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#### Introduction

Purpose of this document is to provide you a general guideline for using new employee self-service (ESS) portal. With new ESS you will be able to view paystub, time statement, W2's, enrolled benefit plans and personnel profile.

### **System Requirements**

Following is the supported configuration

	Browser
Windows	IE version 10.0.9
	Chrome version 56
	Firefox version 51
MAC	Safari version 10.0.2

For Windows we recommend using Internet Explorer and for Mac we recommend using Safari. For security reasons please log off and close all your browser windows when you are done.

#### **Technical Assistance**

Please contact the ITD-Helpdesk at (213) 241-5200 or send an email to ess@lausd.net

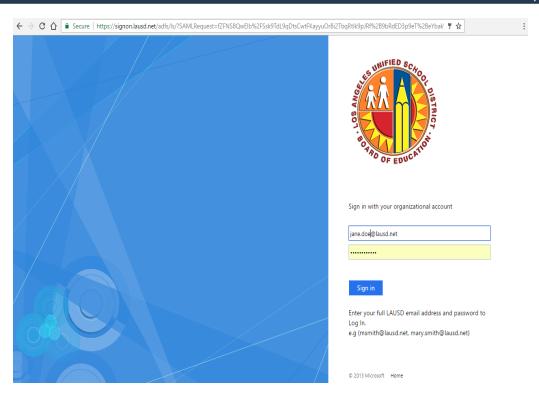
#### **Details**

Type the following URL <a href="https://ESS.lausd.net">https://ESS.lausd.net</a> in your browser to access new ESS, you will see a login screen.





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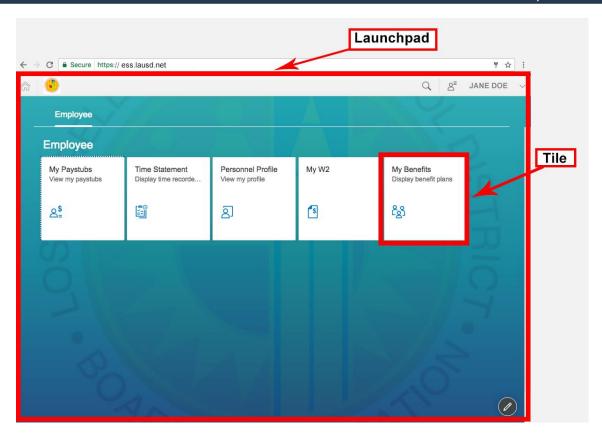


Enter your LAUSD email address and password, then click Sign in.





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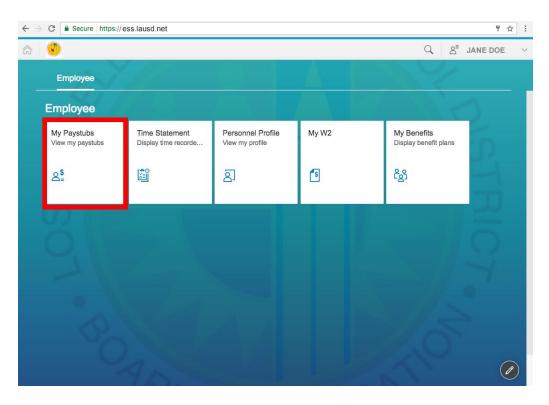
Each tile indicates an application.





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### **My Paystubs**

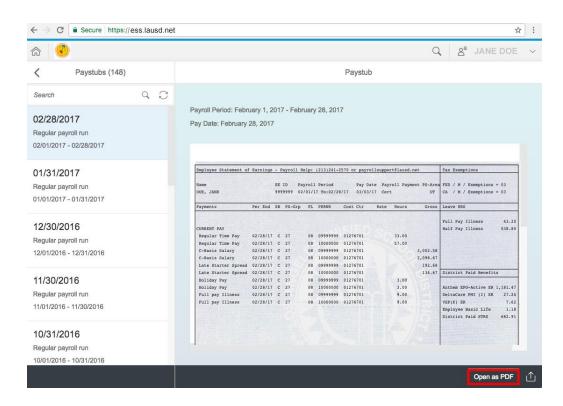


To view your paystubs, click My Paystubs tile.





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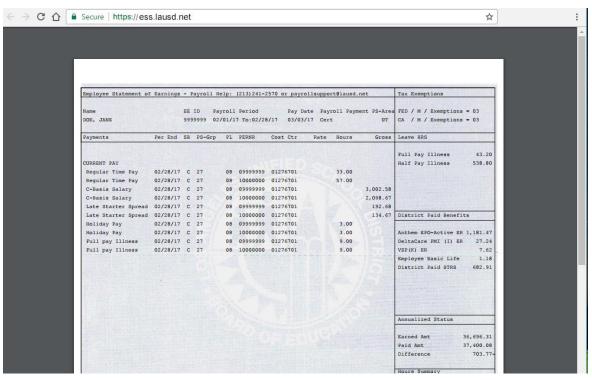
The screen is divided into two sections. Left side of the screen displays a list of pay dates. Right side of the screen displays the paystub. Latest pay date is displayed on top. To view additional paystubs you can scroll down the list and click more. To view a paystub, click pay date.

