

Disclaimer

Community Resources

The community resources listed in this guide are provided to assist parents or guardians in finding community services. The Los Angeles Unified School District does not assume responsibility for the services provided by the agencies nor for fees that may be charged to the parent or guardian.

Recursos de la Comunidad

Los recursos de la comunidad en esta guía, son proporcionados para ayudar a los padres o tutores a localizar los servicios disponibles en la comunidad. El Distrito Escolar Unificado de Los Angeles no se hace responsable por los servicios proporcionados por las agencias, ni por las cuotas que pudieran cobrar a los padres o tutores.

COMMUNITY-BASED AGENCIES REFERRAL

Parent(s)/Guardian(s):

COMMUNITY RESOURCES

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Agency	Services	Address	Telephone

Padres/Guardianes:

RECURSOS DE LA COMUNIDAD

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Agencia	Servicios	Domicilio	Teléfono

The School Site Homeless Liaison shall provide requested referrals directly to their families for clothing/school uniforms, tutoring, counseling, medical, dental/, vision, food pantries and source centers. This resource guide contains the information of Community Based Organization servicing your area. For additional assistance and resources such as emergency housing services, families can be referred to 2-1-1 (LA County) that is accessible 24 hours a day in all languages.

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Educational/Academic Assistance

Name: Homeless Education Office
Los Angeles Unified School District

Address: 121 N. Beaudry Ave.
 Los Angeles, CA 90012

Phone: 213-202-7581

Fax: 213-580-6551

Website: <https://achieve.lausd.net/Page/12911>

Hours: School Days 7:30 am -4:30 pm

Overview: Due to COVID-19 all staff are working remotely. Servicing students experiencing homelessness 0-22 yrs. and their families assist in school enrollment and placement, advocacy, transportation assistance, resolution of school enrollment disputes, backpack and school supplies, school clothing, and referrals to mental health and social services.

Name: School on Wheels
Skid Row Learning Center

Address: 600 E. 7th St., Suite 109, Los Angeles, CA 90021

Phone: 213-896-9200

Fax: 213-896-9222

Website: www.schoolonwheels.org

Referral:: <http://www.schoolonwheels.org/need-tutoring/>

Overview: Due to Covid-19 tutoring services are provided online. To connect to a School on Wheels remote tutor call 800 923-1100

Name: Beyond The Bell
Los Angeles Unified School District

Address: 333 S. Beaudry Ave. 29th Floor
 Los Angeles, CA 90017

Phone: 213-241-7900

Fax: 213-241-7562

Website: <https://btb.lausd.net/afterschoolprograms>

Hours: 7 am – 4 pm

Overview: Provides before and after school programs as well as assistance with tutoring services. Academic intervention programs include Extended Learning Academy/Program (ELA/ELP), Intersession, Intensive Instruction Intervention Program (CIIP), and the English Language Acquisition Program (ELAP).

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Emergency Shelter & Transitional Housing Services

211 Coordinated Entry System and Resource Line: For a variety of referrals such as domestic violence shelters, food banks, and government agencies. For immediate placement with a motel voucher, families who have nowhere to go that night may call 211 after 5 pm.

Name: Los Angeles Homeless Services Authority (LAHSA)-Year Round Shelter
Program & Transportation Schedule

Hotline: 1-800-548-6047
TDD: 1-800-660-4026 (for the deaf and hearing disabled)
Website: <https://www.lahsa.org/>
Hours: 24 hours 24/7
Overview: Due to Covid-19 non-essential LAHSA employees will work from home. The lobby will be closed but staff will answer calls remotely. Outreach workers will continue to operate in the field.

Selected community non-profit homeless services providers offer nightly shelter to homeless persons (mostly single adults) in Los Angeles County. As space may be limited, those in need of emergency shelter should contact the shelter hotline to determine the best way to gain admittance into a shelter. Most shelters will open at approximately 5 pm.

Name: Ascencia Closed until further notice due to the Covid-19
Address: 1851 Tyburn St.; Glendale, CA 91204
Phone: 818-246-7900 ex.100
Fax/Email: 818-246-2858/ Email: info@AscenciaCA.org
Website: <https://www.ascenciaca.org/how-we-help/process-overview-programs/>
Hours: Intake for new clients at 7 a.m., M - Th.
Overview: Ascencia provides a range of housing and programs to assist people out of homelessness. It all starts with our Access Center – the first stop for getting help in Glendale, Burbank and Northeast Los Angeles (Eagle Rock, Atwater Village, Glassell Park, etc.).

Name: Children of the Night, Inc.
Address: 3450 W. Cahuenga Blvd., #602 Los Angeles, CA 90068
Hotline 24/7: 800-551-1300
Phone: 818-908-4474 (Admin.)
Fax/Email: 818-908-1468 Email: lois@childrenofthenight.org
Website: <https://www.childrenofthenight.org/programs>
Hours: Daily: 24/7
Overview: Children of the Night Case Managers assist young American sex trafficking victims with 24-hour services 7 days a week. Whether they need rescue from pimps, access to medical services, emergency & non-emergency transportation, mental health services, psychiatric evaluations or access to psychotropic medications.

Name: Family Promise of the Verdugos
Address: P.O. Box 1307; Burbank, CA 91507
Phone: 818- 847-1547- Intake & 818-562-7778 Admin.
Fax/Email: 818-847-1548 E: casemanagement@familypromiseverdugos.org
Website: http://familypromiseverdugos.org/?page_id=29
Hours: Daily 9 am – 4 pm
Overview: Family Promise of the Verdugos is an organization that seeks to help homeless families in Burbank, Glendale, North Hollywood, Pasadena, La Crescenta, and Eagle Rock, and families from all over Los Angeles County. This agency utilizes a network of churches to temporarily house families. Contact the director by email and then have the family contact him by phone to make a referral. Situationally homeless families only, no chronic homelessness. Must have no felonies, pass a drug test, be able to work, and be legal residents. Men and adult children are accepted.

Name: Hope Gardens
Address: 12249 Lopez Canyon Rd.; Sylmar, CA 91342
Phone: 213-347-6300
Fax/Email: thewayhome@urm.org
Website: <https://urm.org/services/hope-gardens/>
Hours: Office: 9 am – 6 pm
Overview: Hope Gardens helps women transition from homelessness to independence within 12 to 16 months by offering long-term rehabilitation programs, services and spiritual care. Families must be referred by Union Rescue Mission's Case Manager.

Name: Hope of the Valley Rescue Mission - Van Nuys The HELP Center
Address: 6425 Tyrone Ave.; Van Nuys, CA. 91401
Phone: The Navigation Center
Emergency Center: 11839 Sherman Way, North Hollywood, CA 91605
 (818) 301-7988
 Offers showers, storage, restrooms and case management from 8:30 am to 3:30 pm
 818-392-0020 Admin. 8181-834-6759 Intake
 818-257-8521 For adults over 18 years of age
 Pacoima, CA
Hope of Valley Rescue Mission - The Navigation Center
 Offers showers, storage, restrooms and case management from 8:30 am to 3:30 pm
Phone: 818-301-7988
Fax/Email: ken.craft@thevalleyrescuemission.org OR info@hopeofthevalley.org
Director: Ken Craft

Website:

Overview

Due to Covid-19 restrictions, The HELP Center is closed until further notice but the The Navigation Center in North Hollywood is open.

The HELP Center is an access center in Van Nuys for homeless individuals needing showers, clean clothes, a hot meal, job assistance, help accessing public benefits, and referrals to medical and mental health care and substance abuse recovery programming. Clients have access to a computer lab, mail service, and cell phone charging stations. Because we know how important animal companions are to our clients, the HELP Center is a pet friendly site. Case managers help clients identify goals that they can accomplish in a short time period to improve their current circumstances.

Name:

Hope of the Valley

Address:

11076 Norris Street; Pacoima, CA 91331

Phone:

818-392-0020-Admin.

Fax/Email:

tinfo@hopeofthevalley.org

Website:

<https://www.hopeofthevalley.org/our-programs/family-shelter-programs/>

Hours:

Office: 9 am – 6 pm

Overview:

Hope of the Valley operates several Family shelters (Casa de Vida, Shepherd’s House, Genesis House).And, has access to Cold weather shelters, and “safe parking” program.

