



LAUSD
UNIFIED

Resource Guide

HOMELESS EDUCATION OFFICE



REGION NORTH

HOMELESS EDUCATION OFFICE
121 N. BEAUDRY AVE, LOS ANGELES, CA 90012
(213) 202-7581



STUDENT SUPPORT PROGRAMS

HOMELESS EDUCATION OFFICE

RESOURCE GUIDE

Disclaimer

Community Resources

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COMMUNITY-BASED AGENCIES REFERRAL

COMMUNITY RESOURCES

Parent(s)/Guardian(s): The community resources listed below are provided to assist parents /guardians in finding community services. The Los Angeles Unified School District does not assume responsibility for the services provided by the agencies nor for the fees that may be charged to the parent or guardian.

Agency	Services	Address	Telephone

RECURSOS DE LA COMUNIDAD

Padres/Guardianes: Los recursos de la comunidad que se describen en la lista que sigue, son proporcionados para ayudar a los padres o tutores a localizar los servicios disponibles en la comunidad. El Distrito Escolar Unificado de los Ángeles no se hace responsable por los servicios proporcionados por las agencias, ni por las cuotas que pudieran cobrar a los padres o tutores.

Agencia	Servicios	Domicilio	Teléfono

The School Site Homeless Liaison shall provide requested referrals directly to their families for clothing/school uniforms, tutoring, counseling, medical, dental/, vision, food pantries and source centers. This resource guide contains the information of a Community Based Organization servicing your area. For additional assistance and resources such as emergency housing services, families can be referred to 2-1-1 (LA County) that is accessible 24 hours a day in all languages.



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Educational / Academic Assistance

Name: LAUSD: Homeless Education Office

Address: 121 N. Beaudry Ave., Los Angeles, CA 90012

Phone: 213-202-7581 **Fax:** 213-580-6551

Website: <https://achieve.lausd.net/Page/12911>

Hours: Mon-Fri 7:30 am -4:30 pm

Overview: Servicing students experiencing homelessness 0-22 yrs. and their families assist in school enrollment and placement, advocacy, transportation assistance, resolution of school enrollment disputes, backpack and school supplies, school clothing, and referrals to mental health and social services.

Name: School on Wheels: Skid Row Learning Center

Address: 600 E. 7th St., Suite 109, Los Angeles, CA 90021

Phone: 805-641-1678 **Fax:** 213-896-9222 or 805-641-1686

Website: www.schoolonwheels.org

Hours: <http://www.schoolonwheels.org/need-tutoring/>

Overview: In-person services will be provided at some of the shelters they currently have contracts with. If you need to refer a student who is living in a hotel, please fill out the referral form for virtual tutoring.

Name: LAUSD: Beyond the Bell

Address: 333 S. Beaudry Ave. 29th Floor, Los Angeles, CA 90017

Phone: 213-241-7900 **Fax:** 213-241-7562

Website: <https://btb.lausd.net/afterschoolprograms>

Hours: 7:30am-6pm

Overview: Provides before and after school programs as well as assistance with tutoring services. Academic intervention programs include Extended Learning Academy/Program (ELA/ELP), Intersession, Intensive Instruction Intervention Program (CIIP), and the English Language Acquisition Program (ELAP).



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Emergency Shelter & Transitional Housing Services

Name: 211 Coordinated Entry System and Resource Line

Hotline: 211

Website: <https://www.211.org>

Hours: After 5:00pm

Overview: For a variety of referrals such as domestic violence shelters, food banks, and government agencies. For immediate placement with a motel voucher, families who have nowhere to go that night may call 211 after 5 pm. <https://www.211.org>

Name: Los Angeles Homeless Services Authority (LAHSA)–Year Round Shelter Program & Transportation Schedule

Hotline: 1-800-548-6047

TDD: 1-800-660-4026 (for the deaf and hearing disabled)

Website: <https://www.lahsa.org/>

Hours: 24 hours 24/7

Overview: Hotline assists in finding shelter based on your zip code. Intakes are from 11am to 5pm Monday to Sunday. You may call ahead for an intake appointment. Outreach workers will continue to operate in the field. Selected community non-profit homeless services providers offer nightly shelter to homeless persons, adult single men and women in Los Angeles County. If it is a youth, family, or adult seeking shelter, they can also download the win app on mobile devices. As space may be limited, those in need of emergency shelter should contact the shelter hotline to determine the best way to gain admittance into a shelter. Most shelters will open at approximately 5pm. Hope of the Valley shelter in the San Fernando Valley is closed as of April 21st.



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Name:	Children of the Night, Inc.
Address:	3450 Cahuenga Blvd W, Unit 602; Los Angeles, CA 90068
Hotline:	800-551-1300 x0
Website:	https://www.childrenofthenight.org/programs
Hours:	Daily: 24/7
Overview:	Children of the Night Case Managers assist young American sex trafficking victims with 24-hour services 7 days a week. Whether they need rescue from pimps, access to medical services, emergency & non-emergency transportation, mental health services, psychiatric evaluations or access to psychotropic medications, FASFA.