To view the entire paystub, click on Open as PDF button. It displays the paystub in new window.





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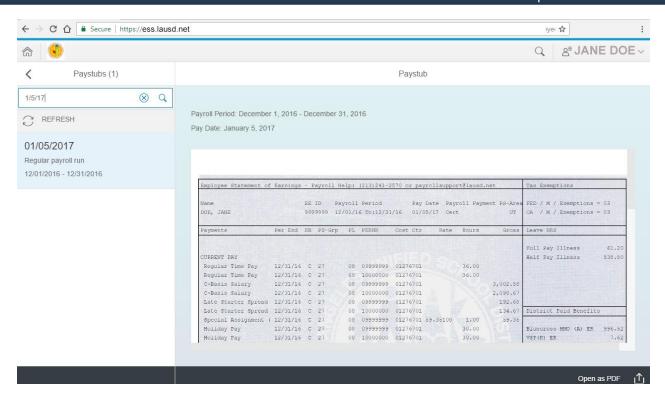


You can save or print paystub.





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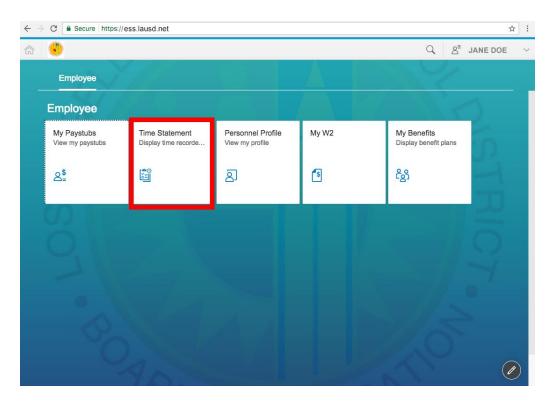
You can search for paystub by typing the pay date (mm/dd/yyyy) in search area.





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#### **Time Statement**

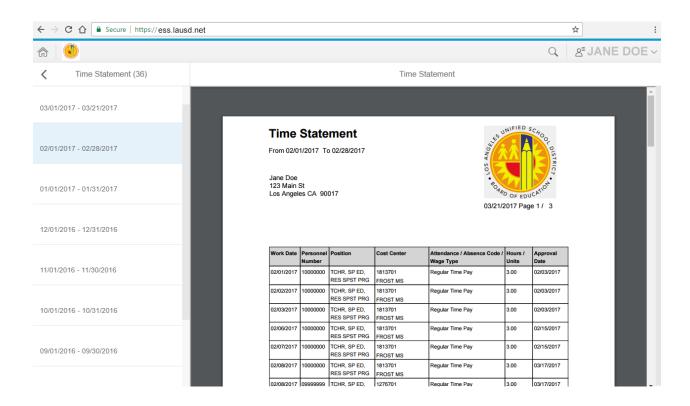


To view your time statement, click Time Statement tile.





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The screen is divided into two sections. Left side of the screen displays a list of months. Right side of the screen displays the time statement. Latest month is displayed on top. To view additional months you can scroll down the list. Up to last 36 months of time statements can be viewed. To view a time statement, click month.

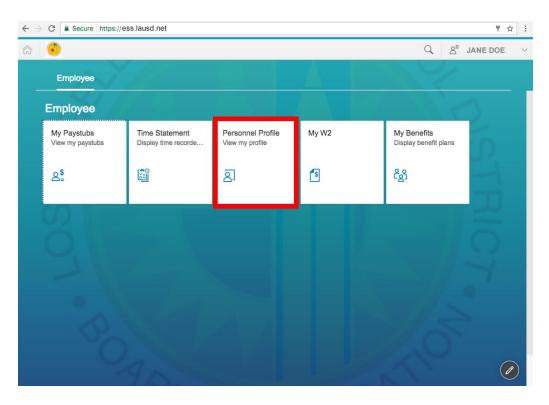
You can save or print time statement.





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#### **Personnel Profile**

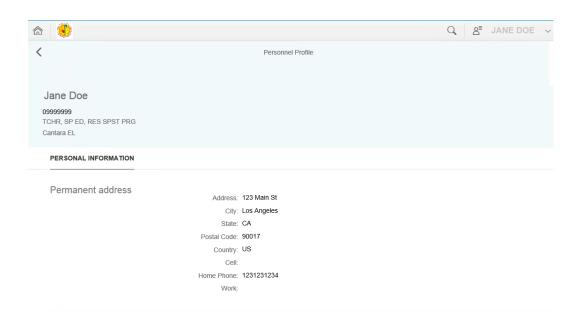


To view your personnel profile, click Personnel Profile tile.