Name:

San Fernando Valley Rescue Mission

Address:

8756 Canby Avenue; Northridge, CA 91325

Phone:

Shelter Intake: 818-960-0404 & Admin. 818-785-4476

Fax/Email”

sfvrminfo@erescuemission.org

Website:

<https://sfvrescuemission.org/home-again/>

Hours:

8:30 am - pm 4:30 Office – Intake Hours M-F 8:30 am – 5:00 pm

Overview:

The San Fernando Valley Rescue Mission offers Family Shelter program in a collaborative effort with San Fernando Valley area churches in response to the critical unmet need for a year round emergency shelter. The program has been designed to provide homeless men, women, children and families an opportunity, not only to obtain food, shelter, and basic life necessities, but also provides a foundation for individual and family restoration by developing a personalized plan based on their needs for achieving personal growth, employment, and housing. Intakes by appointment only.

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Unaccompanied Youth Shelters & Drop-in Center

Name: **The Village Family Services – Drop-In-Center**
Address: 6801 Coldwater Cyn Suite 1E North Hollywood, CA 91605
 (Entrance at the back of the building)
Phone: 818-755-8786
Fax/Email: asoria@thevillagefs.org
Website: <https://www.thevillagefs.org/dropin-center>
Hours: **Drop In Center** M-F 9:30 am- 3:30 pm; Sat. 9 am-3 pm; Sun. 9 am-3 pm
 By appointment M-F 3:30 pm – 5:30 pm
Overview: The Village Family Services is committed in Empowering at-risk, foster, LGBTQ and homeless youth ages 14-25. Offers Drop in Center support, as well as is the main entry point for TAY youth to receive homeless services in SPA 2. Street Outreach team available M – F 10 am – 9 pm by calling 818-392-4538

Name: **Youth Emerging Stronger (YES)- Taft House-Shelter & Support for Youth**
Address: 1680 N. Vine St.; Los Angeles, CA 90028 – Taft House – 1857 Taft Ave. Los Angeles, CA 90028
Hotline: 24/7 Homeless youth (12-17 Yrs.): 323-240-2253 & (18-21 Yrs.) 323-962-0430
Phone: 323-957-7757
Fax: 323-488-6400
Website: www.youthemergingstronger.org
Hours: Intakes 24 hours.
Overview: YES is here for youth of ALL races, ethnicities, genders and religions. We affirm and welcome LGBTQ youth and any youth with a history of sexual exploitation.

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Resources for Homeless Veterans & Family Members

Name: New Directions for Veterans
Address: 11303 Wilshire Blvd. VA Bldg. 116
Los Angeles, CA 90073-1003
Phone: 310-914-4045
Fax: 310-914-5495
Website: <https://ndvets.org>
Hours: 24 hours 7days
Overview: New Directions' newest program offers outpatient services and support as well as transitional housing to veterans of Operation Enduring Freedom and Operation Iraqi Freedom (OEF/OIF). Services include Veteran Benefits Advocacy, Family Reunification Support, Separation/Transition Assistance, Help with Legal Issues, Counseling and Therapy, Substance Abuse Management, Mental Health Support.

Name: Housing Resources for Veterans- Los Angeles County Resource Center
Phone: 877-428-8844
Fax: 866-265-7811
Website: <http://housing.lacounty.gov/Veterans.html>
Hours: Check website for site hours
Overview: The Los Angeles County Housing Resource Center website strives to bring new information and tools for assisting homeless veterans and their families find affordable housing throughout Los Angeles County.

Name: U.S. Vets - Patriotic Hall
Address: 1816 S. Figueroa St.
Phone: 213-223-8366
Website: <https://www.usvetsinc.org/patriotichall/>
Hours: M-F 8 am – 4 pm
Overview: To facilitate successful transition of military veterans and their families through the provision of housing, counseling, career development and comprehensive support.

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Food Pantries, Clothing Resources & Laundry Services

Name: **Elizah Shank's Home, Inc.**
Address: 13055 Weidner St. Pacoima, CA 91331
Phone: 818-896-9304 main 818-335-1233 cell (Call for an appointment for food pick up)
Fax/Email: n/a
Website: n/a
Hours: Food giveaway last Friday of each month at 12:00 noon
Admin. M – F; 9 am – 5 pm
Overview: **Due to Covid-19 restrictions, clothing distribution is canceled.**
The agency provides emergency food and clothing for people in Los Angeles County. There are no geographic restrictions

Name: **Family Rescue Center**
Address: 22103 Vanowen St; Canoga Park, Ca 91303.
Phone: 818-884-7587
Fax/Email: n/a
Website: <https://www.rescatefamilycenter.org/services>
Hours: M – F; 9 am – 1 pm
Overview: We serve individuals and families in need in the West Valley by providing food, clothing, medical and vocational training assistance, as well as referrals as needed. Our ultimate goal is to sustain people in desperate circumstances, empowering them to achieve personal and financial independence

Name: **Guadalupe Community Center**
Address: 21600 Hart Street; Canoga Park, CA 91303
Phone: 213-251-3549- Sandra Yanez
Fax/Email: n/a
Website: n/a
Hours:

- **Food Pantry is open from Monday to Friday 9 am to 12 pm**
- Thrift Store is open from Monday to Friday 9 am to 1 pm
- Tutoring is available from Monday to Friday 3 pm to 5 pm
- ESL Class is available Monday to Friday 8:30 am to 12:45 pm (Remotely through West Valley Vocational Center)

Overview: Food pantry services requires clients to present a form of identification and verification of place of residence are required.

Name: **Holy Rosary Church**
Address: 7800 Vineland Ave.; Sun Valley, CA 91352
Phone: 818-765-3350 & 818-982-2372
Fax/Email: n/a
Website: n/a

Hours: Food distribution: Tue & Fri 9 am -11 am
Overview: The agency provides emergency food for people in need. Individuals must reside within the Sun Valley or North Hollywood area. A form of identification is required.

Name: **Loaves & Fishes II**
Address: 7309 Van Nuys Blvd; Van Nuys, CA 91405
Phone: 818-997-0943
Fax/Email: n/a
Website: n/a
Hours: Office: M and W, 10:00 am - 12:30 pm
Overview: This program provides emergency food for homeless individuals and families in need. Families are encouraged to come once a week if needed.

Name: **Lutheran Social Services of Southern California - San Fernando Valley @ Iglesia San Pablo Church**
Address: 7400 Tujunga Ave.; North Hollywood, Ca 91605
Phone: 818-901-9480
Fax/Email: 818-901-9482 Email: sfvinfo@LSSSC.org
Website: <https://www.lsssc.org/what-we-do/emergency-services/>
Hours: Office: M – Th 10:30 am -1:30 pm, Fri 9 am – 12 pm
Pantry: M, T and F from 10:00 12:30
Clothing Closet: Closed
Overview: **Due to Covid-19 restrictions, The Clothing Closet has been closed.**
 Offers housing referrals. Food pantry is available for families in need in the San Fernando Valley. Please wear gloves and a mask, and bring your own bags and a form of Identification

Name: **Meet Each Need with Dignity (MEND)**
Address: 10641 San Fernando Road; Pacoima, CA 91331
Phone: 818-896-0246
Fax/Email: 818-897-0128
Website: <https://mendpoverty.org/programs/emergency-food-bank>
Hours: Food distribution: Tue: 9 am – 11 am and Fri; 8 am – 11 am
Registration hours: Tue 9 am -11 am
Overview: **Reduced services due to Covid-19**
 Providing emergency food services once every 30 days per household. Food is distributed *only for individuals in a more emergency situation. *ID per adult and child, proof of current address (NE San Fernando Valley), and proof of income required for registration. No apt needed, first come, first serve. Families should bring their own shopping bags and/or boxes.

Name: New Friends Homeless Center
Address: 17114 Ventura Blvd.; Encino, CA 91316 &
 5650 Shoup Ave. Woodland Hills, Ca
Phone: 818-887-1109
Fax/Email: n/a
Website: <http://www.newfriendshomelesscenter.org/>
Hours Tue 6:30 pm -8 pm & Sun 2:30 pm – 4 pm at St. Nicholas Episcopal Church 17114 Ventura Blvd.; Encino, CA 91316
 Fri 6:30 pm -8 pm at United Methodist Church -5650 Shoup Ave.; Woodland Hills, CA 91367
Overview: Hot meals are served Tuesday, Friday and Sunday night at various locations. After dinner a distribution of hygiene kits, blankets, and clothes are available

Name: North Hollywood Interfaith Food Pantry
Address: 4390 Colfax Ave.; Studio City, CA 91604
Phone: (818) 760-3575
Fax/Email: nohollywoodinterfaithpantry@gmail.com
Website: <https://nhifp.org/>
Hours: Mondays & Fridays 7:30 am to 11 am (entrance at the rear of First Christian Church on Troost Ave.) Drive Up or Walk Up
Overview: Emergency food primarily for people who live in North Hollywood, Studio City, Sun Valley and surrounding areas. No ID required.

