

## RESOLUTION IS NEAR

Consider Alternative Dispute Resolution as a way to resolve special education compliance complaints in a manner that meets your child's needs within 20 days instead of 60 days or more!



**Resolve concerns and respond to students' needs**



### Los Angeles Unified School District

Educational Equity Compliance Office  
(EECO)

Attn: ADR - CDE

333 S. Beaudry Avenue, 18th Floor

**For assistance:**

Telephone (213) 241-7682

Facsimile (213) 241-3312

E-mail: [equitycompliance@lausd.net](mailto:equitycompliance@lausd.net)



Los Angeles Unified School District

## ALTERNATIVE DISPUTE RESOLUTION (ADR)

**Alternative Dispute Resolution:  
A Fast Track to Resolving  
California Department of Education  
(CDE) Special Education Compliance  
Complaints**

# ROADMAP TO VOLUNTARY RESOLUTION

## Alternative Dispute Resolution (ADR): A Response to CDE Special Education Compliance Complaints

### ADR (20 Days = Fast Track)

The District takes formal written complaints filed with the CDE alleging noncompliance with special education law seriously.

The District's ADR process seeks to expedite resolutions to special education compliance complaints in a manner that meets the needs of students at the earliest opportunity.

In ADR, the District will offer to resolve a complaint in ten days and/or facilitate assistance with resolution by a neutral mediator in 20 days. If satisfactorily resolved, the District and parent together will document a withdrawal of the formal complaint.

### CDE (60 Days)

A parent may choose to continue with a formal special education compliance complaint investigation with the California Department of Education (CDE) in lieu of engaging in ADR. The State's formal complaint investigation report of findings and any corrective actions will be made available once the 60 day investigation has concluded.

### PARENT WITHDRAWAL (Anytime)

A parent may choose to withdraw their formal special education compliance complaint with the CDE at anytime during the 60 day investigation. A formal withdrawal must be made in writing and submitted to the CDE or LAUSD's Educational Equity Compliance Office at 333 S. Beaudry Avenue, LA, CA 90017

The CDE encourages Districts & families to explore local resolution options; however, if a formal special education compliance complaint is filed with CDE, the complainant may choose to resolve concerns through the expedited ADR process or continue with the formal 60 day CDE complaint investigation which will result in a report of findings regarding the District's compliance. Upon receiving notification from CDE of a formal complaint, a District representative from the EECO may contact the complainant to consider ADR while LAUSD and CDE continue to investigate the complaint until it is resolved and/or closed.

