School Experience Survey: Staff 2017-18

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What	15	vour	nrımarv	nosition	Λſ	this	school?*
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- () Other Administrator (e.g., AP)
- () Teacher
- () School Administrative Assistant (SAA)
- () Counselor
- () Other Member of the School Staff

(Which questions you answer depends on your primary position)

Page exit logic: Page LogicIF: Question "

You indicated that you are a(n) [question("option title"), id="6"] at [question("option value"), id="297", option="15317"]. Is this correct?

You indicated that you are a(n) [question("option title"), id="6"] at [question("option value"), id="297", option="15317"]. Is this correct?*

- () Yes
- () No

Questions for All Staff

Please indicate how much you agree or disagree with the following statements about this school. If the question is not applicable to your job, and you could not know enough to answer it, mark Not Applicable (N/A).*

	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A
This school is a supportive and inviting place for students to learn.	()	()	()	()	()

[&]quot; is one of the following answers ("No") **THEN:** Jump to page 1 -

This school sets high standards for academic performance for <u>all</u> students.	()	()	()	()	()
This school promotes academic success for <u>all</u> students.	()	()	()	()	()
This school emphasizes helping students academically when they need it.	()	()	()	()	()
This school emphasizes teaching lessons in ways relevant to students.	()	()	()	()	()
This school encourages <u>all</u> students to enroll in rigorous courses (such as honors and AP).	()	()	()	()	()
Students' backgrounds are valued at this school.	()	()	()	()	()
At this school, decisions are made based on students' needs and interests.	()	()	()	()	()
Adults at this school expect students to go to college.	()	()	()	()	()
At this school, parents treat staff with respect.	()	()	()	()	()
Parents talk to me about how to help their child learn at home.	()	()	()	()	()
At this school, parents are partners with the school in decisions made about their children's education.	()	()	()	()	()

Questions for All Staff

Please indicate how much you agree or disagree with the following statements about this school.*

	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A
This school is a supportive and inviting place for staff to work.	()	()	()	()	()
This school promotes trust and collegiality among staff.	()	()	()	()	()
This school promotes personnel participation in decision-making that affects the school practices and policies.	()	()	()	()	()
I feel comfortable talking with the school leadership about issues and concerns.	()	()	()	()	()
I have the technology I need to create effective learning experiences to address students' diverse learning styles.	()	()	()	()	()
I have the materials I need to do my job well.	()	()	()	()	()
I get the help I need to communicate with parents.	()	()	()	()	()

Please indicate how much you agree or disagree with the following statement: "Generally speaking, my technology issues are resolved within an acceptable time period."*

() Strongly Agree	() Agree	() Disagree	() Strongly Disagree	() N/A
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Please respond to the following questions about the adults at your school.*

	Nearly All Adults	Most Adults	Some Adults	Few Adults	Almost None
How many adults at this school have close professional relationships with one another?	()	()	()	()	()
How many adults at this school support and treat each other with respect?	()	()	()	()	()
How many adults at this school feel a responsibility to improve this school?	()	()	()	()	()

Please indicate how much you agree or disagree with the following statements about this school this year.*

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know or N/A
This school clearly communicates to students the consequences of breaking school rules.	()	()	()	()	()
Students know how they are expected to act.	()	()	()	()	()
Students know what the rules are.	()	()	()	()	()

This school handles discipline problems fairly.	()	()	()	()	()
This school effectively handles student discipline and behavioral problems.	()	()	()	()	()
Adults at this school treat all students with respect.	()	()	()	()	()
I have received professional development on preventing bullying.	()	()	()	()	()
I address bullying that occurs in my school.	()	()	()	()	()
I feel safe in the neighborhood around my school.	()	()	()	()	()
I feel safe on school grounds during the day.	()	()	()	()	()

Students treat adults at this school with respect.*

() S	trongly	agree

- () Agree
- () Disagree
- () Strongly Disagree
- () Don't Know/NA

Adults at this school recognize students who are kin	d and helpful.*
() Strongly Agree	
() Agree	
() Disagree	
() Strongly Disagree	

Please indicate how much of a problem you feel these issues are at this school.*

	Insignificant Problem	Mild Problem	Moderate Problem	Severe Problem
Harassment or bullying among students?	()	()	()	()
Physical fighting between students?	()	()	()	()
Disruptive student behavior?	()	()	()	()
Racial/ethnic conflict among students?	()	()	()	()
Lack of respect of staff by students?	()	()	()	()

Your Background

() Don't Know/NA

Page exit logic: Skip / Disqualify Logic**IF:** Question "*What is your primary position at this school?*" is one of the following answers ("Other Administrator (e.g., AP)", "School Administrative Assistant (SAA)") **THEN:** Jump to page 25 - Customer Service Questions for Principals, Other Administrators, and SAAs Only

Page exit logic: Skip / Disqualify Logic**IF:** Question "*What is your primary position at this school?*" is one of the following answers ("Teacher") **THEN:** Jump to <u>page 7 - Questions for Teachers Only</u>

Page exit logic: Skip / Disqualify Logic**IF:** Question "What is your primary position at this school?" is one of the following answers ("Principal") **THEN:** Jump to page 18 - Questions for Principals Only

Page exit logic: Skip / Disqualify Logic**IF:** Question "*What is your primary position at this school?*" is one of the following answers ("Counselor","Other Member of the School Staff") **THEN:** Jump to page 28 -

How	manv	vears	have	vou	worked.	. in	anv	position.	at this	school?*
		,		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	,, 011000	,	,	postitoit	cot titts	50.0000

- () Less than one year
- () 1 to 2 years
- () 3 to 5 years
- () 6 to 10 years
- () Over 10 years

How many years have you worked at any school in your current position (e.g., teacher, counselor, administrator, food service)?*

- () Less than one year
- () 1 to 2 years
- () 3 to 5 years
- () 6 to 10 years
- () Over 10 years

What is your race or ethnicity?

- () African American (Not Hispanic)
- () American Indian or Alaska Native
- () Asian or Pacific Islander
- () White (Not Hispanic)
- () Hispanic or Latino/a
- () Other or Multi-ethnic

wnat is your genaer?								
() Female								
() Male								
	Page entry logic: This page will show when: Question "What is your primary position at this school?" is one of the following answers ("Teacher")							
Questions for Teacl	ners Only							
Logic: Show/hide trigger exis	ts.							
What grade levels do you to	each?*							
Check all that apply.								
[] Early childhood (i.e., ages 2	-4)							
[] Elementary grades (i.e., K-5	7/6)							
[] Middle school grades (i.e., 6	5-8/9)							
[] High school grades (i.e., 9-1	2)							
Please indicate how much you school this year.*	agree or disagre	ee with the foll	owing statements	about this				
	Strongly Agree	Agree	Disagree	Strongly Disagree				
I feel confident integrating technology into my instruction.	()	()	()	()				
I feel confident using digital tools to personalize learning activities.	()	()	()	()				

How strongly do you agree or disagree with each statement about your experience teaching at this school this year?*

	Strongly Agree	Agree	Disagree	Strongly Disagree
I enjoy teaching at this school.	()	()	()	()
I have sufficient autonomy to implement an instructional program that meets the needs of my students.	()	()	()	()
The professional development at this school is differentiated for my level of teaching experience.	()	()	()	()
What I learn in our school professional development meetings addresses my students' needs.	()	()	()	()
The Educator Development and Support process for teachers helps me improve my teaching and learning.	()	()	()	()

In which of the following annual teacher evaluations have you participated? *

	Yes	No
School Year 2017-18: Educator Development and Support – Teachers (EDST)	()	()
School Year 2017-18: Educator Development and Support – Non-Classroom Teachers (EDSNCT)	()	()
School Year 2016-17: Educator Development and Support – Teachers (EDST)	()	()
School Year 2015-16: Educator Development and Support – Teachers (EDST)	()	()

School Year 2014-15: Teacher Growth and Development Cycle (TGDC)	()	()
	Ì	

In your professional development (training, grade-level and departmental-level meetings, etc.), about how often did you do the following this year? *

	Weekly	Twice a month	Monthly	A few times a year	Hardly ever	Never
Observed the instruction of my colleagues to get ideas for my own instruction.	()	()	()	()	()	()
With my colleagues, I examined evidence of student understanding/mastery (e.g., test data, student work) to improve my instruction.	()	()	()	()	()	()
Worked in grade-level or department-level teams to review and align grading practices.	()	()	()	()	()	()

How often does school leadership do the following?*

	Weekly	Twice a month	Monthly	A few times a year	Hardly ever	Never
Visit your classroom to observe you teach.	()	()	()	()	()	()

observations?*		-	
() Always			
() Often			
() Sometimes			
() Rarely			
() Never			

How often does school leadership provide useful feedback to you based on their

Questions for Teachers Only

How strongly do you agree or disagree with these statements about readiness, support, and implementation of the California State Standards at your school this year?

	Strongly Agree	Agree	Disagree	Strongly Disagree
Resource decisions at this school (staffing, time, and materials) support the successful implementation of the State Standards.	()	()	()	()
Teachers at this school have changed their instructional practice as a result of the State Standards.	()	()	()	()

Page entry logic: This page will show when: Question "*What grade levels do you teach?*" is one of the following answers ("Elementary grades (i.e., K-5/6)", "Middle school grades (i.e., 6-8/9)", "High school grades (i.e., 9-12)")

Questions for Teachers Only

Logic: Show/hide trigger exists.