Name: North Valley Caring Services, Inc.
Address: 15435 Rayen St.; North Hills, CA 91343
Phone: 818-891-0481
Fax/Email: guevaraobed@yahoo.com
Website: <https://www.nvcsinc.org/food-pantry>
Hours: Food distribution: Fridays 10 am – 12 pm
 Site is open M – F 8 am – 4 pm
Overview: Emergency food for people who live in North Hills, Service includes groceries and a hot breakfast program.

Name: Our Redeemer Lutheran – Human Care Ministry
Address: 20025 Chase Street; Canoga Park, CA 91306
Phone: 818-341-1629
Fax/Email: pantry@our-redeemer.org
Website: <https://www.our-redeemer.org/human-care>

Hours: During the Covid -19 crisis it is only open on Thursdays at 12:00 pm
Overview: Grab and Go lunch and a bag of groceries. The following areas are currently being served by the ministry, zip codes: 91303, 91304, 91306, 91307, 91311, 91324, 91325, 91326, 91335, 91344, 91356, 91364, 91367

Name: Valley Food Bank
Address: 12701 Van Nuys Blvd. Suite A; Pacoima, CA 91331
Phone: 818-510-4140
Fax/Email: whernandez@valleyfoodbank.org
Website: <https://valleyfoodbank.org/food-pantry-locations/>

Hours: Check website for locations and hours

Overview: Valley Food Bank has multiple emergency food distribution located throughout the San Fernando Valley for pick up on. There are no geographic restrictions. Open to the public, no ID required.

Name: San Fernando Valley Corps
Address: 14917 Victory Blvd. Van Nuys, CA 91411
Phone: 818-781-5739
Fax/Email: Email: Juan.argumedo@usw.salvationarmy.org
Website: <https://sanfernandovalley.salvationarmy.org/>
Hours: Admin.: M – F; 9 am – 4 pm (closed for lunch 12-1 pm)
 Food distribution: M, W from 9 am -12 pm and Fridays from 1 pm to 4 pm. For pick up 1 800 958-7825
Overview: This agency provides emergency food, fresh produce, holiday assistance, music and art programs, and seasonal programs for residents of San Fernando Valley zip codes 91401, 91402, 91403, 91405, 91406, 91411, 91423 and 91436.

Name: Saint Ferdinand Outreach Center
Address: 1040 Coronel Street; San Fernando, CA 91340
Phone: 818-365-3194
Fax/Email: 818-365-0067
Website: <http://stferdinandchurch.org/ministries/outreach-center>
Hours: Food distribution on the 2nd & 4th Friday of the month by 8 am. Bring your own bags/basket.
Overview: Services available for the San Fernando community. It includes emergency food and fresh produce. Proof of address is required. Individuals seeking food distribution must arrive early.

Name: **Sova Community Food & Resource Program - Valley**
Address: 16439 Vanowen St.; Van Nuys, CA 91406
Phone: 818-988-7682 Social Worker (877) 275-4537
Fax/Email: communications@jfsla.org
Website: <https://www.jfsla.org/page.aspx?pid=300>
Hours: Every other Sun 9 am – 12 pm; M- Thu 10 am – 1: 30 pm
Overview: New clients please arrive by the time the pantry first opens in the morning in order to register and receive the complete program orientation. We request official photo identification of first-time participants as well as identification for all additional dependent family members showing that all are living at the same address. Clients may visit the SOVA pantry once in each calendar month and receive groceries for all eligible dependent family members. Grocery orders are sized according to the number of family members. If you are homeless or do not have refrigeration and/or cooking facilities, you may visit twice each month. Please inform us of special dietary requirements so that your order can be packed appropriately (example: no meat, no pork, low salt, low sugar, Kosher, etc.).

Name: **St. Charles Borromeo Service Center**
Address: 10834 Moorpark St.; North Hollywood, CA 91604
Phone: 818-985-7365
Fax/Email: n/a
Website: <http://www.scbnh.com/center.htm>
Hours: Food pantry: Tue– Th.; Sat 9 am 11:45 pm & Sun 9 am – 1 pm
 Hot showers & Haircuts: Th. 8:30 – 11:30 am &
 Hot Breakfast: Thu 9 am – 11 am
Overview: The Center provides free food, clothing, toiletries, books, toys, furniture, and other household items. Pregnant women are provided layettes and other available infant care items. Clients must provide identification for themselves and their children and proof of address within the service area of Laurel Canyon on the west, Oxnard Boulevard on the north, Hollywood Way on the east, and Mulholland Drive on the south. This area includes many pockets of low-income housing and parks with homeless populations.

Name: **St. Didacus Church Parish –Food Ministry**
Address: 14337 Astoria St.; Sylmar, CA 91342
Phone: 818-367-6181 (office closed due to Covid-19) Leave message.
Fax/Email: n/a
Website: <https://www.stdidacus.org/97>
Hours: 2nd and 4th Friday of the Month from 9:30 am - 10:30 am.

Overview: We serve families and single individuals living in the Northeast San Fernando Valley, regardless of religion, immigration or economic status. Our clients also include senior citizens on a limited income and the homeless. We currently assist over 100 families twice a month.

Name: **Tujunga United Methodist Church – Food Pantry**

Address: 9901 Tujunga Canyon Blvd. Tujunga, CA 91402

Phone: 818-352-1481

Fax/Email: tumcoffice@gmail.com

Website: <https://www.tumc.net/services>

Hours: Admin. – Currently closed due to the Covid-19
Pantry opened for Drive Up and Walk Up Services
Wednesdays from 11:00 am to 1:00pm Must wear a mask

Overview: We provide emergency (2-3 days) food to low-income individuals and families. We provide bread, canned goods, protein and other foods. Our selection varies depending on our donations received. If you do not have the means to cook, your food please let us know and we can accommodate you. If this is your first time coming, we ask that you bring identification for the person picking up for your household.

Name: **West Valley Food Pantry**

Address: 5700 Rudnik Ave.; Woodland Hills, CA 91367

Phone: 818-346-5554

Fax/Email: 818-346-3349 Email: admin@westvalleyfoodpantry.org

Website: <https://www.westvalleyfoodpantry.org/>

Hours M - Th.; 9:30 am - 2:00 pm; & Fridays 9:30 am 12 pm
Drive Up Only.

Overview: This agency provides emergency food, personal hygiene items and volunteer opportunities for people who live in the West San Fernando Valley. Services are provided. Service is restricted to residents of zip codes 90290, 91301, 91302, 91303, 91304, 91306, 91307, 91311, 91324, 91335, 91356, 91364, 91367 and 91371. Must bring ID and current mailing address (exception for homeless)

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Clothing

Name: Operation School Bell (OSB) K-5
Address: 826 Cole Avenue; Los Angeles, CA 90038
Phone: 323-469-6017
Email: kielfitzgerald@yahoo.com
Website: www.operationschoolbell.org
Hours: By appointment only
Overview: During COVID 19 crisis only 1 person is allowed to pick up clothing-appointment required. Operation School Bell (“OSB”) a service of the Assistance League® of Los Angeles provides with new school clothes and supplies to elementary-age school children in LA Unified School District (LAUSD). **School Personnel must sign up for appointment and bring students to the Cole Site for service. Parents are not allowed in the facility.**

Name: Volunteer League of the San Fernando Valley - *Clothes Corner*
Address: 14603 Hamlin Street
 Van Nuys, CA 91411
Phone: 818-785-4134 (Main)
Website: <http://www.volunteerleague.com>
Hours: Tuesdays, Wednesdays and Thursdays starting at 9:45 am. Must make appointment
Overview: The agency provides school uniform clothing, backpacks, and hygiene kits to homeless and needy children attending elementary and middle schools within the Los Angeles Unified School District. Clothing for adults is available as donations permit. Appointments are necessary, **must be referred by school staff. Scan referral forms to: centreclothescorner@gmail.com**

Name: Tujunga United Methodist Church – Clothes Closet –
Address: 9901 Tujunga Canyon Blvd. Tujunga, CA 91402
Phone: 818-352-1481
Fax/Email: tumcoffice@gmail.com
Website: <https://www.tumc.net/services>
Hours: Fri 11 am – 12:30 pm & 2nd /4th Saturday of the month 10 am – 11:30 am
Overview: Due to Covid-19 restrictions, Clothes Closet is closed until further notice.

