

WORKPLACE INJURY (3)







For work-related injuries, help is just a phone call away. Sedgwick's experienced triage nurses are on call 24/7 to provide advice and facilitate treatment. Our simple, three-step process will ensure that injured employees always get the right care.



Employee

Report the injury to management



Manager

Call 1.800.528.7392 or scan the QR code to report the claim and connect the employee with a Sedgwick triage nurse (select option 2, then option 2 again)



Triage Nurse

- Locate the best healthcare provider to treat the injury
- Schedule the healthcare provider appointment
- Follow-up with the employee after the appointment

REMEMBER

If the injury is a medical emergency, call 911 first for immediate medical assistance. The Sedgwick team is always there to help; employees should feel free to call 1.800.528.7392 following the injury to report new symptoms or changes in their condition.



