

Transportation For All

Frequently Asked Questions

1. Does my student qualify for transportation?

A: Transportation services will be based upon bus and seating availability. Once transportation is confirmed, you will be provided with the route number and pick-up and drop-off information.

2. What is Transportation for All?

A: Transportation for all is a school bus transportation service provided to students who are not in the existing transportation programs provided by the District. Transportation for all is provided based on bus and seating availability.

3. What if my student is enrolled in a Special Education Program?

A: Requests will be directed to the Special Education Office for review. If you have additional questions regarding Special Education Transportation, please call (213) 241-6701.

4. What if my student is currently receiving transportation?

A: No further action is required.

5. How long is transportation good for?

A: Transportation services will be provided through the remainder of the 2023-24 School Year.

6. How do I know my transportation request has been submitted?

A: A confirmation message and date stamp is displayed within the **"School Bus"** section of the Parent Portal application.

7. When will I be notified that my request has been processed?

A: Processing times fluctuate based on the number of requests received; however, you should be notified within 1 week.

8. How will I be notified?

A: You will be notified via an E-mail, text message and or voice message.

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9. Where can I view my student's routing information?

A: If your student is provided with transportation, you can view the routing information in the Parent Portal. You will also receive an e-mail notification with the routing information.

10. Who do I contact if I have technical issues with Parent Portal?

A: Please contact your region's Parent and Community Engagement Office for assistance with the Parent Portal:

- i. Region East – (323) 224-3382
- ii. Region North – (818) 654-3600
- iii. Region South – (310) 354-3230
- iv. Region West – (310) 914-2124

All other questions can be directed to the Transportation Services Division at 1 (800) 522-8737, Monday through Friday between 7:30 a.m. and 4:00 p.m.