Name:	Home Again Los Angeles
Address:	P.O. Box 7151; Burbank, CA 91510
Contact:	818- 847-1547- Intake & 818-562-7778 Admin. Glendale Site: 818-396-5555
Website:	https://www.homeagainla.org/
Hours:	Mon – Fri : 8:30 am – 5:30 pm; closed 12 pm – 1 pm for lunch
Overview:	Home Again Los Angeles is an organization that seeks to help homeless families in Burbank, Glendale, North Hollywood, Pasadena, La Crescenta, and Eagle Rock, the San Fernando Valley and families from all over Los Angeles County. This agency utilizes a network of churches to temporarily house families. Contact the director by email and then have the family contact him by phone to make a referral. Home Again LA assists families experiencing situational and chronic homelessness. Must have no felonies, pass a drug test, be able to work, and be legal residents. Men and adult children are accepted.

Name:	Hope Gardens
Address:	12249 Lopez Canyon Rd.; Sylmar, CA 91342
Contact:	213-347-6300 Email: thewayhome@urm.org
Website:	https://urm.org/services/hope-gardens/
Hours:	Monday – Friday 8:00am – 5:00pm



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Overview: Hope Gardens helps women transition from homelessness to independence within 2 to 3 years by offering long-term rehabilitation programs, services and spiritual care. Families can receive referrals from any agency, not just Union Rescue Mission.

Name: Hope The Mission

Address: 11839 Sherman Way; North Hollywood, CA 91605

Contact: (818) 301-7988 – Intake 818-392-0020 Headquarters/Admin.
ken.craft@thevalleyrescuemission.org OR info@hopethemission.org

Website: <https://hopethemission.org>

Hours: Intake Monday-Friday 8:00am – 2:00pm.
 Offers showers, storage, restrooms and case management from 8am – 3pm.

Overview: Hope The Mission operates several Family shelters (Casa de Vida, Shepherd's House, Genesis House). Hope The Mission works to prevent, reduce and eliminate poverty, hunger and homelessness. They do this by offering immediate assistance and long-term solutions. They are an inclusive faith-based independent 501(c)(3) nonprofit organization that does not discriminate based on gender, age, ethnicity, sexual orientation, religious affiliation or lack thereof. Services are grounded in a deep respect for the dignity inherent in each human being. Their vision is that no one goes without...*Hope* – A message of love, support and freedom for a better tomorrow. *Hot Meals* – Food distribution to the hungry. *Housing* – Emergency/transitional shelter to the situational and chronically homeless. *Health Services* – Resources for basic human needs. *Healing* – Proven programs that lead to wholeness and self-sufficiency.

Name: The Rescue Mission Alliance – San Fernando Valley

Address: 8756 Canby Avenue; Northridge, CA 91325

Contact: Shelter Intake: 818-960-0404 & Admin. 818-785-4476
 Email: sfvrminfo@erescuemission.org



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Website: <https://sfvrescuemission.org/home-again/>

Hours: 8:30 am – 4:30 pm Office

Overview: The Rescue Mission Alliance San Fernando Valley provides shelter and guidance for homeless families at their Home Again Family Success Center in Northridge. The family shelter offers families the opportunity to recover from the devastating effects of homelessness by meeting the basic needs of food, clothing, and shelter while identifying the underlying reasons for becoming homeless and establishing a plan of restoration.

Their Renewed Hope Recovery Program located in Hollywood, serves homeless men living with issues of substance abuse and other self-destructive behaviors. In addition to shelter, food, clothing, and case management services, participants receive classroom instruction and individual and group therapy sessions. They engage the unsheltered homeless on the streets through their Survival Outreach Services program, providing hot showers, clothing, hygiene products, haircuts, and meals. The mission's mobile shower unit travels to churches strategically located throughout the San Fernando Valley to meet the needs of those living on the streets. Delivering showers and meals to homeless members of the community helps build relationships that lead to positive steps toward addressing the root causes of their homelessness and setting them on the path to recovery.

Unaccompanied Youth Shelters & Drop-in Center

Name: **The Village Family Services – Drop-In-Center**

Address: 6801 Coldwater Canyon Suite 1E North Hollywood, CA 91605 (Entrance at the back of the building)

Contact: 818-755-8786 Contact@TheVillageFS.org

Website: <https://www.thevillagefs.org/dropin-center>

Hours: Drop In Center: 11:00am – 7:00pm (Walk-ins Welcome); 3:30pm –



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5:30pm (Appointments only); Sat & Sun 9am – 3:00pm (Walk-ins Welcome)

Overview: The Village Family Services is committed to Empowering at-risk, foster, LGBTQ and homeless youth ages 14-25. Offers Drop-in Center support, as well as is the main entry point for TAY youth to receive homeless services in SPA 2.