Do you have any English learner students in your class(es)?*
() Yes () No
Logic: Hidden unless: #1 Question "Do you have any English learner students in your class(es)?" is one of the following answers ("Yes")
During the past year, how often did you communicate each individual English Learner's progress towards reclassification as Fluent English Proficient (RFEP) to parents or students?*
() I did not communicate any information () One time this year () Two times this year
() Three or more times this year
Logic: Hidden unless: (Question "What grade levels do you teach?" is one of the following answers ("Elementary grades (i.e., K-5/6)") AND #1 Question "Do you have any English learner students in your class(es)?" is one of the following answers ("Yes"))
On average, how many minutes a day do you spend teaching English Language Development (ELD)? (Use whole numbers only, with no text.)*
Development (ELD)?
Development (ELD)? (Use whole numbers only, with no text.)* Logic: Hidden unless: #1 Question "Do you have any English learner students in your
Development (ELD)? (Use whole numbers only, with no text.)* Logic: Hidden unless: #1 Question "Do you have any English learner students in your class(es)?" is one of the following answers ("Yes")
Development (ELD)? (Use whole numbers only, with no text.)* Logic: Hidden unless: #1 Question "Do you have any English learner students in your class(es)?" is one of the following answers ("Yes") I use CELDT scores to plan instruction for of my English learner students.*
Development (ELD)? (Use whole numbers only, with no text.)* Logic: Hidden unless: #1 Question "Do you have any English learner students in your class(es)?" is one of the following answers ("Yes") I use CELDT scores to plan instruction for of my English learner students.* () None () Few () Many () All Logic: Hidden unless: #1 Question "Do you have any English learner students in your
Development (ELD)? (Use whole numbers only, with no text.)* Logic: Hidden unless: #1 Question "Do you have any English learner students in your class(es)?" is one of the following answers ("Yes") I use CELDT scores to plan instruction for of my English learner students.* () None () Few () Many () All Logic: Hidden unless: #1 Question "Do you have any English learner students in your class(es)?" is one of the following answers ("Yes")

Logic: Hidden unless: #1 Question "Do you have any English learner students in your class(es)?" is one of the following answers ("Yes")
I know how to determine progress towards reclassification for my students who are English Learners.*
() Strongly Agree
() Agree
() Disagree
() Strongly Disagree
Logic: Hidden unless: #1 Question "Do you have any English learner students in your class(es)?" is one of the following answers ("Yes")
I know how to provide targeted instruction for English Learners who are not making progress towards reclassification.*
() Strongly Agree
() Agree
() Disagree
() Strongly Disagree
Page entry logic: This page will show when: Question "What grade levels do you teach?" is one of the following answers ("High school grades (i.e., 9-12)")
Questions for Teachers Only
During the past academic year, how often have you communicated with individual students about their progress toward meeting the A - G requirements?
() Very often () Often () Sometimes () Rarely () Never () N/A

How strongly do you agree or disagree with the following statements about A-G requirements?*

	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A
I am comfortable communicating the requirements for meeting the A-G course sequence to parents and students.	()	()	()	()	()
I know how the A-G courses I teach fit into the A-G course sequence.	()	()	()	()	()
I know how to determine progress on A-G requirements for my students.	()	()	()	()	()
I am comfortable making suggestions to parents and/or students on next classes to take in the A-G course sequence.	()	()	()	()	()

Page entry logic: This page will show when: Question "*What grade levels do you teach?*" is one of the following answers ("Middle school grades (i.e., 6-8/9)", "High school grades (i.e., 9-12)")

Questions for Teachers Only

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П	LOGIC:	Snow	nıae	trigger	exists.

Do you teach an advisory class?*

() Yes

() No

Logic: Hidden unless: Question "Do you teach an advisory class?" is one of the following answers ("Yes")
What grade level are the students in your advisory class(es)?*
Check all that apply.
[] 6th grade
[] 7th grade
[] 8th grade
[] 9th grade
[] 10th grade
[] 11th grade
[] 12th grade
Logic: Hidden unless: Question "Do you teach an advisory class?" is one of the following answers ("Yes")
How many times a week does your advisory class meet?*
If you teach more than one advisory class, please tell us about the class that serves the highest grade level.
()1
()2
()3
()4
()5
() My advisory class does not meet every week. <i>Please explain</i> .:
Logic: Hidden unless: Question "Do you teach an advisory class?" is one of the following answers ("Yes")
How many minutes is each advisory class session? *
If you teach more than one advisory class, please tell us about the class that serves the highest grade level.
() Less than 10 minutes
() 10-15 minutes
() 16-30 minutes

() 31-45 minutes
() 46-60 minutes
() 61-75 minutes
() More than 75 minutes
Logic: Hidden unless: Question "Do you teach an advisory class?" is one of the following answers ("Yes")
What do students do during your advisory class?*
Check all that apply.
[] Learn how to improve academic skills
[] Develop social-emotional skills/behaviors
[] Learn or practice study skills
[] Plan future course-taking
[] Complete homework
[] Explore career paths
[] Plan for college (e.g., researching colleges and college costs)
[] Learn about the college application process
[] Learn about the financial aid application process
[] Other (specify):*
Page entry logic: This page will show when: Question "What do students do during your advisory class?" is one of the following answers ("Plan for college (e.g., researching colleges and college costs)","Learn about the college application process","Learn about the financial aid application process")
Logic: Hidden by default
Respondents do not see this question, it is used to pipe responses forward. What do students do during your advisory class?*
Check all that apply.
Check all that apply. [] college planning
** *
[] college planning

Logic: Hidden unless: (Question "What do students do during your advisory class?" is one of the following answers ("Plan for college (e.g., researching colleges and college costs)","Learn about the college application process","Learn about the financial aid application process") AND Question "What grade level are the students in your advisory class(es)?" is one of the following answers ("9th grade","10th grade","11th grade","12th grade"))

When working on college-related tasks during my advisory, students: *

Check all that apply.
[] Research colleges
[] Research college costs
[] Work on their own college applications
[] Submit college applications
[] Write college admissions essays
[] Receive feedback on their college admissions essays
[] Work on FAFSA application
[] Submit FAFSA application
[] Review financial aid awards
[] Other (specify):*
None of the above
Logic: Hidden unless: (Question "What do students do during your advisory class?" is one of the following answers ("Plan for college (e.g., researching colleges and college costs)","Learn about the college application process","Learn about the financial aid application process") AND Question "What grade level are the students in your advisory class(es)?" is one of the following answers ("6th grade","7th grade","8th grade"))
Logic: Hidden unless: (Question "What do students do during your advisory class?" is one of the following answers ("Plan for college (e.g., researching colleges and college costs)","Learn about the college application process","Learn about the financial aid application process") AND Question "What grade level are the students in your advisory class(es)?" is one of the following answers ("6th grade","7th grade","8th
Logic: Hidden unless: (Question "What do students do during your advisory class?" is one of the following answers ("Plan for college (e.g., researching colleges and college costs)","Learn about the college application process","Learn about the financial aid application process") AND Question "What grade level are the students in your advisory class(es)?" is one of the following answers ("6th grade","7th grade","8th grade"))
Logic: Hidden unless: (Question "What do students do during your advisory class?" is one of the following answers ("Plan for college (e.g., researching colleges and college costs)","Learn about the college application process","Learn about the financial aid application process") AND Question "What grade level are the students in your advisory class(es)?" is one of the following answers ("6th grade","7th grade","8th grade")) When working on college-related tasks during my advisory, students: *
Logic: Hidden unless: (Question "What do students do during your advisory class?" is one of the following answers ("Plan for college (e.g., researching colleges and college costs)","Learn about the college application process","Learn about the financial aid application process") AND Question "What grade level are the students in your advisory class(es)?" is one of the following answers ("6th grade","7th grade","8th grade")) When working on college-related tasks during my advisory, students: * Check all that apply.
Logic: Hidden unless: (Question "What do students do during your advisory class?" is one of the following answers ("Plan for college (e.g., researching colleges and college costs)", "Learn about the college application process", "Learn about the financial aid application process") AND Question "What grade level are the students in your advisory class(es)?" is one of the following answers ("6th grade","7th grade","8th grade")) When working on college-related tasks during my advisory, students: * Check all that apply. [] Research colleges

Page entry logic: This page will show when: Question "*What do students do during your advisory class?*" is one of the following answers ("Plan for college (e.g., researching colleges and college costs)", "Learn about the college application process", "Learn about the financial aid application process")

Questions for Teachers Only

Have you received per that you cover in you		-	to the [question("piped title")] topics
[] Yes, from my sch	ool site		
[] Yes, from my loca	al district/the centra	al office	
[] Yes, from an exte	rnal service provide	er	
[] Yes, from another	source. Please exp	olain.:	*
[] No			
Questions for	· Teachers C	Only	
To what extent is te school?*	aching social and o	emotional skills h	happening in classrooms at your
() Not really taught is but not in others basis school wide	() Happening on		s' curricula

Questions for Teachers Only

How often do teachers do the following at your school?*

	Weekly	Monthly	Rarely	Never
Teachers meet to examine student performance data	()	()	()	()

Teachers collaborate with one	()	()	()	()
another by department, SLC, or grade level about curricular				
or instructional issues				

Logic: Hidden unless: Question "What grade levels do you teach?" is one of the following answers ("Middle school grades (i.e., 6-8/9)", "High school grades (i.e., 9-12)")

How strongly do you agree or disagree with the following statements about your school?*

	Strongly Agree	Agree	Disagree	Strongly Disagree
The curriculum at this school is focused on helping students get ready for college	()	()	()	()
Teachers expect most students in this school to go to college	()	()	()	()
Most of the students in this school are planning to go to college	()	()	()	()
Teachers in this school encourage students who might not be considering college to do so	()	()	()	()
Teachers in this school feel that it is a part of their job to prepare students academically to succeed in college	()	()	()	()

Logic: Hidden unless: Question "What grade levels do you teach?" is one of the following answers ("High school grades (i.e., 9-12)")

How strongly do you agree or disagree with the following statements about your school?*

	Strongly Agree	Agree	Disagree	Strongly Disagree
Most students in this school understand college entrance requirements	()	()	()	()
Most students in this school understand the college application process	()	()	()	()
Most students in this school understand the financial application aid process	()	()	()	()
Teachers in this school use class time to help students plan for college (e.g., discuss different types of colleges or college eligibility requirements)	()	()	()	()
Teachers in this school use time outside of class to help students plan for college (e.g., discuss different types of colleges or college eligibility requirements)	()	()	()	()
Teachers in this school feel that it is a part of their job to help students with the college application process	()	()	()	()
Teachers in this school use class time to help	()	()	()	()

students prepare their				
college essays				
Teachers in this school use time outside of class to help students prepare their college essays	()	()	()	()
Teachers in this school use class time to help students complete and submit college applications	()	()	()	()
Teachers in this school use time outside of class to help students complete and submit college applications	()	()	()	()
What strategies or practic especially effective at imp	-	-	· · · ·	hink are
	G			
Logic: Hidden unless: Ques following answers (''Early c	0	•	<i>you teach?</i> '' is	one of the
	hildhood (i.e., a	in your class	(es) that you ti	

Logic: Hidden unless: Question "What grade levels do you teach?" is one of the following answers ("Elementary grades (i.e., K-5/6)", "Middle school grades (i.e., 6-8/9)")

Which of the following strategies or practices do you use in your classes(s)? *

Check all that apply.
[] Close reading strategies
[] Cognitively guided instruction
[] Differentiated instruction
[] Kagan strategies
[] Project-based learning
[] Reader's workshop
[] Reading academies
[] Scaffolding
[] Small group instruction
[] Three read protocol
[] Three-phase math lesson
[] Writer's workshop
[] Other. Please explain::
[] None of the above
Logic: Hidden unless: Question "What grade levels do you teach?" is one of the following answers ("Elementary grades (i.e., K-5/6)","Middle school grades (i.e., 6-8/9)","High school grades (i.e., 9-12)")
If resources were not an issue, what would you change about your school's services, strategies, or practices to substantially improve students' academic preparation?

