Los Angeles Unified School District Office of the Inspector General

## **Technical Evaluation**

Eberhard and the Mulholland Middle School Roofing Project Contract No. 4400011944

25-0174-TE June 12, 2025

Sue Stengel Inspector General







## Los Angeles Unified School District Office of the Inspector General

Scott M. Schmerelson, President Sherlett Hendy Newbill Dr. Rocio Rivas Nick Melvoin Karla Griego Kelly Gonez Tanya Ortiz Franklin Members of the Board

June 12, 2025

VIA EMAIL Ms. Krisztina Tokes, Chief Facilities Executive Facilities Services Division Los Angeles Unified School District 333 South Beaudry Avenue, 23rd Floor Los Angeles, CA 90017 Alberto M. Carvalho Superintendent

**Sue Stengel** Inspector General

Subject: Technical Evaluation of Eberhard and the Roofing Project at Mulholland Middle School (Contract No. 4400011944)

Dear Ms. Tokes,

This is our final report on the technical evaluation of Eberhard and the Roofing Project at Mulholland Middle School (Contract No. 4400011944).

Sinc stong

Sue Stengel, Esq., CIG

**Inspector General** 

Please contact our office if you have any questions.

We appreciate your cooperation and continued support of our services.

Sincerely,

Digitally signed by Amy Long DN: cn=Amy Long, o=LAUSD, ou=Office Amy Lond of the Inspector General, email=amy.long@lausd.net, c=US Date: 2025.06.12 10:05:01 -07'00'

Amy Long, CPA, CFE, CIGI Assistant Inspector General

c: Matthew Friedman Andrea Reyes

Attachment

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#### **INTRODUCTION**

The Office of the Inspector General (OIG) for the Los Angeles Unified School District (LAUSD) conducted a technical evaluation of the Mulholland Middle School (Mulholland MS) Roofing Project (Figure 1), awarded to Eberhard. On March 14, 2017, the Board of Education (BOE) approved an amendment to the LAUSD Facilities Services Division's (FSD) Strategic Execution Plan (SEP) to define and approve six projects that would address critical school repair needs with a budget of \$21,020,656. The Mulholland MS Roofing Project was among these projects with pressing critical school repair and safety conditions. The initial project budget was set at \$4,171,099. Construction activities were anticipated to begin in Q3-2017 and expected to be completed in Q1-2018.<sup>1</sup> This project was managed by the LAUSD Facilities Maintenance and Operations Execution unit (MOX).

#### Figure 1. Mulholland MS Project Site - Aerial View (Google Earth Image 2025)

<sup>&</sup>lt;sup>1</sup>According to <u>LAUSD BOE Report Rep-402-16/17</u>, on January 14, 2014, the LAUSD BOE approved the establishment of the School Upgrade Program (SUP) to modernize, build, and repair school facilities to improve student health, safety, and educational quality. The SUP includes a spending target to address critical school repairs and safety improvements to school building components. Projects developed under this category of need are included in the Facilities Services Division Strategic Execution Plan and are deemed necessary to improve student health, safety, and educational quality.

On August 11, 2023, Eberhard and the LAUSD entered a construction contract for the Mulholland MS–Roofing Project. The project replaced approximately 254,000 square feet of deteriorated roofing campus-wide with new polyvinyl chloride (PVC) material and metal flashing. The scope of work also included replacing damaged wood, installing new gutters and downspouts, and painting to match existing areas affected by the roof demolition. The existing roof-mounted heating, ventilation, and air conditioning (HVAC) units and ductwork would be protected in place.

The LAUSD issued a public Invitation to Bid on April 26, 2023, for the Mulholland MS Roofing Project under the Best Value Procurement process. Of the three teams that submitted qualifications and bid offers, Eberhard was announced as the successful proposer, and the LAUSD issued a Notice of Award to Eberhard on August 14, 2023.

According to Tecta America's website (<u>https://www.tectaamerica.com/eberhard-acquisition/</u>), on January 23, 2024, Tecta America acquired Eberhard and the operation will be known as Eberhard, a Tecta America Company, LLC in the southern California market.

## **OBJECTIVES**

The objectives of this technical evaluation were to evaluate:

- (i) whether Eberhard completed the contracted work on time and complied with the scheduling requirements of the project;
- (ii) whether the project was completed within budget or if change orders were issued;
- (iii) whether Eberhard completed the project scope of work according to the contract documents comprised of the Division of the State Architect (DSA) approved drawings, specifications, and directives;
- (iv) Eberhard's performance for job supervision, management of subcontractors, and health and safety requirements; and
- (v) whether the LAUSD's project staff and consultants complied with the policies, procedures, and requirements of the District.

## **METHODOLOGY**

We conducted this technical evaluation by completing the following tasks:

- Review of Request for Qualifications (RFQ) and Request for Proposals (RFP) documentation.
- Review of the Construction Documents: Bid Requirements, Contract Forms, General and Supplementary Conditions of the Contract, Drawings, Specifications, and Addenda.
- Review of Construction Schedules: Baseline Schedule, Monthly Schedule updates, Four Weeks Rolling Schedules.
- Review of Inspection Documents: completed Inspection Requests, Non-Conformance Items Lists (NCIL), Substantial Completion Punch List (SCPL).
- Review of Request for Clarification (RFC), Construction Directive (CD), and Change Order (CO) documentation.
- Review of Budget Modification Request (BMR) and Estimate at Completion (EAC) budget documentation.
- Review of Facilities Environmental Technical Unit (FETU) reports.

- Interviews with LAUSD FSD personnel from the Maintenance and Operations branch (M&O).
- Interviews with Eberhard's project team personnel.
- School site visits.

A technical evaluation is not an audit and is therefore not required to comply with Generally Accepted Government Auditing Standards (GAGAS).

## **EVALUATION TEAM**

This evaluation was conducted by the Office of the Inspector General's Technical Evaluation Team:

- Jung Beum Kim, Facilities Project Manager II, MSCM, CIGE
- David Herrera, Architect, LEED AP BD+C, CCM

## **EXECUTIVE SUMMARY**

Our technical evaluation found that the scope of the Mulholland MS Roofing Project was successfully completed. However, we observed a few deficiencies in its planning and execution phases.

The following is a summary of our findings as they relate to the five objectives of our technical evaluation above:

## **Observation No. 1 – The Project Experienced a Delay of 95 Days.**

Although Substantial Completion was initially scheduled for May 27, 2024, it was not achieved until August 30, 2024, resulting in a delay of 95 days. The project delay was caused by unforeseen conditions and an owner's requested change.

**Observation No. 2 – The Project Experienced a Construction Cost Increase of 2.31%.** The contract amount for the project's construction was \$4,950,323. Change orders increased the project cost by \$114,315.11, or 2.31% of the contract amount.

### **Observation No. 3 – The Scope of Work was Completed.**

The Work was satisfactorily completed, and the project was issued a Notice of Completion and Acceptance from FSD on January 7, 2025.

### Finding No. 1 – Deficiencies in the Installation of the Gymnasium Overflow Scuppers.

The installation of new overflow roof scuppers in the Gymnasium Building was deficient. There were no approved shop drawings for this portion of the work.

## **Observation No. 4 – Eberhard's Overall Performance was Satisfactory.**

The Contractor Performance Evaluation comments from FSD's responsible personnel indicated that Eberhard met or exceeded expectations and performed exceptionally well in many categories during the project's construction.

#### Finding No. 2 – The Contractor Evaluation Form Was Not Fully Completed.

FSD did not obtain the necessary input from the School Principal to ensure a comprehensive scoring evaluation of Eberhard.

## Finding No. 3 – Project Planning Delay Issues.

The project took over seven years and five months to be completed by FSD. The LAUSD BOE approved it on March 14, 2017. Construction did not start until September 1, 2023, and achieved Substantial Completion on August 30, 2024. The delay caused cost escalation and recurring maintenance issues.

## Finding No. 4 – Unclear Requirements in the Summary of Work.

The project requirements for removing and replacing roof downspouts for 15 of the 33 buildings on campus were not clearly specified. Although the specifications indicated that these damaged downspouts should be removed, they were not.

## Finding No. 5 – Lack of Clarity on Section 179D Tax Credit Requirements.

The Bid Form requirement for Section 179D Tax Credits was not necessary, and there was no clear direction on how to obtain these credits if necessary.

### OBJECTIVE 1 EVALUATE WHETHER EBERHARD COMPLETED THE CONTRACTED WORK ON TIME AND COMPLIED WITH THE SCHEDULING REQUIREMENTS OF THE PROJECT

The Mulholland MS Roofing Project took over seven years and five months to be completed by FSD since its approval by the LAUSD BOE on March 14, 2017, until its Substantial Completion date on August 30, 2024 (Figure 2).

See Finding No.2 for information on the general timeline for the overall project.



## Figure 2. Mulholland MS Roofing Project - Project Timeline

## **Observation No. 1 – The Project Experienced a Delay of 95 Days.**

Per LAUSD's Notice to Proceed (NTP) with the Project on August 28, 2023, the Contract Time was 300 calendar days from NTP to Project Completion on July 26, 2024. The original Substantial Completion date was May 27, 2024. However, the actual Substantial Completion was achieved on August 30, 2024, so the project experienced a delay of 95 days in construction.