Our clothes closet provides clothing for people of all ages. We receive all different kinds of clothing as donations. Service provided on a first come

first serve basis. Once your number is called you may browse our selection.

- Name:** **Lutheran Social Services of Southern California - San Fernando Valley**
- Address:** 7400 Tujunga Ave.; North Hollywood, Ca 91605
- Phone:** 818-901-9480
- Fax/Email:** 818-901-9482 Email: sfvinfo@LSSSC.org
- Website:** <https://www.lsssc.org/what-we-do/emergency-services/>
- Hours:** Office: M – Th 10:30 am -1:30pm, Fri 9 am – 12 pm
- Overview:** Due to Covid-19 restrictions, The Clothing Closet is closed until further notice.
- Providing services to families in need in the San Fernando Valley. Families can access the clothing closet. Please bring a form of Identification.

Laundry Services

- Name:** **Laundry Love**
- Address:** Site locations: Check the website for specific locations in the area
- Website:** <https://laundrylove.org/>
- Hours:** Site Hours: Check the website for specific locations in the area
<https://laundrylove.org/locations/>
- Overview:** (Due to Covid-19 Pandemic, the Laundry Love map may not be updated with correct dates and times. Please contact the Laundry Love location facilitator to confirm.)

Laundry Love partners with local Laundromats in cleaning clothes and linens of low-income or no-income families and individuals (experiencing homeless or not). During select days and times, laundry is free. Just bring your clothes. Quarters, soap, and dryer sheets are provided. There are no income requirements, everyone is welcome.

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Homeless Prevention & Tenant Rights Programs

Services available for all local districts.

Name: **Bet Tzedek**
Address: 3250 Wilshire Blvd. 13th Floor
 Los Angeles, Ca 90010
Phone: 323-939-0506
 818-769-0136 (Valley)
Website: www.bettzedek.org
Overview: Bet Tzedek is taking steps to protect the safety of their staff and clients given the current COVID-19 pandemic. If you need help with a legal issue or case, please do not visit their office; instead, call the intake line at 323-939-0506 or email intake@bettzedek.org

Provides **FREE**, expert legal advice and representation to low-income residents of Los Angeles County. Legal Service Priorities include; Elder Law, Housing, Holocaust Survivors' Services, Community Outreach, Government Benefits and Guardianships and Conservatorships rights.

Name: **Eviction Defense Network**
Address: 1930 Wilshire Blvd. #208
 Los Angeles, Ca 90057
Phone: 213-385-8112 Intake 323 939 0506
Website: www.edn.la/
Hours: Monday through Friday 9am to 12pm
Overview: Provides FREE consultations* on a first-come, first-served walk-in basis. We recommend arriving as early as possible to ensure that you are seen on the same day you visit us. Please note that we do not make appointments for first-time clients who are seeking free consultations and we cannot provide legal advice over the phone or at the front desk.

Name: **Fair Housing Council – San Fernando Valley**
Address: 14621 Titus St. Suite #100
 Panorama City, Ca 91402
Phone: 818-373-1185
Website: www.fhcsfv.com/home.html
Hours: By appointment only, M – F 8:30 am – 5:30 pm.
Overview: Investigates housing/lending discrimination, fair housing education and outreach, tenant and landlord counseling, policy advocacy, and foreclosure prevention.
 *By appointment only

Name: Neighborhood Legal Services of Los Angeles County
Address: 13327 Van Nuys Blvd.
 Pacoima, CA 91331
Phone: 800-433-6251 & 818-834-7591 Health Help Line 800 896-3202
Website: www.nls-la.org
Hours: Monday – Friday 9 am to 5 pm

Overview: Due to Covid-19 restrictions, their program offices will be open for business but closed to the public. If you or someone you know is in need of legal help, please call the General Help Line 800 433-6251 and our Health Help Line 800 896-3202 call the following numbers from Monday through Friday between 9:00 a.m. and 5:00 p.m.

Housing advocacy, domestic violence services, health services, immigration services, legal services and volunteer opportunities for low-income residents in Los Angeles County who have incomes up to 200% of the federal poverty guidelines. *Geographic restrictions apply for some services.

Name: Public Counsel Law Center
 Homeless Prevention/Children’s Rights/Immigration/Social Service Assistance/Referrals
Address: 610 South Ardmore Ave.
 Los Angeles, CA 90005
Phone: 213-385-2977 & 800-870-8090
Fax: 213-385-9089
Website: www.publiccounsel.org
Hours: Appointments Only - M – F; 9 am -12 pm & 1:30 pm – 5:15 pm.
Overview: Public Counsel's Homelessness Prevention Law Project (HPLP) serves individuals that are at high risk of becoming chronically homeless. HPLP providing pro bono representation before administrative agencies to over to homeless individuals and families to secure food, shelter, clothing, and other vital benefits. Services: CARES: Emergency Food and Shelter Advocacy. Social security and medical benefits advocacy, eviction defense, policy and impact litigation. *Clients seen by appointment only-no walk-ins.

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Web resources

If you believe you have been discriminated against in any housing or community development program, you may **[file a complaint](#)** with Federal Housing Equal Opportunity:

https://www.hud.gov/program_offices/fair_housing_equal_opp/online-complaint

For information related to a variation on the section 8 housing, Project-Based Voucher Program:

https://www.hud.gov/program_offices/fair_housing_equal_opp/online-complaint

To learn more about steps that renters can take to protect their security deposit after they've paid it, check out Nolo's article:

<https://www.nolo.com/legal-encyclopedia/protect-security-deposit-move-in-30231.html>

To learn more about renters' rights and landlords' obligations when it comes to the return of the security deposit:

<https://www.nolo.com/legal-encyclopedia/chart-cleaning-repairs-landlord-deduct-29017.html>

For information on affordable housing, visit the Los Angeles Housing and Community Investment Department:

<https://hcidla.lacity.org/affordable-housing>

For Information on Retaliatory Eviction

<https://realestate.findlaw.com/landlord-tenant-law/defenses-to-eviction.html>

For information on the Department of Consumer Affairs-- A Guide to Residential Tenants' And Landlords' Rights And Responsibilities

<http://www.lapublichealth.org/eh/docs/housing/brochure/tenright.pdf>

For information on situations that can lead to evictions visit:

<https://hcidla.lacity.org/Eviction-Situations-and-Behaviors-Renters>

For more information on the legal reasons for eviction:

https://hcidla.lacity.org/sites/default/files/documents/legal_reasons_for_eviction_english_0.pdf

The website for filing a complaint if you are being evicted:

<https://hcidla.lacity.org/File-a-RSO-Complaint>

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Mental Health Services

Name: School Mental Health Crisis Counseling and Intervention Services (SMH-CCIS)
Phone: 213-241-3841 M – F; 8 am - 4:30 pm
After hours: 213- 625-6631 Los Angeles School Police Department
Website: <https://achieve.lausd.net/Page/16619#spn-content>
Overview: Implemented in 1986, suicide prevention services in LAUSD are comprised of prevention, intervention and post intervention components. BUL-2637.2 Suicide Prevention, Intervention and Post intervention outlines administrative procedures for intervening with suicidal and self-injurious students and offer guidelines to school site crisis teams in the aftermath of a student death by suicide, for support and consultation.

Name: School Mental Health—North Hills Wellness Center
James Monroe High School – OPEN
Address: 9119 Haskell Ave.; North Hills, CA 91343
Phone: 818-739-5900
Website: smh.lausd.net
Hours: M - F; 8 am – 5 pm
Overview: Due to Covid-19 restrictions, most services are provided remotely (TeleHealth)
 School Mental Health provides prevention, early intervention, and intensive mental health treatment to LAUSD students and families. Clinicians and interns in this program provide individual, family, and group therapy, parenting classes, and classroom-based prevention programs at Clinic and Wellness Centers and their feeder schools. Referrals by school personnel and/or students may self-refer. .