Logic: Hidden unless: Question "What grade levels do you teach?" is one of the following answers ("Early childhood (i.e., ages 2-4)")

If resources were not an issue, what would you change about your school's services, strategies, or practices to substantially improve students' school readiness?
Page exit logic: Page LogicIF: Question "What is your primary position at this school?" is one of the following answers ("Other Administrator (e.g., AP)", "School Administrative Assistant (SAA)") THEN: Jump to page 25 - Customer Service Questions for Principals, Other Administrators, and SAAs Only
Page exit logic: Page Logic IF: Question "What is your primary position at this school?" is one of the following answers ("Teacher","Counselor","Other Member of the School Staff") THEN: Jump to page 28 -
Page exit logic: Page LogicIF: Question "What is your primary position at this school?" is one of the following answers ("Principal") THEN: Jump to page 18 - Questions for Principals Only
Logic: Show/hide trigger exists.
Do teachers have common planning time in teams to discuss instruction and academic supports for students?*
() Yes
() Yes () No
() No
() No () Don't know Logic: Hidden unless: Question "Do teachers have common planning time in teams to discuss instruction and academic supports for students?" is one of the following answers
() No () Don't know Logic: Hidden unless: Question "Do teachers have common planning time in teams to discuss instruction and academic supports for students?" is one of the following answers ("Yes") About how often do teachers in your school participate in common planning related to
() No () Don't know Logic: Hidden unless: Question "Do teachers have common planning time in teams to discuss instruction and academic supports for students?" is one of the following answers ("Yes") About how often do teachers in your school participate in common planning related to instruction and academic supports? *

() Weekly	
() Two to three times per week	
() Daily	
() Other (specify):	*
() Don't know	
Page entry logic: This page will show when: Question "What is ye this school?" is one of the following answers ("Principal")	our primary position at
into sententi in one of the following min were (Time-pur)	
Questions for Principals Only	
Questions for Principals Only	
Questions for Principals Only Logic: Show/hide trigger exists.	
Questions for Principals Only Logic: Show/hide trigger exists. What grade levels does your school serve?*	

In your leadership role this year, about how frequently did you do the following?*

[] Middle school grades (i.e., 6-8/9)

[] High school grades (i.e., 9-12)

	Always	Often	Sometimes	Rarely	Never
Met regularly with administrative colleagues outside the school to problemsolve school challenges.	()	()	()	()	()
Assisted teachers in learning how to work successfully with colleagues.	()	()	()	()	()

Developed partnerships to connect teachers, families, and community	()	()	()	()	()
stakeholders.					

Please indicate how much you agree or disagree with the following statement: ''The professional development I receive from my Local District helps me improve my leadership.''*							
() Strongly Agree	() Agree	() Disagree	() Strongly Disagree				
How strongly do you	ı agree or disa	gree with these	statements about readiness, support, and				

implementation of the State Standards at your school this year?*

	Strongly Agree	Agree	Disagree	Strongly Disagree
Administrators and teachers at this school are working to develop a shared understanding of how to implement the State Standards.	()	()	()	()
Resource decisions at this school (staffing, time, and materials) support the successful implementation of the State Standards.	()	()	()	()
Teachers at this school have changed their instructional practice as a result of the State Standards.	()	()	()	()

 $Logic: Hidden \ unless: Question \ ''What \ grade \ levels \ does \ your \ school \ serve?'' \ is \ one \ of \ the following \ answers \ (''High \ school \ grades \ (i.e., 9-12)'')$

college application process for students?*
() Strongly Agree
() Agree
() Disagree
() Strongly Disagree
Does your school have a group of staff members that meets regularly to discuss ways to maintain a strong college-going culture?*
() Strongly Agree
() Agree
() Disagree
() Strongly Disagree
Page entry logic: This page will show when: Question "What is your primary position at this school?" is one of the following answers ("Principal")
this school?" is one of the following answers ("Principal") Questions for Principals Only - SARC Mark all the applicable opportunities for parent involvement at your school. This information is required for the School Accountability Report Card (SARC) which will be posted online and
this school?" is one of the following answers ("Principal") Questions for Principals Only - SARC Mark all the applicable opportunities for parent involvement at your school. This information is required for the School Accountability Report Card (SARC) which will be posted online and available to the public (check ALL that apply). *
this school?" is one of the following answers ("Principal") Questions for Principals Only - SARC Mark all the applicable opportunities for parent involvement at your school. This information is required for the School Accountability Report Card (SARC) which will be posted online and available to the public (check ALL that apply). * [] Advisory Council
this school?" is one of the following answers ("Principal") Questions for Principals Only - SARC Mark all the applicable opportunities for parent involvement at your school. This information is required for the School Accountability Report Card (SARC) which will be posted online and available to the public (check ALL that apply). * [] Advisory Council [] Governance Council
this school?" is one of the following answers ("Principal") Questions for Principals Only - SARC Mark all the applicable opportunities for parent involvement at your school. This information is required for the School Accountability Report Card (SARC) which will be posted online and available to the public (check ALL that apply). * [] Advisory Council [] Governance Council [] PTA/PTO
this school?" is one of the following answers ("Principal") Questions for Principals Only - SARC Mark all the applicable opportunities for parent involvement at your school. This information is required for the School Accountability Report Card (SARC) which will be posted online and available to the public (check ALL that apply). * [] Advisory Council [] Governance Council [] PTA/PTO [] Classroom Volunteer
this school?" is one of the following answers ("Principal") Questions for Principals Only - SARC Mark all the applicable opportunities for parent involvement at your school. This information is required for the School Accountability Report Card (SARC) which will be posted online and available to the public (check ALL that apply). * [] Advisory Council [] Governance Council [] PTA/PTO [] Classroom Volunteer [] Office Volunteer
this school?" is one of the following answers ("Principal") Questions for Principals Only - SARC Mark all the applicable opportunities for parent involvement at your school. This information is required for the School Accountability Report Card (SARC) which will be posted online and available to the public (check ALL that apply). * [] Advisory Council [] Governance Council [] PTA/PTO [] Classroom Volunteer [] Office Volunteer [] Supervision Volunteer
<pre>this school?" is one of the following answers ("Principal") Questions for Principals Only - SARC Mark all the applicable opportunities for parent involvement at your school. This information is required for the School Accountability Report Card (SARC) which will be posted online and available to the public (check ALL that apply). * [] Advisory Council [] Governance Council [] PTA/PTO [] Classroom Volunteer [] Office Volunteer [] Supervision Volunteer [] Fund Raising</pre>

Does your school have a group of staff members that meets regularly to monitor the

Please indicate the sufficiency of your Visual and Performance Arts (VAPA) instructional materials in terms of being current, high quality, and available to students for the 2017-18 school year:*
() Sufficient
() Insufficient

Logic: Hidden unless: Question "Please indicate the sufficiency of your Visual and Performance Arts (VAPA) instructional materials in terms of being current, high quality, and available to students for the 2017-18 school year:" is one of the following answers ("Insufficient")

If you answered	"insufficient",	what percentage	e of students lac	k VAPA materi	als?*

Page entry logic: This page will show when: Question "*What grade levels does your school serve?*" is one of the following answers ("Middle school grades (i.e., 6-8/9)", "High school grades (i.e., 9-12)")

Questions for Principals Only

Logic: Show/hide trigger exists.

() Don't know

Logic: Hidden unless: Question "What grade levels does your school serve?" is one of the following answers ("Middle school grades (i.e., 6-8/9)")

How strongly do you agree or disagree with the following statements about your school?*

	Strongly Agree	Agree	Disagree	Strongly Disagree
The curriculum at this school is focused on helping students get ready for college	()	()	()	()
Teachers expect most students in this school to go to college	()	()	()	()

Most students in this school understand college entrance	()	()	()	()
requirements				

Logic: Hidden unless: Question "What grade levels does your school serve?" is one of the following answers ("High school grades (i.e., 9-12)")

How strongly do you agree or disagree with the following statements about your school?*

	Strongly Agree	Agree	Disagree	Strongly Disagree
The curriculum at this school is focused on helping students get ready for college	()	()	()	()
Teachers expect most students in this school to go to college	()	()	()	()
Most of the students in this school are planning to go to college	()	()	()	()
Most students in this school understand college entrance requirements	()	()	()	()
Most students in this school understand the college application process	()	()	()	()
Most students in this school understand the financial aid application process	()	()	()	()
Most teachers in this school understand the college application and financial aid process	()	()	()	()

Logic: Hidden unless: Question "What grade levels does your school serve?" is one of the following answers ("High school grades (i.e., 9-12)")

How strongly do you agree or disagree with the following statements about A-G requirements?*

	Strongly Agree	Agree	Disagree	Strongly Disagree
I am comfortable communicating the requirements for meeting the A-G course sequence to parents and students.	()	()	()	()
I know how to determine progress on A-G requirements for my students.	()	()	()	()
I am comfortable making suggestions to parents and/or students on next classes to take in the A-G course sequence.	()	()	()	()

How many full-time or part-time counselors work at your school?

(If you share a counselor with another school, please count that counselor as part-time. If you have a full-time counselor who has multiple roles (e.g., an academic counselor who also does college counseling), please count that counselor based on his/her primary role (e.g., academic counselor). Please use whole numbers.)

	Full-time counselors	Part-time counselors
Academic Counselor		
College Advisor		
College Counselor		

College and Career Coach		
College Empowerment Counselor		
Pupil Services and Attendance (PSA) Counselor		
A-G Diploma PSA Counselor		
Psychiatric Social Workers (PSW)		
What is the typical caseload for a full-to (If you have a full-time academic counselor vas an academic counselor. If you are not sure	vho also does coll	lege counseling, please count them
Page entry logic: This page will show when serve?" is one of the following answers ("M grades (i.e., 9-12)")	~	•
Logic: Show/hide trigger exists.		
You said your academic counselors havid="598"] students. Is that correct?* () Yes () No	ve a typical case	eload of [question(''value''),
Logic: Hidden unless: Question "		
You said your academic counselors havid="598"] students. Is that correct?	ve a typical case	eload of [question(''value''),
" is one of the following answers ("No")		
Please write the typical caseload for an	academic coun	iselor at your school here: *

Page entry logic: This page will show when: Question "*What grade levels does your school serve?*" is one of the following answers ("Middle school grades (i.e., 6-8/9)", "High school grades (i.e., 9-12)")

Logic: Hidden unless: Question "What grade levels does your school serve?" is one of the following answers ("High school grades (i.e., 9-12)")

Does your school have one or more college counselor, college advisor, or some other staff member whose <u>primary</u> responsibility is to help students with the college application process?*

If an external	organization or	service provider	funds this staff n	nember, please	select "no."
() Yes					
() No					

Logic: Hidden unless: (Question "Does your school have one or more college counselor, college advisor, or some other staff member whose <u>primary</u> responsibility is to help students with the college application process?" is one of the following answers ("Yes") AND Question "What grade levels does your school serve?" is one of the following answers ("High school grades (i.e., 9-12)"))

How many staff members' <u>primary</u> job responsibility is helping students with the college application process?*

(If you share the staff member(s) with another school, please count that staff member as parttime. If an external organization or service provider funds a staff member, please do not count that staff member. Please use whole numbers.)

