

# Local District East Community of Schools

Survey results by  
Community of Schools



<https://bit.ly/lhesdistancelearningreport>



<https://bit.ly/sgdistancelearning>



<https://bit.ly/bcmdistancelearningreport>



<https://bit.ly/eladistancelearningreport>



HUNTINGTON PARK  
WALNUT PARK  
VERNON COMMUNITY OF SCHOOLS

<https://bit.ly/hpdistancelearningreport>



<https://bit.ly/bhdistancelearningreport>

# Key Findings:

01

In the immediate aftermath of school closures, parents give positive ratings to their school and the district for their handling of coronavirus and the transition to remote learning overall.

02

Parents are very concerned about their child falling behind academically as a result of not being in school. Among a long list of potential concerns, academic concerns rise to the top.

03

A faltering job market is putting financial stress on families who express concerns of how they will provide for their families.

04

This is a stressful time for parents, who have real fears about how their families will cope during this period.

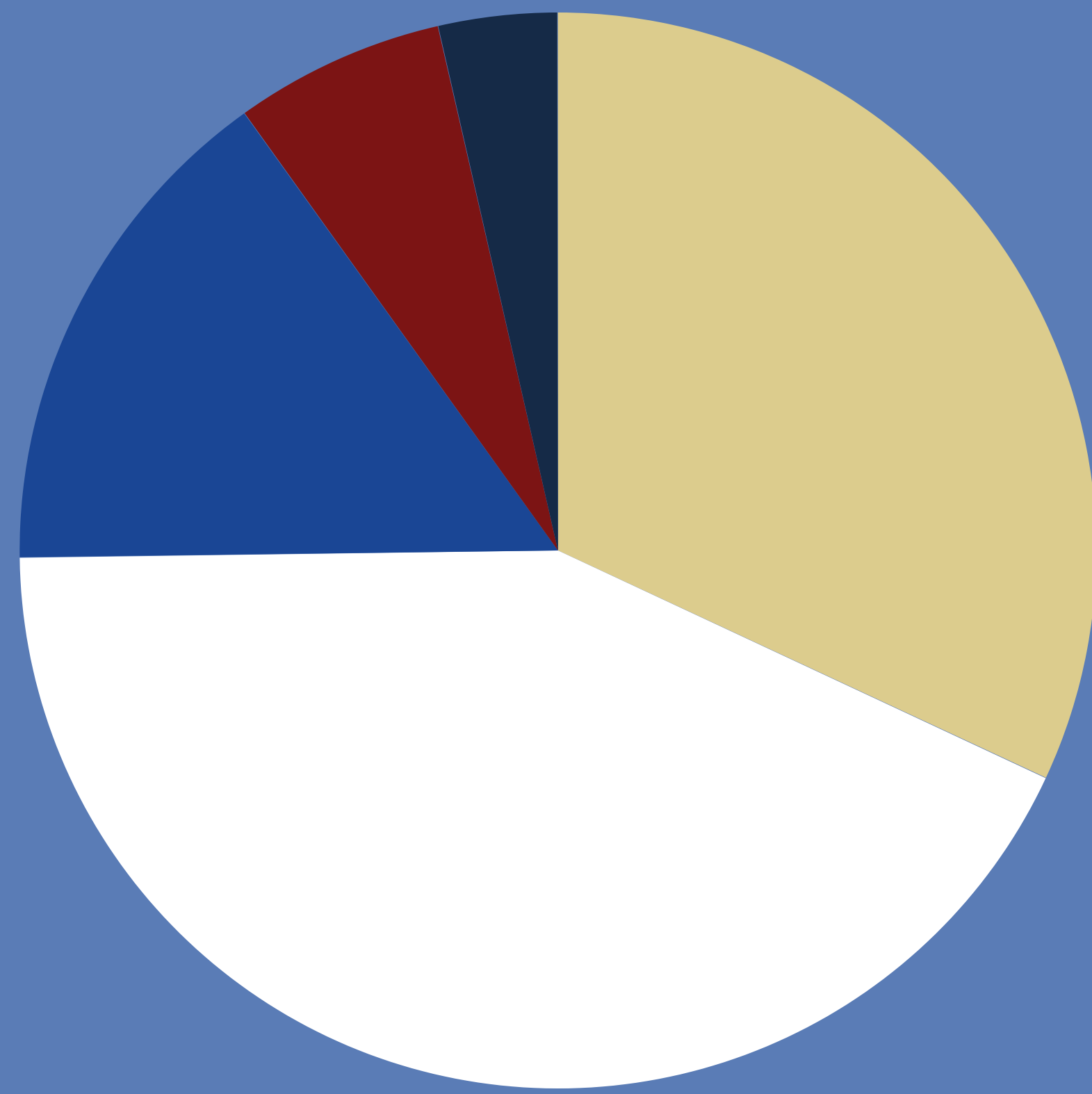
05

Access to technology & high-speed internet continues to be among the biggest academic equity issues facing our students.

# Overall:

How do families rate the job our schools & district are doing in managing the situation of school closures caused by the Coronavirus?

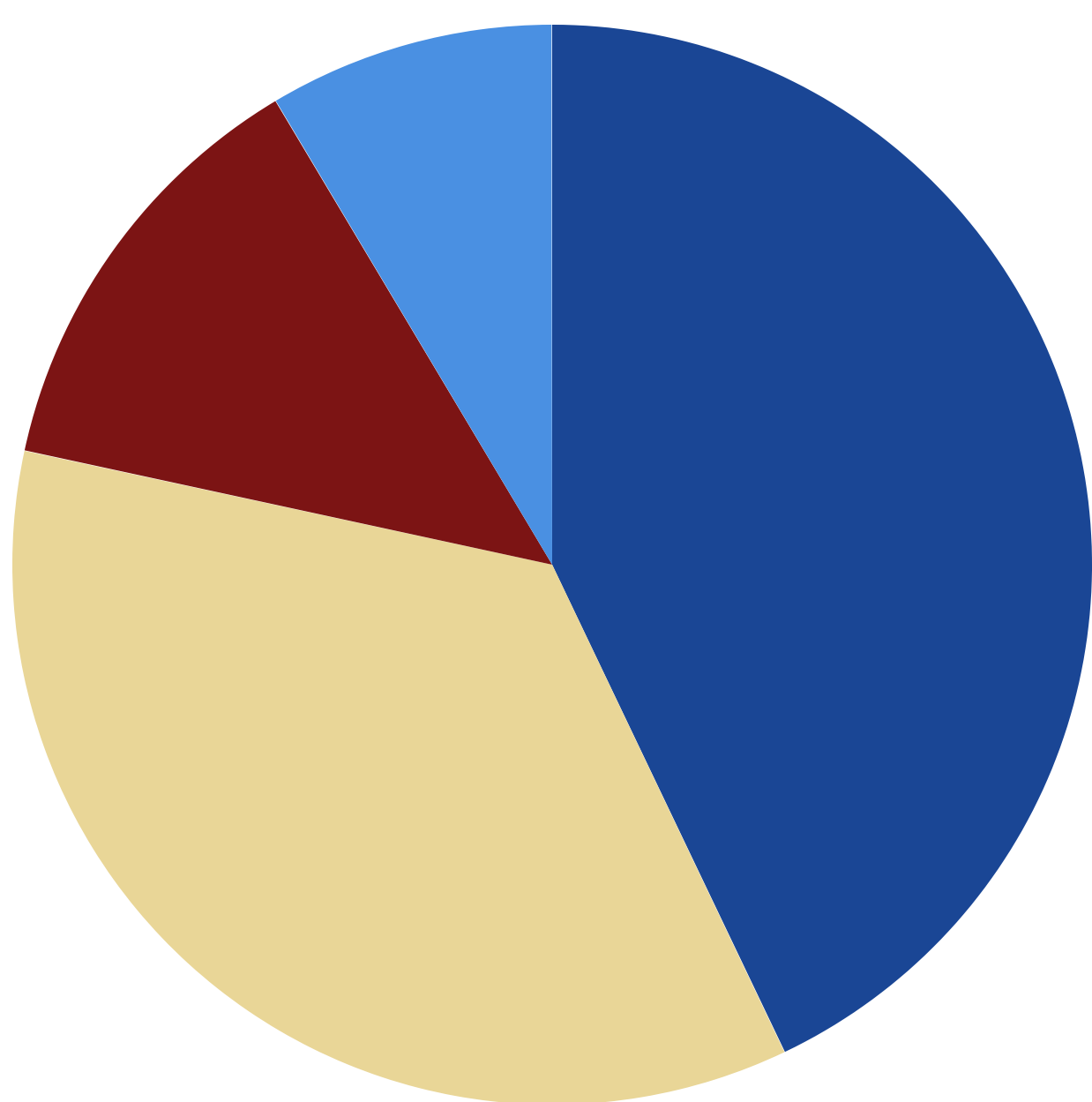
74.7%  
Excellent  
or Good



Excellent (31.95%) Good (42.84%) Only Fair (15.32%)  
Poor (6.32%) Do not know enough to give a rating (3.56%)

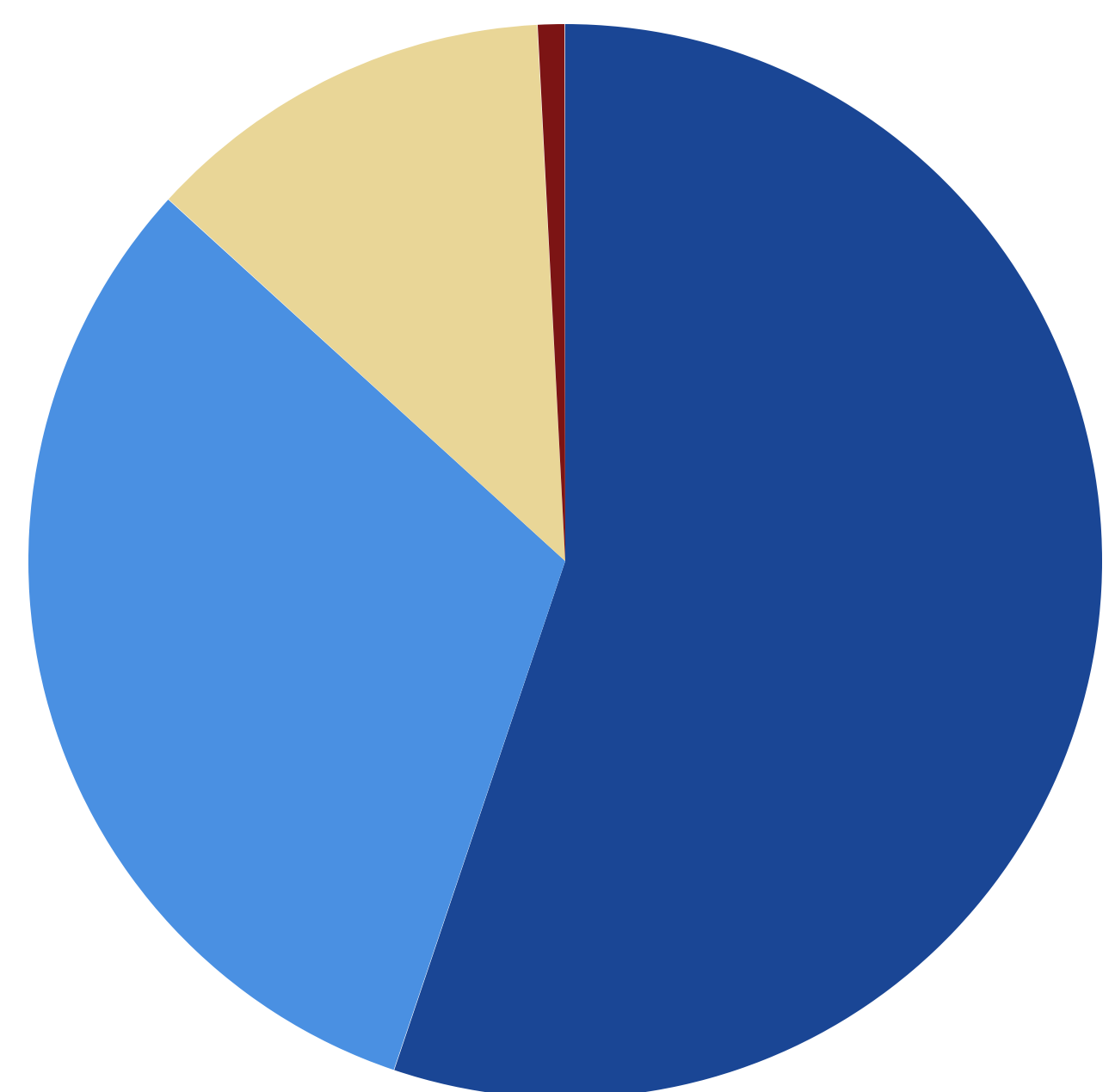
## Academics:

How regularly have families been receiving academic and/or other resources from their child's school or school district?



Once a day or more (42.92%)  
Three times a week or more (35.48%)  
Less than once per week (13.04%)  
Do not know (8.56%)

How much information have families received from their child's school or school district about academic resources or other available resources?