Name: The Help Group
Address: 6455 Coldwater Canyon; Valley Glen, CA 91401
Phone: 877-994-3588 & 818-267-2753 intakes for the SFV
Fax/Email: 818-779-5295
Website: <https://www.thehelpgroup.org/>
Hours: M- F; 9 am – 6 pm
Overview: The Help Group provides comprehensive services for children, adolescents and young adults with special needs related to autism spectrum disorder, learning disabilities, ADHD, developmental delays, abuse and emotional challenges.

Name: Child & Family Guidance Center
Address: 9650 Zelzah Ave.; Northridge, CA 91325

Phone: 818-993-9311 & 818-739-5250
Fax/Email: 818-993-8206 email: info@childguidance.org
Website: <https://www.childguidance.org/services/>
Hours: office: 8 am – 6 pm
 Due to the Covid-19 Pandemic, Clinical Services and support for Outpatient and Intensive Family Services are available by calling 818-267-2753 or 310-751-1176

Overview: The CFGC serves children and youth living in the San Fernando and Antelope Valleys, primarily living in at-risk neighborhoods. Most of our clients are from low income families with children that have significant emotional problems requiring comprehensive mental health interventions. It is our mission to empower children and families to achieve health and well-being through innovative mental health services and community programs.

Name: **Hathaway Sycamores**
Address: 12450 Van Nuys Blvd., Suite 100; Pacoima, CA 91331 & 12510 Van Nuys Blvd., Suite 201; Pacoima, CA 91331
Phone: 844- 222-2377 Access hotline, 818- 896-8366 and 818-896-2255
Fax/Email: Email: referral@hscfs.org
Website: <https://www.hathaway-sycamores.org/>
Hours: M – F; 8 am -6 pm
Overview: Hathaway-Sycamores Child and Family Services provides comprehensive continuum of mental health services to children and families including: residential-treatment center for youth ages 6 through 18; school-based and outpatient-mental-health services; wraparound and in-home counseling services; transitional-living program for teens and young adults; family resource center; and grief and loss center for children.

Name: **San Fernando Community Mental Health Center, Inc.**
Address: 16360 Roscoe Blvd. 2nd Floor; Van Nuys, CA 91406
Hotline 24/7 844-256-0735 anti-school bullying advocacy line
Phone: Office: 818-901-4830 | Children’s intake service line: (818) 574-7745
Fax/Email: 818-373-4830 | Email: info@sfvchc.org
Website: <https://www.movinglivesforward.org/programs-services/>
Hours: office: 8 am – 5 pm
Overview: San Fernando Valley Community is dedicated in improving individuals and families well-being in the San Fernando Valley. We offer a wide array of mental health services; including anti-school-bullying advocacy services, and adult full service partnerships.

Name: **Tarzana Treatment Center**
Address: **7101 Baird Ave.; Reseda, CA 91335**
Hotline 24/7: 888-777-8565 for drug/alcohol intakes
Phone: 818-342-5897
Fax/Email: 818-345-6256

Website: <https://www.tarzanatc.org/services/>
Hours: Open daily 24 hours
Overview: Patients receive a comprehensive assessment followed by a customized intensive treatment plan that centers on crisis stabilization, alcohol or drug detox, short-term therapeutic interventions, specific recovery goals and discharge planning for the next level of care. Family Medical Care is integrated into this spectrum of services.

Name: **Valley Coordinated Children's Services – DMH**
Address: 19231 Victory Blvd. Ste. 110; Reseda, CA 91335
Helpline 24/7: 800-854-771 (ACCESS Center)
Phone: 818-708-4500
Fax/Email: n/a
Website <https://locator.lacounty.gov/dmh/Location/3181132/valley-coordinated-childrens-services>
Hours: M – F 8 am – 5 pm
Overview: Provides intensive psychiatric evaluation and medication support, crisis intervention, short-term stabilization, telephone triage, psychiatric hospitalization, and intensive case management for ages 1-17. Appointments preferred & walk-ins welcome.

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Domestic Violence Services

Name: **San Fernando Victim Services**
Address: 900 Third Street, 3rd Floor; San Fernando, CA 91340
Phone: 818-898-2406 | 818-898-2511
Fax/Email: Email: info@da.lacounty.gov
Website: <http://da.co.la.ca.us/victims>
Hours: 8 am - 4:30 pm
Overview: Representatives from the Los Angeles County District Attorney's Bureau of Victim Services provides assistance to victims of crime. These include crisis intervention; emergency assistance; counseling referrals; court escort and orientation; restitution assistance; returning of property; assistance with employers; and case status notification.

Name: **Center for the Pacific Asian Family, Inc. –SFV Satellite Office.**
Address: 6851 Lennox Ave.; Ste. 400; Van Nuys, CA 91405
Phone: 800-339-3940 (24 Hrs. | 7 Days a week)
Email: Info@pacsla.org
Website: www.nurturingchange.org
Hours: office M – F; 9 am - 6 pm
Overview: **Community Services (counseling, support groups, meetings, trainings, and events) have gone virtual or are suspended due to COVID-19**

At Center for the Pacific Asian Family (CPAF), we help Asian and Pacific Islander (API) survivors of domestic violence and sexual assault and their families. Our services are free, confidential, and available in more than 30 Asian and Pacific Islander languages. The domestic violence hotline provides telephone crisis intervention for battered women and performs intake screening for the agency's shelter. The hotline also provides information, counseling, and support. Referrals are made for medical and legal services and other related services. The program also provides crime victim support in obtaining TRO's for battered women.

Name: **Jewish Family Service of Los Angeles-Family Violence Project**
Address: 12817 Victory Blvd.; North Hollywood, Ca 91606
Hotline 24/7: 323-681-2626 & 818-505-0900
Fax/Email: 818-789-7581
Website: <https://www.jfsla.org/hope>
Hours: 24/7
Overview: The project provides domestic violence services, shelter and welfare-to-work support services for victims of domestic violence. Services include shelter for battered women and their children. There are no geographic restrictions. Services available in English and Spanish.

Name: **Angel Step Inn Domestic Violence Emergency Shelter**
Address: P.O. BOX 33306; Los Angeles, CA 90033(mailing address)
Phone: 323-780-HELP (4357)
Website: www.angelstepinn.org
Hours: 7 days / 24 hours per day.
Overview: 24-Hour Hotline: Trained staff and volunteers offer immediate crisis counseling and support to victims of domestic abuse. Hotline services are available in both English and Spanish. Emergency short-term shelter and assistance locating long-term shelter for victims fleeing from intimate partner violence. Counseling: Individual counseling services are available to residents of the emergency shelter. Case Management: Angel Step Inn staff assists survivors with filing restraining orders, applying for financial assistance and WIC, and referrals to second step services for residents that remain or the 30-days, and other services as needed.

Name: **1736 Family Crisis Center**
Address: 2116 Arlington Ave., Ste. 200; Los Angeles, CA 90018 (mailing address)
Phone: Hotline: 213-745-6434 / 213-222-1237 (24 Hrs. | 7 Days a week)
Website: www.1736familycrisiscenter.org
Hours: Office: M.- F; 9 am 5 pm. Intake Phone: 323-737-3900
Overview: We have four domestic violence shelters located throughout the greater Los Angeles area (locations are confidential to protect participants and staff). These are open to domestic violence victims with or without their children. The innovative structure of this program provides emergency shelter and up to two years of transitional shelter, free of charge, all under the same roof. This model provides stability and encourages a faster recovery toward self-sufficiency. It is excellent for the families, as it gives them a stable safe environment and school-age children can continue in the same school for several years.

Name: **YWCA Battered Women’s Shelter – Sunrise Village**
Address: 735 E Lexington Drive; Glendale, CA 901206
Phone: hotline: 888-999-7511 (24 Hrs. | 7 Days a week) Phone: 818-242-4155
Website: www.glendaleywca.org
Hours: office M –F; 9 am - 5 pm
Overview: Sunrise Village Emergency Shelter provides a temporary community living environment for women and their children whose safety is in immediate risk. Services offered include case management, crisis intervention and counseling services. Domestic Violence Services Center offers case management, legal assistance, counseling, resources, referrals and childcare to survivors and their children. All services provided at no cost to the client and are available in English, Spanish and Armenian.

Name: **Haven Hills, Inc.**

Address: Canoga Park, CA 91305
Helpline 24/7: 818-887-6589
Fax/Email: 818 887-7481
Hours: Daily 24 hours
Website: <https://havenhills.org/en/>
Overview: Haven Hills provides safety, shelter, and support to all survivors of domestic violence while working to break the cycle of abuse. We save lives, inspire change, and transform victims to empowered survivors.