Number of Full-time staff:	
Number of Part-time staff:	

Logic: Hidden unless: (Question "Does your school have one or more college counselor, college advisor, or some other staff member whose <u>primary</u> responsibility is to help students with the college application process?" is one of the following answers ("Yes") AND Question "What grade levels does your school serve?" is one of the following answers ("High school grades (i.e., 9-12)"))

Please	e list the job	titles of	this/these	staff n	nember(s).*

Logic: Hidden unless: (Question "Does your school have one or more college counselor, college advisor, or some other staff member whose <u>primary</u> responsibility is to help students with the college application process?" is one of the following answers ("No") AND Question "What grade levels does your school serve?" is one of the following answers ("High school grades (i.e., 9-12)"))

Which school staff help students with the college application process? *
Check all that apply.
[] Academic Counselors
[] Teachers
[] Other staff (specify):*
Which of the following describe how counselors are assigned to students at your school? Would you say counselors are assigned*
Check all that apply.
[] to all students at this school?
[] to a specific grade level?
[] to an incoming class of students with whom they remain throughout their years at your school?
[] to a group of students whose last names fall within a section of the alphabet such as all students with last names from "A to D"?
[] to small learning communities such as schools-within-a-school, pods, and houses?
[] Other (please specify):*
[] Don't know
Questions for Principals Only
Logic: Show/hide trigger exists.
Does your school offer any of the following? *
Check all that apply.
[] Small learning communities (e.g., houses or academies)
[] An advisory class
[] Block scheduling, also called double-block or extended-block scheduling (e.g., 4x4, 2x8, etc.)

[] Support/remediation/intervention classes (i.e., additional help in a core subject)
[] Pull-out instruction
[] Tutoring (by an adult or peer)
[] Reduced class sizes
[] Longer school day than is required
[] Longer school year than is required
[] Credit recovery programs (either using computer software, online instruction – such as a virtual course – or teacher-guided instruction)
[] Mastery testing that allows students who demonstrate mastery of the material on an exam to progress to the next class
[] Summer school courses
[] None of the above
[] Don't know
Logic: Hidden unless: Question "Does your school offer any of the following?" is one of the following answers ("An advisory class")
For which grade levels do you offer an advisory class?
Check all that apply.
Check all that apply. [] 6th
[] 6th
[] 6th [] 7th
[] 6th [] 7th [] 8th
[] 6th [] 7th [] 8th [] 9th
[] 6th [] 7th [] 8th [] 9th [] 10th
[] 6th [] 7th [] 8th [] 9th [] 10th [] 11th
[] 6th [] 7th [] 8th [] 9th [] 10th [] 11th [] 12th
[] 6th [] 7th [] 8th [] 9th [] 10th [] 11th [] 12th [] Other. Please explain.:* Logic: Hidden unless: Question "Does your school offer any of the following?" is one of the following answers ("Support/remediation/intervention classes (i.e., additional help in a core
[] 6th [] 7th [] 8th [] 9th [] 10th [] 11th [] 12th [] Other. Please explain.:* Logic: Hidden unless: Question "Does your school offer any of the following?" is one of the following answers ("Support/remediation/intervention classes (i.e., additional help in a core subject)")
[] 6th [] 7th [] 8th [] 9th [] 10th [] 11th [] 12th [] Other. Please explain.:* Logic: Hidden unless: Question "Does your school offer any of the following?" is one of the following answers ("Support/remediation/intervention classes (i.e., additional help in a core subject)") In what subjects does your school offer support classes?*

[] English Language Arts
[] Science
[] Social Studies
[] Other (specify):*
Logic: Hidden unless: Question "Does your school offer any of the following?" is one of the following answers ("Pull-out instruction")
In what subjects does your school offer pull-out instruction?*
Check all that apply.
[] Math
[] English Language Arts
[] Science
[] Social Studies
[] Other (specify):*
Logic: Hidden unless: Question "Does your school offer any of the following?" is one of the following answers ("Longer school day than is required")
How many additional minutes do you have in your school day?*
() Less than 15 minutes
() Less than 15 minutes () 16-30 minutes
() 16-30 minutes
() 16-30 minutes () 31-45 minutes
() 16-30 minutes () 31-45 minutes () 46-60 minutes
() 16-30 minutes () 31-45 minutes () 46-60 minutes () More than 60 minutes Logic: Show/hide trigger exists. Hidden unless: Question "Does your school offer any of the
() 16-30 minutes () 31-45 minutes () 46-60 minutes () More than 60 minutes Logic: Show/hide trigger exists. Hidden unless: Question "Does your school offer any of the following?" is one of the following answers ("Tutoring (by an adult or peer)")
() 16-30 minutes () 31-45 minutes () 46-60 minutes () More than 60 minutes Logic: Show/hide trigger exists. Hidden unless: Question "Does your school offer any of the following?" is one of the following answers ("Tutoring (by an adult or peer)") What type of tutoring is available at your school?*
() 16-30 minutes () 31-45 minutes () 46-60 minutes () More than 60 minutes Logic: Show/hide trigger exists. Hidden unless: Question "Does your school offer any of the following?" is one of the following answers ("Tutoring (by an adult or peer)") What type of tutoring is available at your school?* Check all that apply.
() 16-30 minutes () 31-45 minutes () 46-60 minutes () More than 60 minutes Logic: Show/hide trigger exists. Hidden unless: Question "Does your school offer any of the following?" is one of the following answers ("Tutoring (by an adult or peer)") What type of tutoring is available at your school?* Check all that apply. [] In-class tutoring by an adult during the regular school day

[] Other (write in option):	*
Don't know	

Logic: Hidden unless: Question "What type of tutoring is available at your school?" is one of the following answers ("In-class tutoring by an adult during the regular school day","Pull-out tutoring by an adult during the regular school day","Tutoring by an adult outside of school hours (before school, after school, weekend, or intersession)","Peer tutoring")

During the 2016-2017 school year, approximately what percentage of students in your school received each of the tutoring services offered by your school? *

	5% or less	6- 10%	11- 24%	25- 49%	50- 74%	75- 100%
In-class tutoring by an adult during the regular school day	()	()	()	()	()	()
Pull-out tutoring by an adult during the regular school day	()	()	()	()	()	()
Tutoring by an adult outside of school hours (before school, after school, weekend, or intersession)	()	()	()	()	()	()
Peer tutoring	()	()	()	()	()	()

Logic: Hidden unless: Question "Does your school offer any of the following?" is one of the following answers ("Credit recovery programs (either using computer software, online instruction – such as a virtual course – or teacher-guided instruction)")

which credit recovery programs does your school offer?*
Check all that apply.
[]PASS
[] Star 17
[] Edgenuity
[] APEX
[] Other:*
Does your school currently have any staff members who do the following?*
Check all that apply.
[] Provide ongoing training or support to classroom teachers in the delivery of effective READING instruction
[] Provide ongoing training or support to classroom teachers in the delivery of effective MATH instruction
[] Provide ongoing training or support to classroom teachers in the delivery of effective behavioral supports
[] Support teachers in the interpretation and use of assessment data to guide instruction
[] None of the above
Logic: Show/hide trigger exists. Hidden unless: Question "What grade levels does your school serve?" is one of the following answers ("Middle school grades (i.e., 6-8/9)","High school grades (i.e., 9-12)")
Does your school offer any CAREER readiness programs or opportunities?*
() Yes
() No
() Don't know
Logic: Hidden unless: Question "Does your school offer any CAREER readiness programs or opportunities?" is one of the following answers ("Yes")

Which of the following career readiness programs or opportunities are available for students in your school?*

Check all that apply.	
[] Career aptitude information, such as career interest inventories, vocational apskills assessments	otitude tests, or
[] Training in job seeking or interviewing skills	
[] Career awareness activities, such as job fairs, career nights, or career mentors	ship programs
[] Job site tours or field trips	
[] Job shadowing (extended observations of a worker on the job)	
[] Exploratory work experience programs (e.g., co-op, work study, internship)	
[] Curriculum aligned around career clusters/pathways	
[] Linked Learning programs	
[] Other (specify):	*
[] Don't know	

Questions for Principals Only

Page exit logic: Page Logic**IF:** Question "*What is your primary position at this school?*" is one of the following answers ("Teacher","Counselor","Other Member of the School Staff") **THEN:** Jump to <u>page 28</u> -

Page exit logic: Page Logic**IF:** Question "What is your primary position at this school?" is one of the following answers ("Principal","Other Administrator (e.g., AP)","School Administrative Assistant (SAA)") **THEN:** Jump to page 25 - Customer Service Questions for Principals, Other Administrators, and SAAs Only

How strongly do you agree or disagree with the following statements?*

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
My school has integrated social-emotional learning into existing academic subjects.	()	()	()	()	()

My school has implemented social-emotional learning into programs/courses outside of existing academic subjects.	()	()	()	()	()			
To what extent is teaching s	students socia	l and emotio	nal skills hapj	pening in your	school?*			
() Not really taught in my se Happening on a programma	* *		ers' curricula, t Not sure	out not in other	rs ()			
I use the results of the School Experience Survey to improve the culture and climate of our school in collaboration with all stakeholders (students, staff, parents).*								
() Strongly Agree								
() Agree								
() Disagree								
() Strongly Disagree								
Customer Service Administrators, a Logic: Show/hide trigger e	nd SAAs		incipais,	Omer				
During the 2017-18 school regular basis? (Check all th	•	f the followii	ng offices hav	e you interacte	ed with on a			
[] Local District - Operation	ns Center							
[] Local District - Instruction	nal Center							
[] Local District – Parent, C	Community, ar	nd Student Se	rvices					
[] Division of Instruction	·							
[] Division of Special Education								
[] Multilingual and Multicultural Education Department								
[] Human Resources (Certificated)								
[] Personnel Commission (Classified)								
[] Procurement Services Di	Classified)	-						

[] My Integrated Student Information System (MiSiS) Support
[] Information Technology (IT) Support
[] Budget Services & Financial Planning

Page entry logic: This page will show when: Question "During the 2017-18 school year, which of the following offices have you interacted with on a regular basis? (Check all that apply.)

Customer Service Questions for Principals, Other Administrators, and SAAs Only

Logic: Hidden unless: Question "During the 2017-18 school year, which of the following offices have you interacted with on a regular basis? (Check all that apply.)
" is one of the following answers ("Local District - Operations Center")

When you interacted with your <u>Local District - Operations Center</u> this year, how frequently did the office meet each of the following standards of customer service?*

	Always	Often	Sometimes	Rarely	Never
Courtesy: This department's staff is courteous.	()	()	()	()	()
Accessible: The department's staff is available when I need them.	()	()	()	()	()
Responsive: The department's staff responds to my needs in a timely manner.	()	()	()	()	()
Effective: The responses provided by this department help me meet my needs.	()	()	()	()	()

Satisfied: Overall, I am satisfied with the	()	()	()	()	()
products/services					
provided by this office.					
provided by this office.					