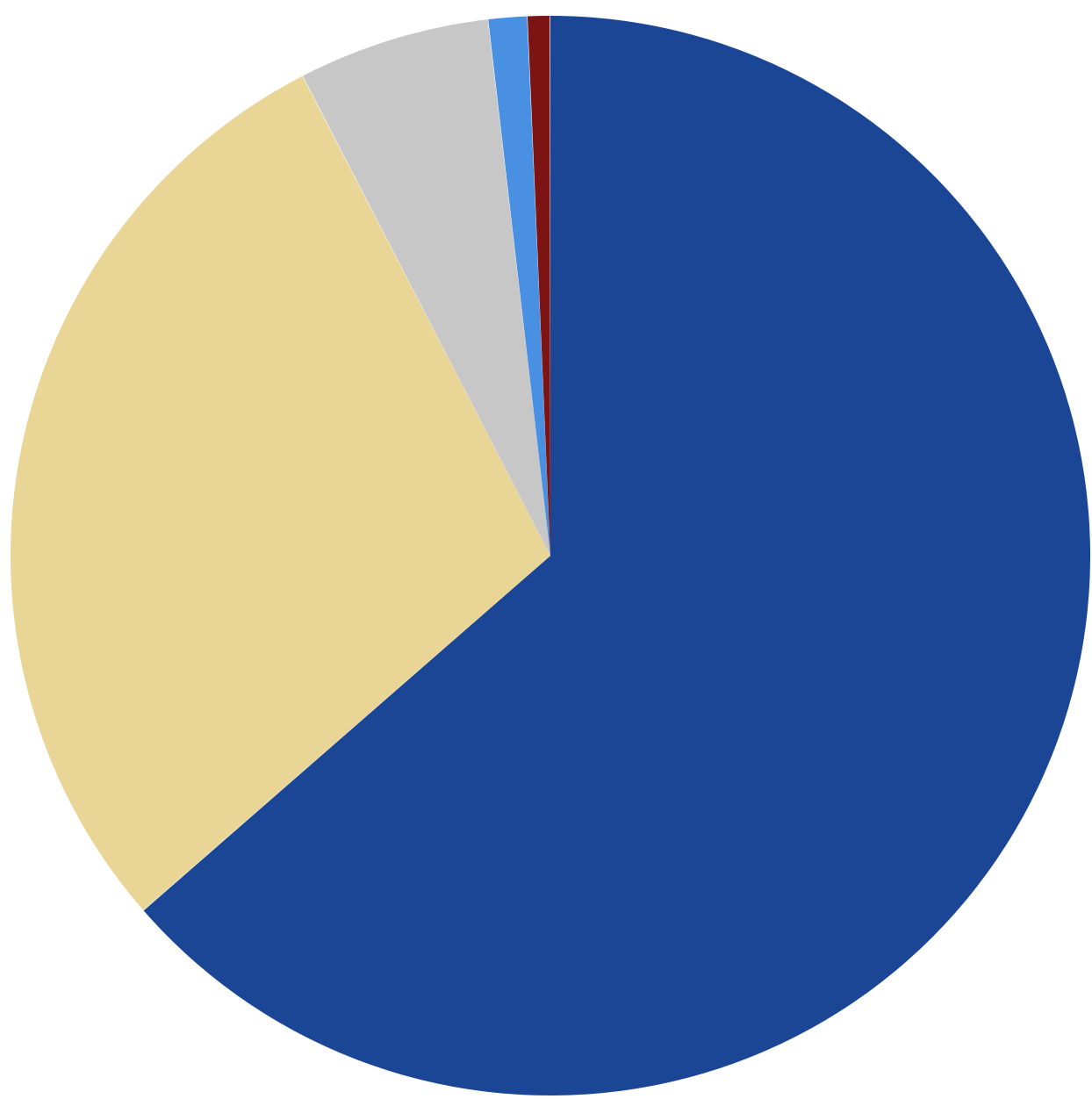


A lot (55.17%) Some (31.59%)  
A little (12.42%) Do not know (0.82%)



Academics Cont'd

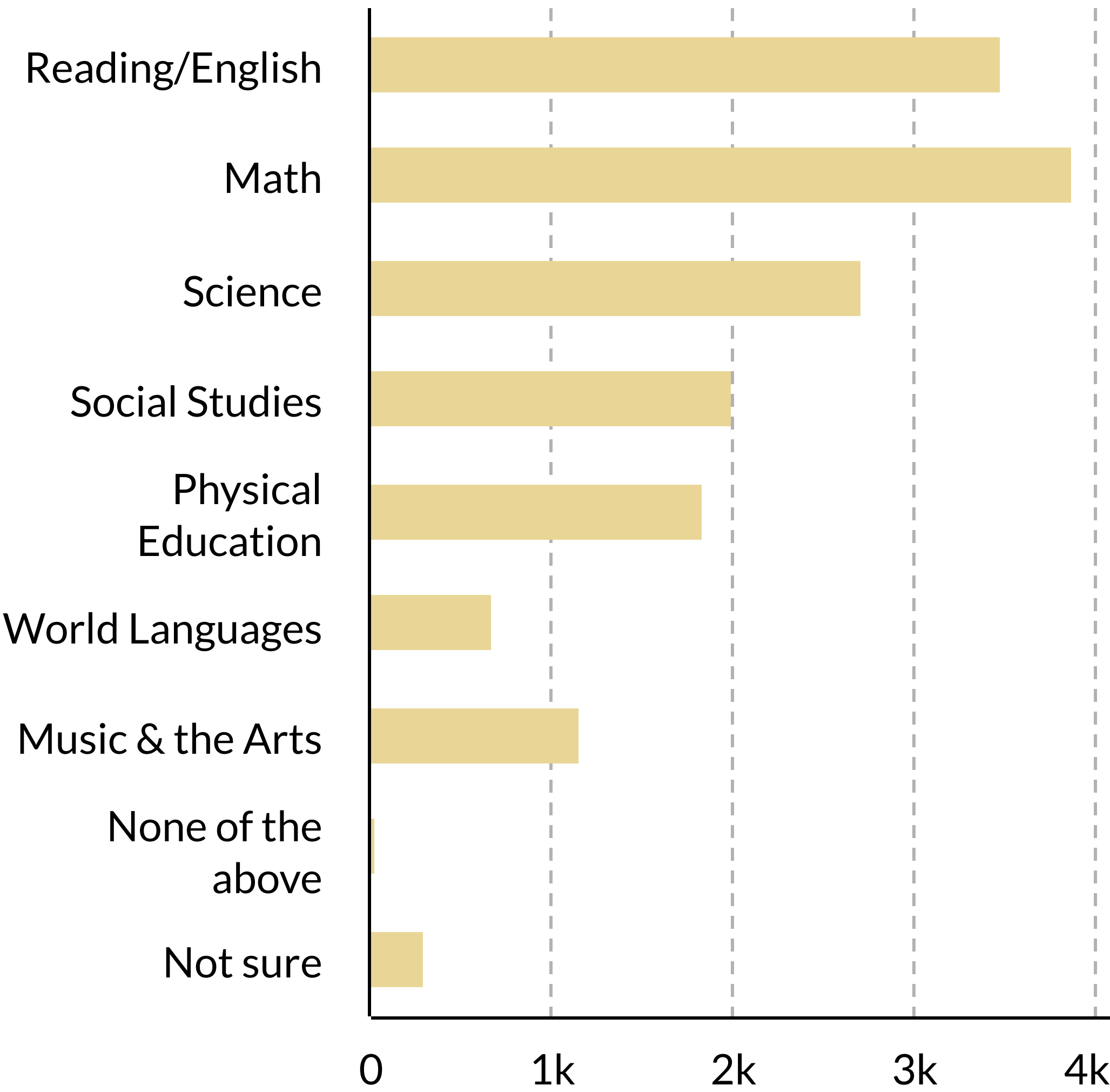
How effective do families find using technology to communicate with their child’s teacher?



- Very effective (63.6%)
- Somewhat effective (28.82%)
- Not that effective (5.75%)
- Not effective at all (1.15%)
- Not sure (0.68%)

What subjects are covered by the instructional materials families have received?

Select all that apply



Access:

Top three barriers to participating in distance learning as reported by families.

1



We don’t have reliable high-speed internet access at home.

48%

2



The assignments are confusing or require additional information.

39%

3

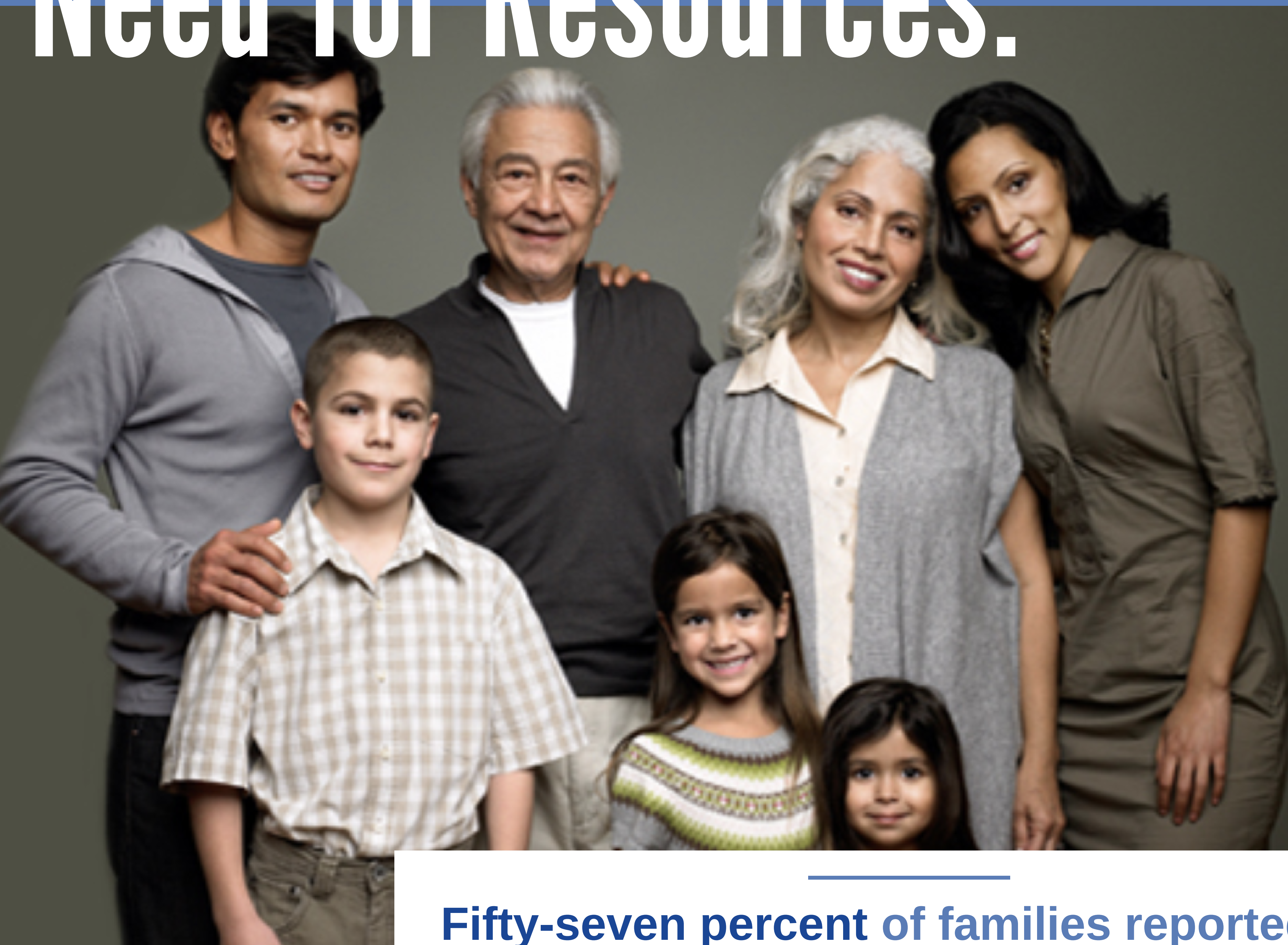


\*We don’t have a computer or tablet. Or we don’t have enough devices at home.

27%

\*Ongoing device distribution is significantly decreasing this concern.

# Need for Resources:



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**Fifty-seven percent of families reported that one or more individuals in their household have lost their jobs due to COVID-19.**

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**70%**

**of families reported a household income of less than \$50,000.00 a year.**

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**35%**

**of families reported a household income of less than \$25,000.00 a year.**

Free & Reduced Lunch data suggests that these percentages may be higher than reported.

# What are families asking for?

1

Regular contact with or access to their child's teacher.



2

Resources that can help with food, housing, employment, health, and other emergency needs.



3

Free internet access.



4

Lending mobile technology devices like Chromebooks to families.



5

Providing ATM-like cards that parents can use to purchase food at local grocery stores.





# What are our families' biggest concerns?

Ensuring my child does not fall behind academically.



Ensuring my child is on track to graduate from high school.



Being able to provide financially for my child while schools and businesses are closed.



Ensuring my child feels safe and emotionally at ease during this time.



# What increases parent satisfaction with schools?

during the school closures

**More communication from their teacher or school about academic & other resources via technology such as Schoology, Zoom, & text messages.**

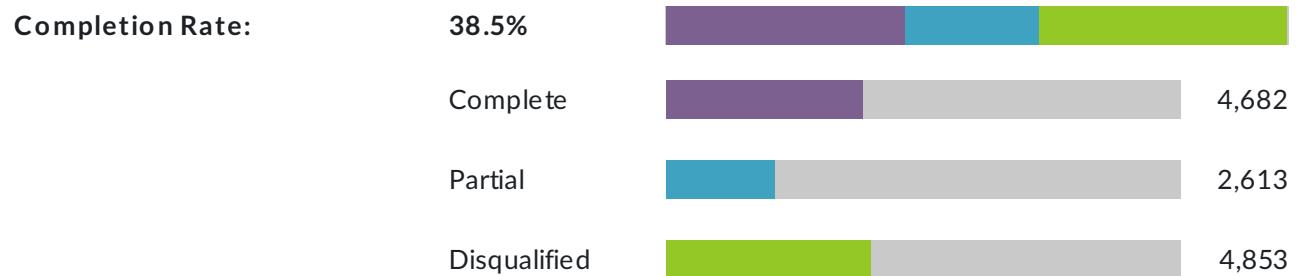






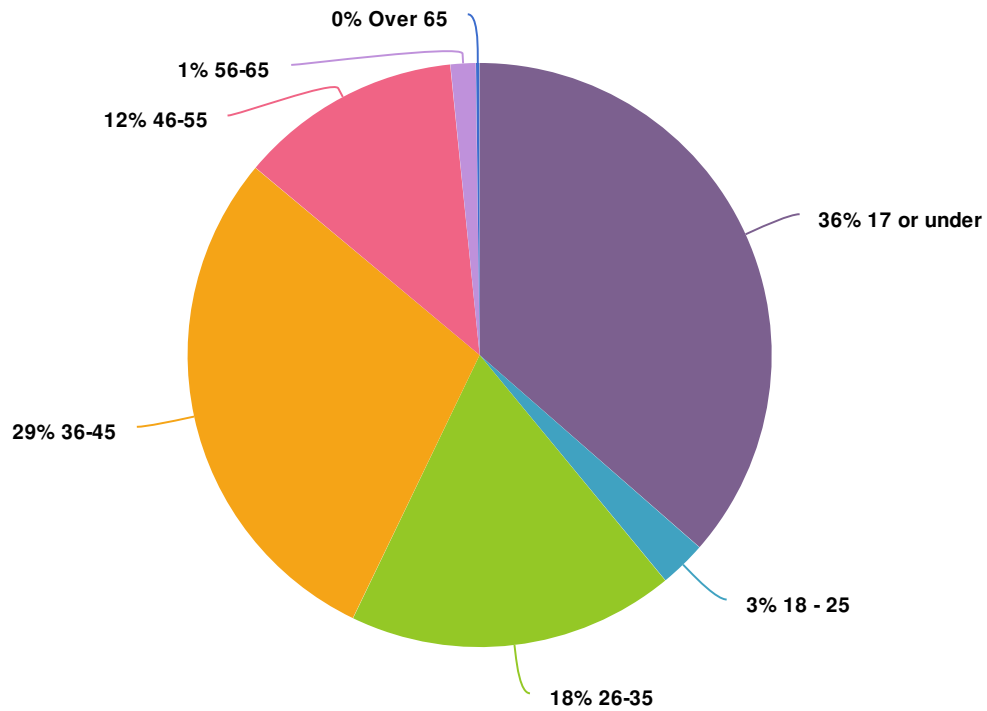
# Local District East Report for Distance Learning - Parent Survey Results