Name: **Safe Passage -- Time2Heal**
Address: PO Box 40034; Studio City, 91614
Helpline 24/7: 800-799-SAFE (7233)
Office: 818-232-7476
Fax/Email: contact@time2heal.org
Hours: office 10 am – 5 pm
Website: <https://safepassageheals.org/>
 Our mission is to break the cycle of domestic abuse by healing and empowering women and their children, enabling them to live new, safe and productive lives. Stepping Stones to a New Life” program provides: counseling, health assessment, nutrition classes, physical/dental checkups, reconstructive facial Surgeries, self-defense, job training/search, transportation expenses provided, financial and public speaking workshops, children counseling, mentors, make-up, skin care workshops, housing assistance including provision of house furniture, supplies and moving expenses.

Medical/Dental/Vison Services

Name: **El Proyecto Del Barrio**
Phone: 818-830-7033

Locations:

ARLETA Family Health Clinic

Address: 8902 Woodman Ave.; Arleta, CA 91331
Hours: M – F; 7:30 am -7 pm & Sat 8 am – 5 pm

ARLETA –Dental

Address: 8902 Woodman Ave.; Arleta, CA 91331
Phone: 818-221-4600
Hours: M – F; 8 am - 5 pm

PANORAMA CITY- Esperanza Clinic

Address: 9140 Van Nuys Blvd. Suite 202-207; Panorama City, CA 91402
Phone: 818-830-7181 & 818-892-8630
Hours: M – F 8 am - 5 pm & 2nd Saturday of the month 8 am – 4 pm

Mark Taper Center. For a Healthy Community--Winnetka

Address: 20800 Sherman Way; Winnetka, CA 91306
Phone: 818-883-2273
Hours: M – F 7 am - 5 pm & Saturdays 8 am – 5 pm

Mark Taper Center. For a Healthy Community—Winnetka-Dental

Address: 20800 Sherman Way; Winnetka, CA 91306
Phone: 818-710-5229
Hours: M – F; 8 am - 5 pm
Website: <http://www.elproyecto.us/>
Overview: Due to the Covid-19 crisis, most consultations are over the phone. Family Health Clinics offer basic and specialized medical and dental services.

Valley Community Clinic- North Hollywood Center

Address: 6801 Coldwater Canyon Ave.; North Hollywood, CA 91605
Phone: 818-763-8836
Fax/Email: n/a
Website: <https://www.valleycommunityhealthcare.org/clinical-programs.>
Hours: General Medicine:
M / W / F – 8 am -5 pm
Tu & Th - 8 am – 9 pm & Sat 8 am – 12 pm
Woman Health: M – F – 8 am – 5 pm.
Dental: M - F : 8 am –4 & Sat: 8:30 am -12 pm *Tue open until 5:30 pm
Optometry: M – F – 8 am – 5 pm & Sat: 8 am -2 pm.
Overview: Due to Covid-19, VCH providers now offer telephone visits

The mission of Valley Community Clinic is to enhance the well-being of the community by providing high quality, culturally sensitive primary medical care and related healthcare services to those in need, regardless of their ability to pay. VCC provides a comprehensive array of services that includes primary and some specialty care, dental, optometry, pediatrics, prenatal care, women's health, counseling and health education with an emphasis on prevention

Northeast Valley Health Corporation – a California Health + Ctr.

Phone: 818-270-9777: San Fernando Valley Appointments

Locations:

CANOGA PARK HEALTH CENTER

Address: 87107 Remmet Ave.; Canoga Park, CA 91303
Hours: M – F; 8 am -5 pm
Phone: 818-340-3570

PACOIMA HEALTH CTR.

Address: 12756 Van Nuys Blvd.; Pacoima, CA 91331
Phone: 818-896-0531
Hours: M, Th, F & Sat: 8 am - 5 pm Tue & Wed 8 am – 9 pm

PACOIMA WOMEN’S HEALTH CTR.

Address: 12759 Van Nuys Blvd.; Pacoima, CA 91331
Phone: 818-485-8250
Hours: M – F 8 am - 5 pm Closed for lunch 12 pm – 1 pm

SAN FERNANDO HEALTH CTR.

Address: 1600 San Fernando Rd.; San Fernando, CA 91340
Phone: 818-356-8086
Hours: M – Sat 8 am - 9 pm

SUN VALLEY HEALTH CTR.

Address: 7223 N. Fair Ave.; Sun Valley, CA 91352
Phone: 818-432-4400
Hours: M, T, Th, F, Sat - 8 am - 5 pm & Wed 8 am – 9 pm

VAN NUYS PEDIATRIC HEALTH CTR.

Address: 7138 Van Nuys Blvd.; Van Nuys, CA 91405
Phone: 818-778-6240
Hours: M – F – 8 am 5 pm

TRANSITIONS TO WELLNESS (healthcare for the homeless)

Address: 6551 Van Nuys Blvd., 2nd Fl.; Van Nuys, CA 91401
Phone: 818-765-8656
Hours: M, T, F – 8 am – 12:30 pm & 1:30 pm – 5 pm
 Wed 11 am – 3:30 pm & 4:30 pm – 8 pm
 Thu 9 am – 12:30 pm & 1:30 pm -5 pm

VAN NUYS ADULT HEALTH CTR. (HIV Care)-

Address: 14624 Sherman Way, Suite 600 (6th Floor), Van Nuys, CA 91405
Phone: 818-988-6335
Hours: M, Th & Sat – 8 am – 5 pm
 Tue, Wed – 8 am – 9 pm
 Fri – 9 am – 5 pm

TEEN HEALTH CTR. SAN FERNANDO HIGH SCHOOL

- Address:** 11051 North O'Melveny Avenue, San Fernando, CA 91340
Phone: 818-365-7517
Hours: M- F – 7:30 am – 4 pm
Website: <https://nevhc.org/programs-services/health-centers/>
Overview: Due to Covid-19 Pandemic, North Valley Health Corporation, providers now offer telephone visits, and patients only come to the clinic for essential in-person appointments.

The mission of Northeast Valley Health Corporation is to provide quality, safe and comprehensive primary health care to medically underserved residents of Los Angeles County, particularly in the San Fernando and Santa Clarita valleys, in a manner that is sensitive to the economic, social, cultural and linguistic needs of the community.

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LAUSD - School Based Clinics

School Based Clinics provide medical services to eligible students and their siblings ages 1-18 and Special Education Students thru age 22. Services offered include: immunizations, physical exams (routine and sports), primary care ill visits, reproductive health care available at some locations.

Due to Covid-19 restrictions, these school-based clinics are closed. Families are encouraged to call the District’s hotline for further assistance.

CLINIC NAME	ADDRESS	CLINIC DAYS/HOURS	SERVICES	PHONE / FAX
Telfair Student & Family Wellness Center Medical & Vision services available	10911 Telfair Avenue Pacoima, CA 91331	Mon - Fri 8 am -3 pm	Immunizations, physical exams (routine/sports), primary care ill visits and vision exams.	Information: 213-202-7590
SEPA (School Enrollment Placement & Assessment Center)	1339 Angelina St. Los Angeles, CA 90026	Facility Hrs: 8 am- 4:30 pm Clinic Hrs. 8 am – 3 pm	Mon– Fri walk-in for Immunizations until 2:00 PM Physicals by appointment only	Office: 213-482-3954 Clinic: 213-482-1301 Fax: 213-481-2097
Columbus Middle School Clinic	7739 Farralone Ave. Canoga Park, CA 91304	Mon - Fri 8 am -3 pm	Immunizations, physical exams (routine/sports), primary care ill visits	Phone: 818-702-1270 Fax: 818-702-1253
Kennedy High School Clinic	11254 Gothic Ave., Granada Hills, CA 91344	Mon - Fri 8 am -3 pm	Immunizations, physical exams (routine/sports), primary care ill Teen clinic services.	Phone: 818-271-2547 Fax: 818-271-2563
Wellness & Immunization Clinic Zelzah Site	6505 Zelzah Ave., Reseda, CA 91335	Mon - Fri 8 am -3 pm	Mon– Fri walk-in for Immunizations until 2:00 PM Physicals by appointment only	Phone: 818-654-1652 Fax: 818-758-9961

Lawrence Middle School Clinic	10100 Variel Ave., Chatsworth, CA 91311	Wed & Fri 8 am – 3 pm	Immunizations, physical exams (routine/sports), primary care ill visits.	Phone: 818-678-7965 Fax: 818-678-7967
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Name: North Hills Wellness Center – Monroe High School -OPEN

Address: 9119 Haskell Ave.; North Hills, CA 91343

Phone: 818-763-88360

Website: <https://thelatrust.org/wellness-network-landing-page/access-our-wellness-centers/james-monroe-high-school/>

Hours: M/W; 8:30 am – 8 pm

Tu / Th / F – 8:30 am – 6 pm

Sat – 8:30 am -3 pm

Teen Clinic Services: M/Tu/Th 1:30 pm– 4:30pm & W 8 am – 2 pm

Overview: Facilitate access to basic health, mental health, and wellness services for students and families. And, to improve student health and readiness to learn, The Los Angeles Trust for Children's Health provides increased access to care, better school health policies, and quality, holistic health programs for the Los Angeles Unified School District.