Logic: Hidden unless: Question "During the 2017-18 school year, which of the following offices have you interacted with on a regular basis? (Check all that apply.)
" is one of the following answers ("Local District - Instructional Center")

When you interacted with your <u>Local District Office - Instructional Center</u> this year, how frequently did the office meet each of the following standards of customer service?*

	Always	Often	Sometimes	Rarely	Never
Courtesy: This department's staff is courteous.	()	()	()	()	()
Accessible: The department's staff is available when I need them.	()	()	()	()	()
Responsive: The department's staff responds to my needs in a timely manner.	()	()	()	()	()
Effective: The responses provided by this department help me meet my needs.	()	()	()	()	()
Satisfied: Overall, I am satisfied with the products/services provided by this office.	()	()	()	()	()

Logic: Hidden unless: Question "During the 2017-18 school year, which of the following offices have you interacted with on a regular basis? (Check all that apply.)
"is one of the following answers ("Local District – Parent, Community, and Student Services")

When you interacted with your <u>Local District Parent Community and Student Services</u> office this year, how frequently did the office meet each of the following standards of customer service?*

	Always	Often	Sometimes	Rarely	Never
Courtesy: This department's staff is courteous.	()	()	()	()	()
Accessible: The department's staff is available when I need them.	()	()	()	()	()
Responsive: The department's staff responds to my needs in a timely manner.	()	()	()	()	()
Effective: The responses provided by this department help me meet my needs.	()	()	()	()	()
Satisfied: Overall, I am satisfied with the products/services provided by this office.	()	()	()	()	()

Logic: Hidden unless: Question "During the 2017-18 school year, which of the following offices have you interacted with on a regular basis? (Check all that apply.)
" is one of the following answers ("Division of Instruction")

When you interacted with the <u>Division of Instruction</u> this year, how frequently did the office meet each of the following standards of customer service?*

	Always	Often	Sometimes	Rarely	Never
Courtesy: This department's staff is courteous.	()	()	()	()	()
Accessible: The department's staff is available when I need them.	()	()	()	()	()
Responsive: The department's staff responds to my needs in a timely manner.	()	()	()	()	()
Effective: The responses provided by this department help me meet my needs.	()	()	()	()	()
Satisfied: Overall, I am satisfied with the products/services provided by this office.	()	()	()	()	()

Logic: Hidden unless: Question "During the 2017-18 school year, which of the following offices have you interacted with on a regular basis? (Check all that apply.)
" is one of the following answers ("Division of Special Education")

When you interacted with the <u>Special Education Division</u> this year, how frequently did the office meet each of the following standards of customer service?*

	Always	Often	Sometimes	Rarely	Never
Courtesy: This department's staff is courteous.	()	()	()	()	()

Accessible: The department's staff is available when I need them.	()	()	()	()	()
Responsive: The department's staff responds to my needs in a timely manner.	()	()	()	()	()
Effective: The responses provided by this department help me meet my needs.	()	()	()	()	()
Satisfied: Overall, I am satisfied with the products/services provided by this office.	()	()	()	()	()

Logic: Hidden unless: Question "During the 2017-18 school year, which of the following offices have you interacted with on a regular basis? (Check all that apply.)
" is one of the following answers ("Multilingual and Multicultural Education Department")

When you interacted with the <u>Multilingual and Multicultural Education Department</u> this year, how frequently did the office meet each of the following standards of customer service?*

	Always	Often	Sometimes	Rarely	Never
Courtesy: This department's staff is courteous.	()	()	()	()	()
Accessible: The department's staff is available when I need them.	()	()	()	()	()

Responsive: The department's staff responds to my needs in a timely manner.	()	()	()	()	()
Effective: The responses provided by this department help me meet my needs.	()	()	()	()	()
Satisfied: Overall, I am satisfied with the products/services provided by this office.	()	()	()	()	()

Logic: Hidden unless: Question "During the 2017-18 school year, which of the following offices have you interacted with on a regular basis? (Check all that apply.)
" is one of the following answers ("Human Resources (Certificated)")

When you interacted with <u>Human Resources (certificated staff)</u> office this year, how frequently did the office meet each of the following standards of customer service?*

	Always	Often	Sometimes	Rarely	Never
Courtesy: This department's staff is courteous.	()	()	()	()	()
Accessible: The department's staff is available when I need them.	()	()	()	()	()
Responsive: The department's staff responds to my needs in a timely manner.	()	()	()	()	()
Effective: The responses provided by	()	()	()	()	()

this department help me meet my needs.					
Satisfied: Overall, I am satisfied with the products/services provided by this office.	()	()	()	()	()

Logic: Hidden unless: Question "During the 2017-18 school year, which of the following offices have you interacted with on a regular basis? (Check all that apply.)
" is one of the following answers ("Personnel Commission (Classified)")

When you interacted with the <u>Personnel Commission (classified staff)</u> this year, how frequently did the office meet each of the following standards of customer service?*

	Always	Often	Sometimes	Rarely	Never
Courtesy: This department's staff is courteous.	()	()	()	()	()
Accessible: The department's staff is available when I need them.	()	()	()	()	()
Responsive: The department's staff responds to my needs in a timely manner.	()	()	()	()	()
Effective: The responses provided by this department help me meet my needs.	()	()	()	()	()
Satisfied: Overall, I am satisfied with the products/services provided by this office.	()	()	()	()	()

Logic: Hidden unless: Question "During the 2017-18 school year, which of the following offices have you interacted with on a regular basis? (Check all that apply.)
"is one of the following answers ("Procurement Services Division")

When you interacted with the <u>Procurement Services Division</u> this year, how frequently did the office meet each of the following standards of customer service?*

	Always	Often	Sometimes	Rarely	Never
Courtesy: This department's staff is courteous.	()	()	()	()	()
Accessible: The department's staff is available when I need them.	()	()	()	()	()
Responsive: The department's staff responds to my needs in a timely manner.	()	()	()	()	()
Effective: The responses provided by this department help me meet my needs.	()	()	()	()	()
Satisfied: Overall, I am satisfied with the products/services provided by this office.	()	()	()	()	()

Logic: Hidden unless: Question "During the 2017-18 school year, which of the following offices have you interacted with on a regular basis? (Check all that apply.)
" is one of the following answers ("Complex Project Manager (M&O)")

When you interacted with your <u>Complex Project Manager (M&O)</u> office this year, how frequently did the office meet each of the following standards of customer service?*

	Always	Often	Sometimes	Rarely	Never
Courtesy: This department's staff is courteous.	()	()	()	()	()
Accessible: The department's staff is available when I need them.	()	()	()	()	()
Responsive: The department's staff responds to my needs in a timely manner.	()	()	()	()	()
Effective: The responses provided by this department help me meet my needs.	()	()	()	()	()
Satisfied: Overall, I am satisfied with the products/services provided by this office.	()	()	()	()	()

Logic: Hidden unless: Question "During the 2017-18 school year, which of the following offices have you interacted with on a regular basis? (Check all that apply.)
"is one of the following answers ("My Integrated Student Information System (MiSiS) Support")

When you interacted with <u>MiSiS Support</u> this year, how frequently did the office meet each of the following standards of customer service?*

	Always	Often	Sometimes	Rarely	Never
Courtesy: This department's staff is courteous.	()	()	()	()	()

Accessible: The department's staff is available when I need them.	()	()	()	()	()
Responsive: The department's staff responds to my needs in a timely manner.	()	()	()	()	()
Effective: The responses provided by this department help me meet my needs.	()	()	()	()	()
Satisfied: Overall, I am satisfied with the products/services provided by this office.	()	()	()	()	()

Logic: Hidden unless: Question "During the 2017-18 school year, which of the following offices have you interacted with on a regular basis? (Check all that apply.)
" is one of the following answers ("Information Technology (IT) Support")

When you interacted with <u>Information Technology (IT) Customer Support</u> this year, how frequently did the office meet each of the following standards of customer service?*

	Always	Often	Sometimes	Rarely	Never
Courtesy: This department's staff is courteous.	()	()	()	()	()
Accessible: The department's staff is available when I need them.	()	()	()	()	()
Responsive: The department's staff	()	()	()	()	()

responds to my needs in a timely manner.					
Effective: The responses provided by this department help me meet my needs.	()	()	()	()	()
Satisfied: Overall, I am satisfied with the products/services provided by this office.	()	()	()	()	()

Logic: Hidden unless: Question "During the 2017-18 school year, which of the following offices have you interacted with on a regular basis? (Check all that apply.)
" is one of the following answers ("Budget Services & Financial Planning")

When you interacted with <u>Budget Services and Fiscal Planning</u> this year, how frequently did the office meet each of the following standards of customer service?*

	Always	Often	Sometimes	Rarely	Never
Courtesy: This department's staff is courteous.	()	()	()	()	()
Accessible: The department's staff is available when I need them.	()	()	()	()	()
Responsive: The department's staff responds to my needs in a timely manner.	()	()	()	()	()
Effective: The responses provided by this department help me meet my needs.	()	()	()	()	()

Satisfied: Overall, I am	()	()	()	()	()
satisfied with the					
products/services					
provided by this office.					

Customer Service Questions for Principals, Other Administrators, and SAAs Only

Page exit logic: Skip / Disqualify Logic**IF:** Question "*What is your primary position at this school?*" is one of the following answers ("Principal","Other Administrator (e.g., AP)","Teacher","School Administrative Assistant (SAA)","Counselor","Other Member of the School Staff") **THEN:** Jump to page 28 -

Logic: Show/hide trigger exists.

Thinking of all of the offices you have interacted with during the 2017-18 school year, which one office has been <u>most helpful</u>?

() Local District - Operations Center
() Local District - Instructional Center
() Local District – Parent, Community, and Student Services
() Division of Instruction
() Division of Special Education
() Multilingual and Multicultural Education Department
() Human Resources (Certificated)
() Personnel Commission (Classified)
() Procurement Services Division
() Complex Project Manager (M&O)
() My Integrated Student Information System (MiSiS) Support
() Information Technology (IT) Support
() Budget Services & Financial Planning
() Charter Schools Division
() Other

Logic: Hidden unless: Question "Thinking of all of the offices you have interacted with during the 2017-18 school year, which one office has been <u>most helpful?"</u> is one of the following answers ("Other")

If you selected "Other" please write that office's name:*
Why has this office been the most helpful? (Please do not identify any individual staff member by name. This question is not required.)
Logic: Show/hide trigger exists.
Logic. Show/mide trigger exists.
Thinking of all of the offices you have interacted with during the 2017-18 school year, which office has been <u>least helpful</u> ?
() Local District - Operations Center
() Local District - Instructional Center
() Local District – Parent, Community, and Student Services
() Division of Instruction
() Division of Special Education
() Multilingual and Multicultural Education Department
() Human Resources (Certificated)
() Personnel Commission (Classified)
() Procurement Services Division
() Complex Project Manager (M&O)
() My Integrated Student Information System (MiSiS) Support
() Information Technology (IT) Support
() Budget Services & Financial Planning
() Charter Schools Division
() Other

Logic: Hidden unless: Question "Thinking of all of the offices you have interacted with during the 2017-18 school year, which office has been <u>least helpful?"</u> is one of the following answers ("Other")

If you selected "Other" please write that office's name:*
Why has this office been the least helpful? (Please do not identify any individual staff member by name. This question is not required.)
Page exit logic: Skip / Disqualify LogicIF: Question "
Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?
" is one of the following answers ("No") THEN: Jump to page 48 -
Logic: Show/hide trigger exists.
Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities? *
Check all that apply.
[] Yes, I provide counseling services to elementary school students (i.e., students in grades K-5/6)
[] Yes, I provide counseling services to middle school students (i.e., students in grades 6-8)
[] Yes, I provide counseling services to high school students (i.e., students in grades 9-12)
[] No
Logic: Show/hide trigger exists. Hidden unless: Question "

Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?