## Response Counts



**Totals: 12,148**

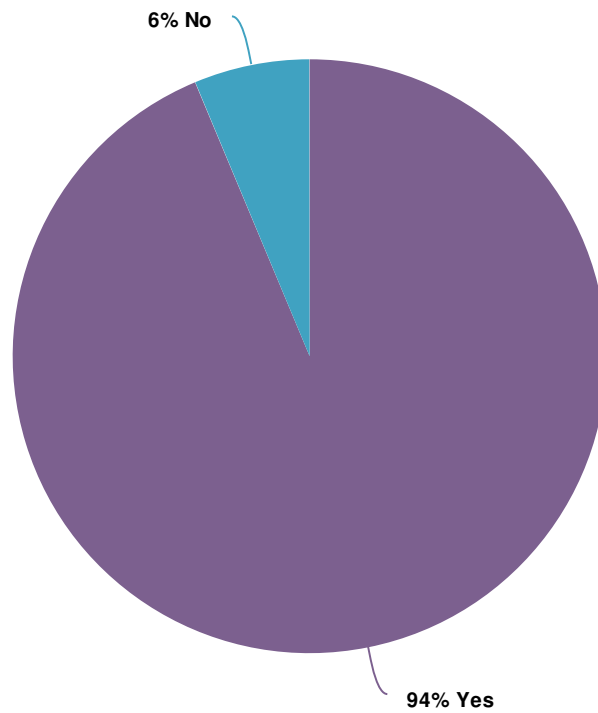
# 1. What is your age?



Value		Percent	Responses
17 or under	<div><div></div></div>	36.4%	4,385
18 - 25	<div><div></div></div>	2.6%	313
26-35	<div><div></div></div>	18.1%	2,176
36-45	<div><div></div></div>	28.9%	3,486
46-55	<div><div></div></div>	12.3%	1,484
56-65	<div><div></div></div>	1.4%	173
Over 65	<div><div></div></div>	0.2%	30

**Totals: 12,047**

## 2. Are you the parent or guardian of a child in grade PreK-12 in the Los Angeles Unified School District?

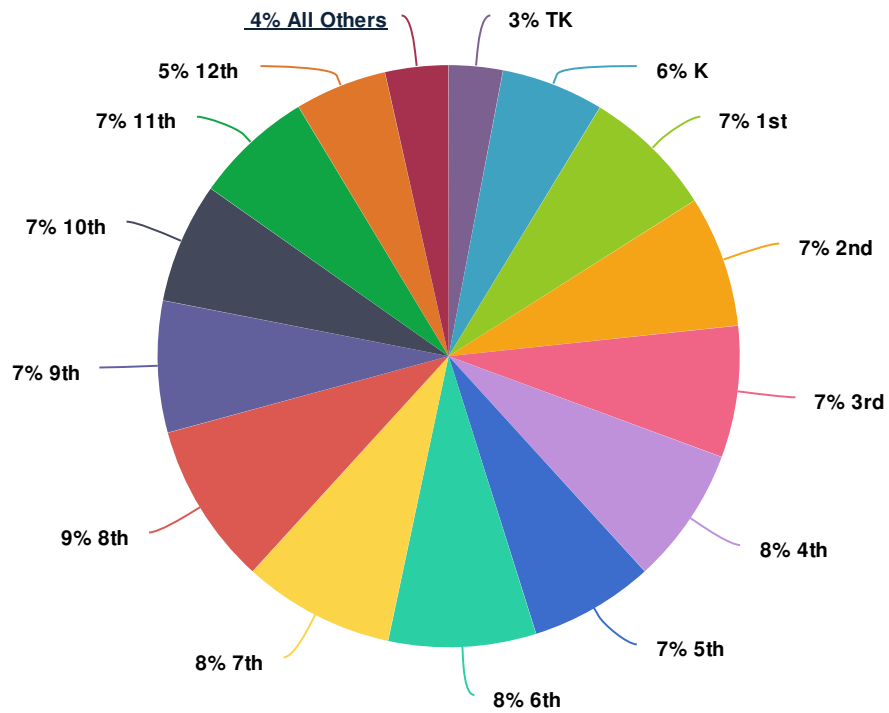


Value		Percent	Responses
Yes	<div><div></div></div>	93.7%	11,295
No	<div><div></div></div>	6.3%	755

Totals: 12,050








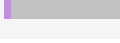


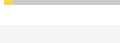
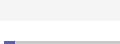
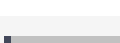
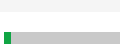

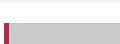


3. What grade(s) is your child in? (If more than one, select one child that you will answer questions about)



## Value

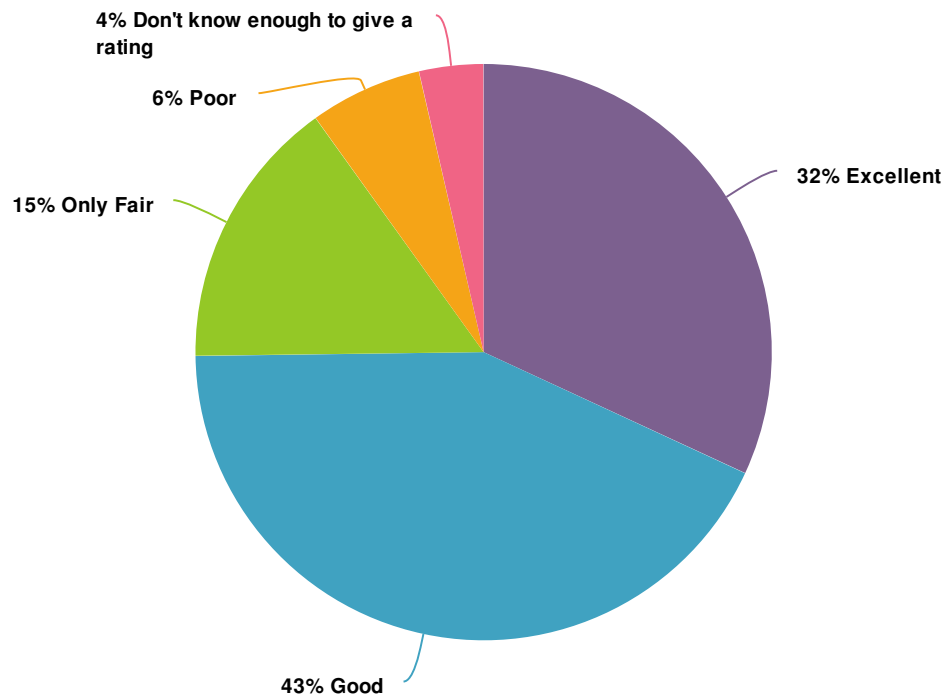
## Percent

## Responses

TK		3.0%	362
Pre-K		2.4%	292
K		5.7%	691
1st		7.3%	883
2nd		7.3%	875
3rd		7.3%	883
4th		7.6%	911
5th		6.9%	837
6th		8.2%	993
7th		8.4%	1,009
8th		9.0%	1,087
9th		7.3%	875
10th		6.7%	805
11th		6.6%	801
12th		5.1%	619
None of the above		1.1%	135

Totals: 12,058

4. Generally, how would you rate the job your child's school or school district is doing managing the situation of school closures caused by the coronavirus?

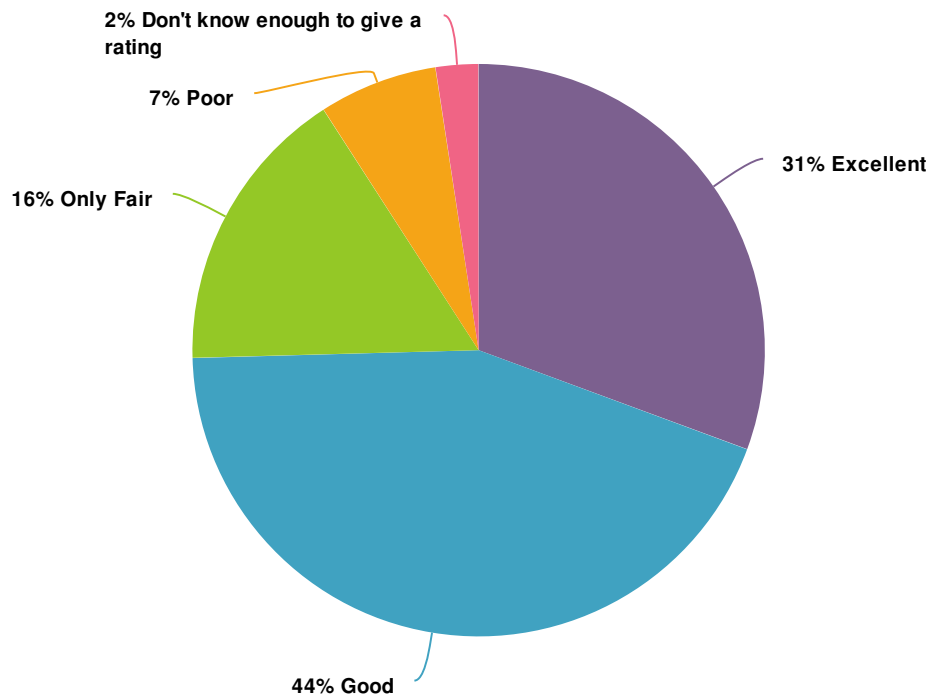


Value		Percent	Responses
Excellent		31.9%	2,146
Good		42.9%	2,884
Only Fair		15.3%	1,030
Poor		6.3%	424
Don't know enough to give a rating		3.6%	239

**Totals: 6,723**



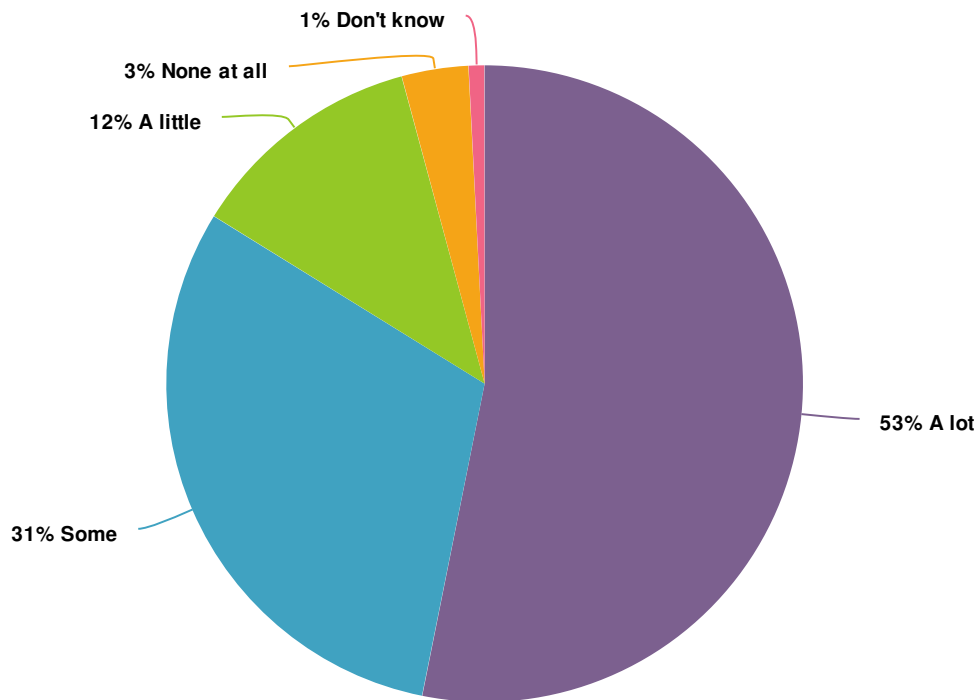
5. Generally, how would you rate the job your child's school or school district is doing making learning materials and instruction available while schools are closed?



Value		Percent	Responses
Excellent		30.6%	2,058
Good		43.9%	2,951
Only Fair		16.3%	1,098
Poor		6.7%	450
Don't know enough to give a rating		2.4%	159

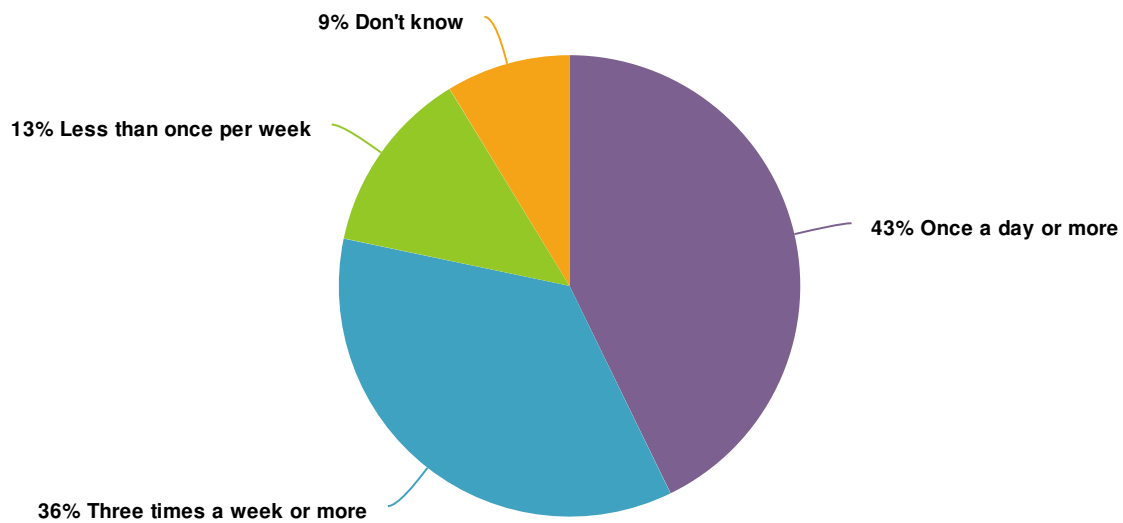
**Totals: 6,716**





6. How much information have you received from your child's school or school district about academic resources or other resources and/or support that are available to you and your child while schools are closed?