Regarding the justification for the project delay, Change Order T-501 increased the contract time by 30 days; Change Order T-503 increased the contract time by 45 days, and Change Order T-504 increased the contract time by 20 days.

#### OBJECTIVE 2 EVALUATE WHETHER THE PROJECT WAS COMPLETED WITHIN BUDGET, OR IF CHANGE ORDERS WERE ISSUED

The original project budget approved by the BOE on March 14, 2017, was \$4,171,099. As of March 13, 2025, the final approved budget totaled \$6,431,123. This overall figure includes the construction contract amount of \$4,950,323 as well as the management costs incurred by FSD to plan, design, and execute the project.

### **Observation No. 2 – The Project Experienced a Construction Cost Increase of 2.31%.**

The construction contract amount was \$4,950,323 based on the Best Value bid from Eberhard. The project experienced a \$114,315.11 (2.31% of the total construction budget) cost increase due to change orders. This overall increase in change orders fell below the FSD contingency threshold of 10-15%, the projected overall cost increase for change orders (Figure 3).

- Change orders for unforeseen conditions added a cost of \$130,747.11, or 2.64% of the total contract amount.
- Change orders for owner changes subtracted \$16,432.00, or 0.33% of the total contract amount.



### Figure 3. Mulholland MS Roofing Project – Change Orders Cost Increase

Change Orders T-501, T-502, and T-503 were issued to address unforeseen conditions. Change Order T-504 was a deductive change order for owner changes. It added work to install 11 new overflow scupper drains at the gymnasium building and provided a credit to the LAUSD for not painting the roof gutters as initially specified.

The OIG reviewed and agreed with the FSD's justification for the change orders.

## **OBJECTIVE 3**

### EVALUATE WHETHER EBERHARD COMPLETED THE PROJECT SCOPE OF WORK ACCORDING TO THE CONTRACT DOCUMENTS COMPRISING THE DIVISION OF THE STATE ARCHITECT (DSA) APPROVED DRAWINGS, SPECIFICATIONS, AND DIRECTIVES

#### **Observation No. 3 – The Scope of Work was Completed.**

Substantial Completion was achieved on August 30, 2024, and a Notice of Completion and Acceptance was issued from FSD on January 7, 2025.

#### Finding No. 1: Deficiencies in the Installation of the Gymnasium Overflow Scuppers.

MOX requested Eberhard to perform additional work to install 11 new overflow scupper drains at the gymnasium building because they found that the gymnasium roofs did not meet drainage requirements per building codes (Figure 4).

#### Figure 4. Change Order T-504 Justification Excerpt (July 30, 2024)

	Facilities Serv	Unified School District rices Division - Internal Use Only STIFICATION FOR CONTRACT MODIF	ICATION	
School Name :	Mulholland MS		Date:	July 30, 2024
Project Name:	Mulholland MS	- Roofing Co	olin ID / Scope ID:	10368675 / 215008
Project Description:	Mulholland Mid	ddle School - Roofing	Contract Number:	2310042 (4400011944)
Contractor Name:	EBERHARD		CO Number:	T-504
AS A RESULT OF TH Enter reason for c JUSTIFICATION	hange here:	Contract Amount due to this Change Order is DECREA The Contract Time is INCREASED by: 2X - Owner Initiated Change (A/E Fee not justified)		\$16,432.00 20 Days
		NOT MEET THE DRAINAGE REQUIREMENTS PER BUILDIN GUTTERS NOT PAINTED.	G CODES.	

On a site visit conducted on December 23, 2024, the OIG noticed that the overflow scupper installation showed an excessive amount of sealant in the joints between the scuppers and the walls (Figure 5). Per our discussion with the M&O Metal Technical Supervisor, they agreed with our assessment that the installation was deficient.

Sealants must be applied with a smooth, continuous bead and tooled or smoothed after application to ensure proper adhesion, prevent air entrapment, and achieve a consistent, clean, and professional finish.

Figure 5. Gymnasium Building Overflow Scuppers (OIG Photo- December 23, 2024)



At our exit conference with Eberhard, they indicated that the OAR and the roofing inspector had reviewed the work. They added that the project specifications could have required a metal escutcheon wall plate or beauty plate to provide a better finish quality for this retrofit work.

We found that shop drawings were not submitted for the overflow scuppers per the project specification requirements (Figure 6). Without shop drawings, it is not possible to ascertain the installation details of the overflow scuppers on the roof, the size of the joint between the metal scuppers and the concrete wall, or how the joint would be sealed.

Figure 6. Contract Specifications-Section 01 3300 (Submittal Procedures )

3.02	SHOP DRAWINGS
A.	Shop Drawings are original drawings prepared by CONTRACTOR, Sub- contractor, supplier, or distributor illustrating some portion of Work by showing fabrication, layout, setting, or erection and shall not be based on reproduced Contract Documents or copied standard information.
B.	Produce Shop Drawings to an accurate scale that is large enough to indicate all pertinent features and methods. Except for templates, patterns, and similar full-size drawings, submit Shop Drawings on sheets at least 8-1/2 by 11 inches but no larger than 24 by 36 inches.
C.	Shop Drawings shall include fabrication and installation drawings, setting diagrams, schedules, patterns, templates, and similar drawings. Include the following information:
	1. Dimensions.
	2. Identification of products and materials included by sheet and detail number.
	3. Compliance with specified standards.
	4. Notation of coordination requirements.
	07/30/2018 ND MS - ROOFING SUBMITTAL PROCEDURES ND MIDDLE SCHOOL 01 3300-5

### **Recommendations for Finding No. 1**

- 1. We recommend that FSD MOX and Eberhard work out a solution to mitigate the deficiencies in the installation of the roof overflow scuppers.
- 2. We recommend that FSD MOX ensure that shop drawings are submitted and reviewed for all project components that require detailed information.

#### Eberhard's Response

Eberhard responded that they did not submit shop drawings for the additional work and used the manufacturer's details for the scupper overflow installation. The location of the scupper overflows was determined by the roof slope toward low areas and the positions of existing scuppers and drains. The caulking, while not the most aesthetically pleasing, does seal the scuppers to the existing building substrate. Eberhard expressed willingness to return to the project and correct the rough caulking at the scupper conditions in the gym.

## FSD's Response

FSD M&O agreed with the OIG's finding and recommendations. Furthermore, FSD M&O stated that the OAR should have enforced the requirement for Eberhard to provide shop drawings for the overflow scuppers and related flashing, which would have provided a better fitting overflow scupper and reduced the excessive use of sealant. FSD M&O will revisit the school site for correction by September 30, 2025.

### OBJECTIVE 4 EVALUATE EBERHARD'S PERFORMANCE FOR JOB SUPERVISION, MANAGEMENT OF SUBCONTRACTORS, AND HEALTH AND SAFETY REQUIREMENTS

#### **Observation No. 4 – Eberhard's Overall Performance Was Satisfactory.**

The Contractor Performance Evaluation for LAUSD Projects provides the Procurement Services Division and the Facilities Contracts Department with the information necessary to assess the Contractors' overall work performance. Its scoring system addresses the following issues: timeliness and schedule; quality of the work, punch list, attention to corrections and deviations; COs, RFCs, RFPs, and CDs; project record documentation; project job-site safety; manpower, subcontractor coordination, and logistics; and a client satisfaction score from the School Principal. Eberhard scored 168 of 250 maximum total points. Most of the evaluation metrics reviewed by FSD's responsible personnel indicated that Eberhard met or exceeded expectations and performed exceptionally well in many categories. Except for the issues described in Finding No. 1 above regarding the installation of the overflow scuppers in the gymnasium building, the OIG agrees that Eberhard's overall performance was satisfactory.

#### Finding No. 2 – The Contractor Evaluation Form Was Not Fully Completed.

The total evaluation scoring did not include any points from the School Principal. The scoring from the School Principal had a maximum value of 25 points, which could have increased the total evaluation scoring for Eberhard.

#### **Recommendation for Finding No. 2**

We recommend that FSD MOX ensure that the Contractor Evaluation Form is reviewed, completed, and signed by all responsible personnel so that the Contractor receives a fair score for evaluation and consideration on future bid opportunities with the LAUSD.

#### FSD's Response

FSD M&O agreed with the recommendation and noted that there are challenges in receiving evaluation feedback from school principals, as their focus is on educating students. Furthermore, FSD M&O's OARs will encourage school staff to participate in the evaluation.

#### OBJECTIVE 5 EVALUATE WHETHER THE LAUSD'S PROJECT STAFF AND CONSULTANTS COMPLIED WITH THE POLICIES, PROCEDURES, AND REQUIREMENTS OF THE DISTRICT

We found several issues in the coordination and management of the Mulholland MS Roofing Project, which are noted below.

#### Finding No. 3 – Project Planning Delay Issues.

The Mulholland MS Roofing Project took over seven years and five months to be completed by FSD. It was approved by the LAUSD BOE on March 14, 2017, and achieved Substantial Completion on August 30, 2024 (Figure 2). According to the approved Board Report, the construction was anticipated to be completed in Q1 2018.