Name: **Youth Emerging Stronger (YES)- Taft House-Shelter & Support for Youth**

Address: 1857 Taft Avenue, Los Angeles 90028

Contact: Homeless youth (12-17 Yrs.): 323-366-2450 & (18-24Yrs)
323-957-7757 info@YouthEmergingStronger.org

Website: www.youthemergingstronger.org

Hours: Intakes 24 hours

Overview: YES residential programs offer intervention, ensuring youth are off the streets, free from abuse and working towards engaged and self-sufficient adulthoods. They also offer long-term aftercare to protect against future victimization, incarceration and homelessness. And the inclusiveness of their programs also extends to the youth themselves.

Resources for Homeless Veterans & Family Members

Name: **New Directions for Veterans**

Address: 11303 Wilshire Blvd. VA Campus, Bldg. 116
Los Angeles, CA 90073-1003

Contact: 310-914-4045 Email: info@ndvets.org

Website: <https://ndvets.org>

Hours: 24 hours 7days

Overview: New Directions for Veterans (NDVets), a licensed, long-term drug and alcohol treatment program founded by formerly homeless veterans, has provided food, shelter, support and rehabilitation to clients since



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1992. The agency provides services to more than 1,000 veterans each year through its outreach program. NDVets' "therapeutic community" promotes a strong work ethic, skills-learning, personal accountability, economic self-reliance, family responsibility, community involvement, and good citizenship. Sobriety, long-term recovery, and employment are the basis for client stability and permanent housing.

Name:	Housing Resources for Veterans- Los Angeles County Resource Center
Contact:	877-428-8844
Website:	http://housing.lacounty.gov/Veterans.html
Hours:	Check website for site hours
Overview:	The Los Angeles County Housing Resource Center website strives to bring new information and tools for assisting homeless veterans and their families find affordable housing throughout Los Angeles County.

Name:	U.S. Vets - Patriotic Hall
Address:	1816 S. Figueroa St.
Contact:	213-223-8366 Jennifer Delatte – jdelatte@usvets.org Chris Cleland – v2p@usvets.org - 213-712-6268 Mental Health & Wellness: Dana Gretchen 213-712-6268 Rocio Palmero 213-348-4849
Website:	https://usvets.org/locations/patriotic-hall/
Hours:	Monday-Friday 8:00am – 4:00pm
Overview:	To facilitate successful transition of military veterans and their families through the provision of housing, counseling, career development and comprehensive support.

Food Pantries

Name:	Family Rescue Center
Address:	22103 Vanowen St; Canoga Park, Ca 91303.



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Contact: 818-884-7587 / admin@rescatefamilycenter.org
Website: <https://www.rescatefamilycenter.org/services>
Hours: M – F; 9 am – 1 pm
Overview: We serve individuals and families in need in the West Valley by providing food, clothing, medical and vocational training assistance, as well as referrals as needed. Our ultimate goal is to sustain people in desperate circumstances, empowering them to achieve personal and financial independence.

Name: **Guadalupe Community Center**
Address: 21600 Hart Street; Canoga Park, CA 91303
Contact: 213-251-3549
Hours: Food Pantry is open from 9 am to 12 pm Mon, Wed, & Fri only
Thrift Store is open from Tuesday to Friday 9:00am – 1:00pm.
Tutoring is available from Monday to Friday 3:00pm to 5:00pm
Overview: Food pantry services requires clients to present a type of identification such as an ID/Driver license or passport, and a proof of residence, for example: water, electricity or gas bill, if an individual is homeless these do not apply.

Name: **Holy Rosary Church**
Address: 7800 Vineland Ave.; Sun Valley, CA 91352
Contact: 818-765-3350
Hours: Food distribution: Tue & Fri 9 am – 11 am
Overview: The agency provides emergency food for people in need. Individuals must reside within the Sun Valley or North Hollywood area. A form of identification is required.

Name: **Loaves & Fishes II**
Address: 7309 Van Nuys Blvd; Van Nuys, CA 91405
Contact: 818-997-0943
Hours: Office: M and W, 10 am to 12:30pm
Overview: This program provides clothing and emergency food for homeless



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individuals and families in need.

Name:	Meet Each Need with Dignity (MEND)
Address:	10641 San Fernando Road; Pacoima, CA 91331
Contact:	818-896-0246
Website:	https://mendpoverty.org
Hours:	Food distribution: Tuesday and Friday; 9am-11am Registration hours: Tue 9 am -11 am
Overview:	Providing emergency food services once every 30 days per household. Food is distributed *only for individuals in a more emergency situation. *ID per adult and child, proof of current address (NE San Fernando Valley), and proof of income required for registration. No apt needed, first come, first serve. Families should bring their own shopping bags and/or boxes.