Value		Percent	Responses
A lot	<div><div style="width: 53.2%;"></div></div>	53.2%	3,573
Some	<div><div style="width: 30.7%;"></div></div>	30.7%	2,057
A little	<div><div style="width: 12.0%;"></div></div>	12.0%	802
None at all	<div><div style="width: 3.4%;"></div></div>	3.4%	227
Don't know	<div><div style="width: 0.8%;"></div></div>	0.8%	52
			<b>Totals: 6,711</b>

## 7. How regularly have you been receiving academic and/or other resources from your child's school or school district?

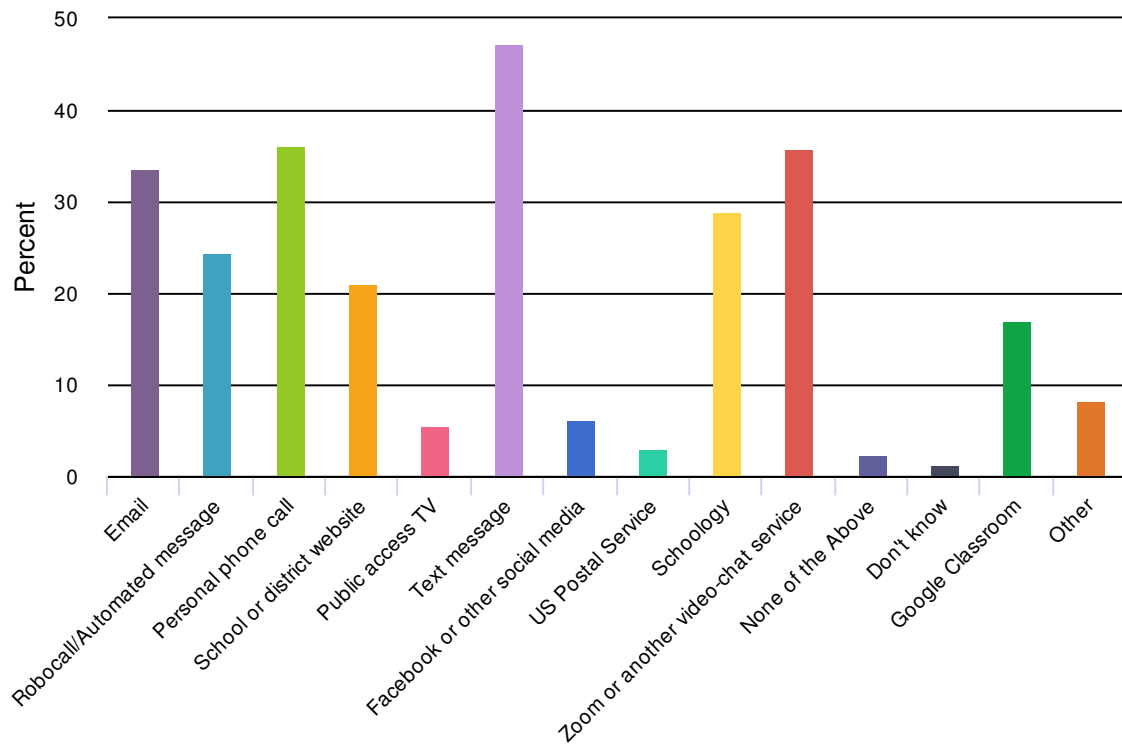


Value		Percent	Responses
Once a day or more		42.8%	2,589
Three times a week or more		35.5%	2,148
Less than once per week		13.0%	785
Don't know		8.7%	524

**Totals: 6,046**

















8. How has your child's school or school district communicated with you about academic resources or other resources and/or support that are available to you and your child while schools are closed?



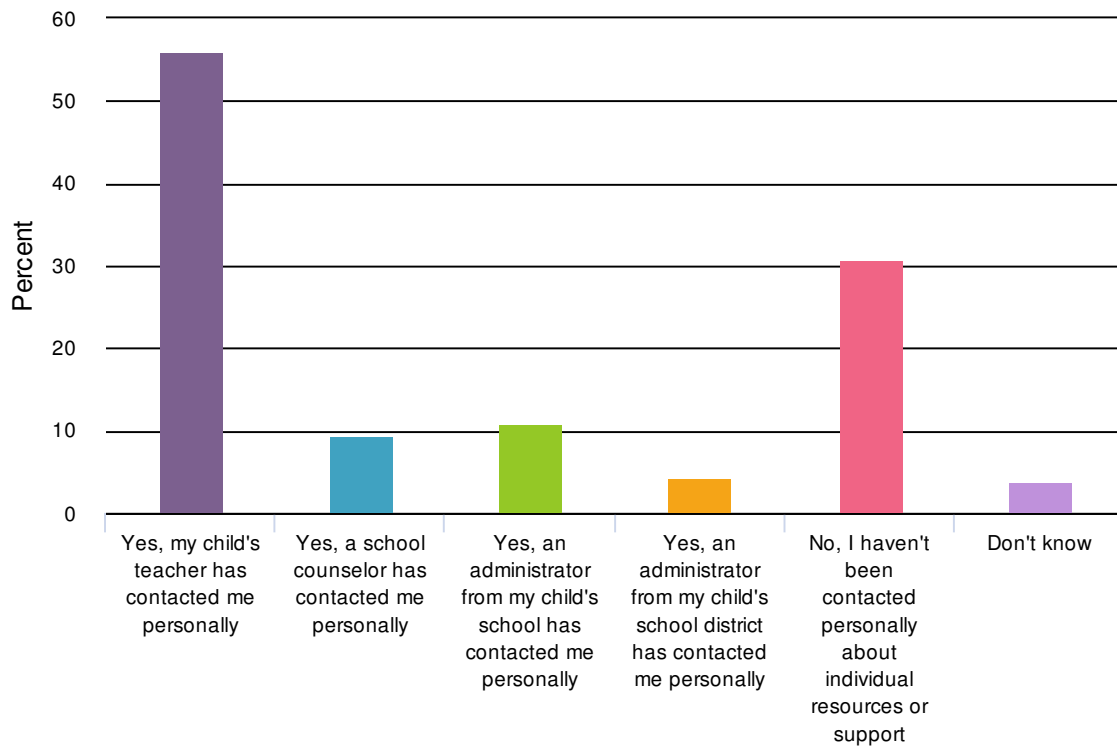
## Value







## Percent

## Responses

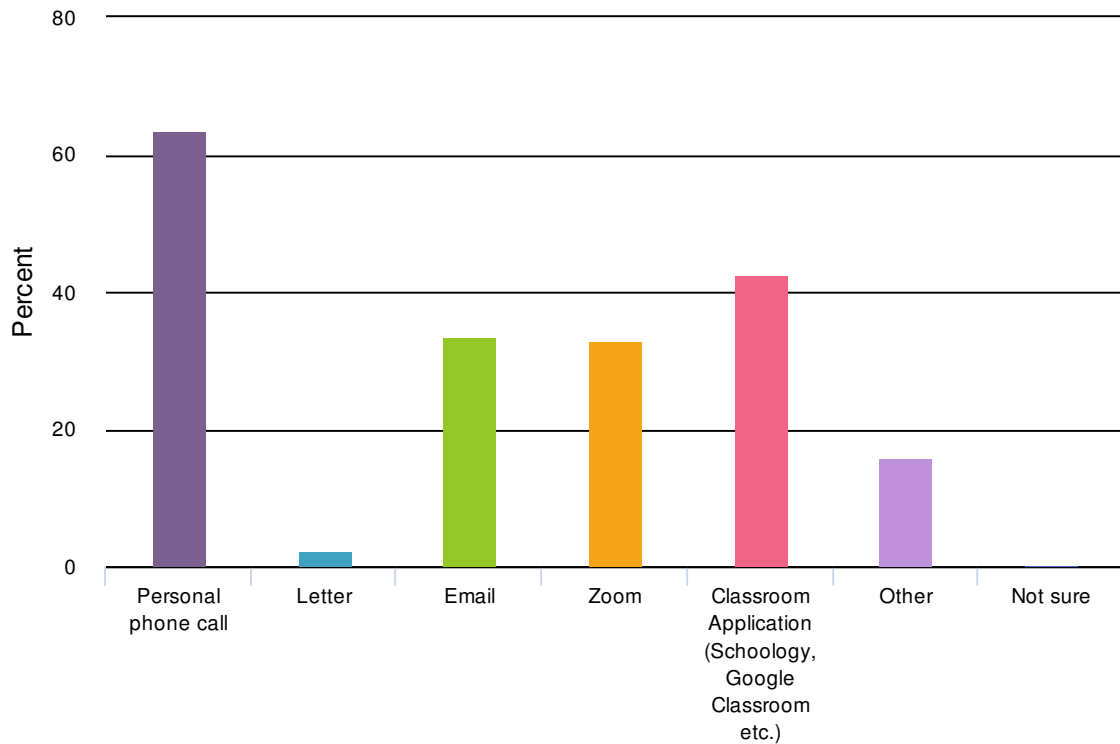
Email		33.7%	2,122
Robocall/Automated message		24.5%	1,540
Personal phone call		36.1%	2,273
School or district website		21.1%	1,327
Public access TV		5.6%	352
Text message		47.3%	2,974
Facebook or other social media		6.1%	387
US Postal Service		3.0%	187
Schoology		29.0%	1,826
Zoom or another video-chat service		35.7%	2,247
None of the Above		2.3%	144
Don't know		1.3%	83
Google Classroom		17.1%	1,074
Other		8.3%	524








## 9. Have you personally been contacted by anyone from your child's school or school district to provide individual resources and/or support for you or your child? (Select all that apply)



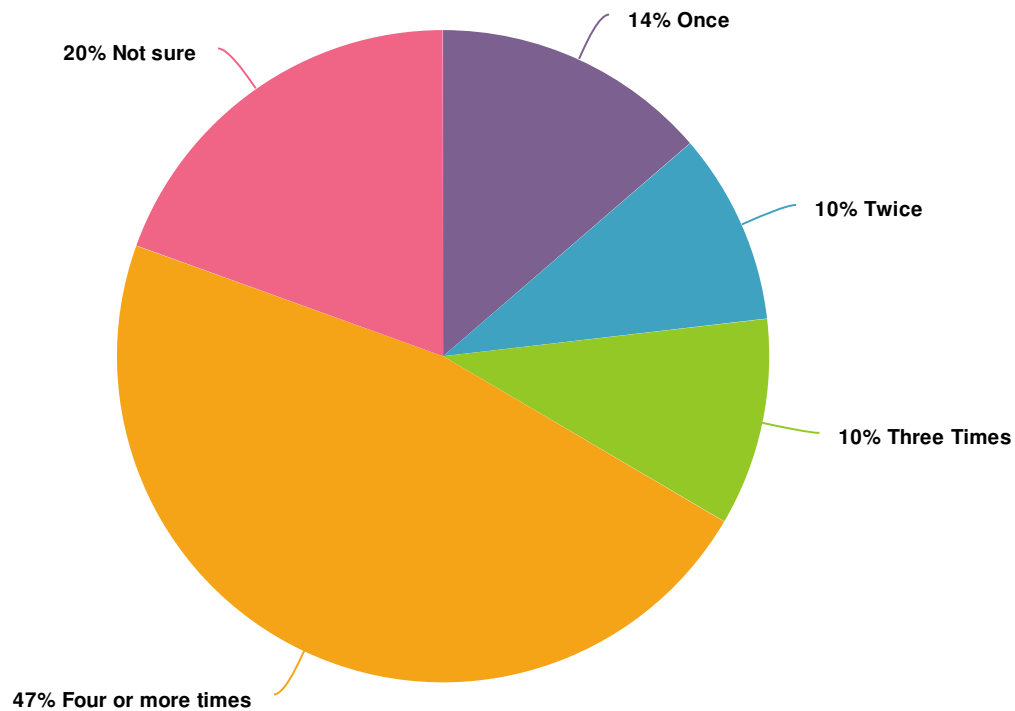
Value		Percent	Responses
Yes, my child's teacher has contacted me personally		56.0%	3,520
Yes, a school counselor has contacted me personally		9.4%	590
Yes, an administrator from my child's school has contacted me personally		10.8%	680
Yes, an administrator from my child's school district has contacted me personally		4.3%	272
No, I haven't been contacted personally about individual resources or support		30.7%	1,931
Don't know		3.8%	238

## 10. How did your child's teacher get in contact with you? (SELECT ALL THAT APPLY)



Value		Percent	Responses
Personal phone call		63.6%	2,205
Letter		2.3%	78
Email		33.4%	1,158
Zoom		32.9%	1,142
Classroom Application (Schoology, Google Classroom etc.)		42.6%	1,476
Other		15.8%	547
Not sure		0.2%	8