Before approval by the BOE, a Project Requirements Document (PRD) was prepared by the FSD M&O branch. This document stated that the existing roofing membrane on all buildings was in poor to deplorable condition and that the buildings suffered damage from water intrusions when it rains (Figure 7).

## Figure 7. Mulholland MS – FSD Project Requirements Document (July 2016)



Per our interviews with M&O management, we were informed that the LAUSD was engaged in implementing a Solar Photovoltaic (PV) Pilot Program in 2018. This program proposed installing a solar rooftop photovoltaic system in several LAUSD schools, including the Mulholland MS Eberhard, A Tecta America Company, LLC Page 14 of 40 25-0174-TE Contract No. 4400011944 Mulholland MS Roofing Project building structures. One of its elements reviewed a "Solar Ready" integrated solution incorporating the roof assembly and a mounting system for a solar rooftop photovoltaic system. Upon resolution of the program objectives, M&O issued an ASB Information Report on August 20, 2021, which proposed installing a solar rooftop photovoltaic system in seven school sites, including Mulholland MS (Figures 8 and 9). The estimated construction schedule had a planned start date of Q3 2022 and a finish date of Q4 2022.

The coordination for the Solar Photovoltaic (PV) Pilot Program delayed the start of the Mulholland MS Roofing Project from approximately 2018 to 2021. The integrated solution of the roof assembly and the mounting system would eventually not be pursued. No solar panels were installed. Thereafter, the original Program Requirements Document for 2016 was revised and issued on December 7, 2021. However, the official invitation to bid for the project was not issued until April 26, 2023.

# Figure 8. Photovoltaic Installation (Solar RFP Pilot Program) – ASB Informative Report Excerpt (August 20, 2021)

		Pho	tovoltaic In				_	Schools		
AC	•	Approval for au solar photovolt Approval to pro	thorization to aic (PV) system ceed with the	take to ns at the	BOE to a e 7 schoo	pprove an o Is listed bel	energy efficiency	ciency pilot pro		stall
SCC	)PE: all a t	INFORMATION: COLIN #: TBD Project Type: P Managed Progr Program Type: Funding: Energy funded by Perm separate budge cotal of 14.9 MW of froof top, carport	am: School Up Renewable En / Service Agree haCity Construct t with program	ograde ergy So ement & ction Co n contro oltaic (P	Program plar Initia & Energy prporatio pls to ma pls to ma	as a Service n and D'Alf nage the pr	onso/Morg oject soft c	ner JV. The tea osts.	am will d	evelop a
North	3	Mulholland MS	PermaCity	Y	Y	ESA	4,300	\$1,758,320	Q3 2022	Q4 2022
North west	6	Noble MS	PermaCity	N	N	ESA	4,100	\$1,374,764	Q3 2022	Q4 2022

# Figure 9. Photovoltaic Installation (Solar RFP Pilot Program) – ASB Informative Report Excerpt (August 20, 2021)

#### Mulholland Middle School - 17120 Vanowen St, Lkae Balboa, CA 91406

The proposed project will provide 4300 kW of solar power and 1000W/2000kWh of lithium ion battery storage. PV systems are proposed to be installed on school rooftops and solar canopy structures. These proposed locations are pending design review and finalization. 200,000 SF of roofing of will be replaced with a Sika Sarnafil roofing system on the buildings with proposed PV systems. The location of the battery system will be determined after design. The project soft costs are \$1,758,320.



The delay in the planning of the project affected its cost and caused additional maintenance costs to the school. FSD's Budget Modification Request (BMR) No. 101 issued on May 22, 2023, acknowledged that the project was on hold for six years and that this delay contributed to cost escalation and inflation (Figure 10). The total estimated construction cost was increased from \$3,740,785 to \$6,419,123 (Figure 11).

### Figure 10. Budget Modification Request Form Excerpt (August 20, 2021)

	acilities Services Division PROJECT/	BUDGET MODIFIC	ATION F	ORM Date:	05/22/2023
Project ID:	10368675	1	nitiated by:	Mark Fairhu	rst
Project Name:	Mulholland MS - Roofing	(	Cost Center:	1825901	2
School Name:	Mulholland MS	E	3MR#:	101	
BMR Type:	BMR - Net Increase or Decreas	e E	Branch:	Maintenance	e and Operations
Mgd Prog/Prog Type:	SUP/CR		Dept/Region:	Program Ma	nagement/ M&O Execution
		BACKGROUND			
has created unsafe cor regulations. Lastly, new environmer	nditions and challenges for the only th	General Contractor to properly	reroof under th 017, which ha	ve also affect	ted costs. Lead based paints
has created unsafe cor regulations. Lastly, new environmer must be abated which i based paints and asbe- implications.	nditions and challenges for the entry of the	General Contractor to properly	reroof under th 017, which ha osal, as well a other regulato will be needed	ve also affect is transport o iry sites, caus	naining compliant with safety ted costs. Lead based paints f hazardous waste of lead- sing additional cost
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has created unsafe cor regulations. Lastly, new environmer must be abated which in based paints and asbe- mplications. All other costs have be	nditions and challenges for the en- ntal requirements for lead and a requires observation by an envi stos, has more restrictions and en adjusted based on the need	General Contractor to properly a asbestos have changed since 2 ironmental consulting firm. Disp requirements per the EPA and is of the project. M&O support of PROJECT BUDGET PL	reroof under th 017, which ha osal, as well a other regulato will be needed	nem while ren ve also affect is transport o ry sites, caus to help exect	naining compliant with safety ted costs. Lead based paints f hazardous waste of lead- sing additional cost ute the project.
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has created unsafe cor regulations. Lastly, new environmer must be abated which in based paints and asbe- implications. All other costs have be Budg	nditions and challenges for the entropy of the entr	General Contractor to properly a asbestos have changed since 2 ironmental consulting firm. Disp requirements per the EPA and is of the project. M&O support of PROJECT BUDGET PL Current Budget Plan \$66,719 \$3,740,785	reroof under th 017, which ha osal, as well a other regulato will be needed Will be needed AN Budget F	ve also affect is transport o' ry sites, caus to help exect Plan (\$64,719) \$2,678,338	haining compliant with safety ted costs. Lead based paints f hazardous waste of lead- sing additional cost ute the project. Projected Budget Plan \$2,000 \$6,419,123

#### Figure 11. Budget Modification Request Form Excerpt (August 20, 2021)

			4,171,099	2,260,024	6,431,123	17,234	17,234	0	6,413,889	6,431,123	(	
05	Other Co: Reserve	sts &	333,595	(333,595)	0	0	0	0	0	0	(	D
04	Managem	nent	30,000	(20,000)	10,000	0	0	0	10,000	10,000	(	D
03	Construc	tion	3,740,785	2,678,338	6,419,123	17,234	17,234	0	6,401,889	6,419,123	(	D
02	Plans		66,719	(64,719)	2,000	0	0	0	2,000	2,000	(	D
Cost Bucket WBS3	Cost B Descr		(A) Current Budget P <b>l</b> an	(B) Pending Revisions	(C=A+B) Projected	(D) Expended	(E) Committed	(F) Pending Labor	(G)=H-E-F Estimate to Complete	(H) EAC	(I)=H–C EAC vs₌ Projected	
OAR:	01101	. torul we				Closeout OAR				Dot light		
Local Di		Northwe	et			Program Mgr:				Dev Mgr:	on pr	00/20/2021
Board D		3		·		Program Type		opg	- grann	Substantial C		08/29/2024
		Mulholland MS - Roofing			Managed Prog		School Upgrade Program		NTP Construction:		01/17/2024	
School N	Vame:	Mulholla				Region:		Execution		Construction		Pre-Bid
WBS1:		F30925				Department:		mance and c m Managem	전 것이 아이지 않는 것이 같이 많이 했다.	Design Status		Design Not Require
- Colin ID		103686	75			Branch:	Mainta	nance and C	Destations	Program Stat		Active
Project	t Informa	tion										
Finit Da	te:Jun 8, 20	023 11:54	AM			E	EAC Report					

The BMR document also acknowledged that further deterioration occurred to the roof structure, which required additional demolition and repairs. We obtained records of service calls for roof leaks at the Mulholland MS site, with 30 service calls between April 15, 2020, and August 21, 2023 (Figure 12).