Name:	New Friends Homeless Center
Address:	17114 Ventura Blvd.; Encino, CA 91316 & 5650 Shoup Ave.; Woodland Hills, CA 91367
Contact:	818-887-1109 / newfriendshomeless@gmail.com
Website:	http://www.newfriendshomelesscenter.org/
Hours:	6pm – 7:15pm SUN 2pm – 3:15pm St Nicholas Episcopal Church, 17114 Ventura Blvd., Encino, CA 91316, TUE & MON Dinner reopening in end of May 2022

Serving Locations and Meal Times:

United Methodist Church

Address: 5650 Shoup Ave.; Woodland Hills, CA 91367
Fridays 6pm – 7:15pm

St. Nicholas Episcopal Church

Address: 17114 Ventura Blvd.; Encino, CA 91316
Sundays 2pm – 3:15pm

Overview:	Hot meals are served Friday and Sunday nights at various locations.
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After dinner a distribution of hygiene kits, blankets, and clothes are available.

Name:	North Hollywood Interfaith Food Pantry
Address:	11634 Moorpark Street.; Studio City, CA 91604
Contact:	818 760-3575 / nohollywoodinterfaithpantry@gmail.com
Website:	https://nhifp.org/
Hours:	Mondays & Fridays 7:30am to 11:00am
Overview:	Emergency food primarily for people who live in North Hollywood, Studio City, Sun Valley and surrounding areas. No ID required.
Name:	North Valley Caring Services, Inc.
Address:	15435 Rayen St.; North Hills, CA 91343
Contact:	818-891-0481 / guevaraobed@yahoo.com
Website:	https://www.nvcsinc.org/food-pantry
Hours:	Food distribution: Fridays 10:00am – 12:00pm Office Hours: Site is open M – F 8:00am – 5:00pm
Overview:	Emergency food for people who live in North Hills; Services include groceries, hot breakfast program, safe parking, after school program, and adult education.
Name:	Our Redeemer Lutheran – Human Care Ministry
Address:	20025 Chase Street; Canoga Park, CA 91306
Contact:	818-341-1629 / pantry@our-redeemer.org
Website:	https://www.our-redeemer.org/human-care
Hours:	Thursdays from 11:30am – 12:30pm 1:00pm
Overview:	Ministry provides food, clothing, hygiene items, and showers for homeless individuals. The following areas are currently being served by the ministry, zip codes: 91303, 91304, 91306, 91307, 91311, 91324, 91325, 91326, 91335, 91344, 91356, 91364, 91367
Name:	Valley Food Bank
Address:	12701 Van Nuys Blvd. Suite A; Pacoima, CA 91331



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Contact: 818-510-4140 / whernandez@valleyfoodbank.org
Website: <https://valleyfoodbank.org/food-pantry-locations/>
Hours: Check website for locations and hours
Overview: Valley Food Bank has multiple emergency food distribution located throughout the San Fernando Valley for pick up on. There are no geographic restrictions. Open to the public, no ID required.

Name: **San Fernando Valley Corps**
Address: 14917 Victory Blvd. Van Nuys, CA 91411
Contact: 818-781-5739 Email: Juan.argumedo@usw.salvationarmy.org
Website: <https://sanfernandovalley.salvationarmy.org/>
Hours: Admin.: M – F; 9:00 am – 4:00 pm (closed for lunch 12-1 pm)
Food Distribution: Mondays 9:00am – 12:00pm Wednesdays 1:00pm – 4:00pm Fridays 9:00am – 12:00pm
Wed 1:00pm-4:00pm & Fri 9:00am-12:00pm.
For pick up 1 800 958-7825
Overview: This agency provides emergency food, fresh produce, holiday assistance, music and art programs, and seasonal programs for residents of San Fernando Valley zip codes 91401, 91402, 91403, 91405, 91406, 91411, 91423 and 91436.

Name: **Saint Ferdinand Outreach Center**
Address: 1040 Coronel Street; San Fernando, CA 91340
Contact: 818-365-3194 / 818-365-0067 gabriel@stoutreach.org
Website: <http://stferdinandchurch.org/ministries/outreach-center>
Hours: Food distribution on the 2nd & 4th Friday of the month by 8 am. Bring your own bags/basket.
Overview: Services available for the San Fernando community. It includes emergency food and fresh produce. Proof of address is required. Individuals seeking food distribution must arrive early.

Name: **Sova Community Food & Resource Program – Valley**
Address: 16439 Vanowen St.; Van Nuys, CA 91406



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- Contact:** 818-988-7682 / communications@jfsla.org
- Website:** <https://www.jfsla.org/page.aspx?pid=300>
- Hours:** Sun 9:00 am – 12:00 pm; M- Thu 10:00 am – 1:30 pm
New clients please arrive between 9:00am to 10:00am Monday –Thursday to register to receive food services and between 8am to 9am on Sundays.
- Overview:** New clients please arrive by the time the pantry first opens in the morning in order to register and receive the complete program orientation. We request official photo identification of first-time participants as well as identification for all additional dependent family members showing that all are living at the same address. Clients may visit the SOVA pantry once in each calendar month and receive groceries for all eligible dependent family members. Grocery orders are sized according to the number of family members. If you are homeless or do not have refrigeration and/or cooking facilities, you may visit twice each month. Please inform us of special dietary requirements so that your order can be packed appropriately (example: no meat, no pork, low salt, low sugar, Kosher, etc.). Parking is only available on the streets.