11. Since your child has been out of school, how many times have you been in contact with their teacher?

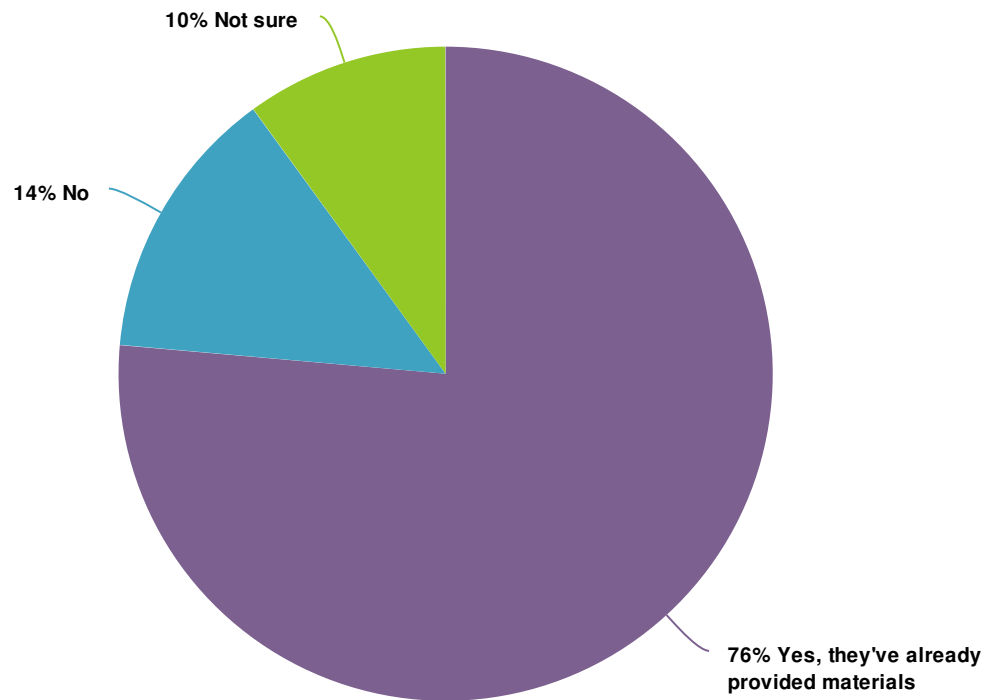


Value		Percent	Responses
Once	<div><div></div></div>	13.7%	837
Twice	<div><div></div></div>	9.5%	584
Three Times	<div><div></div></div>	10.3%	628
Four or more times	<div><div></div></div>	47.1%	2,880
Not sure	<div><div></div></div>	19.5%	1,192

**Totals: 6,121**

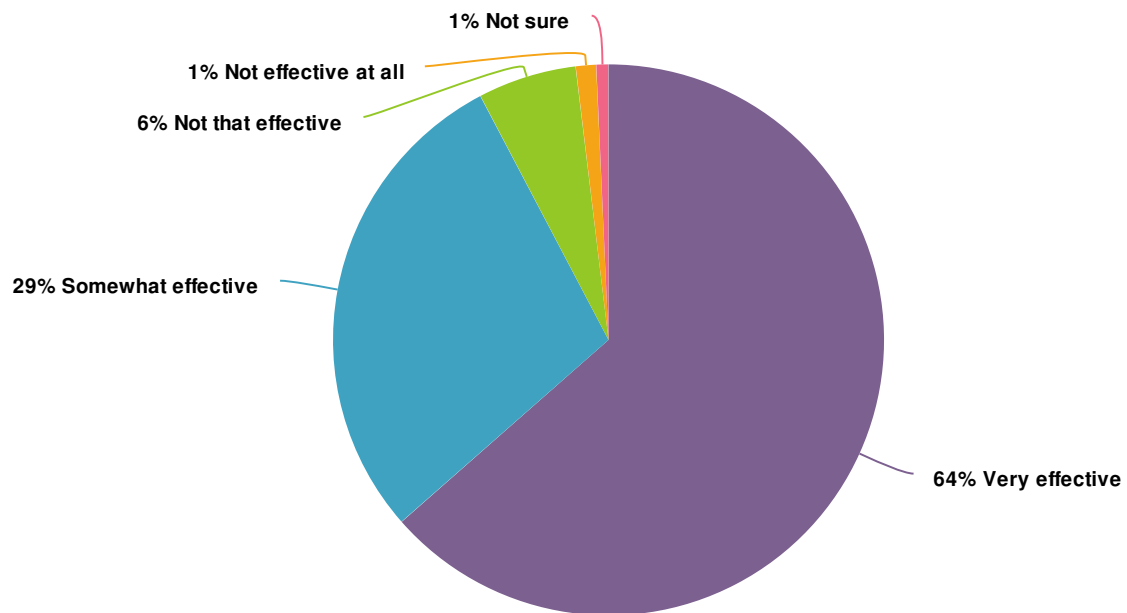


## 12. Has your child's school or school district made instructional materials available for you or your child to use while school is closed?



Value		Percent	Responses
Yes, they've already provided materials	<div><div></div></div>	76.4%	4,662
No	<div><div></div></div>	13.6%	827
Not sure	<div><div></div></div>	10.0%	610
Totals: 6,099			

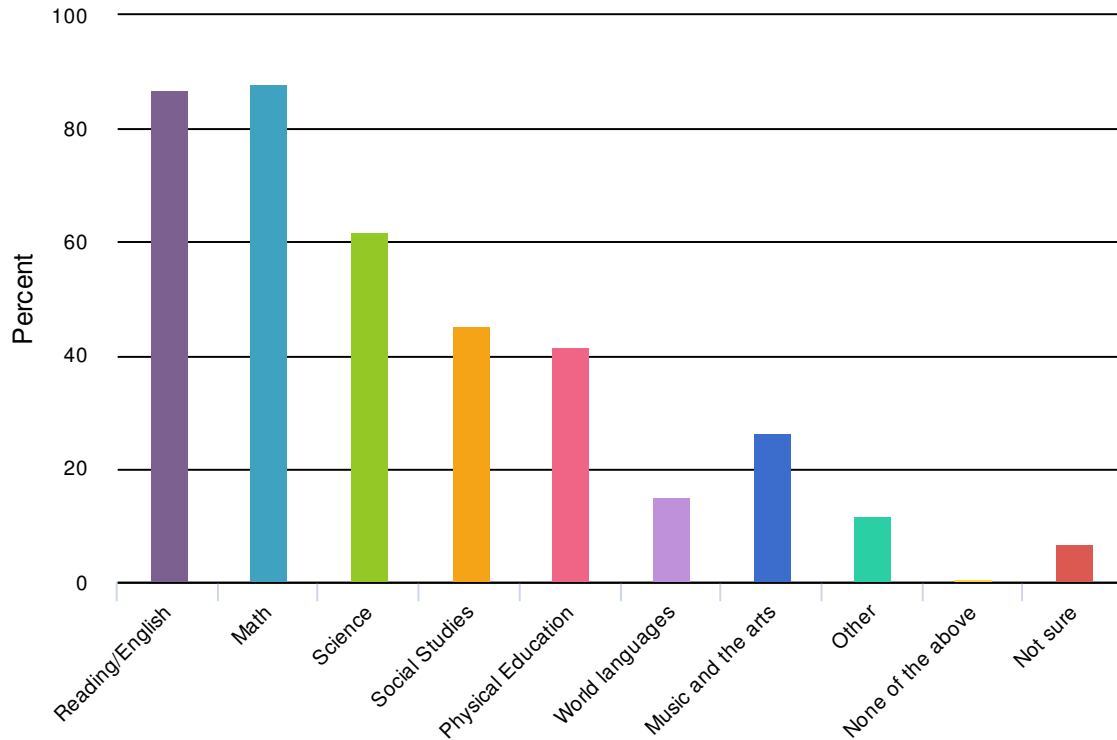
### 13. How effective do you find using technology to communicate with your child's teacher?













Value		Percent	Responses
Very effective		63.6%	1,523
Somewhat effective		28.8%	689
Not that effective		5.8%	138
Not effective at all		1.2%	28
Not sure		0.7%	17

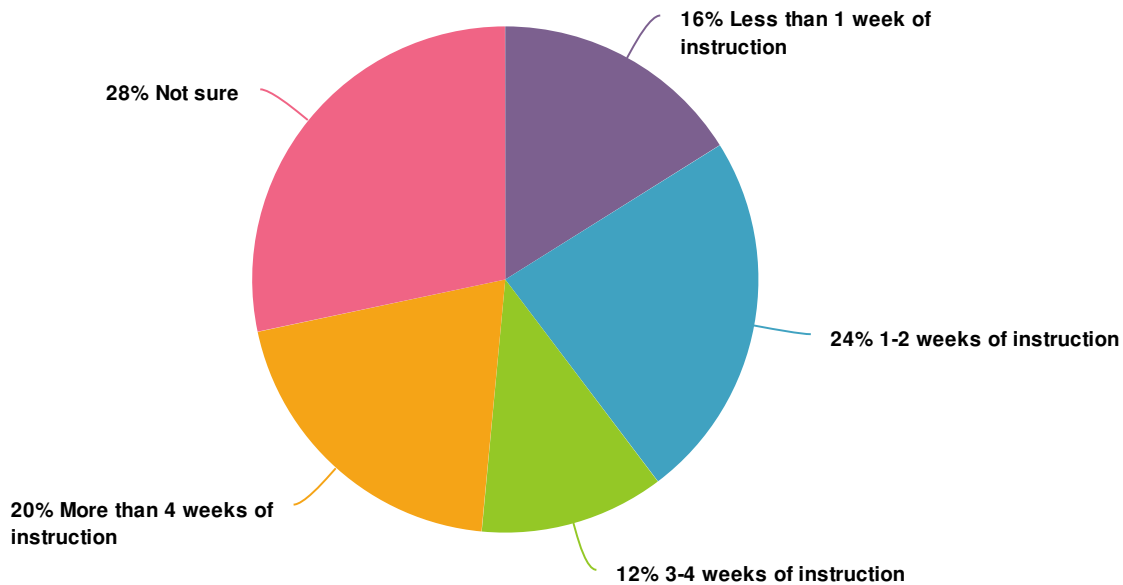
**Totals: 2,395**






# 14. As far as you know, what subjects are covered by the instructional materials you have received? (SELECT ALL THAT APPLY)



Value		Percent	Responses
Reading/English		87.0%	3,916
Math		87.9%	3,956
Science		61.7%	2,777
Social Studies		45.2%	2,032
Physical Education		41.7%	1,878
World languages		15.2%	686
Music and the arts		26.4%	1,186
Other		11.7%	528
None of the above		0.7%	32
Not sure		7.0%	316

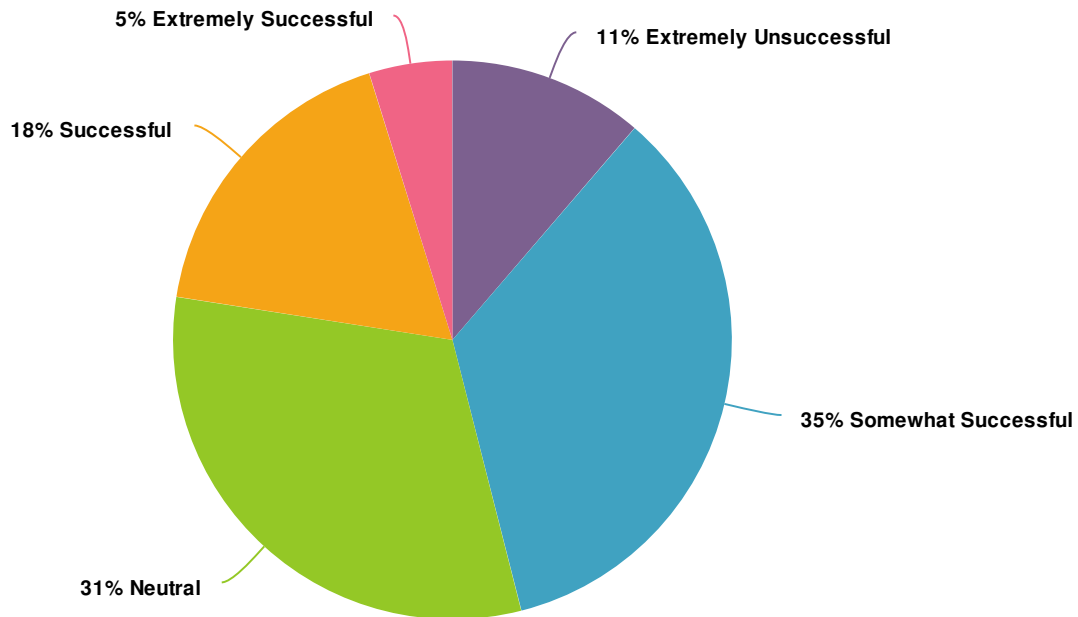
15. What timeframe does the instructional materials you have received cover? If you have received materials in more than one subject, please estimate the average timeframe across all subjects?



Value		Percent	Responses
Less than 1 week of instruction		16.1%	721
1-2 weeks of instruction		23.6%	1,059
3-4 weeks of instruction		11.8%	528
More than 4 weeks of instruction		20.2%	906
Not sure		28.3%	1,270

**Totals: 4,484**

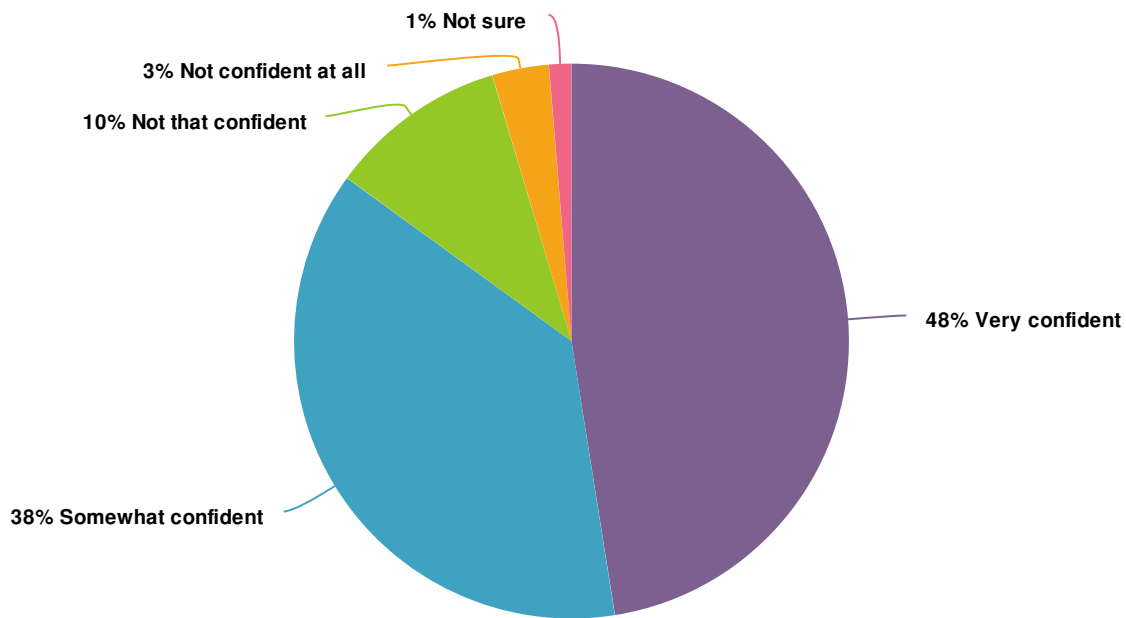
## 16. How successful has remote or distance learning been for you and your child?








