FAQ’s on accessing District provided digital content

1. How do teachers access digital content?
   Teachers access digital content through Schoology vendor/publisher applications. Teachers find these applications in the bit.ly/LMSAppCenter

2. What does MiSiS have to do with teachers accessing digital content?
   MiSiS data syncs to all vendors that provide digital content/learning tools. It provides automated rostering based on the enrollments from schools submitted by APSCSs. Enrollments are updated on a daily basis to ensure that teachers see the most up-to-date rosters in the learning tools platforms.

3. When is digital content going to be available?
   MiSiS rosters will be reflected beginning August 7, 2020

4. What textbooks have a digital component (web books or electronic textbooks) can that be used for Williams Sufficiency?
   See attached.

5. Can schools verify sufficiency with web books or electronic textbooks?
   If the school can assure the students have access to the Internet and a device, web books or electronic textbooks may be used to verify sufficiency.

6. What is the process for teachers when they cannot access the digital content?
   Teachers are to contact the publisher. Publisher contact information can be found on the LMS App Center in Schoology.

7. What is the process for instructional support educators to access digital content?
   Because digital content is granted from information provided by MiSiS, instructional support, administrators, coaches, advisors, and others who do not carry a roster do not have the full digital access. However, demo accounts are available at: https://bit.ly/PublisherDemoAccounts.

8. What is the process for substitutes to access digital content?
   Because digital content is granted from information provided by MiSiS, day-to-day substitutes will not have full digital access. Like instructional support educators, these substitutes can use the demo accounts, https://bit.ly/PublisherDemoAccounts. If a substitute becomes long-term and become the teacher of record in MiSiS, then they will gain access to the digital content through Schoology (see question number one)

9. If a student is added to my class, when will they be able to access the digital content?
   When the counselor completes the student’s programming in MiSiS, it can take anywhere from two to three business days for the student to be able to access the digital content. Once all the required fields are completed in MiSiS, then the changes are included in the nightly data transfer to the vendor/publisher. The vendor/publisher processes the new data before the access is made available to the student. This process varies between vendors/publishers.

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