- Name:** **St. Charles Borromeo Service Center**
- Address:** 10800 Moorpark St, North Hollywood, CA 91602-2206
- Contact:** 818-985-7365
Service Ministry #: 818-985-7365
- Website:** <https://stcharlesborromeochurch.org/holy-family-service-center>
- Hours:** Food pantry: Tues, Wed, Sat, & Sun 9-11:30am
Hot showers & Haircuts: Th.9:00am-11:00am
Hot Breakfast: Thu 9 am – 11 am
- Overview:** The Center provides free food, clothing, toiletries, books, toys, furniture, and other household items. Pregnant women are provided layettes and other available infant care items. Clients must provide identification for themselves and their children and proof of address within the service area of Laurel Canyon on the west, Oxnard



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Boulevard on the north, Hollywood Way on the east, and Mulholland Drive on the south. This area includes many pockets of low-income housing and parks with homeless populations.

Name:	St. Didacus Church Parish –Food Ministry
Address:	14337 Astoria St.; Sylmar, CA 91342
Contact:	818-367-6181
Website:	https://www.stdidacus.org/97
Hours:	2 nd and 4 th Friday of the Month from 9:30 am – 10:30 am.
Overview:	We serve families and single individuals living in the Northeast San Fernando Valley, regardless of religion, immigration or economic status. Our clients also include senior citizens on a limited income and the homeless. We currently assist over 100 families twice a month.

Name:	Tujunga United Methodist Church – Food Pantry
Address:	9901 Tujunga Canyon Blvd. Tujunga, CA 91402
Contact:	818-352-1481
Website:	https://www.umc.org/find-a-church/church?id=75022&distance=3.08191038073635
Hours:	Pantry opened for Drive Up and Walk-Up Services Wednesdays from 11:00 am to 1:00 pm.
Overview:	We provide emergency (2-3 days) food to low-income individuals and families. We provide bread, canned goods, protein and other foods. Our selection varies depending on the donations received. If you do not have the means to cook your food, please let us know and we can accommodate you. If this is your first time coming, we ask that you bring identification for the person picking up for your household and those in the household as well. Once you have received your number, we will have coffee, tea and pastries for you while you wait. May receive food from us every 2 weeks.



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Name:	West Valley Food Pantry
Address:	5700 Rudnik Ave.; Woodland Hills, CA 91367
Contact:	818-346-5554 Email: admin@westvalleyfoodpantry.org
Website:	https://www.westvalleyfoodpantry.org/
Hours:	M - Th.; 9:30 am - 2:00 pm; & Fridays 9:30 am - 12:00 pm Primarily Drive-Up services, walk-ins are welcomed.
Overview:	<p>This agency provides emergency food, personal hygiene items and volunteer opportunities for people who live in the West San Fernando Valley. Services are provided. Service is restricted to residents of zip codes 90290, 91301, 91302, 91303, 91304, 91306, 91307, 91311, 91324, 91335, 91356, 91364, 91367 and 91371. Must bring ID and current mailing address (exception for homeless)</p> <p>Walk-ins for homeless only (served once a week), drive-thru for homeless, seniors, and low-income individuals. ID and information will be collected for all household residents on the first visit.</p> <p>Shower services for homeless on Monday: 9:00 am -12:00 pm</p> <p>Closed during periods of significant rain or excessive heat (over 100 deg).</p> <p>All clients are able to visit the food pantry a maximum of twice per month.</p> <p>Drive-through food pantry program Monday through Friday. If you do not have a car or vehicle access, there is a walk-up window where you can receive your groceries.</p> <p>For all clients visiting for the first time, please ensure that you have the following ready for registration:</p> <ul style="list-style-type: none">-Picture ID of any kind showing date of birth-Current utility bill or lease agreement confirming your address-All members of the household must be verified by an ID that has their date of birth such as a driver's license, school ID, or birth certificate-Please note, if you are experiencing homelessness and do not have a legal form of identification, you will not be turned away.



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Clothing Resources

Name: Operation School Bell (OSB) K-5

Contact: 323-469-6017 / kielfitzgerald@yahoo.com

Website: <https://assistanceleaguela.org/operation-school-bell/>

Hours: By appointment only

Overview: Operation School Bell ("OSB") a service of the Assistance League® of Los Angeles provides with new school clothes and supplies to elementary-age school children in LA Unified School District (LAUSD). LAUSD does not allow students to go on-site, OSB is waiting for instructions and will know more this fall 2022.

