This Quick Guide provides a review of the registration process. A *Troubleshooting Guide* is included for use when assisting parents with the registration process.

http://passportapp.lausd.net/parentaccess/

Step 1 – Register for an LAUSD account. Provide all of the required information: First Name, Last Name, Email Address, Security Image/Audio.

	Los Angeles Unified School District Account Registration				
Provide the r					
1	*First Name: Middle Name (Optional): *Last Name:				
2	*Email Address: *Re-enter Email:				
2	*For security purposes, please type	Dm <u>458</u>			
3	the code from the image or audio clip.	OR ••••••••••••••••••••••••••••••••••••			
		Register			

Step 2 – Check for a notification email sent to you to complete the account registration process.





Step 3 – Check your email and activate your account by selecting the **Activate My LAUSD Account** link.

ParentPortal@lausd.net	8:22 AM (17 minutes ago) ☆
🖻 to me 💌	
Dear First,	
Thank you for registering to set-up your LAUSD account activation.	Account. Please click on the link below to complete your
Activate my LAUSD account.	
Thank you, Los Angeles Unified School District	
Estimado First,	
Gracias por registrarse para configurar su cuent para completar su activación de la cuenta.	a LAUSD usted. Por favor, haga clic en el enlace de abajo
Activar mi cuenta LAUSD.	

Step 4 – Click the Create Password or Reset My Password link.

<u>Español</u>

LAUSD Account Activation and Password Reset Click on the link below to activate your account or reset your password Home

<u>Create password or Reset my password</u>

Step 5 – Review the Responsible Use Policy (RUP). Next, click on the box next to "I agree with the terms and conditions of LAUSD." Indicate whether you accept the conditions by clicking on



the **Accept** button or the **Decline** button. You will not be able to create a PASSport account if you do not agree to the RUP terms and conditions.

(Los Ar Polic	NGELES UNIFIED SCHOOL DISTRICT Y BULLETIN		
1	TITLE:	Responsible Use Policy (RUP) For District Computer and Network Systems	ROUTING All Employees All Locations	
1	NUMBER:	BUL- 999.11		
I	SSUER:	Shahryar Khazei, Chief Information Officer Information Technology Division		
1	DATE:	August 20, 2015		
1	POLICY:	Teachers, students, administrators and other District and sch ensure District data systems are used in a responsible, effici manner, and that such use is in support of the District's busi objectives.	nool personnel shall ent, ethical, and legal iness and education	

Step 6 – Read the instructions for creating an acceptable password. Enter the password twice and then choose the **Submit** button.

LAUSD Account Activation and Password Reset	
Provide the required fields below. Password must meet the password requirement	ts indicated.
 Password must be between 8 and 20 characters. Password cannot be your email address. Password must contain both letters and numbers. Password cannot have more than three of the same character in a row. Fo Commonly used passwords such as "abcd1234" or "password1" will not 1 	r example, "aaaa" could not be used in a password. be accepted.
Resetting password for: Name : First Last Email : parent@email.com	
Enter a new password:	
Re-enter the password:	
	Submit Cancel



Step 7 – You will receive an email notification that your LAUSD account is activated.

📩 📄 ParentPortal

Account Created Successfully - Do not reply to this message, it will not be delivered - Dear First, Thank you for regisi 8:22 am

Step 8 – Click the PASSport icon. You can now log in using your email and password.





Troubleshooting Guide

FOR PARENTS/GUARDIANS

Registration for LAUSD Account				
Issue	Resolution			
You have entered all of the information required to register for an LAUSD Account but cannot register.	 Make sure you have entered a working email address. Verify that what you entered for the security image/audio is correct. If both are accurate, try using a different browser. 			
After entering all the information, you received notification that you were sent an email to activate your LAUSD account but did not receive it.	 Wait ten minutes. Check your "junk email" box and make sure it is not in there. 			
You have received the activation email but the "Create password or Reset my password" link is not working.	1. Try using a different browser.			
You have entered and re-entered your password but cannot continue with the registration process.	 Make sure you have read all of the instructions for creating a password and follow accordingly. If you have followed the instructions but you still cannot continue, try using another browser. 			