Value		Percent	Responses
Extremely Unsuccessful		11.3%	509
Somewhat Successful		34.7%	1,559
Neutral		31.4%	1,407
Successful		17.7%	796
Extremely Successful		4.8%	216

**Totals: 4,487**

17. How confident are you that you have the necessary equipment (devices, high speed internet access, etc) and technological know-how needed for your child to participate in remote or distance learning?



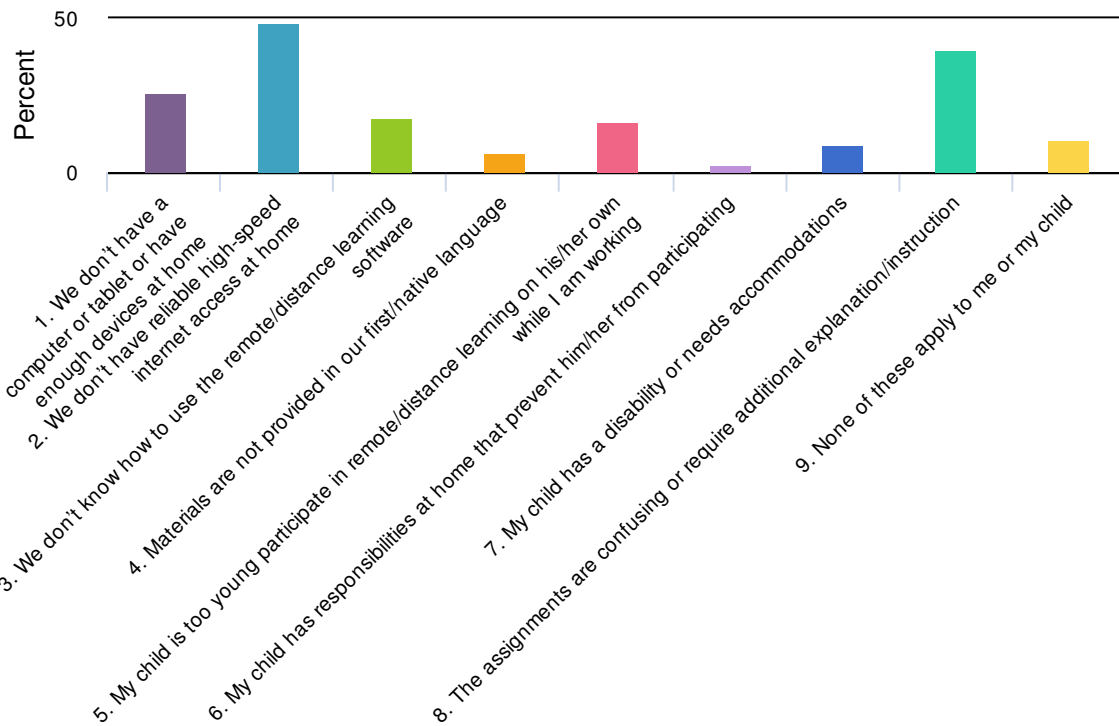
Value		Percent	Responses
Very confident		47.5%	2,132
Somewhat confident		37.5%	1,684
Not that confident		10.4%	466
Not confident at all		3.3%	147
Not sure		1.3%	59
Totals: 4,488			












18. Why do don't you feel confident your child will be able to participate in remote learning?

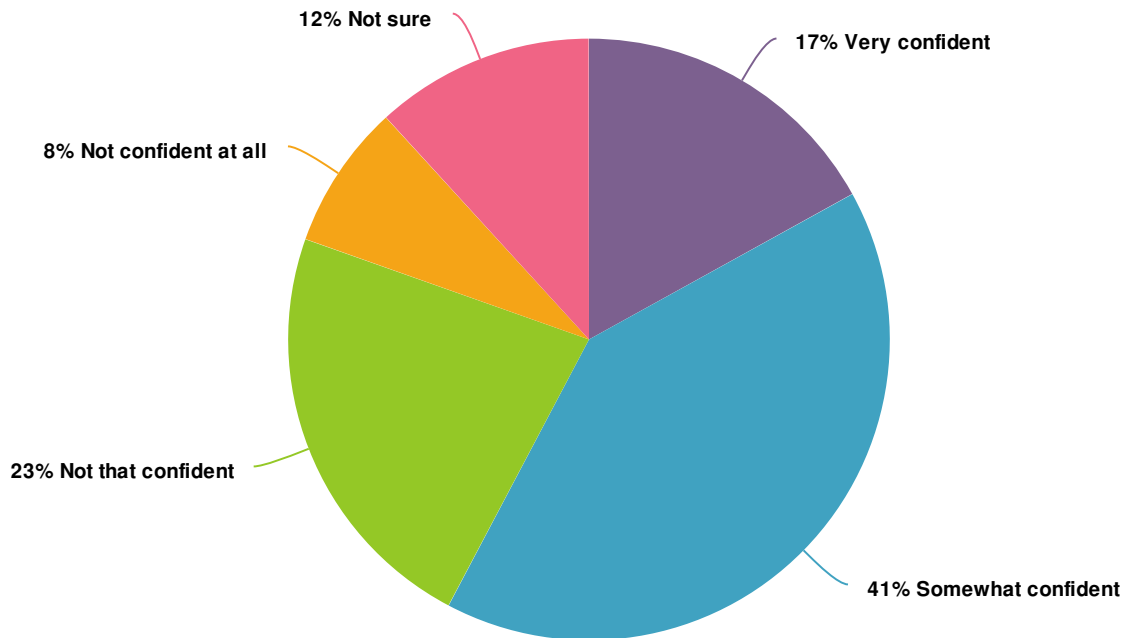







19. Below are reasons that could prevent students from participating in remote or distance learning. Please select any that apply to you and your child?



Value		Percent	Responses
1. We don't have a computer or tablet or have enough devices at home		26.2%	122
2. We don't have reliable high-speed internet access at home		48.5%	226
3. We don't know how to use the remote/distance learning software		18.0%	84
4. Materials are not provided in our first/native language		6.4%	30
5. My child is too young participate in remote/distance learning on his/her own while I am working		16.5%	77
6. My child has responsibilities at home that prevent him/her from participating		2.6%	12
7. My child has a disability or needs accommodations		8.8%	41
8. The assignments are confusing or require additional explanation/instruction		39.9%	186
9. None of these apply to me or my child		10.9%	51

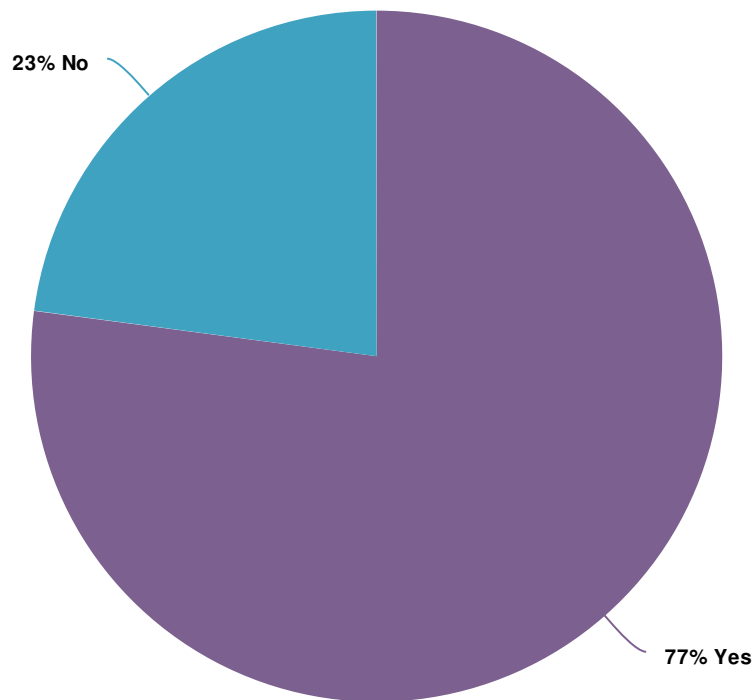
20. You indicated that you don't feel confident that your child will be able to participate in remote or distance learning. Given that you may not be able to participate, how confident are you that your school or school district will provide you with materials so that your child can keep up without remote or distance learning?



Value		Percent	Responses
Very confident		17.0%	81
Somewhat confident		40.8%	194
Not that confident		22.7%	108
Not confident at all		7.8%	37
Not sure		11.8%	56

Totals: 476

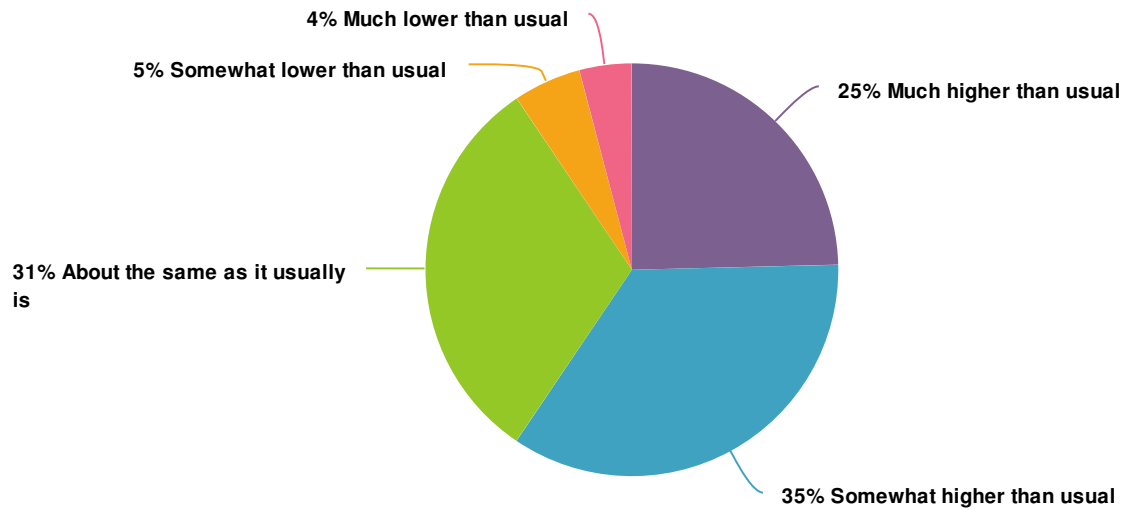
## 21. Does your child receive free or reduced-price breakfast and/or lunch at school?



Value		Percent	Responses
Yes	<div><div></div></div>	77.1%	3,822
No	<div><div></div></div>	22.9%	1,134

**Totals: 4,956**

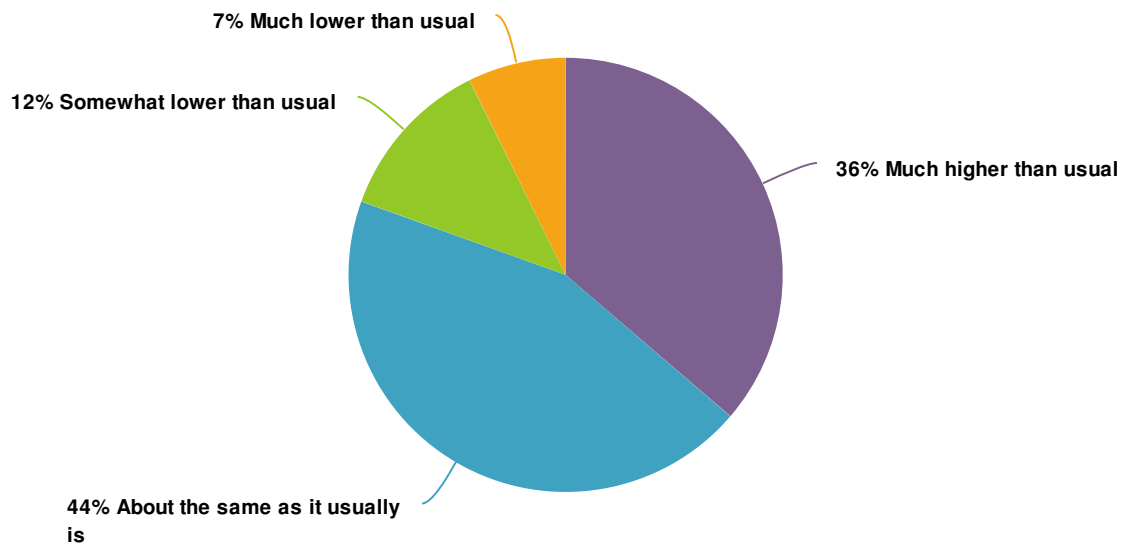
## 22. Would you say your level of stress as a parent/guardian is...







Value		Percent	Responses
Much higher than usual		24.6%	1,209
Somewhat higher than usual		34.8%	1,712
About the same as it usually is		31.1%	1,530
Somewhat lower than usual		5.3%	262
Much lower than usual		4.1%	203

**Totals: 4,916**

## 23. And would you say your child's level of stress is...



Value		Percent	Responses
Much higher than usual		36.3%	1,783
About the same as it usually is		44.2%	2,169
Somewhat lower than usual		12.2%	597
Much lower than usual		7.3%	359

**Totals: 4,908**



24. What is your biggest concern about your child not being in school as a result of the Coronavirus?



25. And, broadly speaking, what is your biggest concern as a parent during this crisis?



26. Below are some things schools could be doing to help parents while schools are closed due to Coronavirus. For each one, please indicate how helpful you think it would be for families like yours.