Name: Volunteer League of the San Fernando Valley - Clothes Corner

Address: 14603 Hamlin Street, Van Nuys, CA 91411

Contact: 818-785-4134 (Main)

Website: <http://www.volunteerleague.com>

Hours: Tuesdays, Wednesdays and Thursdays starting at 9:45 am. Must make appointment

Overview: The agency provides school uniform clothing, backpacks, and hygiene kits to homeless and needy children attending elementary and middle schools within the Los Angeles Unified School District. Clothing for adults is available as donations permit. Appointments are necessary, **must be referred by school staff. Scan referral forms to: centreclothescorner@gmail.com**

Laundry Services

Name: Laundry Love

Address: Site locations: Check the website for specific locations in the area

Website: <https://laundrylove.org/>

Hours: Site Hours: Check the website for specific locations in the area
<https://laundrylove.org/locations/>



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Overview: The Laundry Love map may not be updated with correct dates and times. Please contact the Laundry Love location facilitator to confirm. Laundry Love partners with local Laundromats in cleaning clothes and linens of low-income or no-income families and individuals (experiencing homeless or not). During select days and times, laundry is free. Just bring your clothes. Quarters, soap, and dryer sheets are provided. There are no income requirements, everyone is welcome.

Homeless Prevention & Tenant Rights Programs

Name: Bet Tzedek
Address: 3250 Wilshire Blvd. 13th Floor,
Contact: 818-769-0136
Website: www.bettzedek.org
Overview: If you need help with a legal issue or case, please do not visit their office; instead, call the intake line at 323-939-0506 or email intake@bettzedek.org
Provides **FREE**, expert legal advice and representation to low-income residents of Los Angeles County. Legal Service Priorities include; Elder Law, Housing, Holocaust Survivors' Services, Community Outreach, Government Benefits and Guardianships and Conservatorships rights.

Name: Eviction Defense Network
Address: 1930 Wilshire Blvd. #208, Los Angeles, Ca 90057
Contact: 213-385-8112
Website: www.edn.la/
Hours: Monday-Friday 9:00am-5:00pm appt. only
Overview: Provides FREE consultations* on a first-come, first-served walk-in basis.
We recommend arriving as early as possible to ensure that you are



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seen on the same day you visit us. Please note that we do not make appointments for first-time clients who are seeking free consultations and we cannot provide legal advice over the phone or at the front desk. We ask for your cooperation when you visit us as you can expect to wait

Name:	Fair Housing Council – San Fernando Valley
Address:	14621 Titus St. Suite #100, Panorama City, Ca 91402
Contact:	818-373-1185
Website:	www.fhcsfv.com/home.html
Hours:	By appointment only, M – F 8:30 am – 5:00 pm.
Overview:	Investigates housing/lending discrimination, fair housing education and outreach, tenant and landlord counseling, policy advocacy, and foreclosure prevention. *By appointment only

Name:	Housing Rights Center
Address:	Van Nuys Office: 6320 Van Nuys Blvd. Suite 311, Van Nuys, CA 91401
Contact:	800-477-5977 Landlord-Tenant Hotline / Phone: 213-387-8400 / info@housingrightscenter.org
Website:	www.housingrightscenter.org
Hours:	Site's hours varies
Overview:	HRC is not accepting walk-ins to their physical offices. However, they are still serving the public remotely. The mission of Housing Rights Center; is to actively, support and promote fair housing through education, advocacy and litigation. To the end that all persons have the opportunity to secure the housing they desire and can afford, without discrimination based on their race, color, religion, gender, sexual orientation, gender identity, gender expression, national origin, familial status, marital status, disability, genetic information, ancestry, age, source of income or other characteristics protected by law. Services available: fair housing education and outreach, housing discrimination complaint investigation, landlord-tenant counseling.



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Name:	Neighborhood Legal Services of Los Angeles County
Address:	13327 Van Nuys Blvd., Pacoima, CA 91331
Contact:	800-433-6251 Health Help Line 800 896-3202
Hours:	FM-F 9:00 am – 5:00 pm. Apply from 9:00am – 4:00pm or by phone 9:00am – 12pm; 1pm – 4pm.
Overview:	If you or someone you know is in need of legal help, please call the General Help Line 800 433-6251 and our Health Help Line 800 896-3202 call the following numbers from Monday through Friday between 9:00 a.m. and 5:00 p.m. Housing advocacy, domestic violence services, health services, immigration services, legal services and volunteer opportunities for low-income residents in Los Angeles County who have incomes up to 200% of the federal poverty guidelines. *Geographic restrictions apply for some services.

