy](https://achieve.lausd.net/familyacademy). In person learning and engagement will continue through webinars and in person opportunities hosted with our Region office FACE teams.

- **Professional Development**: Regions are hosting professional development convenings for their school teams where administrators, coordinators, Parent and Family Center, and office staff are invited to complete clinics focused on family engagement. To complement support provided to school sites our FACE teams will continue to offer clinics to help school sites with systems that support welcoming environment, volunteer processing, Parent Portal registration and leading budget consultations with and for families.

- **Family Ambassadors**: During the COVID-19 pandemic Los Angeles Unified initiated opportunities for families to be learners and to support with messaging within their school communities. This effort has evolved to feature three streams of learning including Students with Special Needs, English Learners (Emerging Bilinguals), and Local Control and Accountability Plan (LCAP). To learn about these segments, visit [lausd.org/ambassadors](https://lausd.org/ambassadors).

**In Memoriam**

- We also join our parent leaders in celebrating the life of Mrs. Alicia Bautista. Ms. Bautista was a committed leader and volunteer in the Belmont community serving in councils and committees at the school site and District level. She along with her son passed away because of an unfortunate incident. A Go Fund Me account was established in her memory to assist the family with the memorial services. Go Fund Me link: [https://gofund.me/9e94164f](https://gofund.me/9e94164f)

**Los Angeles Unified Family Hotline and Special Education Hotline**

- **Los Angeles Unified Student Wellness and Family Hotline**: Please continue to direct families to this service provided for families. Our personnel are available to help on all health-related topics and are accessible by dialing the following number: 213-241-3840.

- **Los Angeles Division of Special Education School and Family Support Services Hotline**: The phone numbers is (213) 241-6701, and the webpage can be accessed at [https://achieve.lausd.net/sped](https://achieve.lausd.net/sped).