Figure 12. Mulholland MS- Roof Leaks Service Calls Log
<b>M&amp;O (February 14, 2024)</b>

SUPERSITE	SITE_NAME	LOCATION	COSTCENTER RESPAREA	WONUM WO_DESCRIPTION	CATCODE	ROUTECODE	STATUS V	VOPRIORITY	REPORTDATE	COMP_DATE
S-15184	MULHOLLAND MS	S-15184	1825902 AREA-N1	30547770 ARCADE BY ROOM 40 WATER LEAK@ARCADE BY ROOM 40	ROOFER	CS-ZO-03	CLOSE	3	4/15/2020 11:37	6/4/2020 8:55
S-15184	MULHOLLAND MS	Z-1350	1825901 AREA-N1	31456666 KITCHEN ROOF LEAK@KITCHEN	ROOFER	CS-ZO-01	CLOSE	3	3/3/2021 7:53	3/9/2021 14:00
S-15184	MULHOLLAND MS	B-15747	1825901 AREA-N1	32183999 ROOF LEAK@BOYS RESTROOMS BY 4C	ROOFER	CS-ZO-01	CLOSE	3	10/14/2021 9:20	10/22/2021 13:00
S-15184	MULHOLLAND MS	B-28493	1825901 AREA-N1	32245023 WATER LEAK CORRECTIVE ROOM @GYM	ROOFER	CS-ZO-01	CLOSE	3	10/26/2021 14:26	12/8/2021 12:19
S-15184	MULHOLLAND MS	B-28493	1825901 AREA-N1	32407372 ROOF LEAK @WEIGHT ROOM	ROOFER	CS-ZO-01	CLOSE	3	12/14/2021 8:11	2/11/2022 13:20
S-15184	MULHOLLAND MS	Z-1350	1825901 AREA-N1	32443925 WATER STANDING ON TOP OF ARCADE @ROOF TOP BY 4C	ROOFER	CS-ZO-01	CLOSE	3	12/22/2021 11:42	2/8/2022 14:24
S-15184	MULHOLLAND MS	B-16956	1825901 AREA-N1	32443934 **WATER LEAKING INTO LIGHT FIXTURE@ROOFTOP OF STUDENT STORE	ROOFER	CS-ZO-01	CLOSE	3	12/22/2021 11:51	2/14/2022 14:2
S-15184	MULHOLLAND MS	B-20157	1825901 AREA-N1	32479291 ARCADE WATER STANDING LEAKAGE@MAIN OFFICE ARCADE	ROOFER	CS-ZO-01	CLOSE	3	12/28/2021 8:54	2/8/2022 14:25
S-15184	MULHOLLAND MS	B-15747	1825901 AREA-N1	32481046 ROOF LEAK @BOY'S & GIRLS' RESTROOM BY 40	ROOFER	CS-ZO-01	CLOSE	3	12/29/2021 8:17	
S-15184	MULHOLLAND MS	R-189302	1825901 AREA-N1	32495795 WATER LEAKING IN BOILER ROOM BY THE GYM@BOILER ROOM	ROOFER	CS-ZO-01	CLOSE	3	1/4/2022 13:18	2/8/2022 14:23
S-15184	MULHOLLAND MS	B-28493	1825901 AREA-N1	32749041 ROOF LEAK BOILER ROOM@BOILER ROOM	ROOFER	CS-ZO-01	CLOSE	3	3/8/2022 7:45	
S-15184	MULHOLLAND MS	S-15184	1825901 AREA-N1	35004348 MAIN OFFICE BUILDING -ROOF REPAIR / GENERAL SERVICE	ROOFER	CS-ZO-01	CLOSE	3	9/28/2022	9/29/2022 15:3
S-15184	MULHOLLAND MS	S-15184	1825901 AREA-N1	36125211 ARCADE CEILING LEAKING LOOKS LIKE ITS CAVING IN.@ARCADE BY ROOM 21	ROOFER	CS-ZO-02	CLOSE	3	12/12/2022 12:48	
S-15184	MULHOLLAND MS	B-16637	1825901 AREA-N1	36150151 HAS A ROOF LEAK.@ROOM 30	ROOFER	CS-ZO-03	CLOSE	3	1/5/2023 11:34	2/15/2023 13:04
S-15184	MULHOLLAND MS	B-16898	1825901 AREA-N1	36150186 HAS A ROOF LEAK @ROOM 68	ROOFER	CS-ZO-03	CLOSE	3	1/5/2023 11:44	2/15/2023 10:23
6-15184	MULHOLLAND MS	B-16910	1825901 AREA-N1	36205642 CEILING LEAKING @ROOM 68	ROOFER	CS-ZO-01	CLOSE	3	1/9/2023 9:22	
S-15184	MULHOLLAND MS	B-28502	1825901 AREA-N1	36215430 CEILING LEAKING IN SUPPLY ROOM BY TEXTBOOK ROOM@SUPPLY ROOM NEXT TO TEXTBOOK RC	ROOFER	CS-ZO-01	CLOSE	3	1/10/2023 6:38	2/15/2023 14:3
S-15184	MULHOLLAND MS	B-28493	1825901 AREA-N1	36215464 CEILING LEAKING NEXT TO LOCKER ROOMS@NEXT TO BOYS LOCKER ROOM	ROOFER	CS-ZO-01	CLOSE	3	1/10/2023 6:45	3/30/2023 13:4
S-15184	MULHOLLAND MS	172 H.	1825901 AREA-N1	36217248 CEILING LEAKING IN WEIGHT ROOM@WEIGHT ROOM	ROOFER	CS-ZO-01	CLOSE	3	1/10/2023 10:37	
S-15184	MULHOLLAND MS	Z-1355	1825901 AREA-N1	36493222 ROOF LEAK ARCADE BY ROOM 24 LIGHT FULL OF WATER@ARCADE BY ROOM 24	ROOFER	CS-ZO-01	CLOSE	3	3/22/2023 13:03	
S-15184	MULHOLLAND MS	Z-1355	1825901 AREA-N1	36493229 ROOF LEAKING LIGHT FIXTURE FULL OF WATER IN ARCADE@ARCADE BY ROOM 49	ROOFER	CS-ZO-01	CLOSE	3	3/22/2023 13:05	4/4/2023 14:09
S-15184	MULHOLLAND MS	Z-1354	1825901 AREA-N1	36493234 ROOF LEAKING LIGHT FIXTURE FULL OF WATER IN ARCADE@ARCADE BY ROOM 44	ROOFER	CS-ZO-01	CLOSE	3	3/22/2023 13:06	
S-15184	MULHOLLAND MS	Z-1354	1825901 AREA-N1	36493241 ROOF LEAKING LIGHT FIXTURE FULL OF WATER IN ARCADE@ARCADE BY ROOM 34	ROOFER	CS-ZO-01	CLOSE	3	3/22/2023 13:08	
S-15184	MULHOLLAND MS	Z-1354	1825901 AREA-N1	36493253 ROOF LEAKING LIGHT FIXTURE FULL OF WATER IN ARCADE@ARCADE BY ROOM 37	ROOFER	CS-ZO-01	CLOSE	3	3/22/2023 13:11	
S-15184	MULHOLLAND MS	Z-1363	1825901 AREA-N1	36493804 ROOF LEAKING LIGHT FIXTURE FULL OF WATER IN ARCADE@ARCADE IN FRONT OF ROOM 101	ROOFER	CS-ZO-01	CLOSE	3	3/22/2023 15:25	
S-15184	MULHOLLAND MS	Z-1363	1825901 AREA-N1	36493805 ROOF LEAKING LIGHT FIXTURE FULL OF WATER IN ARCADE@ARCADE IN FRONT OF ROOM 1	ROOFER	CS-ZO-01	CLOSE	3	3/22/2023 15:26	
S-15184	MULHOLLAND MS		1825901 AREA-N1	36493807 ROOF LEAKING LIGHT FIXTURE FULL OF WATER IN ARCADE@ARCADE BEHIND ADMIN BLDG CLC	ROOFER	CS-ZO-01	CLOSE	3	3/22/2023 15:28	
S-15184	MULHOLLAND MS	R-188845	1825901 AREA-N1	36533714 ROOM 2 ROOF LEAK@ROOM 2	ROOFER	CS-ZO-01	CLOSE	3	3/29/2023 8:28	4/3/2023 14:10
S-15184	MULHOLLAND MS	R-189166	1825901 AREA-N1	37044941 LEAK IN ROOF ALL DOWN THROUGH WALL INSIDE RM 31@INSIDE ROOM 31 LEFT WALI	ROOFER	CS-ZO-01	CLOSE	3	8/21/2023 13:54	11/7/2023 13:59

#### **Recommendations for Finding No. 3**

- 1. We recommend that FSD MOX prioritize the execution of BOE-approved critical repair projects to prevent the additional financial impact of delayed repairs, cost escalation issues, safety issues, and operational efficiency. We would suggest that FSD MOX create and distribute a live project calendar, detailing the planned start and end dates of construction projects approved by the BOE, alongside the actual construction schedule. This will facilitate better assessment and tracking of project progress by the BOE.
- 2. We recommend that FSD avoid delaying essential critical repair projects for years at a time while awaiting the outcome of uncertain project studies and initiatives. For future projects, FSD should implement a parallel planning approach, allowing critical repair projects to move forward on an independent track while pilot or exploratory programs are still being evaluated. Additionally, FSD should establish clear decision-making timelines and contingency plans to minimize the risk of further deterioration and added costs.

#### FSD's Response

FSD M&O agreed with the finding and recommendations. Furthermore, FSD M&O shared that they are prioritizing projects based on Board approval date and will continue striving to execute repair projects in a timely manner.

## Finding No. 4 – Unclear Requirements in the Summary of Work.

The Summary of Work in the contract's project specifications required that damaged downspouts be removed and replaced on 15 of the 33 building structures on campus (Figure 13). However, according to FSD MOX's assessment, most of these damaged downspouts were not removed and replaced because they were in good condition or difficult to remove.

The Shop Drawings submittal by Eberhard on July 31, 2023, indicated that "it was ok to use all downspouts in ok condition." At our Exit Conference meeting conducted on March 6, 2025, Eberhard indicated that several downspouts did not need to be replaced and that approximately 55% of them were removed and replaced. They also explained that many existing downspouts were tied into the storm drain system and could not be replaced without significant disruption.