Name:	Public Counsel Law Center Homeless Prevention/Children's Rights/Immigration/Social Service Assistance/Referrals
Address:	610 South Ardmore Ave., Los Angeles, CA 90005
Contact:	213-385-2977 & 800-870-8090
Website:	www.publiccounsel.org
Hours:	Appointments Only – M – F; 9:00 am –12:00 pm & 1:30 pm – 5:30PM
Overview:	Public Counsel's Homelessness Prevention Law Project (HPLP) serves individuals that are at high risk of becoming chronically homeless. HPLP provides pro bono representation before administrative agencies to over to homeless individuals and families to secure food, shelter, clothing, and other vital benefits. Services: CARES: Emergency Food and Shelter Advocacy. Social security and medical benefits advocacy, eviction defense, policy and impact litigation. *Clients seen by appointment only-no walk-ins.

Immigration Services

The Los Angeles County Office of Immigrant Affairs helps all immigrants learn about available services for them and their families. We always help you with a smile, speak



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your language, understand your culture, know your immigration concerns, and safeguard your information. These are some of the services we can connect you to:

- COVID-19 vaccinations, testing, treatment
- Landlord/tenant disputes and foreclosure prevention
- Medical and mental health care
- Wage disputes and small business support
- Food security and nutrition
- Immigration legal representation and public charge concerns
- Consumer fraud and disputes

Web resources

If you believe you have been discriminated against in any housing or community development program, you may <u>file a complaint</u> with Federal Housing Equal Opportunity	https://www.hud.gov/program_offices/fair_housing_equal_opp/online-complaint
For information related to a variation on the section 8 housing, Project-Based Voucher Program	https://www.hud.gov/program_offices/fair_housing_equal_opp/online-complaint
To learn more about steps that renters can take to protect their security deposit after they've paid it, check out Nolo's article	https://www.nolo.com/legal-encyclopedia/protect-security-deposit-move-in-30231.html
To learn more about renters' rights and landlords' obligations when it comes to the return of the security deposit	https://www.nolo.com/legal-encyclopedia/chart-cleaning-repairs-landlord-deduct-29017.html
For information on affordable housing visit	https://housing.lacity.org



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the Los Angeles Housing and Community Investment Department	
For Information on Retaliatory Eviction	https://realestate.findlaw.com/landlord-tenant-law/defenses-to-eviction.html
For information on the Department of Consumer Affairs-- A Guide to Residential Tenants' And Landlords' Rights And Responsibilities	http://www.courts.ca.gov/documents/California-Tenants-Guide.pdf
For information on situations that can lead to evictions visit	https://hcidla.lacity.org/Eviction-Situations-and-Behaviors-Renters https://housing.lacity.org/residents/situations-that-can-lead-to-eviction
For more information on the legal reasons for eviction	https://housing.lacity.org/rental-property-owners/legal-reasons-for-evictions
The website for filing a complaint if you are being evicted	https://housing.lacity.org/residents/file-a-rso-complaint

Mental Health Services

Name:	School Mental Health Crisis Counseling and Intervention Services (SMH-CCIS)
Contact:	213-241-3841 M – F; 8 am –5:00pm
Website:	https://achieve.lausd.net/Page/12129#spn-content
Hours:	After hours: 213- 625-6631 Los Angeles School Police Department
Overview:	Crisis Counseling and Intervention Services (CCIS), from the Office of Student Health & Human Services, School Mental Health, is dedicated



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to restoring and maintaining a safe and healthy learning environment for the students and staff of the Los Angeles Unified School District (LAUSD). CCIS staff provides crisis response and recovery services in collaboration with School Police, Educational Service Centers, and community resources.

Name:	School Mental Health—North Hills Wellness Center James Monroe High School
Address:	9119 Haskell Ave.; North Hills, CA 91343
Contact:	Phone: (818) 763-8836 Mental Health: (818) 739-5900
Website:	smh.lausd.net
Hours:	Monday - Friday: 8:00am – 5:00pm Tuesday and Thursday: 8:00am – 8:00pm Teen Clinic Hours: Monday: 1:00pm – 8:00pm Tuesday: 9:00am – 6:00pm Wednesday: 9:00am – 8:00pm Thursday: 9:00am – 5:00pm Friday: CLOSED Saturday: 11:00am – 3:00pm
Overview:	School Mental Health provides prevention, early intervention, and intensive mental health treatment to LAUSD students and families. Clinicians and interns in this program provide individual, family, and group therapy, parenting classes, and classroom-based prevention programs at Clinic and Wellness Centers and their feeder schools. Referrals by school personnel and/or students may self-refer.

Name:	The Help Group
Address:	6455 Coldwater Canyon; Valley Glen, CA 91401
Contact:	877-994-3588 & 818-267-2753 intakes for the SFV
Website:	https://www.thehelpgroup.org/
Hours:	M- F; 9 am – 6 pm



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Overview: The Help Group provides comprehensive services for children, adolescents and young adults with special needs related to autism spectrum disorder, learning disabilities, ADHD, developmental delays, abuse and emotional challenges.