Vision

Name: Lens Crafters- Gift of Sight Program

Address: Check website for specific locations/hours

Phone: 888-935-4589

Fax/Email: Email: info@onesight.org

Website: <https://onesight.org/>

Hours: Check website for specific locations/hours

Overview: LensCrafters associates and Independent doctors give their time at OneSight Vision Clinics, providing free eye exams and prescription glasses to people in need here and abroad.

Name: ~~Telfair Student & Family Wellness Center~~—Closed

Address: 10911 Telfair Avenue; Pacoima, CA 91331

Phone: 213-202-7590 – information

Fax/Email: n/a

Website: <https://achieve.lausd.net/Page/11905#spn-content>

Hours: Mon – Fri.; 8 am -3 pm (Currently closed due to Covid-19)

Overview: This Wellness Center provides FREE eye exam and glasses to LAUSD Students. And their siblings ages 1-18 (Special Educatoin Students thru age 22). Please call for appointment.

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Social Services

Name: Department of Public Social Services (DPSS)

Phone: 866-613-3777 and 323-260-3718 - Customer Service /Single Point of Contact

Website: www.dpss.lacounty.gov

Hours: M – F; 8 am to 5 pm

Overview: Temporary financial assistance and employment services for families and individuals. Free and low-cost CalWorks, Cash Assistance program for immigrants, electronic benefit transfer, general relief. Referrals to child care, homeless services and veterans & military resources

Locations:

East Valley - 11**Address:** 7555 Van Nuys, CA 91405**Phone:** 818-701-8200**Site Hours:** M – F; 8 am – 5 pm**Overview:** Programs Offered: CalFresh, General Relief, Medi-Cal**San Fernando Sub Office -32****Address:** 9188 Glenoaks Blvd.; Sun Valley, CA 91352**Phone:** 818-701-8200**Site Hours:** M – F; 8 am – 5 pm**Overview:** Programs Offered: CalFresh, General Relief, Medi-Cal, GROW**West Valley - 82****Address:** 21415 -21615 Plummer St.; Chatsworth, CA 91311**Phone:** 818-701-8200**Site Hours:** M – F; 8 am – 5 pm**Overview:** Programs Offered: CalFresh, General Relief, Medi-Cal, Refugee assistance,

Name: Department of Children and Family Services (DCFS)

Phone: 800-540-4000 – Child Protection Hotline 24/7

TDD: 800-272-6699 (hearing impaired line)

Website: <https://dcfs.lacounty.gov/>

Hours: Office 8 am -6 pm

Overview: The Los Angeles County Department of Children and Family Services promotes child safety and well-being by partnering with communities to strengthen families, keeping children at home whenever possible, and connecting them with stable, loving homes in times of need.

Name: Women, Infants and Children (WIC Program)
Address: Check website for specific locations
Phone: 888-WIC-WORKS (888-942-9675) Call to locate nearest WIC site
Website: <https://www.fns.usda.gov/wic>
Hours: Hours varies by location – check website for specific location
Overview: WIC was established in 1974 as a permanent program to safeguard the health of women, infants and children up to age 5 who are at nutritional risk. By providing nutritious foods to supplement diets, nutrition education, including breastfeeding promotion and support, and referrals to health and other social services.

Family Source Centers

FamilySource Partnership Program Centers are equipped with Pupil Services and Attendance (PSA) Counselors are co-located at 13 FamilySource Centers (FSC) throughout the City of Los Angeles that primarily serve families with children ages 5-17. The FamilySource Partnership Program (FSPP) focuses on engaging parents and students with resources to improve academic achievement and to lift families out of poverty. PSA Counselors conduct educational assessments and serve students and families through outreach, advocacy and referrals to programs and services. The FamilySource Partnership Program aims to increase attendance, improve academic achievement and support the goal of graduation for all students.

FamilySource Center	Address:	Telephone/Fax	Pupil Services & Attendance (PSA) Counselor	LAUSD High Schools*	
New Economics for Women	21400 Saticoy Street Canoga Park, CA 91304	Phone: 818- 887-3872- Fax: 818 564-4612-	Karen Alvarado kla9206@lausd.net	Cleveland HS Canoga Park HS Taft CHS	Reseda HS Chatsworth HS El Camino Real CHS
El Nido Family Center	11243 Glenoaks Blvd. Suite 2 Pacoima, CA 91331	Phone: 818-896-7776 Fax: 818-896-3667	Cindy Leyva csl2648@lausd.net	San Fernando HS Arleta HS Sun Valley HS Verdugo HS	Cesar Chavez LA Sylmar HS Granada Hills CHS JFK HS
New Economics for Women	6946 Van Nuys Blvd., Suite 220 Van Nuys, CA 91405	Phone: 818-786-4098 Fax: 818-786-4196	Sylvia Elias ets4924@lausd.net	Monroe HS Grant HS Panorama HS Van Nuys HS	East Valley HS Polytechnic SH North Hollywood HS

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Youth Source Centers

Pupil Services and Attendance (PSA) Counselors are co-located at 14 YouthSource Centers and 3 America’s Job Centers that primarily serve youth ages 16-24 with a focus on engaging out-of-school youth with school and/or work, improving student retention and bolstering academic proficiency. Students receive an academic assessment by the PSA Counselor and assistance with educational options, referrals, and resources to appropriate programs and services. PSA Counselors at the YouthSource/AJCC Centers, also serve as the main provider for the Truancy Diversion Program, deterrent alternative for students in violation of the daytime curfew law.

YouthSource- City of LA	PSA Counselor	Neighboring Schools	
Youth Policy Institute (YPI) – YPI is permanently closed. 11844 Glenoaks Blvd. San Fernando, CA 91340	Gabriela Morales (818) 573-9025 gxm9388@lausd.net	Cesar Chavez Learning Academy San Fernando HS Vaughn Next LC	Century LC Monroe HS Sylmar HS Kennedy HS
El Proyecto del Barrio 9030 Laurel Canyon Blvd. Sun Valley, CA 91340	Alan Woskanian (818) 771-0184 alan.woskanian@lausd.net	Arleta HS Grant HS East Valley HS No. Hollywood HS	Polytechnic HS Fulton College Prep Panorama HS
Goodwill Southern California 14565 Lanark St. Panorama City, CA 91402	Pamela Gates (818) 782-2520 pgates@lausd.net	Reseda HS Taft HS Canoga Park HS Chatsworth HS	Van Nuys HS Monroe HS Cleveland HS Panorama HS

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**Los Angeles Reconnection Career Academy Center
(LARCA) CENTERS**

The Los Angeles Economic and Workforce Development Department (EWDD) created the Los Angeles Reconnections Career Academy (LARCA) program as a means of addressing the extensive education and employment needs of the city’s sizable out of school youth population ages 16 to 24 with education, training and employment services, alongside case management and other supportive services, using a career pathways mode. Funded by Workforce Innovation Fund (WIF) grand from the U.S. Department of Labor.

Interested in accessing services; please call a Career Coach to learn more about referral process.

LARCA Center	Career Coach Information
<p>SAN FERNANDO VALLEY ResCare Workforce Services 21010 Vanowen Street, Canoga Park, CA 91303</p>	<p>Gloria Torres 818-596-4123</p>
<p>Youth Policy Institute – YPI is permanently closed. 13420 Van Nuys Blvd Suite 221., Pacoima, CA 91331</p>	<p>Victoria Ahuactzi 818-492-4065</p>
<p>Sun Valley WorkSource Center El Proyecto del Barrio, Inc. 9024 Laurel Canyon Blvd., Sun Valley, CA 91352</p>	<p>Sal Moncada 818-504-0334 ext. 112</p>

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Work Source Centers

All WorkSource Center are open, please call for Covid-19 restrictions information.