	Very helpful	Somewhat helpful	Not helpful	Not sure	Responses
Providing technical assistance to help families get set-up for remote/distance learning Count Row %	3,108 64.3%	1,278 26.4%	190 3.9%	260 5.4%	4,836
Providing tips for parents on how to balance caring for their child while working from home Count Row %	2,696 55.9%	1,491 30.9%	362 7.5%	273 5.7%	4,822
Sharing examples of resources to help parents teach their children during the day Count Row %	3,076 63.8%	1,332 27.6%	205 4.3%	207 4.3%	4,820
Providing information for parents in languages other than English Count Row %	3,163 65.9%	965 20.1%	324 6.7%	349 7.3%	4,801
Lending mobile technology devices like Chromebooks to families Count Row %	3,737 77.8%	727 15.1%	156 3.2%	182 3.8%	4,802
Providing free internet access to families Count Row %	3,791 78.9%	594 12.4%	184 3.8%	233 4.9%	4,802
Providing parents with regular contact with or access to their child's teacher Count Row %	3,831 79.5%	761 15.8%	119 2.5%	107 2.2%	4,818
Providing parents or students with regular contact with or access to a school counselor Count Row %	3,221 67.1%	1,089 22.7%	228 4.8%	262 5.5%	4,800

	Very helpful	Somewhat helpful	Not helpful	Not sure	Responses
Providing lessons in various subjects on public access TV Count Row %	2,724 56.8%	1,436 29.9%	313 6.5%	327 6.8%	4,800
Providing meals that parents can pick up at their child's school Count Row %	3,499 72.9%	892 18.6%	192 4.0%	220 4.6%	4,803
Providing meals that parents can pick up at other locations in their communities Count Row %	3,319 69.1%	998 20.8%	236 4.9%	248 5.2%	4,801
Delivering meals to families' homes Count Row %	3,181 66.2%	827 17.2%	268 5.6%	526 11.0%	4,802
Providing ATM-like cards that parents can use to purchase food at local grocery stores Count Row %	3,605 75.1%	574 12.0%	170 3.5%	451 9.4%	4,800
Connecting parents to resources that can help with food, housing, employment, health, and other emergency needs Count Row %	3,728 77.7%	636 13.2%	142 3.0%	295 6.1%	4,801
Facilitating connections to other parents so parents can share advice or tips for managing during the crisis Count Row %	2,704 56.3%	1,324 27.6%	332 6.9%	439 9.1%	4,799
Sharing tips for parents on how to structure their child's day so they can feel their best while they are at home Count Row %	3,172 66.2%	1,168 24.4%	215 4.5%	238 5.0%	4,793
Providing parents with paper packets of instructional materials Count Row %	3,125 65.2%	1,071 22.3%	278 5.8%	322 6.7%	4,796

	Very helpful	Somewhat helpful	Not helpful	Not sure	Responses
Providing child care during the school day					
Count	1,941	1,199	678	967	4,785
Row %	40.6%	25.1%	14.2%	20.2%	
Providing instructional materials for English learners					
Count	3,201	832	234	522	4,789
Row %	66.8%	17.4%	4.9%	10.9%	
Providing instructional materials and other resources to support students with disabilities					
Count	3,582	577	174	462	4,795
Row %	74.7%	12.0%	3.6%	9.6%	
Providing support with paying rent					
Count	3,259	682	263	589	4,793
Row %	68.0%	14.2%	5.5%	12.3%	
Totals					
Total Responses					4836

27. Below are some concerns parents have raised about their children not being in school as a result of coronavirus. For each one, please indicate how concerning it is to you personally.

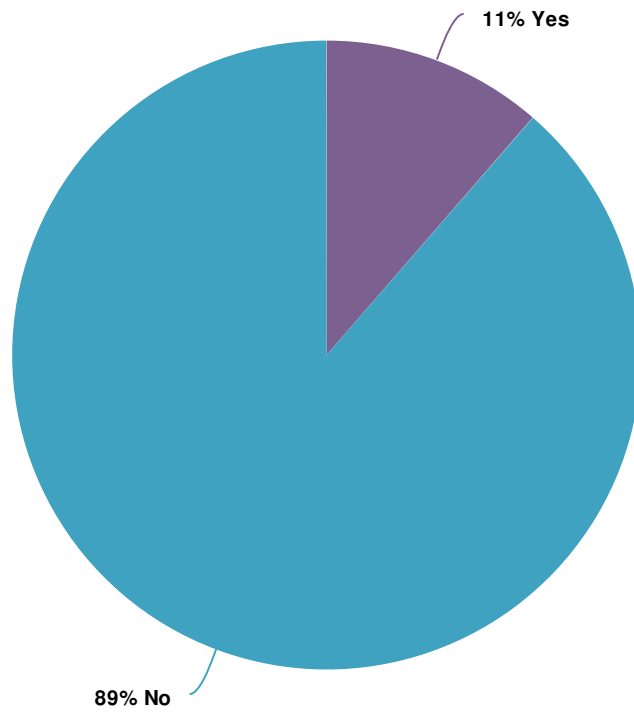
	Very concerning	Somewhat concerning	Not that concerning	Not concerning at all	Responses
Being able to keep your child safe while they are at home Count Row %	2,343 48.8%	844 17.6%	716 14.9%	899 18.7%	4,802
Ensuring your child does not fall behind academically Count Row %	3,778 78.3%	754 15.6%	174 3.6%	116 2.4%	4,822
Being able to provide financially for your child while schools and businesses are closed Count Row %	2,757 57.4%	1,288 26.8%	479 10.0%	278 5.8%	4,802
Ensuring your child feels safe and emotionally at ease during this time Count Row %	2,720 56.5%	1,145 23.8%	558 11.6%	389 8.1%	4,812
Ensuring your child's mental well-being while they are at home Count Row %	2,560 53.3%	1,133 23.6%	681 14.2%	433 9.0%	4,807
Your child not being able to interact with teachers while they are at home Count Row %	2,292 47.8%	1,615 33.6%	565 11.8%	328 6.8%	4,800



	Very concerning	Somewhat concerning	Not that concerning	Not concerning at all	Responses
Your child not being able to interact with other students while they are at home Count Row %	2,019 42.0%	1,632 34.0%	810 16.9%	343 7.1%	4,804
Ensuring your child is on track to graduate from high school Count Row %	2,871 60.0%	978 20.4%	474 9.9%	462 9.7%	4,785
Having child care or supervision for your child while you are at work or working from home Count Row %	1,443 30.1%	1,110 23.2%	1,130 23.6%	1,106 23.1%	4,789
Your child not having the structure they need while they are at home Count Row %	2,113 44.2%	1,502 31.4%	697 14.6%	465 9.7%	4,777
Your child feeling bored or under-stimulated while they are at home Count Row %	2,176 45.3%	1,472 30.7%	750 15.6%	403 8.4%	4,801
Not having the resources or supplies to help your child stay academically on track Count Row %	2,416 50.4%	1,336 27.9%	649 13.5%	395 8.2%	4,796
Being able to help your child feel secure during this period of uncertainty Count Row %	2,195 45.7%	1,400 29.1%	731 15.2%	480 10.0%	4,806

	<b>Very concerning</b>	<b>Somewhat concerning</b>	<b>Not that concerning</b>	<b>Not concerning at all</b>	<b>Responses</b>
<b>Totals</b>					
Total Responses					4822

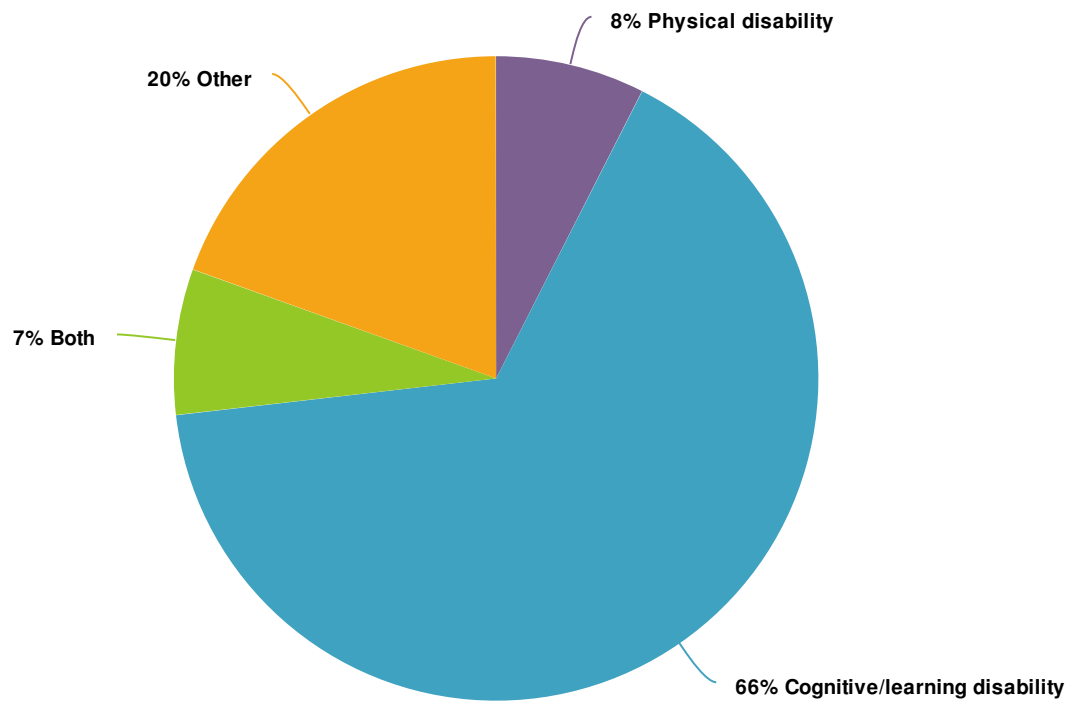
## 28. Does your child have a disability?



Value		Percent	Responses
Yes	<div><div></div></div>	11.4%	554
No	<div><div></div></div>	88.6%	4,291

**Totals: 4,845**

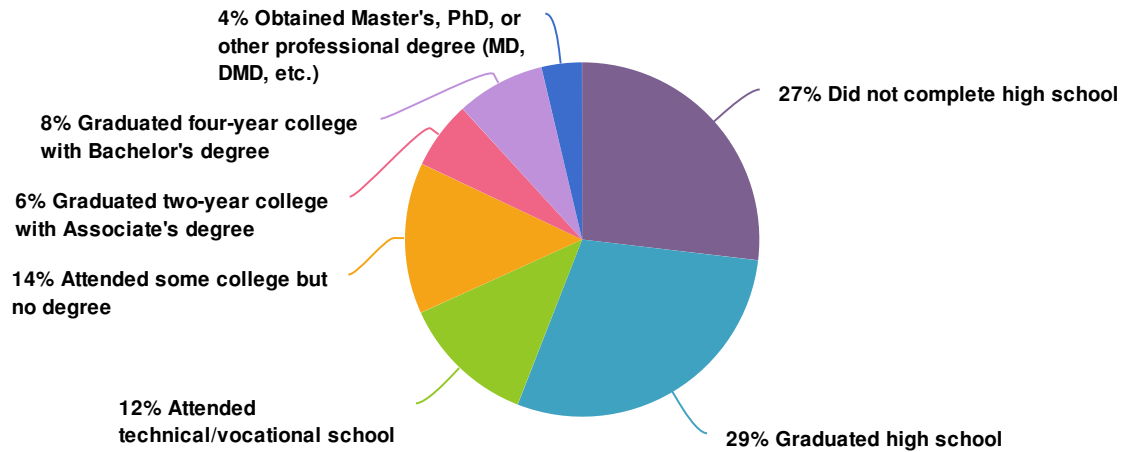
## 29. Does your child have a ...










Value		Percent	Responses
Physical disability		7.5%	39
Cognitive/learning disability		65.7%	343
Both		7.3%	38
Other		19.5%	102

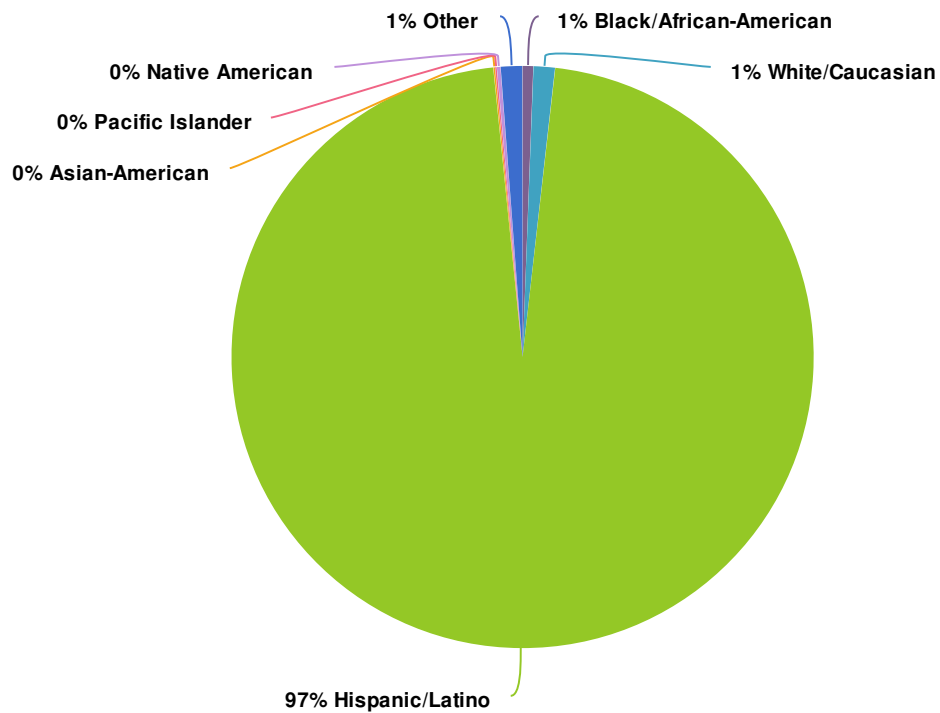
Totals: 522

### 30. What is the last grade of school or level of education you completed?



Value		Percent	Responses
Did not complete high school		26.9%	1,266
Graduated high school		29.1%	1,373
Attended technical/vocational school		12.3%	578
Attended some college but no degree		13.8%	649
Graduated two-year college with Associate's degree		6.2%	292
Graduated four-year college with Bachelor's degree		8.1%	380
Obtained Master's, PhD, or other professional degree (MD, DMD, etc.)		3.7%	176
Totals: 4,714			