Figure 13. Mulholland MS Roof Downspout (OIG Photo- January 5, 2025)

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Eberhard indicated they planned to remove and replace all downspouts for their bid proposal. The OIG also interpreted that all downspouts had to be removed and replaced, and that the adjective "damaged" described the general condition of all downspouts (Figure 14). However, the definition of a "damaged" downspout was not clear. If the project requirements had been clear, then LAUSD could have obtained a cost credit.





Additionally, to state the specific scope of work, the word "remove and replace" should have been used instead of just "remove" (Figure 14).

#### **Recommendation for Finding No. 4**

We recommend that the FSD MOX review the use of clear language in the Summary of Work for the project specifications on all projects. Additionally, if the scope of work is uncertain, it should indicate that some of this work be noted as an allowance.

### FSD's Response

FSD M&O agreed with the finding and recommendation. Furthermore, FSD M&O shared that utilizing an allowance for certain scope of work that may be uncertain, like the condition of existing gutters or downspouts and roofing substrates, can minimize project budget overruns. FSD M&O will add the allowance for the unforeseen event in the future.

#### **Eberhard's Response**

Although the recommendation for Finding No. 4 was not addressed to Eberhard, a response was provided to the OIG. Eberhard agreed with the lack of clarity on what defines a "damaged" downspout for replacement. Eberhard also shared that they did replace all the clearly deteriorated downspouts and added downspouts as needed per the specification and that these downspouts were painted to match the existing downspouts.

#### Finding No. 5 – Lack of Clarity on Section 179D Tax Credits Requirements.

Per the Energy Policy Act of 2005, Section 179D of the Internal Revenue Code allows tax deductions for energy-efficient improvements to commercial buildings, such as the installation of cool roofs. The Bid Documents provided by the LAUSD to all bidders included this information in Article 9 of the Bid and Acceptance Form (Figure 15).

However, Eberhard was not informed of any criteria or procedures on how to address this requirement. Upon inquiry from the OIG, the LAUSD Facilities Legislation, Grants and Funding (FLGF) informed Eberhard that Section 179D is a transferable tax deduction from government building owners to qualifying "Designers" of new construction and retrofits of lighting, HVAC, or building envelope systems. Designers include architects, engineers, contractors in a Design-Build role, and manufacturers that create the technical specifications for the systems in question. More importantly, parties that merely install the systems do not qualify as "Designers." Based on this clarification, this Bid Form requirement was not necessary.

#### Figure 15. Bid and Acceptance Form Excerpt – April 26, 2023



#### **Recommendation for Finding No. 5**

We recommend that the FSD MOX review the bidding documents to ensure that clear, actionable requirements are provided to all bidders to obtain a more predictable course of action and estimated price.

#### FSD's Response

FSD M&O agreed with the recommendation but noted that the "Bid and Acceptance Form" was inserted into the contract documents by the Facilities Construction Contracts (FCC) - Procurement at the time of bidding. FSD M&O indicated that they would share the recommendation with the FCC.

#### **Eberhard's Response**

Although the recommendation for Finding No. 5 was not addressed to Eberhard, a response was provided to the OIG. In summary, Eberhard confirmed that they are the installer for roofing projects and not the designer, and that Article 9, Internal Revenue Code Section 179D, is standard boiler plate for new construction projects that does not apply to the scope of this roofing project.

## **ADDENDUM**

#### Section I – Contractor Performance Evaluation

Project ID	10368675	
Project Name	Mulholland MS - Roofing	
School Name	Mulholland MS	
Contract Type	Formal	
Contract Number	4400011944	
Facilities Blanket	2310042	
Construction NTP	09/01/2023	
Substantial Completion	08/30/2024	
Award Amount	\$4,950,323	
Vendor Number	1000006283	
Vendor Name	EBERHARD	
Project Owner		
Owner's Email		
Score	168	
Project Description	Mulholiand Middle School - Roofing	

The intent and purpose of this form is to provide Procurement Services Division, Facilities Contracts with information necessary to adequately assess a Contractor's overall work performance. Your input is vital and a required component of the Prequalification process.

#### INSTRUCTIONS For each of the following questions, the designated rater shall score the contractor on a range of "Unsatisfactory" to

Unsatisfactory (0) Imj Modrified by Did the contractor consistently provide a Unsatisfactory (0) Imj Modrified by On 12/12/ C. Did the contractor consistently and accustant, critical path, total float, cost loading by Unsatisfactory (0) Imj Modrified by On 12/12/ d. Were proper and timely notices of event Unsatisfactory (0) Imj Unsatisfactory (0) Imj	provement needed (3) /2024 a detailed three-week rolling so provement needed (3) /2024 urately update the schedule? T	Meets Expectations (5)	plance with the contract schedule specificat Exceeds Expectations (8) and engage in strategic schedule decision Exceeds Expectations (8)	Exceptional (10)
Unsatisfactory (0) Imj Modrified by Did the contractor consistently provide a Unsatisfactory (0) Imj Modrified by On 12/12/ C. Did the contractor consistently and accustant, critical path, total float, cost loading by Unsatisfactory (0) Imj Modrified by On 12/12/ d. Were proper and timely notices of event Unsatisfactory (0) Imj Unsatisfactory (0) Imj	provement needed (3) /2024 a detailed three-week rolling so provement needed (3) /2024 urately update the schedule? T	Meets Expectations (5)	Exceeds Expectations (8)  is and engage in strategic schedule decision	Exceptional (10)
Unsatisfactory (0) Imp Modified by On 12/12/2  c. Did the contractor consistently and accustant, critical path, total float, cost loading by Unsatisfactory (0) Imp Modified by On 12/12/2  d. Were proper and timely notices of event Unsatisfactory (0) Imp	provement needed (3) /2024 urately update the schedule? T			
Modified byon 12/12/ c. Did the contractor consistently and accustant, critical path, total float, cost loading by Unsatisfactory (0) Img Modified by on 12/12/ d. Were proper and timely notices of event Unsatisfactory (0) Img	/2024 urately update the schedule? T	O Meets Expectations (5)	Exceeds Expectations (8)	O Exceptional (10)
start, critical path, total float, cost loading by Unsatisfactory (0) Imp Modrified by on 12/12/ d. Were proper and timely notices of event Unsatisfactory (0) Imp	urately update the schedule? T			
Modified by on 12/12/ d. Were proper and timely notices of event O Unsatisfactory (0) Imp	the second s	This includes submitting the required rep institute (CSI) section with a written name	corts with each monthly pay application. We ative?	re activities organized by early
d. Were proper and timely notices of event	provement needed (3)	Meets Expectations (5)	C Exceeds Expectations (8)	Exceptional (10)
	ts for schedule impacts and pr	e-delay versus post-delay fragnets sub	mitted with written narrative justifying the im	pact into a time settlement?
Modified by on 12/12/	provement needed (3) /2024	Meets Expectations (5)	Exceeds Expectations (8)	C Exceptional (10)
e. Were the substantial completion and int	terim/final completion mileston	es (including excusable time extension	settlements) achieved within the contractual	obligation?
O Unsatisfactory (0) Imp Modified by on 12/12/2	provement needed (3) /2024	Meets Expectations (5)	Exceeds Expectations (8)	Exceptional (10)
2. Quality of Work, Punchilst, Correction a. Did the contractor provide timely notice	and the second se	y Inspector of Record (IOR)): (75)		
	provement needed (4) '26/2024	Meets Expectations (8)	Exceeds Expectations (11)	C Exceptional (15)
b. What is the IOR's overall assessment of	f the contractor's quality of wo	nk?		
	provement needed (4) 26/2024	Meets Expectations (8)	C Exceeds Expectations (11)	C Exceptional (15)
c. Did the contractor substitute materials or	or vary from the specification w	(thout approval?		