"is one of the following answers ("Yes, I provide counseling services to elementary school students (i.e., students in grades K-5/6)", "Yes, I provide counseling services to middle school students (i.e., students in grades 6-8)", "Yes, I provide counseling services to high school students (i.e., students in grades 9-12)")

What type of counselor are you?*

() Academic Counselor	
() Pupil Services and Attendance (PSA) Counselor	
() A-G Diploma PSA Counselor	
() College Advisor	
() College Counselor	
() College Empowerment Counselor	
() College and Career Coach	
() Psychiatric Social Worker (PSW)	
() Other (specify):	k

Page exit logic: Page LogicIF: (Question "

Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?

" is one of the following answers ("Yes, I provide counseling services to elementary school students (i.e., students in grades K-5/6)") AND Question "

Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?

" is not one of the following answers ("Yes, I provide counseling services to middle school students (i.e., students in grades 6-8)", "Yes, I provide counseling services to high school students (i.e., students in grades 9-12)")) **THEN:** Jump to <u>page 45</u> -

Page exit logic: Page LogicIF: Question "

Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?

" is one of the following answers ("No") **THEN:** Jump to page 48 -

Logic: Hidden unless: Question "

What type of counselor are you?

"is one of the following answers ("Academic Counselor", "Pupil Services and Attendance (PSA) Counselor", "A-G Diploma PSA Counselor", "College Advisor", "College Counselor", "College Empowerment Counselor", "College and Career Coach", "Psychiatric Social Worker (PSW)")

Are you a full-time or part-time [question('title'), id='637']?*

- () Full-time
- () Part-time

Logic: Hidden unless: Question "

What type of counselor are you?

"Option "Other (specify)"

Are you a full-time or part-time [question('option value'), id='637', option='14779']?*

- () Full-time
- () Part-time

Page entry logic: This page will show when: Question "

Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?

" is one of the following answers ("Yes, I provide counseling services to middle school students (i.e., students in grades 6-8)")

transition from elementary school (for example, informational meetings before school starts, middle school students visiting elementary schools)?*
() Yes
() No
() My school does not enroll 6th grade students.
() Don't know
Logic: Show/hide trigger exists. Hidden unless: (Question ''
Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?
"is one of the following answers ("Yes, I provide counseling services to middle school students (i.e., students in grades 6-8)") AND Question "Does your school provide specific supports to incoming 6 th graders as they transition from elementary school (for example, informational meetings before school starts, middle school students visiting elementary schools)?" is one of the following answers ("Yes"))
What kinds of assistance with the transition from elementary school to middle school does your school provide?*
Check all that apply.
[] Parents or guardians of incoming 6th graders visit the middle school before the school year starts
[] The middle school hosts an informational event or orientation for incoming 6th graders before the school year starts
[] Middle school students or staff visit the elementary school and assist incoming 6th graders with course selection
[] Elementary school students can observe middle school classes while they are still in elementary school
[] Elementary school students can enroll in middle school classes while they are still in elementary school
[] Elementary school and middle school teachers meet to discuss articulation of content and requirements
[] A summer program prior to middle school that provides supplemental instruction in academic

[] New students receive an older student buddy or mentor

Does your school provide specific supports to incoming 6th graders as they

[] New students receive an adult mentor
[] Sixth-graders are placed in a 6th grade small learning community or 6th grade academy
[] Sixth-graders are placed in an advisory, seminar, or advisement class
[] Other (specify):*
[] Don't know
Logic: Hidden unless: Question "
What kinds of assistance with the transition from elementary school to middle school does your school provide?
" is one of the following answers ("A summer program prior to middle school that provides supplemental instruction in academic subjects")
During Summer 2017, approximately what percentage of incoming 6 th graders at your school participated in the summer program?*
() 5% or less
() 6-10%
() 11-24%
() 25-49%
() 50-74%
() 75-100%
Page entry logic: This page will show when: Question "

Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?

" is one of the following answers ("Yes, I provide counseling services to high school students (i.e., students in grades 9-12)")

Logic: Show/hide trigger exists.

transition from middle school (for example, informational meetings before school starts, high school students visiting middle schools, 9 th grade academy)?*
() Yes
() No
() My school does not enroll 9th grade students.
() Don't Know
Logic: Show/hide trigger exists. Hidden unless: Question "Does your school provide specific supports to incoming 9 th graders as they transition from middle school (for example, informational meetings before school starts, high school students visiting middle schools, 9 th grade academy)?" is one of the following answers ("Yes")
What kinds of assistance with the transition from middle school to high school does your school provide?*
Check all that apply.
[] Parents or guardians of incoming 9th graders visit the high school before the school year starts
[] The high school hosts an informational event or orientation for incoming 9th graders before the school year starts
[] High school students or staff visit middle school and assist incoming 9th graders with course selection
[] Middle school students can observe high school classes while they are still in middle school
[] Middle school students can enroll in high school classes while they are still in middle school
[] Middle school and high school teachers meet to discuss articulation of content and requirements
[] A summer program prior to high school provides supplemental instruction in academic subjects
[] New students receive an older student buddy or mentor
[] New students receive an adult mentor
[] Ninth-graders are placed in a 9th grade small learning community or 9th grade academy
[] Ninth-graders are placed in an advisory, seminar, or advisement class

[] Other (specify): _____*

[] Don't know

Does your school provide specific supports to incoming 9th graders as they

Logic: Hidden unless: Question "

What kinds of assistance with the transition from middle school to high school does your school provide?

" is one of the following answers ("A summer program prior to high school provides supplemental instruction in academic subjects")

During Summer 2017, approximately what percentage of students in your school participated in the summer program for rising 9th graders?*

- () 5% or less
- () 6-10%
- () 11-24%
- () 25-49%
- () 50-74%
- () 75-100%

Page entry logic: This page will show when: Question "

Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?

" is one of the following answers ("Yes, I provide counseling services to middle school students (i.e., students in grades 6-8)", "Yes, I provide counseling services to high school students (i.e., students in grades 9-12)")

Logic: Show/hide trigger exists. Hidden unless: Question "

Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?

" is one of the following answers ("Yes, I provide counseling services to high school students (i.e., students in grades 9-12)")

Does your school have a formal dropout prevention program? (e.g., Diploma Project)*

This may be a whole-school focus or a targeted program that operates on a smaller scale within the school or with community organization(s).

() Don't know
Logic: Hidden unless: Question "Does your school have a formal dropout prevention program? (e.g., Diploma Project)" is one of the following answers ("Yes")
What dropout prevention program(s) do you have at your school?*
Check all that apply.
[] Diploma Project
[] A-G diploma counseling
[] Other:*
Which of the following approaches does your school use to address attendance issues?*
Check all that apply.
[] Programs or systems to notify parents early in the semester if their student has accrued several absences
[] Programs that focus on chronic absenteeism (i.e., students with 3 or more weeks of absences)
[] Student recovery or re-entry efforts for students absent for long periods of time
[] Other (specify):*
[] None of the above
[] Don't know
Page entry logic: This page will show when: Question "
Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?
" is one of the following answers ("Yes, I provide counseling services to high school students (i.e., students in grades 9-12)")

() Yes () No

Logic: Show/hide trigger exists.	
Does your school offer a dual or concurrent enrollment program while students as	re

in high school?*

A dual or concurrent enrollment program is an organized system with special guidelines that

allows high school students to take college-level courses, which may be taught on the campus of a postsecondary institution, through distance education, or on your high school campus. Please do <u>not</u> include Advanced Placement (AP) and International Baccalaureate (IB) programs.
() Yes
() No
() Don't know
Logic: Hidden unless: Question "Does your school offer a dual or concurrent enrollment program while students are in high school?" is one of the following answers ("Yes")
What type of dual or concurrent enrollment program is available to your students?*
Check all that apply.
[] Students can recover high school credits.
[] Students can earn college credits.
[] Students can complete the requirements for a certificate program such as nursing assistant or computer network administrator.
[] Students can complete the requirements for an Associate's degree during their high school years.
[] Other (specify):*
[] Don't know
Logic: Show/hide trigger exists. Hidden unless: Question "Does your school offer a dual or concurrent enrollment program while students are in high school?" is one of the following answers ("Yes")
Does your school offer dual or concurrent enrollment courses at your school site?*
() Yes
() No
Logic: Hidden unless: #6 Question "

Does your school offer dual or concurrent enrollment courses at your school site?
" is one of the following answers ("Yes")
How many dual or concurrent enrollment courses are offered at your school site?
()1
() 2-3
() 4-5
() 6-8
()9-10
() More than 10
Page entry logic: This page will show when: Question "
Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?
" is one of the following answers ("Yes, I provide counseling services to high school students (i.e., students in grades 9-12)")
Logic: Hidden unless: Question "
Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?
" is one of the following answers ("Yes, I provide counseling services to high school students (i.e., students in grades 9-12)")
Does your school provide information about the $\underline{A\text{-}G\ course\ requirements}}$ in any of the following ways?*
Check all that apply.
[] Flyers, handouts, or posters
[] Parent newsletters
[] Assemblies for students
[] In-class presentations for students

[] Workshops or seminars for **students** during the school day (e.g., during lunch or nutrition)

[] Afterschool workshops or seminars for students
[] Parent workshops or seminars
[] During Individual Graduation Plan (IGP) meetings
[] Individual counseling sessions for students (other than IGP meetings)
[] Individual counseling sessions for parents (other than IGP meetings)
[] Other (specify):*
[] None of the above
[] Don't know
Page entry logic: This page will show when: Question "
Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?
" is one of the following answers ("Yes, I provide counseling services to middle school students (i.e., students in grades 6-8)", "Yes, I provide counseling services to high school students (i.e., students in grades 9-12)")
Logic: Show/hide trigger exists.
Logic: Show/hide trigger exists. Which of the following college preparation programs are offered at your school? *
Which of the following college preparation programs are offered at your school? *
Which of the following college preparation programs are offered at your school? * Check all that apply.
Which of the following college preparation programs are offered at your school? * Check all that apply. [] 826LA
Which of the following college preparation programs are offered at your school? * Check all that apply. [] 826LA [] AP Readiness Program
Which of the following college preparation programs are offered at your school? * Check all that apply. [] 826LA [] AP Readiness Program [] AVID
Which of the following college preparation programs are offered at your school? * Check all that apply. [] 826LA [] AP Readiness Program [] AVID [] Boys and Girls Club
Which of the following college preparation programs are offered at your school? * Check all that apply. [] 826LA [] AP Readiness Program [] AVID [] Boys and Girls Club [] C5LA
Which of the following college preparation programs are offered at your school? * Check all that apply. [] 826LA [] AP Readiness Program [] AVID [] Boys and Girls Club [] C5LA [] Cash for College LA
Which of the following college preparation programs are offered at your school? * Check all that apply. [] 826LA [] AP Readiness Program [] AVID [] Boys and Girls Club [] C5LA [] Cash for College LA [] College Bound
Which of the following college preparation programs are offered at your school? * Check all that apply. [] 826LA [] AP Readiness Program [] AVID [] Boys and Girls Club [] C5LA [] Cash for College LA [] College Bound [] College Bridge
Which of the following college preparation programs are offered at your school? * Check all that apply. [] 826LA [] AP Readiness Program [] AVID [] Boys and Girls Club [] C5LA [] Cash for College LA [] College Bound [] College Bridge [] College Match