The Economic & Workforce Development Department (EWDD) has 16 WorkSource Centers located throughout Los Angeles. The WorkSource Centers offer free employment services to adults, dislocated workers, veterans, the homeless and the re-entry population include Services include; job training, telephone and computer access, and literacy skills workshops Employment referrals, customized job matching, placement and listings via CalJOBSSM Resume and interview skills building, Career guidance and program placement assistance Customized training for staff, interview rooms, and information for businesses affected by plant closures or layoffs, customized recruitment to help quickly fill multiple positions Candidate screening and/or testing to assure only qualified workers apply for positions Facilities for conducting both one-on-one and group interviews, On-the-job and pre-employment training to provide workers with the skills necessary for employment. Visit website for more information:

<https://ewddlacity.com/index.php/employment-services/adults-age-24-and-older/worksource-centers>

WorkSource Center	Contact Information
Canoga Park, South Valley ResCare Workforce Services 21010 Vanowen Street Canoga Park, CA 91303	818-596-4448 - Phone 818-596-4155 - TTY 818-596-4451 - Fax https://www.rescare.com/workforceservices/ Web
Pacoima, Northeast Valley Youth Policy Institute – YPI is permanently closed. 13420 Van Nuys Boulevard, #221 Pacoima CA 91331 Co-located at the North Valley BusinessSource Center	818-492-4065 – Phone – no longer in service 818-897-9792 - TTY 818-596-4451 – Fax https://www.ypi.org/program/workforce-innovation-and-opportunity-act/ - Web
Sun Valley, Southeast Valley El Proyecto del Barrio, Inc. 9024 Laurel Canyon Boulevard Sun Valley CA 91352	818-504-0334 - Phone 818-504-1974 - TTY 818-504-2625 – Fax http://www.elproyecto.us/ Web
Chatsworth, West Valley Build Rehabilitation Industries 9207 Eton Avenue Chatsworth CA 91311	818-701-9800 - Phone 818-701-9850 - TTY 818-701-9801 - Fax lfuentes@buildonestop.com - Email https://buildworksource.com/Web

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Websites & Resources

Healthy City is a web-based resource search engine providing a wide range of resources and services such as housing assistance and other basic needs. Results can be arranged by address or intersection, zip code, city, census boundaries, service planning area, L.A. County Health Districts, Political Boundaries, and LAUSD School Attendance Boundaries.

Website: www.healthycity.org

IDONLINE

Website: www.idonline.org

Overview: -a great resource for families with children with special needs.

Imagine LA

**672 S. Lafayette Park Place
Suite 28**

Los Angeles, CA 90057

Phone: (323) 944-0210

Website: www.imaginela.org

Overview: Provides mentors and support for families who are in the process of moving out of homelessness into permanent housing. They help families gain the tools to maintain housing, attain self-sufficiency and ensure every member of the family thrives.

LA LGBT Youth Advocates

Website: www.lalgbtyac.org

Overview: We are a Coalition of LGBTQ Youth Supportive Organizations in Los Angeles County.

Los Angeles County website that automatically determines eligibility for a variety of county programs.

Website: www.lacountyhelps.org

Los Angeles County Housing Authority website that provides information and applications for both Section 8 tenant assistance and Public Housing Rental Assistance programs.

Website: www.lacdc.org

Los Angeles County Info Line provides information and referrals for all types of services

Phone: 211 or 800-339-6993

Website: <https://www.211la.org/>

Los Angeles Department of Mental Health has housing resources/assistance for eligible DMH clients.

Phone: 800-854-7771 (24hr Helpline)

Website: <http://dmh.lacounty.gov>

Social Serve is a private non-profit website providing free housing search engine for affordable rentals.

Website: www.socialserve.com

The Bin (Los Angeles Personal Property Storage)

507 Towne Avenue

Los Angeles, Ca 90013

Phone: 213-629-1050

Overview: FREE storage is provided on a first come first serve basis. New clients are recommended to arrive at or before 7:30AM.

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Hotlines

211-Infoline of Los Angeles County-Person calling must provide zip code and a Community Resource Advisor will provide referrals to emergency food, shelter, and other needed resources. Dial 211 from any phone.

Information Line

Phone: 800-339-6993 or Call 211

Website: www.211ct.org

California Youth Crisis Line

Phone: 800-843-5200

Website: www.youthcrisisline.org

Overview: Toll free, 24hr, confidential hotline available to teens from 12-24 yrs. and/or any adult supporting a youth.

CDC Health Info

Phone: 800-232-4636

Website: www.cdc.gov

Overview: The Department of Disease Control and Prevention provides information about diseases, conditions, healthy living, emergency preparedness and response, injury, violence, safety and much more.

Center for the Pacific Asian Family Services

3424 Wilshire Blvd.

Suite 1000

Los Angeles, 90010

Phone: 800-339-3940

Website: www.nurturingchange.org

Overview: Offers services on domestic violence, sexual assault, prevention and community education and community partnerships in English and many Asian and Pacific Islander languages and dialects.

Child Abuse/DCFS

Phone: 800-540-4000

Website: <https://dcfs.lacounty.gov/>

Overview: The Department of Children and Family Services provides quality child welfare services and supports children in growing up safe, healthy, educated and with permanent families.

Elder Abuse

Phone: 877-477-3646

A Father's Heart Hotline

Phone: 211

Overview: Provides communication with an adult male role model for fatherless children that seek advice and encouragement.

Mental Health ACCESS

Phone: 800-854-7771

National Domestic Violence Hotline

Phone: 800-799-7233

Website: thehotline.org

Parents Without Partners

Phone: 800-637-7974

Website: www.parentswithoutpartners.org

Overview: Offers educational, family and adult social/recreational activities.

Probation Information Center

Phone: 866-931-2222

RAINN (Rape, Abuse, Incest, National Network)

Phone: 800-656 - HOPE (4673)

Website: rainn.org

Sexual Assault and Domestic Violence

Phone: 800-799-SAFE (7233)

Sexual Assault Helpline

Phone: 877-995-5247

Website: safehelpline.org

Suicide Prevention and Survivor

Phone: 800-273-8255

Tarzana Treatment Center

Phone: 888-777-8565

Website: www.tarzanatc.org

Overview: Provides high quality, affordable behavioral healthcare and addiction treatment services in Los Angeles County. Services include: alcohol and drug addiction treatment, mental health, medical detox, rehab for teens/youth and adults and more.

Teen Line

Phone: 310-855-4673 and 800-852-8336

Website: www.teenlineonline.org

Overview: Teen line is supported by teens for teens whether there is a problem or just want to talk to someone; the line is available through phone and online chatting.

Site Hours: 6pm- 10pm (every night)

Transitional Housing for Youth

Phone: (ILP)-213-351-0100 or 213-351-0101

Year Round/Winter Shelter Hotline

Phone: 800-548-6047

DOMESTIC VIOLENCE HOTLINES

Center for the Pacific Asian Family Services

3424 Wilshire Blvd. Suite 100

Los Angeles, Ca. 90010

Phone: 800-339-3940

Website: www.nurturingchange.org

Overview: Offers services on domestic violence, sexual assault, prevention and community education and community partnerships in English and many Asian and Pacific Islander languages and dialects.

Jenesse Center, Inc. Hotline

Phone: 800- 479-7328

Los Angeles County Domestic Violence Council

Phone: (800) 978-3600 24 hour hotline

(888) 944-7575 Monday-Thursday, 9am to 6pm

1736 Family Crisis Center – South Bay

21707 Hawthorne Blvd. Suite 300

Torrance, CA 90503

Phone: 310-543-9900 (Service/Intake) and 310-379-3620 (24 hr Hotline) & 310-370-9910 (Domestic Violence)

24 hour Hotlines: 562-388-7652 213-745-6434 213-222-1237 310-370-5902 310-379-3620

Fax: 310-543-9910

Website: www.1736fcc.org

Overview: The agency provides case management, counseling services, domestic violence services, family support services for low income families, runaway services, emergency and transitional shelter for battered women and their children, shelter for runaway/homeless youth age 10-17 years, and welfare-to-work support services. There are no geographic restrictions. By appointment only.

Site Hours: Mon- Fri, 8am to 5pm

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