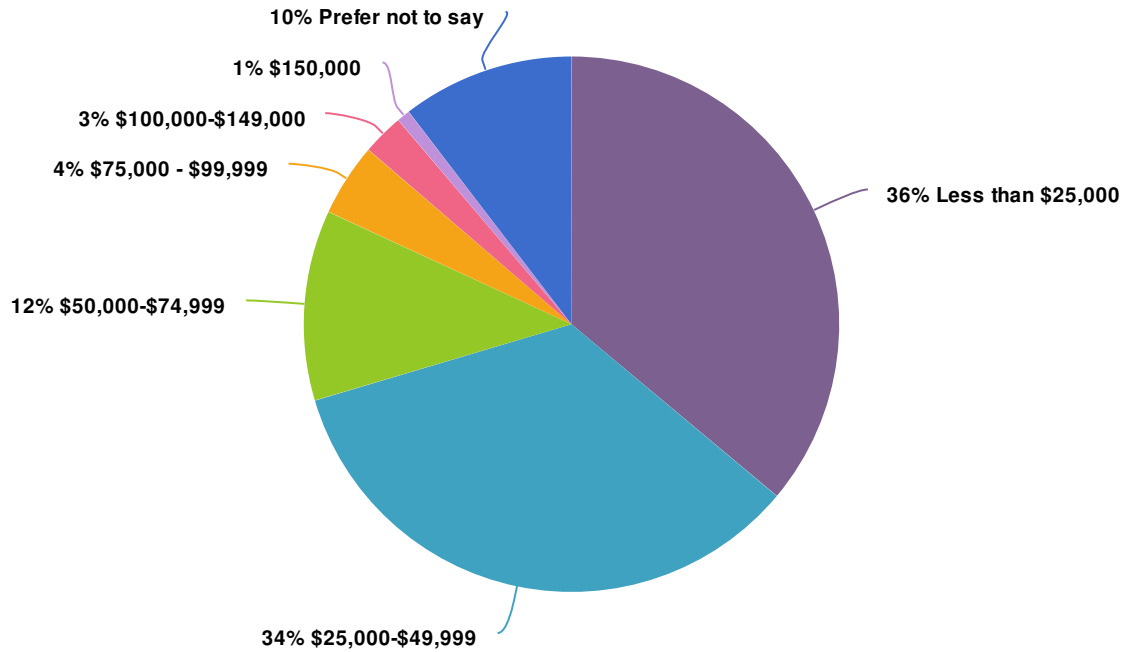
### 31. To ensure a representative sample, please indicate your race.










Value		Percent	Responses
Black/African-American	<div></div>	0.6%	26
White/Caucasian	<div></div>	1.2%	58
Hispanic/Latino	<div></div>	96.6%	4,565
Asian-American	<div></div>	0.1%	7
Pacific Islander	<div></div>	0.1%	3
Native American	<div></div>	0.2%	10
Other	<div></div>	1.2%	56

**Totals: 4,725**

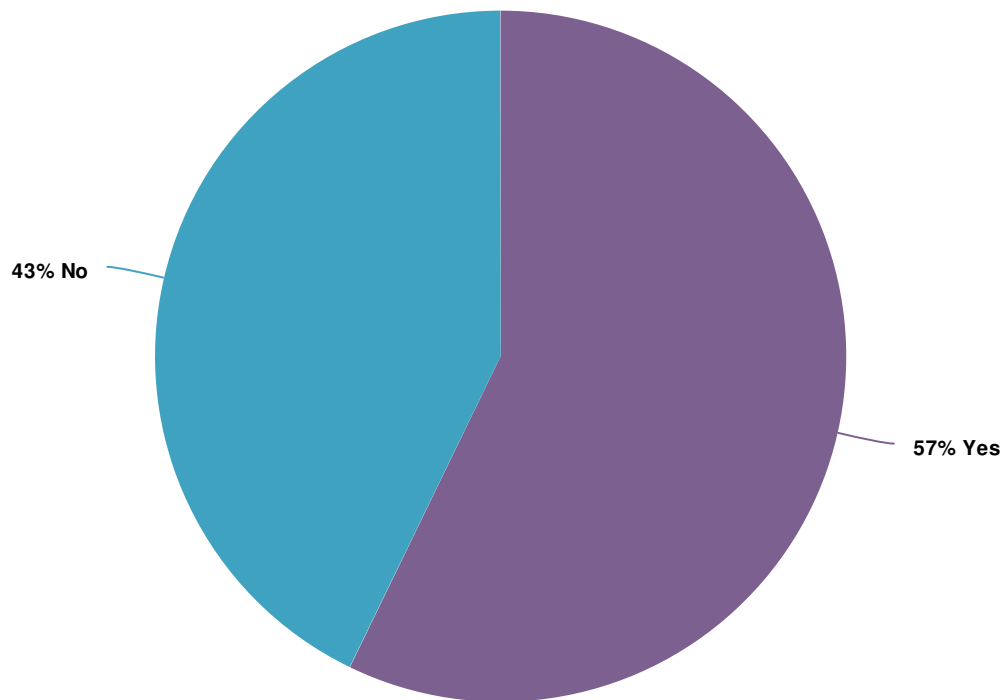
32. And, for statistical purposes only, what would you say is your total annual family income before taxes?



Value		Percent	Responses
Less than \$25,000		36.1%	1,703
\$25,000-\$49,999		34.3%	1,619
\$50,000-\$74,999		11.5%	541
\$75,000 - \$99,999		4.4%	210
\$100,000-\$149,000		2.5%	117
\$150,000		0.8%	40
Prefer not to say		10.4%	492

**Totals: 4,722**

### 33. Has anyone in your household become unemployed as a result of the Coronavirus?

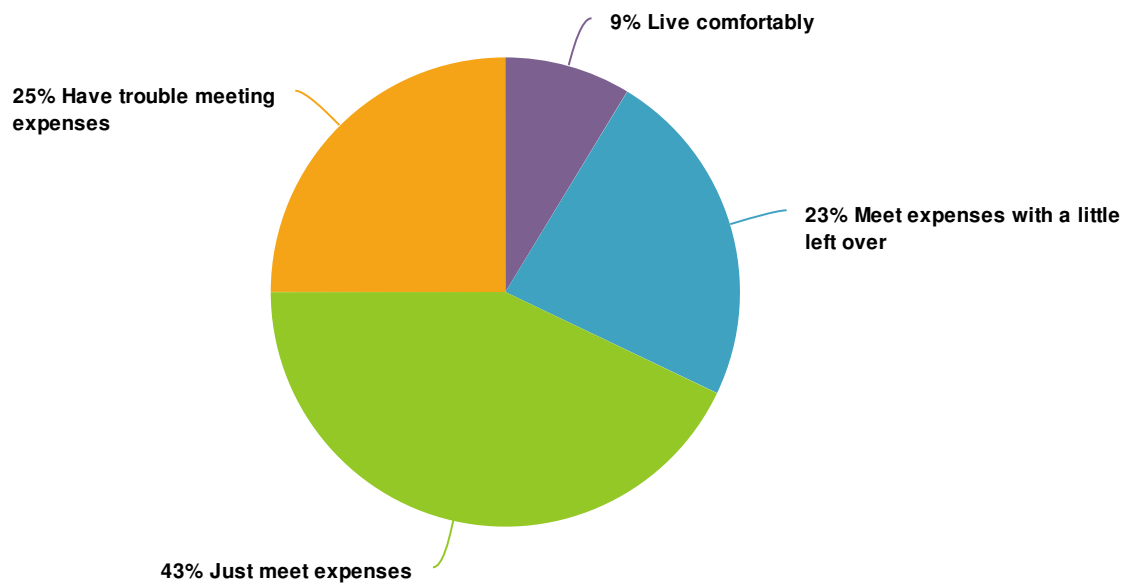






Value		Percent	Responses
Yes	<div><div></div><div></div></div>	57.2%	2,681
No	<div><div></div><div></div></div>	42.8%	2,003

**Totals: 4,684**



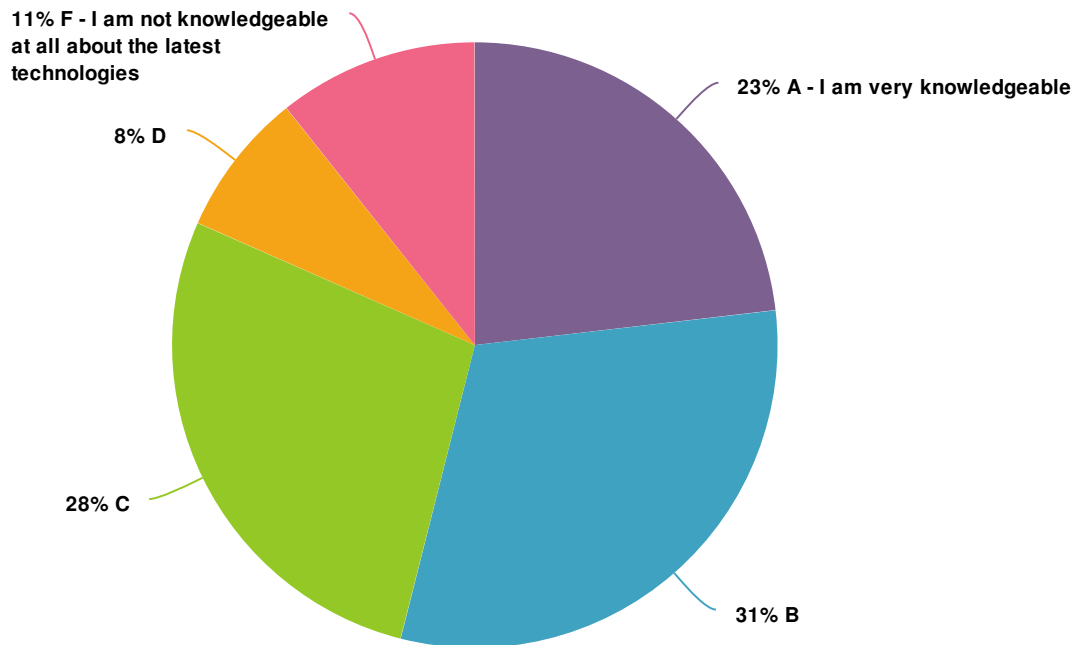
### 34. How would you describe your current financial situation?








Value		Percent	Responses
Live comfortably		8.7%	412
Meet expenses with a little left over		23.4%	1,103
Just meet expenses		42.9%	2,025
Have trouble meeting expenses		25.0%	1,179

**Totals: 4,719**

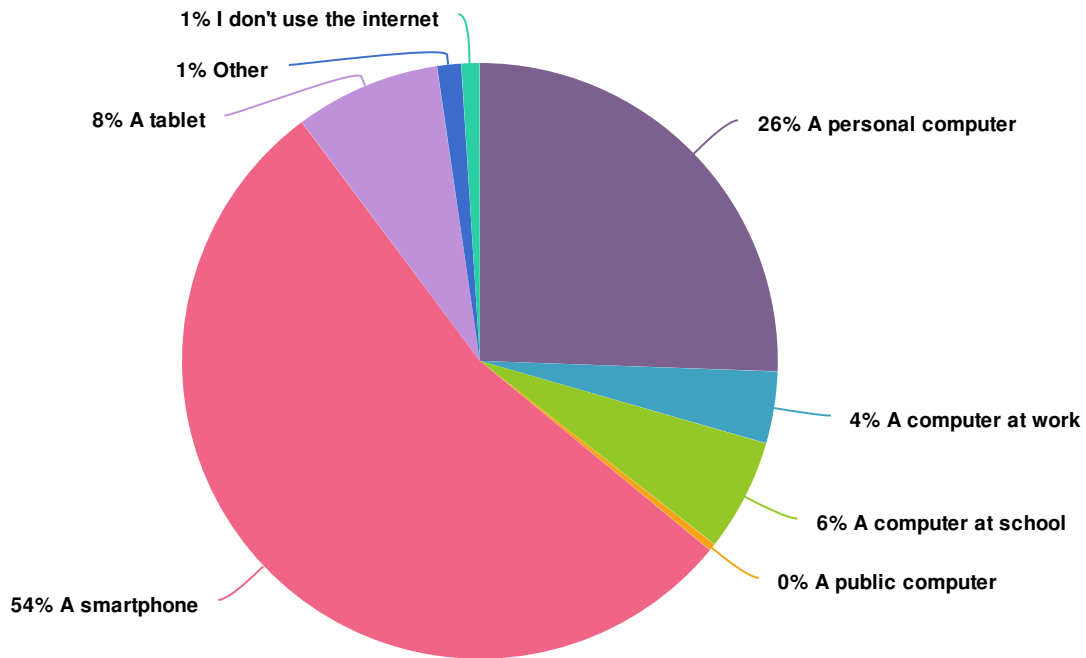
35. How would you grade yourself on your "tech savvy"? That is, how knowledgeable are you about the latest technologies? Would you give yourself an A, meaning you are very knowledgeable about the latest technologies, an F, meaning you are not knowledgeable about the latest technologies, or somewhere in between?



Value		Percent	Responses
A - I am very knowledgeable		23.2%	1,094
B		30.8%	1,453
C		27.7%	1,309
D		7.7%	362
F - I am not knowledgeable at all about the latest technologies		10.7%	504

Totals: 4,722

### 36. During the typical week, what device do you use most often to access the internet?



Value		Percent	Responses
A personal computer	<div><div></div></div>	25.6%	1,207
A computer at work	<div><div></div></div>	3.9%	183
A computer at school	<div><div></div></div>	6.1%	288
A public computer	<div><div></div></div>	0.4%	17
A smartphone	<div><div></div></div>	53.9%	2,544
A tablet	<div><div></div></div>	7.9%	373
Other	<div><div></div></div>	1.3%	62
I don't use the internet	<div><div></div></div>	1.0%	48

**Totals: 4,722**

37. If you wish to leave the survey anonymous, you can skip this question. If you provide us with your contact information, we may contact you and offer services or support based on your responses.

Filter: Question "First Name"