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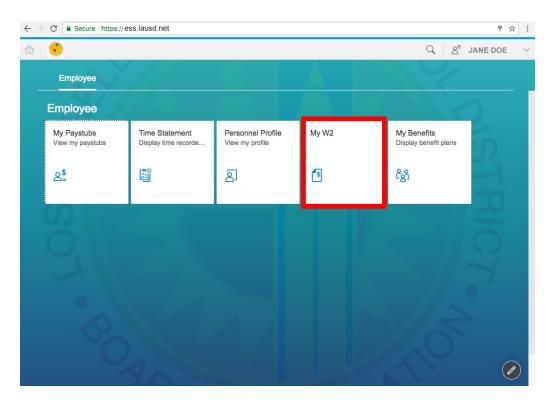
Personnel profile displays your permanent address and emergency contact information.





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#### My W2

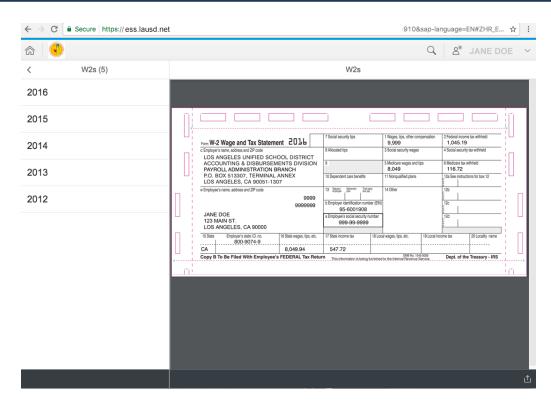


To view your W2's, click My W2 tile.





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The screen is divided into two sections. Left side of the screen displays a list of years. Right side of the screen displays the W2. The last 5 years of W2's can be viewed. To view a W2, click on the year of your interest.

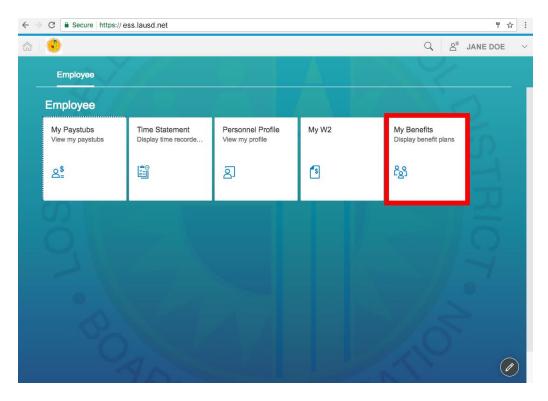
You can save or print W2.





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### **My Benefits**

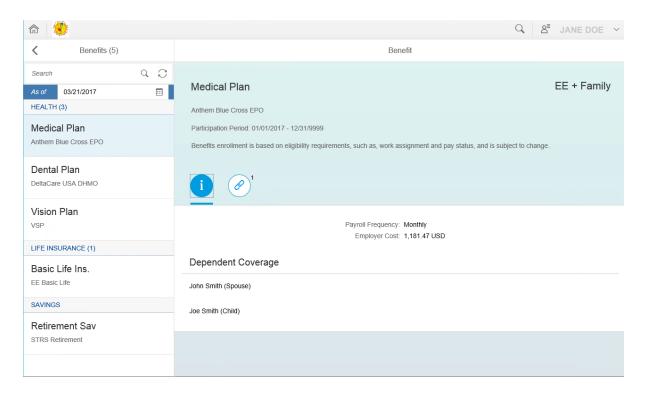


To view benefit plans you are enrolled in, click My Benefits tile.





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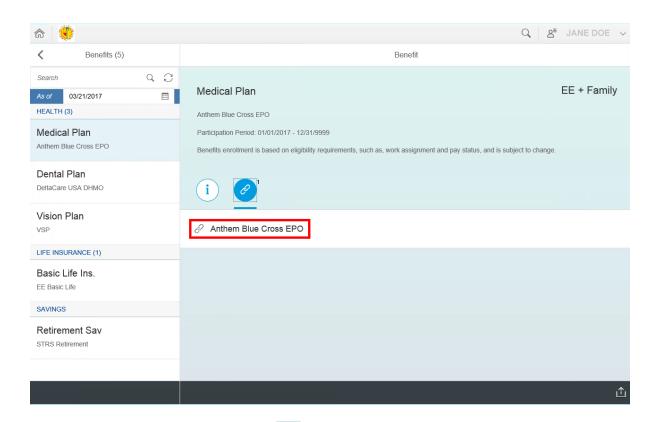
The screen is divided into two sections. Left side of the screen displays a list of plans. Right side of the screen displays the plan details. You can view plan details of your health, life insurance, savings and flexible spending accounts. The scroll bar on the left allows you to see all of your enrolled plans. To view plan details, click on the plan.