[] Diplomas Now Initiative
[] Early Academic Outreach Program (EAOP)
[] Families In Schools
[] Fulfillment Fund
[] GEAR UP
[] Go East LA
[] Increasing Access via Mentoring (I AM) - USC
[] Los Angeles Education Partnership
[] MESA
[] Motivating Our Students Through Experience (MOSTE)
[] National College Advising Corps
[] Neighborhood Academic Initiative
[] One Voice
[] Para Los Ninos
[] Partnership for Los Angeles Schools
[] Posse Foundation
[] Project GRAD
[] Project Steps
[] Puente Project
[] South Central Scholars
[] Talent Search
[] Upward Bound
[] Youth Policy Institute
[] Other (specify):*
[] Don't know
[] None of the above
Logic: Hidden unless: Question "Which of the following college preparation programs are offered at your school?" is one of the following answers ("GEAR UP")
Is your school served by more than one Gear Up program?*
() Yes. Please enter the number of Gear Up programs serving your school::
() No

Logic: Hidden unless: Question "Which of the following college preparation programs are offered at your school?" is one of the following answers ("Talent Search")

Is your school served by more than one Talent Search program?*											
() Yes. Please enter the number of Talent Search programs serving your school::											
() No	() No										
Logic: Hidden unless: Question "Which of the following college preparation programs are offered at your school?" is one of the following answers ("Upward Bound")											
Is your school served by more than one Upward Bound program?* () Yes. Please enter the number of Upward Bound programs serving your school:: * () No											
Page entry logic: This preparation program ("None of the above",	ms are o	ffered at y		•	-	_					
During the 2016-2017 school year, approximately what percentage of students <u>in</u> your school participated in the following college preparation programs? *											
	5% or less	6-10%	11-24%	25-49%	50-74%	75-100%					
Page entry logic: This	s page wi	ll show whe	en: Question '	'							

Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?

" is one of the following answers ("Yes, I provide counseling services to middle school students (i.e., students in grades 6-8)")

Logic: Show/hide trigger exists.

Does your school provide college information or college readiness supports to students?*
() Yes
() No
() Don't know
Logic: Show/hide trigger exists. Hidden unless: Question "
Does your school provide college information or college readiness supports to students?
" is one of the following answers ("Yes")
Does your school offer any of the following types of college information or college readiness supports?*
Please include any programs or supports offered by school staff, district staff, or external organizations.
[] General information about college (e.g., types of colleges, eligibility and admissions requirements)
[] Information about college costs
[] Information about financial aid
[] College tours
[] PSAT 8/9 or ACT Aspire preparation during regular instructional time
[] PSAT 8/9 or ACT Aspire preparation in afterschool, weekend, or summer classes
[] None of the above
Logic: Hidden unless: Question "

Does your school offer any of the following types of college information or college readiness supports?

During the 2016-2017 school year, approximately what percentage of students <u>on</u> <u>your caseload</u> received the PSAT 8/9 or ACT Aspire preparation services offered by your school? *

[&]quot; is one of the following answers ("PSAT 8/9 or ACT Aspire preparation during regular instructional time", "PSAT 8/9 or ACT Aspire preparation in afterschool, weekend, or summer classes")

Please consider all services offered by school staff, district staff, or external organizations.

	5% or less	6- 10%	11- 24%	25- 49%	50- 74%	75- 100%
PSAT 8/9 or ACT Aspire preparation during regular instructional time	()	()	()	()	()	()
PSAT 8/9 or ACT Aspire preparation in afterschool, weekend, or summer classes	()	()	()	()	()	()

Page entry logic: This page will show when: Question '
--

Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?

" is one of the following answers ("Yes, I provide counseling services to high school students (i.e., students in grades 9-12)")

Logic: Show/hide trigger exists.

Does your school provide any of the following types of assistance with the SAT or ACT?*

Please	consider	all	services	offered	by	school	staff,	district staff,	or	· external	orga	nizatio	ns.

- [] Study materials to help students prepare for exams
- [] SAT/ACT preparation during regular instructional time
- [] SAT/ACT preparation in afterschool, weekend, or summer classes
- [] None of the above

Logic: Hidden unless: Question "

Does your school provide any of the following types of assistance with the SAT or ACT?

" is one of the following answers ("SAT/ACT preparation during regular instructional time", "SAT/ACT preparation in afterschool, weekend, or summer classes")

During the 2016-2017 school year, approximately what percentage of students <u>on</u> <u>your caseload</u> received the SAT or ACT preparation services offered by your school? *

	5% or less	6- 10%	11- 24%	25- 49%	50- 74%	75- 100%
SAT/ACT preparation during regular instructional time	()	()	()	()	()	()
SAT/ACT preparation in afterschool, weekend, or summer classes	()	()	()	()	()	()

I	logic:	Sho	w/hide	trigger	exists.	Hidden	unless:	Question	• •
-	Jugic.		WILLIAC	115501	CALDUD.	HILLIACH	uiiicbb.	Question	

Does your school provide any of the following types of assistance with the SAT or ACT?

" is one of the following answers ("SAT/ACT preparation during regular instructional time", "SAT/ACT preparation in afterschool, weekend, or summer classes")

Do any external organizations provide the SAT/ACT preparation offered at your school?*

()	Yes
()	No

Logic: Hidden unless: Question "Do any external organizations provide the SAT/ACT preparation offered at your school?" is one of the following answers ("Yes")

Which organizations provide these SAT/ACT se	rvices at your school? *

Page entry logic: This page will show when: Question "

Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?

" is one of the following answers ("Yes, I provide counseling services to high school students (i.e., students in grades 9-12)")

Logic: Show/hide trigger exists.

Does your school provide the following types of assistance with the college application and financial aid process?*

Please consider all services offered by school staff, district staff, or external organizations.

[] General information about college (e.g., types of colleges, eligibility and admissions requirements)

[] Help with the college application process

[] Help with the financial aid process

[] Help with choosing a college to attend

[] Help with the college enrollment processes (e.g., course registration)

[] None of the above

Logic: Hidden unless: #8 Question "

Does your school provide the following types of assistance with the college application and financial aid process?

 $^{\prime\prime}$ is one of the following answers ("General information about college (e.g., types of colleges, eligibility and admissions requirements)")

During the 2016-2017 school year, approximately what percentage of students <u>on</u> <u>your caseload</u> received general college information in the following ways?

	5% or less	6- 10%	11- 24%	25- 49%	50- 74%	75- 100%	Not offered
Workshops, meetings, or assemblies	()	()	()	()	()	()	()
Individual counseling sessions	()	()	()	()	()	()	()
College fairs	()	()	()	()	()	()	()
College tours	()	()	()	()	()	()	()

Logic: Hidden unless: #8 Question "

Does your school provide the following types of assistance with the college application and financial aid process?

During the 2016-2017 school year, approximately what percentage of students <u>on your caseload</u> received assistance with the college application process in the following ways?

	5% or less	6- 10%	11- 24%	25- 49%	50- 74%	75- 100%	Not offered
Meetings, workshops, or assemblies about the college application process	()	()	()	()	()	()	()

[&]quot; is one of the following answers ("Help with the college application process")

Individual help selecting which colleges to apply to	()	()	()	()	()	()	()
Individual help with application forms for college admission	()	()	()	()	()	()	()
Feedback on essays for college admission	()	()	()	()	()	()	()

Logic: Hidden unless: #8 Question "

Does your school provide the following types of assistance with the college application and financial aid process?

During the 2016-2017 school year, approximately what percentage of students <u>on</u> <u>your caseload</u> received assistance with the financial aid application process in the following ways?

	5% or less	6- 10%	11- 24%	25- 49%	50- 74%	75- 100%	Not offered
Financial aid application and/or scholarship deadline reminders	()	()	()	()	()	()	()
Meetings, workshops, or assemblies about college costs	()	()	()	()	()	()	()
Meetings, workshops, or assemblies about possible sources of financial aid	()	()	()	()	()	()	()

[&]quot; is one of the following answers ("Help with the financial aid process")

Individual help with completing the FAFSA (Free Application for Federal Student Aid)	()	()	()	()	()	()	()
Individual help with completing financial aid applications other than the FAFSA such as scholarships, loans, or grants	()	()	()	()	()	()	()
Individual help with understanding financial aid award letters	()	()	()	()	()	()	()
Meetings, workshops, or assemblies about financial aid	()	()	()	()	()	()	()

Logic: Hidden unless: #8 Question "

Does your school provide the following types of assistance with the college application and financial aid process?

During the 2016-2017 school year, approximately what percentage of students <u>on</u> <u>your caseload</u> received assistance with the college enrollment process in the following ways?

	5% or less	6- 10%	11- 24%	25- 49%	50- 74%	75- 100%	Not offered
Help completing college course	()	()	()	()	()	()	()

 $^{^{\}prime\prime}$ is one of the following answers ("Help with the college enrollment processes (e.g., course registration)")

registration during the academic year									
Help completing enrollment paperwork during the academic year (e.g., financial, housing, or medical)	()	()	()	()	()	()	()		
Help completing college course registration during the summer following graduation	()	()	()	()	()	()	()		
Help completing enrollment paperwork (e.g., financial, housing, or medical) during the summer following graduation	()	()	()	()	()	()	()		
What is your current student caseload? * Logic: Hidden unless: Question "									
Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?									
" is one of the following answers ("Yes, I provide counseling services to high school students (i.e., students in grades 9-12)")									
Last school year (2016-delivering the following		_		-		did you sp	pend		
Scheduling courses or managing enrollment									

_Helping students choose high school courses (e.g., helping students enroll in A-G

_Helping with the college and financial aid process

_Helping students with career planning

courses)

Addressing attendance, discipline, or other school and personal problems
Coordinating academic testing
Doing data entry, data management, or data reporting
In non-counseling activities such as hall or lunch duty, substitute teaching, or bus duty
Logic: Hidden unless: Question "
Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities? "is one of the following answers ("Yes, I provide counseling services to middle school
students (i.e., students in grades 6-8)")
Last school year (2016-2017), what percentage of your work hours did you spend delivering the following services to middle school students?*
Scheduling courses or managing enrollment
Helping students choose courses
Helping students with college or career planning
Addressing attendance, discipline, or other school and personal problems
Doing data entry, data management, or data reporting
Coordinating academic testing
In non-counseling activities such as hall or lunch duty, substitute teaching, or bus duty
Page entry logic: This page will show when: Question "

Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?