Eberhard, A Tecta America Company, LLC Page 24 of 40 Contract No. 4400011944 Mulholland MS Roofing Project

O Unsatisfactory (0) Modified by	Improvement needed (4) on 12/26/2024	Meets Expectations (8)	C Exceeds Expectations (11)	C Exceptional (15)
d. Did the contractor address co	prrection and deviation notices timely du	uring construction?		
O Unsatisfactory (0)	(4) bebeen tnewsvor	Meets Expectations (8)	O Exceeds Expectations (11)	Exceptional (15)
Modified by	on 12/26/2024	C meen Experiment (e)		Construction (10)
e. At final completion or 60 days	s after substantial completion: how effic	lent was the contractor in completing all	(100%) of their contractual punch-list items	57
O Unsatisfactory (0) Modified by	O Improvement needed (4) On 12/26/2024	Meets Expectations (8)	Exceeds Expectations (11)	<ul> <li>Exceptional (15)</li> </ul>
	sts for Clarification (RFCs), Request	s for Proposals (RFPs), Construction I s to the RFCs clearly marked on the draw	Directives (CDs): (25) vings or contained in the specifications? (C	ontractor is not penalized for
O Unsatisfactory (0) Modified by	O Improvement needed (3) on 12/12/2024	O Meets Expectations (5)	C Exceeds Expectations (8)	Exceptional (10)
b. Did the contractor respond tir	mely to RFPs, COs and CDs? Average	of Initial response to RFPs, COs and CD	6.	
O Unsatisfactory (0) Modified by	O Improvement needed (4) ]on 12/12/2024	O Meets Expectations (8)	C Exceeds Expectations (11)	Exceptional (15)
Project Record Documentati a. Did the Contractor follow the				
O Unsatisfactory (0) Modified by	Improvement needed (2) on 12/12/2024	O Meets Expectations (3)	Exceeds Expectations (5)	C Exceptional (6)
b. Did the contractor submit all	required warranties?			
O Unsatisfactory (0)	O Improvement needed (1)	Meets Expectations (2)	O Exceeds Expectations (3)	Exceptional (4)
Modified by	]on 12/12/2024	Competencies (c)	Crosse Cristine (0)	Coopdonar (4)
Did the contractor submit all r	equired owner's manuals?			
O Unsatisfactory (0) Modified by	Improvement needed (1) on 12/12/2024	Meets Expectations (2)	Exceeds Expectations (3)	Exceptional (4)
d.Did the contractor submit all n	equired as-built drawings?			
O Unsatisfactory (0)	Improvement needed (1)	Meets Expectations (2)	Exceeds Expectations (3)	Exceptional (4)
Modified by	on 12/12/2024			A-3
Did the contractor submit time	and the second se	200000000000000000000000000000000000000		
O Unsatisfactory (0) Modified by (	Improvement needed (1) on 12/12/2024	Meets Expectations (2)	Exceeds Expectations (3)	Exceptional (4)
Did the contractor provide con	nplete and accurate involces?			
O Unsatisfactory (0)	Improvement needed (1)	O Meete Expectations (2)	C Exceeds Expectations (3)	Exceptional (4)
Modified by	]on 12/12/2024			
	ate and timely Certified Payroll?	0	0.000	<b>-</b>
O Unsatisfactory (0) Modified by	Improvement needed (1) on 12/12/2024	Meets Expectations (2)	Exceeds Expectations (3)	Exceptional (4)
Project Job-Site Safety: (20)				
	obsite clean and quickly address safety			
O Unsatisfactory (0) Modified by	Improvement needed (1) pn 12/12/2024	Meets Expectations (3)	Exceeds Expectations (4)	Exceptional (5)
Did the contractor conduct w	eekiy safety meetings?			
Unsatisfactory (0) Modified by	Improvement needed (1) on 12/12/2024	Meets Expectations (3)	Exceeds Expectations (4)	Exceptional (5)
c. Did the contractor properly m taff, faculty or public?	anage the jobsite hazard analysis prog	ram and take adequate precautions with	hazardous materials and clean up to allevi	ate any exposure to students,
O Unsatisfactory (0)	O Improvement needed (1)	Meets Expectations (3)	C Exceeds Expectations (4)	Exceptional (5)

O Unsatisfactory (0) Modified by	Improvement needed (1) pn 12/12/2024	O Meets Expectations (3)	Exceeds Expectations (4)	Exceptional (5)
6. Manpower, Subcontractor a. Did the contractor provide	Coordination and Logistics: (25) adequate supervision?			
O Unsatisfactory (0) Modified by	Improvement needed (1) on 12/12/2024	Meets Expectations (3)	O Exceeds Expectations (4)	Exceptional (5)
b. Did the contractor consiste contractor?	ntly maintain sufficient forces and appro	opriate trades on the job? Did subcontracto	rs have to accelerate due to a lack of plann	ing or coordination by the
O Unsatisfactory (0) Modified by	Improvement needed (1)	O Meets Expectations (3)	C Exceeds Expectations (4)	Exceptional (5)
c. Did the contractor adhere t	o the requirements of section 4107 of th	e Public Contract Code when substituting	subcontractors not listed in the original bid?	
Unsatisfactory (0) Modified by	Improvement needed (1) on 12/12/2024	O Meets Expectations (3)	C Exceeds Expectations (4)	Exceptional (5)
d. Did the contractor coordina	te with suppliers and manufactures to e	ensure timely delivery of supplies and mate	rtals?	
O Unsatisfactory (0) Modified by	Improvement needed (1) pn 12/12/2024	Meets Expectations (3)	C Exceeds Expectations (4)	Exceptional (5)
e. Did the contractor provide	and proactively manage the logistics of	the site (for example, clean liness, security,	sanitary facilities, stock piling and storage of	of materials)?
O Unsatisfactory (0) Modified by	Improvement needed (1) on 12/12/2024	Meets Expectations (3)	C Exceeds Expectations (4)	Exceptional (5)
	d by School Principal or appointee): ( able in minimizing the impacts on day-to			
O Unsatisfactory (0)	(3) Improvement needed	Meets Expectations (5)	C Exceeds Expectations (8)	C Exceptional (10)
b Did MPO staff at the second	i balans the controlog was constance	mailable, and responsive in the pands of it	he school, did quality work and kept the wo	della dona?
Unsatisfactory (0)	Improvement needed (3)	Meets Expectations (5)	Exceeds Expectations (8)	Exceptional (10)
c. Would you want to work wi Unsatisfactory (0)	th the contractor again?	O Meets Expectations (3)	C Exceeds Expectations (4)	C Exceptional (5)
		CERTIFICATION		
reference is to be	used solely for the LAUSE	prequalification process for	ility to perform work on publi public works projects. I certine valuations of the contractor p	fy that the following
OAR Certification: Electronica	ally Completed by	D: 8016) on 12/12/2024 11:13:38 AM		
		•		

## ATTACHMENT A

## Glossary

- Addenda Additional written or graphical instructions issued prior to the opening of bids, which clarify, modify, correct, amend, add, delete, and/or otherwise change the Division 0 – Bidding Requirements or other Contract Documents.
- Administrative Closeout Administrative Closeout shall be the duration allowed for completion of all Contract requirements after Substantial Completion such as Punch List items, submittal of final warranties and guaranties, and record documents.
- Architect of Record (AOR) A licensed design professional by the Division of the State Architect in General Responsible Charge for the Project.
- As-Builts Plans and specifications received from the contractor following Substantial Completion that document field changes, additions, or deletions to the work (as defined in the original Contract Documents) that occurred during construction and reflect existing field conditions upon completion of the work.
- Baseline Schedule The planned schedule of a project used to measure and monitor the performance of a project.
- Beneficial Occupancy A term that means that the District has assumed physical occupancy and use of all or some portions of the Work.
- Bidding Documents All documents made available to bidders.
- Change Order (CO) A written instrument confirming a change or adjustment to the contract amount, milestones and/or contract time and/or an addition, deletion, or revision in the work.
- Change Order Proposal (COP) A written instrument prepared and issued by the contractor, setting forth proposed adjustments to the contract amount, milestones and/or contract time, and/or an addition, deletion, or revision in the work.
- Commissioning A quality management process designed to ensure that buildings and building systems are installed, functionally tested, and capable of being operated and maintained in conformance with the Owner's Design Intent and Project Requirements
- Commissioning Report It includes comprehensive project documentation, energy performance analysis, test results, and systems and training manuals for operations and maintenance personnel.
- Construction Directive (CD) A written directive issued by the Owner Authorized Representative (OAR), on or after the effective date of the contract, directing the contractor to proceed regarding an issue of dispute, or requiring the contractor to take a specified action regarding the work, project, and/or contract.

- Contract Completion When the owner determines all contract requirements of the contractor have been met or when the Administrative Closeout Period has expired, and a Notice of Contract Completion is issued by the owner to the contractor.
- Contract Amount The dollar amount stated in the contract payable by owner to contractor. The contract amount may be increased or decreased only by a Change Order.
- Contract Documents The Bid and Acceptance Form, Addenda, bid (including documentation accompanying the bid and any post bid documentation submitted after the Notice of Intent to Award) when attached as an exhibit to the Bid and Acceptance Form, the Notice to Proceed, the bonds, these General Conditions, the Supplementary Conditions, the Insurance Manual as further described in Article 5.1, the Safety Standards Manual, the Specifications and the Drawings, together with all Change Orders, Construction Directives, and architect written interpretations and clarifications issued pursuant to General Condition Article 9.4. of the Contract
- Contract Time The duration in calendar days from the date in the Notice to Proceed to the contract completion, plus Change Order adjustments.
- Contractor The person, firm, corporation, or entity with whom the owner has entered into the Contract.
- Day Means calendar day in every case.
- Defective When preceding the term "work," it references work deemed to be unacceptable, faulty, unsuitable, unsightly, or otherwise not in compliance with the Contract Documents, including any inspection, standard, test, submittal, and/or approvals required by the Contract Documents.
- Drawings Pictorial or graphical portions of the Contract Documents, prepared by or on behalf of the architect, denoting the scope, design, extent, location, character, and dimensions of the work to be performed and may include plans, elevations, sections, details, schedules, and diagrams, etc.
- Division of the State Architect (DSA) Provides design and construction oversight for K-12 schools, community colleges, and various other state-owned and leased facilities.
- End User A person or other entity that consumes or makes use of the goods or services produced by businesses. In school construction, the school is the end user.
- Facilities Environmental Technical Unit (FETU) It manages environmental project activities related to site investigations of existing LAUSD properties and new acquisitions such as performing preliminary environmental assessments, supplemental site investigations, developing remedial action work plans and preparing removal action completion reports.