The cost for your coverage is shown. You can also view dependents enrolled in your plan.





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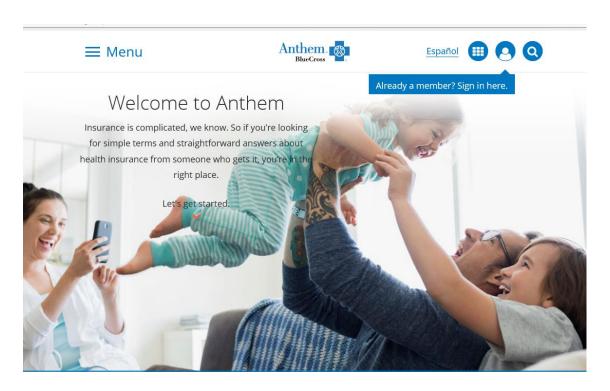


To access provider website, you can click and click the link displayed. A new window opens for the provider website.

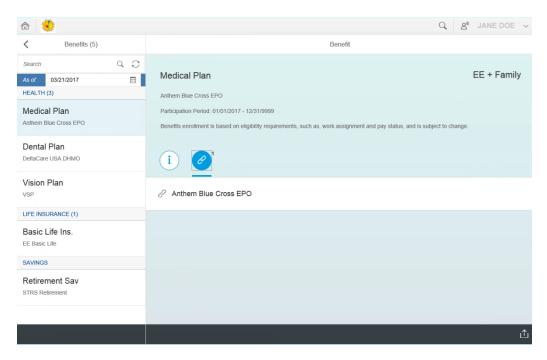




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Go back to the previous screen by closing this window.

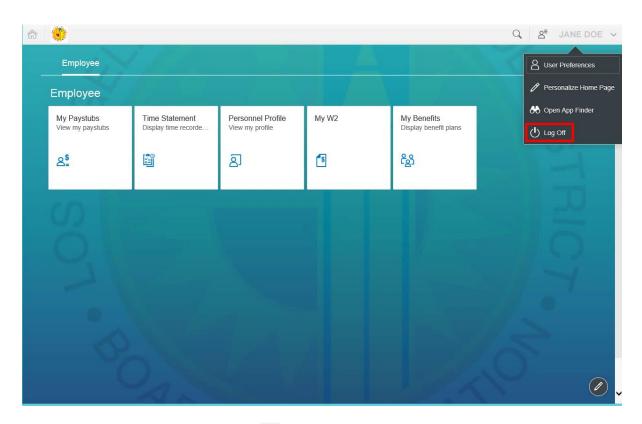






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#### **Conclusion**



Log-out from the application by clicking and click Log-Off.

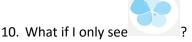




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### **Frequently Asked Questions**

- 1. Is this application secured?
  - Yes, it is secured and only you can view your own information.
- 2. Can I save password on my browser?
  - Your browser may allow you to save password. However, for security reasons we do not recommend saving passwords.
- 3. What if I forget my password?
  - o Call help desk at (213) 241-5200.
- 4. Can I change my address and emergency contact information in new ESS portal?
  - At this moment no, you can go to <a href="https://selfservice.lausd.net">https://selfservice.lausd.net</a> to update your information.
- 5. Can I view/obtain W2's older than 5 years?
  - o No, please contact the Employee Service Center at (213) 241-6670.
- 6. Can I make changes to my health benefit plan(s)?
  - You may only view your current plan enrollment(s). IRS rules do not allow plan participants to make election changes except during the Annual Benefits Enrollment period. However, the IRS does permit a participant to make a change in the middle of the year when certain major life events take place. Please contact Benefits Administration at (213) 241-4262 or visit their website at http://benefits.lausd.net for more information.
- 7. Can I add or remove dependents?
  - You may only view your currently enrolled dependents. To remove or add eligible dependents from your health benefit coverage, complete the "Change of Dependent Status" form and submit to Benefits Administration. The form can be found on their website at http://benefits.lausd.net.
- 8. If I have any questions regarding my health benefits coverage, who may I contact?
  - You may call Benefits Administration at (213) 241-4262 or send an email to <u>benefits@lausd.net</u>.
    You may also visit their website at <a href="http://benefits.lausd.net">http://benefits.lausd.net</a> for more information.
- 9. What if I have questions related to paystub?
  - o You can contact payroll support services at (213) 241-2570 or email payrollsupport@lausd.net



o It indicates that the browser you are using is not supported. Please use one of the recommended browsers.