



Doing Business with Apple Education

Exceeding the business needs of Los Angeles Unified School District is our priority. We've put together a collection of resources to help make doing business with us as easy as possible.

Technology makes this a magical time to be a student and a powerful time to be an educator. Your Apple team is committed to providing you and your students a rewarding experience by enabling you to transform and personalize the learning environment. Apple offers customized and specially priced solutions for LAUSD that meet the district's unique education technology needs. Visit the Apple Store to view a catalog of approved Apple configurations available for purchase by LAUSD faculty and staff.

To submit an order, you'll need to create a shopping cart at the LAUSD Procurement Services Division website. Visit: <http://achieve.lausd.net/procurement>

Orders can also be submitted directly to Apple by sending an email to ssowestkey@apple.com or a fax to 800-589-8817.



Need help with your Apple order?

Online order status

www.apple.com/orderstatus

Order inquiries

ssowestkey@apple.com

800-800-2775, ext. 42772

Invoice requests and accounts receivable inquiries

k12lanyar@apple.com

512-674-7929

LAUSD, we're here to help.

If you need help finding information about Apple products, or if you want to learn more about Apple education solutions, you have a personal team ready to support you.

Product and pricing information

Field account executives

Jaime Perez
jaime.perez@apple.com
213-841-9296

Sari Silverberg
sari@apple.com
310-562-2292

Inside account executives

Dianne Guenther
dguenther@apple.com
800-800-2775, ext. 46889

Andrea Harthausen
aharthausen@apple.com
800-800-2775, ext. 46838

Technical advisors

Dave Douglas
Senior Systems Engineer
douglas@apple.com
714-330-6305

Jeremy Maudlin
Systems Engineer
jer@apple.com
512-674-6017

Educational advisor

Ted Lai
K-12 Development Executive
tlai@apple.com
714-274-9807 (office)
626-233-3792 (mobile)

Invoice requests

Noreen Baylor
K-12 Accounts Receivable
LAUSD and NYC DOE K12
k12lanyar@apple.com
512-674-7929

Order inquiries

April Abrams-Morris
Key Accounts Management
LAUSD SDUSD SoCal K12
ssowestkey@apple.com
800-800-2775, ext. 42772
800-589-8817 (fax)

AppleCare for technical support

800-275-2273