- General Conditions (GC) All references to GC shall refer to Contract Documents Section 00 7000. This is the portion of the Contract in which the rights, responsibilities, and relationships of the parties involved are itemized.
- Inspector of Record (IOR) The IOR is the same as the Project Inspector.
- Internet Protocol (IP) Convergence Use of IP as the standard platform for transmitting all information such as voice and data. Music, video, TV, teleconferencing, etc.
- Non-Conformance Items List (NCIL) A list generated by the Project Inspectors during construction prior to substantial completion to record all items that are not in conformance with the approved plans and specifications.
- Notice of Event (NOE) Written notice provided by the contractor to the Owner Authorized Representative (OAR) if the contractor and/or its subcontractors encounter any issue, event, condition, circumstance and/or cause of a perceived and/or actual delay, disruption, interference, hindrance, and/or acceleration to the work, or any portion thereof.
- Notice of Award Notice by the owner advising the successful bidder that the owner has signed the contract.
- Notice to Proceed (NTP) Written notice issued by the owner to the contractor establishing the date of commencement of the contract time and authorizing the contractor to proceed with the work.
- Owner The Los Angeles Unified School District (LAUSD).
- Owner Authorized Representative (OAR) The designated authorized representative of the owner who administers the Contract.
- Partial Use or Occupancy Use or occupancy by the owner of a partially completed portion, part, space, or area of the work, prior to Substantial Completion of the work.
- Product Data Contractor furnished literature, illustrations, standard schedules, performance charts, instructions, brochures, diagrams, catalog cuts, color charts, templates, installation and maintenance instructions, test data, agency or regulatory approvals, or other required product information furnished by the contractor relative to the work.
- Project The public works approved by the owner's governing board, and for which the work is being performed.
- Project Inspector The person approved by the Division of the State Architect (DSA) and employed by the owner in accordance with the requirements of Title 24 of the California Code of Regulations, also known as the California Building Standards Code. The Project Inspector performs continuous inspection of contract school construction for compliance with plans, specifications, and contract documents.

- Punch List A list of minor corrective items, which does not include uncompleted work.
- Request for Clarification (RFC) A written instrument prepared by the contractor and issued to the architect and the OAR requesting clarification of the contract documents.
- Request for Proposal (RFP) A written instrument issued by the OAR directing contractor submission of a written estimate detailing the proposed changes to the contract amount, milestones, and/or contract time in response to the proposed work contained therein.
- Retention The monies withheld from a Contractor's progress payments to assure the timely and satisfactory completion of the Contract Work. Per Public Contract Code, the amount of retention can never be less than 5% of the most current approved Contract value.
- School Design Guidelines LAUSD's set of guidelines that incorporate the District's principles and goals for the design of a school and comply with the California Department of Education (CDE) statewide standards. This set of guidelines includes the District's School Design Guide, Educational Specifications, Guide Specifications, Standard Technical Drawings and Space Program
- Standard Technical Drawings Construction detail drawings that provide District-wide consistent operational and safety standards.
- Shop Drawings Contractor furnished original drawings such as illustrations, diagrams, schedules, fabrications, erection, coordination, layout, setting, details, standards, performance charts or curves, installation, routing, iso-metrics, wiring, control, piping, or other required shop drawings necessary for the execution of the Work.
- Specifications Those portions of the Contract Documents consisting of the written technical and/or administrative descriptions of materials, equipment, systems, codes, regulations, procedures, standards, workmanship, services, facilities, supplies, instructions, transportation, quality, etc., as applied to the work.
- Subcontractor The person, firm, corporation, or entity executing a direct contract with the contractor or with any subcontractor for the performance of a portion of the work.
- Substantial Completion The stage in the progress of the work when all requirements of the contract are completed, except Punch List items, final warranties and guaranties, and record documents submittals.
- Transition Task Team (TTT) TTT is part of LAUSD's Maintenance and Operations and oversees the construction process from design to closeout with a particular focus on commissioning direction, evaluation of design drawings, construction compliance with District specifications and design standards, and provision for ongoing site operations.
- Withholds Monies retained from Contractor payment pending resolution of an issue. District withholds monies for incomplete contractual requirements (Punch List) and

various statutory obligations regarding payments of subcontractors (Stop Notices) and Contractor workers (Labor Compliance).

• Work – All of the terms and conditions set forth in the Contract Documents, including the various separately identifiable parts thereof to be furnished thereunder. The work must include, without limitation, all labor, materials, apparatus, supplies, services, facilities, utilities, transportation, manuals, warranties, training, and the like, necessary for the contractor to faithfully perform and complete all obligations under the contract.

## **ATTACHMENT B**

Response to Draft Report from Eberhard

	LAUSD OIG Evaluation Report – Eberhard Response
	Date: 6/2/25
EXCLELLENCE IN CONSTRUCTION	To: Jung Beum (JB) Kim, MSCM, CIGE Facilities Project Manager II 333 South Beaudry Avenue 12 <sup>th</sup> Floor
Since 1945	Los Angeles, CA 90017
a 🚖 Tecta America Company, LLC	RE: LAUSD OIG Evaluation Report - Mulholland Middle School Project Contract No. 4400011944
	Mr. Kim,
	In response to the Technical Evaluation of Eberhard and the Mulholland Middle School Roofing Project Contract Number 4400011944 Report, Eberhard has the following response per the Observations regarding the performance in <b>BOLD</b> below.
	Observation No. 1 – The Project Experienced a Delay of 95 Days. Although Substantial Completion was initially scheduled for May 27, 2024, it was not achieved until August 30, 2024, resulting in a delay of 95 days. The project delay was caused by unforeseen conditions and an owner's requested change. <u>Eberhard agrees with justification for the delay with</u> <u>Change Order T-501 extending the contract time by 30 days, Change Order T-503 increasing the</u> <u>contract time by 45 days and Change Order T504 increasing the contract time by 20 days.</u>
	Observation No. 2 – The Project Experienced a Construction Cost Increase of 2.31%. The contract amount for the project's construction was \$4,950,323. Change orders increased the project cost by \$114,315.11, or 2.31% of the contract amount. <b>Confirmed.</b>
	Observation No. 3 – The Scope of Work was Completed. The Work was satisfactorily completed, and the project was issued a Notice of Completion and Acceptance from FSD on January 7, 2025. – <u>Confirmed.</u>
	Finding No. 1 – Deficiencies in the Installation of the Gymnasium Overflow Scuppers. The installation of new overflow roof scuppers in the Gymnasium Building was deficient. There were no approved shop drawings for this portion of the work. <u>Eberhard did not submit shop drawings</u> for this additional work and used the manufacturers' details for the scupper overflow installation. The location of the scupper overflows was determined by the slope of the roof to the low areas and existing scuppers and drains. The caulking, while not the most aesthetically pleasing, do seal the scuppers to the existing building substrate. Eberhard is willing to return to the project and correct the rough caulking at the scupper conditions on the gym.
	Observation No. 4 – Eberhard's Overall Performance was Satisfactory. The Contractor Performance Evaluation comments from FSD's responsible personnel indicated that Eberhard met or exceeded expectations and performed exceptionally well in many categories during the project's construction. – $N/A$
	Finding No. 2 – The Contractor Evaluation Form Was Not Fully Completed. FSD did not obtain the necessary input from the School Principal to ensure a comprehensive scoring evaluation of Eberhard. <b>N/A</b>
License No. 1114949 DIR# 1001137828	Finding No. 3 – Project Planning Delay Issues. The project took over seven years and five months to be completed by FSD. The LAUSD BOE approved it on March 14, 2017. Construction did not start until September 1, 2023, and achieved Substantial Completion on August 30, 2024. The delay caused cost escalation and recurring maintenance issues. N/A
	Finding No. 4 – Unclear Requirements in the Summary of Work. The project requirements for removing and replacing roof downspouts for 15 of the 33 buildings on campus were not clearly specified. Although the specifications indicated that these damaged
	15220 Raymer Street, Van Nuys, CA 91405~1016 818~782~4604 818~782~5099 fax eberhardco.com

	downspouts should be removed, they were not. <u>Confirmed, Eberhard agrees the lack of clarity on what</u> <u>defines a "damaged" downspout for replacement. Eberhard did replace all the clearly deteriorated</u> <u>downspouts and added downspouts as needed per the specification. These downspouts were painted</u> <u>to match existing.</u>
EXCELLENCE IN CONSTRUCTION Electhard Since 1945 A TECTA AMERICA COMPANY, LLC	Finding No. 5 – Lack of Clarity on Section 179D Tax Credit Requirements. The bid form requirement for Section 179D Tax Credit was not necessary, and there was no clear direction on how to obtain this credit if necessary. <u>Eberhard went back and reviewed the contract and the</u> <u>invitation to bid and both documents refer to the 179D Allocation. Article 9 designates the</u> <u>"Contractor" as the "Designer" and that would be acceptable if Eberhard were actually designing a</u> <u>new building roof, but this is a roof replacement. The invitation to bid clearly calls out LAUSD</u> <u>Specifications to reference the material types and roof installation process with the laver application</u> <u>of dens-deck and roofing membrane type. Eberhard is not designing anything for the project. Shop</u> <u>drawings are provided with per the project guidelines for LAUSD approval. The AOR and</u> <u>inspection team supervising the job for LAUSD confirm the installation meet the criteria and</u> <u>guidelines of the LAUSD Specifications provided. Eberhard is clearly an installer and not a designer</u> <u>for these projects and Article 9 would be a standard boiler plate for new construction that does not</u> <u>apply to this scope.</u>
	Let me know if there are any questions or further clarification on Eberhard's responses listed above for the LAUSD OIG Evaluation Report for Mulholland Middle School Contract No. 4400011944.
	Sincerely, Russell Olinger Russell Olinger Senior Vice President
License No. 1114949 DIR# 1001137828	
	15220 Raymer Street, Van Nuys, CA 91405~1016 818~782-4604 818~782~5099 fax eberhardco.com

