

Resolution Is Near

Consider Alternative Dispute Resolution as a way to resolve special education compliance complaints in a manner that meets your child’s needs within 20 days instead of 60 days or more!



OFFICE OF STUDENT CIVIL RIGHTS

333 S. Beaudry Ave. 18th Floor
Los Angeles, CA 90017

Email: EquityCompliance@lausd.net

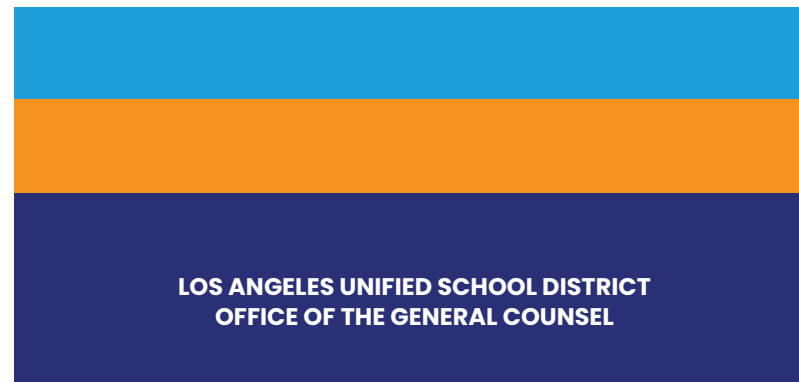
Phone: (213) 241-7682
Fax: (213) 241-3312



OFFICE OF STUDENT CIVIL RIGHTS

Alternative Dispute Resolution (ADR)

A Fast Track to Resolving California Department of Education (CDE) Special Education Compliance Complaints



LOS ANGELES UNIFIED SCHOOL DISTRICT
OFFICE OF THE GENERAL COUNSEL

Roadmap to Voluntary Resolution

Alternative Dispute Resolution (ADR): A Response to CDE Special Education Compliance Complaints

ADR (20 Days = Fast Track)

The District takes formal written complaints filed with the CDE alleging noncompliance with special education law seriously.

The District's ADR process seeks to expedite resolution to special education compliance complaints in a manner that meets the needs of students at the earliest opportunity.

In ADR, the District will offer to resolve a complaint in ten days and/or facilitate assistance with resolution by a neutral mediator in 20 days. If satisfactorily resolved, the District and parent together will document a withdrawal of the formal complaint.

CDE (60 Days)

A parent may choose to continue with a formal special education compliance complaint investigation with the California Department of Education (CDE) in lieu of engaging in ADR. The State's formal complaint investigation report of findings and any corrective actions will be made available once the 60 day investigation has concluded.

Parent Withdrawal (Anytime)

A parent may choose to withdraw their formal special education compliance complaint with the CDE at anytime during the 60 day investigation. A formal withdrawal must be made in writing and submitted to the CDE or LAUSD's Office of Student Civil Rights at:

Office of Student Civil Rights
333. S. Beaudry Ave. 18th Floor
Los Angeles, CA 90017

The CDE encourages Districts and families to explore local resolution options; however, if a formal special education compliance complaint is filed with CDE, the complainant may choose to resolve concerns through the expedited ADR process or continue with the formal 60 day CDE complaint investigation which will result in a report of findings regarding the District's compliance. Upon receiving notification from CDE of a formal complaint, a District representative from the Office of Student Civil Rights may contact the complainant to consider ADR while LAUSD and CDE continue to investigate the complaint until it is resolved and/or closed.

LAUSD Office of Student Civil Rights Alternative Dispute Resolution (ADR)	California Department of Education (CDE) Compliance Complaint
20 Days (Fast Track)	60 Days
LAUSD and Parent/Complainant resolve in 1-10 days.	CDE and LAUSD investigate within 60 days and determine if LAUSD is either: In Compliance = Case closure; or Out of Compliance = Corrective actions ordered by the CDE to resolve and bring LAUSD into compliance within a specified amount of time.
Neutral mediator, LAUSD, and Complainant resolve in 11-20 days	District submits evidence of compliance to CDE
Resolution and Withdrawal = Case Closure	Resolution and Compliance = Case Closure