" is one of the following answers ("Yes, I provide counseling services to middle school students (i.e., students in grades 6-8)", "Yes, I provide counseling services to high school students (i.e., students in grades 9-12)")

How strongly do you agree or disagree with the following statements about your school?*

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
Counselors in this school encourage students who might not be considering college to do so.	()	()	()	()	()
Counselors in this school understand how middle school courses align with the A-G course sequence.	()	()	()	()	()
Counselors in this school have adequate information to assist students in staying on-track to complete the A-G requirements.	()	()	()	()	()
Counselors in this school have adequate time to assist students in staying on-track to complete the A-G requirements.	()	()	()	()	()
I am comfortable communicating the requirements for meeting the A-G course sequence to parents and students.	()	()	()	()	()

I know how to determine progress on A-G requirements for my students.	()	()	()	()	()
I am comfortable making suggestions to parents and/or students on next classes to take in the A-G course sequence.	()	()	()	()	()

Page entry logic: This page will show when: Question "

Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?

" is one of the following answers ("Yes, I provide counseling services to high school students (i.e., students in grades 9-12)")

Logic: Show/hide trigger exists.

Do <u>YOU</u> regularly provide <u>college</u> counseling services to students? *

(either formally as part of your job description or informally in the normal course of your work)

() Yes

() No

Logic: Show/hide trigger exists. Hidden unless: #17 Question "Do <u>YOU</u> regularly provide college counseling services to students?" is one of the following answers ("Yes")

How many twelfth-graders are <u>you</u> responsible for assisting through the college application and financial aid process?*

Logic: Hidden unless: #18 Question "How many twelfth-graders are <u>you</u> responsible for assisting through the college application and financial aid process?" is greater than "0"

This school year (2017-2018), approximately what percentage of the 12th grade students on your caseload have you:*

	5% or less	6- 10%	11- 24%	25- 49%	50- 74%	75- 100%
Met with individually at least once to discuss the college application or financial aid process?	()	()	()	()	()	()
Met with to discuss how to put together a list of reach, match, and safety schools?	()	()	()	()	()	()
Helped to complete their college application forms?	()	()	()	()	()	()
Helped with college admissions or scholarship essays (i.e., reading and providing feedback)?	()	()	()	()	()	()
Helped check their college applications for accuracy and completeness?	()	()	()	()	()	()

Logic: Hidden unless: #18 Question "How many twelfth-graders are <u>you</u> responsible for assisting through the college application and financial aid process?" is greater than "0"

This school year (2017-2018), how many times, on average, have you met individually with each of the 12th grade students on your caseload?*

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()1

()2

()3

()4

()5

()6-8

()9-10

() 11 or more times

Logic: Hidden unless: #18 Question "How many twelfth-graders are <u>you</u> responsible for assisting through the college application and financial aid process?" is greater than "0"

Thinking back to last school year (2016-2017), approximately what percentage of the 12th grade students on your caseload did you:*

	5% or less	6- 10%	11- 24%	25- 49%	50- 74%	75- 100%
Help complete financial aid applications?	()	()	()	()	()	()
Meet with to discuss their college acceptances?	()	()	()	()	()	()
Meet with to review their financial aid awards?	()	()	()	()	()	()
Assist with college enrollment processes (e.g., completing enrollment and housing paperwork) during the school year?	()	()	()	()	()	()
Assist with college enrollment processes (e.g.,	()	()	()	()	()	()

Page entry logic: This page will show when: Question "

Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?

" is one of the following answers ("Yes, I provide counseling services to middle school students (i.e., students in grades 6-8)", "Yes, I provide counseling services to high school students (i.e., students in grades 9-12)")

Logic: Hidden unless: Question "

Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?

"is one of the following answers ("Yes, I provide counseling services to middle school students (i.e., students in grades 6-8)", "Yes, I provide counseling services to high school students (i.e., students in grades 9-12)")

How often do you participate in professional development on college/postsecondary counseling? *

- () Never
- () About every five years
- () Every few years
- () Every other year
- () Once a year
- () More than once a year

Logic: Hidden unless: Question "

Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?

" is one of the following answers ("Yes, I provide counseling services to middle school students (i.e., students in grades 6-8)", "Yes, I provide counseling services to high school students (i.e., students in grades 9-12)")

In which of the following areas would you like additional training:*

Check all that apply.
[] College academic eligibility requirements
[] College application requirements and processes
[] Online college planning tools and resources
[] Financial aid requirements and processes
[] The Dream Act financial aid application
[] Advising students on deciding where to apply
[] Advising students on deciding where to enroll
[] College enrollment and registration processes
[] Case management tools for tracking students' progress through the college application process
[] Building relationships with college recruiters
[] Strategies for partnering with external service providers (e.g., community based organizations, colleges or universities)
[] Using Naviance
[] The LA Promise program
[] Other (specify):*
[] Don't need additional training in any of these areas
Logic: Hidden unless: Question "
Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities? "is one of the following answers ("Yes, I provide counseling services to high school students (i.e., students in grades 9-12)")
Have you completed any of the following college counseling training programs?
Check all that apply.
[] UCLA College Counseling Certificate

[] CSU Los Angeles Certificate in Higher Education and Career Counseling
[] UCSD College Counseling Certificate
[] UC Berkeley College Counseling Certificate
[] Other:
[] None of the above

Logic: Hidden unless: #17 Question "Do <u>YOU</u> regularly provide <u>college</u> counseling services to students?" is one of the following answers ("Yes")

How strongly do you agree or disagree with the following statements?*

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
I have adequate information to assist students in completing college and financial aid applications	()	()	()	()	()
I have adequate time to assist students with the college and financial aid application process	()	()	()	()	()
I have adequate information to assist students in the college enrollment and registration process	()	()	()	()	()
I have adequate time to assist students with the college enrollment and registration process	()	()	()	()	()

Page entry logic: This page will show when: Question "

Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?

" is one of the following answers ("Yes, I provide counseling services to high school students (i.e., students in grades 9-12)")

In the last school year (2016-2017), did your school use a systematic method (e.g., a standardized checklist of at-risk behaviors, an early warning indicator report, or an AP Potential report) for identifying students who may:*

Check all that apply.
[] Have the potential/preparation to enroll in AP courses
[] Drop out of high school
[] Not earn at least a "C" in the courses needed for eligibility at a state university (e.g., the A-G courses)
[] Have to take remedial courses in college
[] Other (specify):*
[] Our school did not use a systematic method for identifying students in any of these areas
[] Don't know
Logic: Show/hide trigger exists.
Does your school use a systematic method to track the following aspects of the college application process?*
Check all that apply.
[] Which students have taken the SAT/ACT
[] Which students have submitted college applications
[] Which students have submitted the FAFSA
[] Which students have completed FAFSA verification
[] Which colleges each student applied to
[] Which colleges each student was accepted to
[] Whether each student planned to enroll in college in the fall after graduation
[] Whether each student successfully enrolled in/registed for college
[] Which colleges each student enrolled in

[] None of the above	
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Logic: Show/hide trigger exists. Hidden unless: #27 Question "Does your school use a systematic method to track the following aspects of the college application process?" is one of the following answers ("Which students have taken the SAT/ACT", "Which students have submitted college applications", "Which students have submitted the FAFSA", "Which students have completed FAFSA verification", "Which colleges each student applied to", "Which colleges each student was accepted to", "Whether each student planned to enroll in college in the fall after graduation", "Whether each student successfully enrolled in/registed for college", "Which colleges each student enrolled in")

Does your school use any of the following methods to track each student's progress through the college application process?*

Check all that apply.
[] Naviance
[] Other case management software (specify)
[] Excel Spreadsheets developed at your school site
[] Excel Spreadsheets developed by your local district or the central office
[] A list (i.e., word document, Google document, handwritten list)
[] Other system (specify):*
Logic: Hidden unless: #28 Question "Does your school use any of the following methods to track each student's progress through the college application process?" is one of the following answers ("Naviance")
Logic: Hidden unless: #28 Question "Does your school use any of the following methods to track each student's progress through the college application process?"
Logic: Hidden unless: #28 Question "Does your school use any of the following methods to track each student's progress through the college application process?" is one of the following answers ("Naviance") Did your school use Naviance prior to the 2017-2018 school year?

Logic: Hidden unless: #28 Question "Does your school use any of the following methods to track each student's progress through the college application process?" is one of the following answers ("Naviance")

How comfortable do you feel:

	Not at all comfortable	A little comfortable	Somewhat comfortable	Very comfortable
using Naviance for counseling-related tasks such as submitting letters of recommendation or uploading school profiles?	()	()	()	()
teaching students to use Naviance?	()	()	()	()

Logic: Hidden unless: #28 Question "Does your school use any of the following methods to track each student's progress through the college application process?" is one of the following answers ("Naviance")

Did you receive training on how to implement Naviance? () Yes
() No
Does your school use any of the following information sources to determine what students do after high school?*
Check all that apply.
[] Student or alumni survey
[] A state database, such as the Statewide Longitudinal Data System
[] A national database, such as the National Student Clearinghouse
[] Other (specify):*
[] Our school does not follow students after high school
[] Don't know
Page entry logic: This page will show when: Question "

Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?

" is one of the following answers ("Yes, I provide counseling services to elementary school students (i.e., students in grades K-5/6)", "Yes, I provide counseling services to middle school students (i.e., students in grades 6-8)", "Yes, I provide counseling services to high school students (i.e., students in grades 9-12)")

Logic: Hidden unless: Question "

Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?

" is one of the following answers ("Yes, I provide counseling services to high school students (i.e., students in grades 9-12)")

Does your school have a group of staff members that meets regularly to monitor the college application process for students?*

- () Agree
- () Disagree
- () Strongly Disagree

Does your school have a group of staff members that meets regularly to discuss ways to maintain a strong college-going culture?*

- () Strongly Agree
- () Agree
- () Disagree
- () Strongly Disagree

Page entry logic: This page will show when: Question "

Do you provide academic, college, or career counseling or advising to students as part of your primary job responsibilities?

" is one of the following answers ("Yes, I provide counseling services to high school students (i.e., students in grades 9-12)")

If resources were <u>not</u> an issue, what would you change about the college resources available at your school?	counseling
Page entry logic: This page will show when: Question "	
Do you provide academic, college, or career counseling or advising to stupart of your primary job responsibilities?	udents as
" is one of the following answers ("Yes, I provide counseling services to high school (i.e., students in grades 9-12)")	ol students
Logic: Show/hide trigger exists.	
Are there students at your school who are not receiving enough college of financial aid, or enrollment support but who really need that support? *	application,
() Yes	
() No	
Logic: Hidden unless: #36 Question "Are there students at your school who receiving enough college application, financial aid, or enrollment support really need that support?" is one of the following answers ("Yes")	
What groups of students are most in need of additional college access sea	rvices?
	