## ATTACHMENT C

## **Response to Draft Report** from LAUSD Facilities Services Division.



LOS ANGELES UNIFIED SCHOOL DISTRICT

**Facilities Services Division** 

DATE: June 06, 2025

TO: Amy Long, Assistant Inspector General Office of the Inspector General

> Jung Beum (JB) Kim, MSCM, CIGE, Facilities Project Manager II Office of the Inspector General

FROM: Krisztina Tokes, Chief Facilities Executive K Facilities Services Division

Krisztina Tokes Unified School District, ou=Chief Facilities Executive, email=krisztina.tokes@lausd.net, Date: 2025.06.06 13:44:17-07'00'

SUBJECT: Draft Technical Evaluation of Eberhard and the Mulholland Middle School Roofing Project (Contract No. 4400011944)

Please find below Facilities Services Division's (FSD) response to recommendations provided in the Office of the Inspector General's (OIG) Draft Report of Eberhard, A Tecta America Company, Inc. and the Roofing Project at Mulholland Middle School (Contract No. 4400011944).

**Objective 1:** Evaluate whether Eberhard completed the contracted work on time and complied with the scheduling requirements of the project.

#### Observation No. 1 - The Project Experienced a Minor Delay of 95 Days.

Although Substantial Completion was initially scheduled for May 27, 2024, it was not achieved until August 30, 2024, resulting in a delay of 95 days. The project delay was caused by unforeseen conditions and an owner's requested change.

Objective 2: Evaluate whether the project was completed within budget or if change orders were issued.

Observation No. 2 – The Project Experienced a Minor Construction Cost Increase of 2.31%. The contract amount for the project's construction was \$4,950,323. Change orders increased the project cost by \$114,315.11, or 2.31% of the contract amount.

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Los Angeles Unified School District - Facilities Services Division 333 S. Beaudry Ave., 23rd Floor, Los Angeles, CA 90017 Telephone (213) 241-4811 • Fax (213) 241-8384

Eberhard, A Tecta America Company, LLC Contract No. 4400011944 Mulholland MS Roofing Project Page 37 of 40

**Objective 3:** Evaluate whether Eberhard completed the project scope of work according to the contract documents comprised of the Division of the State Architect (DSA) approved drawings, specifications, and directives.

#### Observation No. 3 - The Scope of Work was Completed.

The Work was satisfactorily completed, and the project was issued a Notice of Completion and Acceptance from FSD on January 7, 2025.

#### Finding No. 1 – Deficiencies in the Installation of the Gymnasium Overflow Scuppers.

The installation of new overflow roof scuppers in the Gymnasium Building was deficient. There were no approved shop drawings for this portion of the work.

#### Recommendations for Finding No. 1

OIG recommends that:

- 1. FSD MOX and Eberhard work out a solution to mitigate the deficiencies in the installation of the roof overflow scuppers.
- 2. FSD MOX ensures that shop drawings are submitted and reviewed for all project components that require detailed information.

#### Facilities Response to Recommendation for Finding No. 1.1 & 1.2:

- i. Response: FSD M&O agrees with the OIG's findings and recommendations. The OAR should have enforced the requirement for the contractor to provide shop drawings for the overflow scuppers and related flashing. This would have provided a better fitting overflow scupper and reduced the excessive use of sealant.
- ii. Action: M&O will revisit the site for correction.
- iii. Target: Q3 2025.

**Objective 4:** Evaluate Eberhard's performance for job supervision, management of subcontractors, and health and safety requirements.

#### Observation No. 4 – Eberhard's Overall Performance was Satisfactory.

The Contractor Performance Evaluation comments from FSD's responsible personnel indicated that Eberhard met or exceeded expectations and performed exceptionally well in many categories during the project's construction.

Finding No. 2 – The Contractor Evaluation Form Was Not Fully Completed. FSD did not obtain the necessary input from the School Principal to ensure a comprehensive scoring evaluation of Eberhard.

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#### **Recommendations for Finding No. 2**

OIG recommends that FSD MOX ensures that the Contractor Evaluation Form is reviewed, completed, and signed by all responsible personnel so that the Contractor receives a fair score for evaluation and consideration on future bid opportunities with the LAUSD.

#### Facilities Response to Recommendation for Finding No. 2:

- Response: FSD M&O agrees with the recommendation. There are challenges receiving evaluation feedback from school Principals as their focus is on educating students.
- ii. Action: Our OARs will encourage school staff to participate in the evaluation.
- iii. Target: Not Applicable.

**Objective 5:** Evaluate whether the LAUSD's project staff and consultants complied with the policies, procedures, and requirements of the District.

#### Finding No. 3 – Project Planning Delay Issues.

The project took over seven years and five months to be completed by FSD. The LAUSD BOE approved it on March 14, 2017. Construction did not start until September 1, 2023, and achieved Substantial Completion on August 30, 2024. The delay caused cost escalation and recurring maintenance issues.

#### **Recommendations for Finding No. 3**

- 1. OIG recommends that FSD prioritize the execution of approved critical repair projects to prevent the additional financial impact of delayed repairs, cost escalation issues, safety issues, and operational efficiency.
- 2. OIG recommends that FSD avoid putting critical repair projects on hold for years at a time, pending the resolution of uncertain project initiatives.

#### Facilities Response to Recommendation for Finding No. 3.1 & 3.2:

- i. Response: FSD M&O agrees with the findings and recommendations.
- ii. Action: M&O is prioritizing projects based upon Board approval date and will continue striving to execute repair projects in a timely manner.
- iii. Target: Ongoing.

#### Finding No. 4 - Unclear Requirements in the Summary of Work.

The project requirements for removing and replacing roof downspouts for 15 of the 33 buildings on campus were not clearly specified. Although the specifications indicated that these damaged downspouts should be removed, they were not.

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#### **Recommendations for Finding No. 4**

1. OIG recommends that the FSD MOX review the use of clear language in the summary of work for the project specifications on all projects. Additionally, if the scope of work is uncertain, it would be better to indicate that some of this work should be noted as an allowance.

#### Facilities Response to Recommendations of Finding No. 4.1:

- i. **Response:** FSD M&O agrees with the findings and recommendations. Utilizing an allowance for certain scope of work that may be uncertain like the condition of existing gutters or downspouts and roofing substrates can minimize project budget overruns.
- ii. Action: We will ensure we add the allowance for the unforeseen event in the future.
- iii. Target: Ongoing.

#### Finding No. 5 – Lack of Clarity on Section 179D Tax Credit Requirements.

The Bid Form requirement for Section 179D Tax Credits was not necessary as parties that merely install the systems do not qualify as "Designers," and there was no clear direction on how to obtain these credits if necessary.

#### **Recommendations for Finding No. 5**

OIG recommends that the FSD MOX reviews the bidding documents to ensure that clear, actionable requirements are provided to all bidders to obtain a more predictable course of action and estimated price.

#### Facilities Response to Recommendation for Finding No. 5:

- i. **Response:** FSD M&O agrees with the recommendation. However, the "Bid and Acceptance Form" is inserted into the contract documents by Facilities Construction Contracts (FCC) Procurement at the time of bidding.
- ii. Action: We will share the recommendation with the FCC.
- iii. Target: Upon issuance of the OIG report.
- C: Sue Stengel Alix O'Brien Dennis Bradburn Mark Cho Jorge Ballardo Chris Alejo Rachel Chua

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Eberhard, A Tecta America Company, LLC Contract No. 4400011944 Mulholland MS Roofing Project Page 40 of 40

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If you wish, we will keep your identity confidential. You can remain anonymous, if you prefer. And you are <u>protected by law</u> from reprisal by your employer.

## **Whistleblower Protection**

The Board approved the Whistleblower Protection Policy on February 12, 2002. This policy protects LAUSD employees who make allegations of improper governmental activity from retaliation or reprisal. To assure the reporting of any activity that threatens the efficient administration of the LAUSD, reports that disclose improper governmental activities shall be kept confidential.

## **General Contact Information**

Office of the Inspector General 333 S. Beaudry Avenue, 12th Floor Los Angeles, CA 90017 Phone: (213) 241-7700 Fax: (213) 241-6826 https://achieve.lausd.net/oig

Fraud, Waste and Abuse Hotline (866) 528-7364 or (213) 241-7778 inspector.general@lausd.net