Name: **Child & Family Guidance Center**

Address: 9650 Zelzah Ave.; Northridge, CA 91325

Contact: 818-993-9311 & 818-739-5250 email: info@childguidance.org

Website: <https://www.childguidance.org/services/>

Hours: Monday & Wednesday 8:30am-8pm, Tuesday & Thursday 8:30am-7pm, & Friday 8:30am - 5pm

Overview: The CFGC serves children and youth living in the San Fernando and Antelope Valleys, primarily living in at-risk neighborhoods. Most of our clients are from low-income families with children that have significant emotional problems requiring comprehensive mental health interventions. It is our mission to empower children and families to achieve health and well-being through innovative mental health services and community programs. Clients have options for telehealth or in-person appointments.

Name: **Hathaway Sycamores**

Address: 12450 Van Nuys Blvd., Suite 100; Pacoima, CA 91331 & 12510 Van Nuys Blvd., Suite 201; Pacoima, CA 91331

Contact: 844- 222-2377 Access hotline, 818- 896-8366 and 818-896-2255
Email: referral@hscfs.org

Website: <https://www.hathaway-sycamores.org/>

Hours: Mon, Tue, Thu, & Fri 11am-6pm and Wed. 11am-8pm

Overview: Hathaway-Sycamores Child and Family Services provides comprehensive continuum of mental health services to children and families including: residential-treatment center for youth ages 6 through 18; school-based and outpatient-mental-health services; wraparound and in-home counseling services; transitional-living program for teens and young adults; family resource center; and



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grief and loss center for children.

Name:	San Fernando Community Mental Health Center, Inc.
Address:	16360 Roscoe Blvd. 2 nd Floor; Van Nuys, CA 91406
Contact:	844-256-0735 anti-school bullying advocacy line Office: 818-901-4830 Children's intake service line: (818) 574-7745 Email: info@sfvchc.org
Website:	https://www.movinglivesforward.org/programs-services/
Hours:	Office: 8 am – 5 pm
Overview:	San Fernando Valley Community is dedicated in improving individuals and families well-being in the San Fernando Valley. We offer a wide array of mental health services; including anti-school-bullying advocacy services, and adult full service partnerships.
Name:	Tarzana Treatment Center
Address:	7101 Baird Ave.; Reseda, CA 91335
Contact:	Hotline 24/7: 888-777-8565 for drug/alcohol intakes ; Phone: 818-342-5897
Website:	https://www.tarzanatc.org/services/
Hours:	Mon-Fri 8:00am-5:00pm
Overview:	Patients receive a comprehensive assessment followed by a customized intensive treatment plan that centers on crisis stabilization, alcohol or drug detox, short-term therapeutic interventions, specific recovery goals and discharge planning for the next level of care. Family Medical Care is integrated into this spectrum of services.
Name:	Valley Coordinated Children's Services – DMH
Address:	19231 Victory Blvd. Ste. 110; Reseda, CA 91335
Contact:	800-854-771 (ACCESS Center) / 818-708-4500
Website:	https://locator.lacounty.gov/dmh/Location/3181132/valley-coordinated-childrens-services



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Hours: M – F 8 am – 5 pm

Overview: Provides intensive psychiatric evaluation and medication support, crisis intervention, short-term stabilization, telephone triage, psychiatric hospitalization, and intensive case management for ages 1-17. Appointments preferred & walk-ins welcome.

Medical/Dental/Vision Services

Name: **El Proyecto Del Barrio**

Phone: 818-830-7033

Website: <https://www.elproyecto.us>

Overview: Family Health Clinics offer basic and specialized medical and dental services.

Locations: Name: **ARLETA Family Health Clinic**
Address: 8902 Woodman Ave.; Arleta, CA 91331
Phone: 24 hour on call 818-830-7033
Hours: M – F; 8 am – 5 pm

Name: **ARLETA –Dental**
Address: 8902 Woodman Ave.; Arleta, CA 91331
Phone: 818-221-4600
Hours: M – F; 8 am – 5 pm

Name: **PANORAMA CITY- Esperanza Clinic**
Address: 9140 Van Nuys Blvd. Suite 202-207; Panorama City, CA 91402
Phone: 818-830-7181 & 818-892-8630
Hours: M – F 8 am – 5 pm

Name: **Mark Taper Center. For a Healthy Community--Winnetka**
Address: 20800 Sherman Way; Winnetka, CA 91306



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Phone: 818-883-2273 and 24 hour on call 818-883-2273
Hours: M – F 8 am – 5 pm

Name: **Mark Taper Center. For a Healthy Community—Winnetka-Dental**

Address: 20800 Sherman Way; Winnetka, CA 91306

Phone: 818-710-5229 and 818-883-2273

Hours: M – F; 8 am – 5 pm

Name: **Valley Community Clinic- North Hollywood Center**

Address: 6801 Coldwater Canyon Ave.; North Hollywood, CA 91605

Contact: 818-763-8836

Website: <https://www.valleycommunityhealthcare.org/clinical-programs>

Hours: **General Medicine:**

M / W / F – 8 am – 5 pm

Tu & Th – 8 am – 9 pm & Sat 8 am – 12 pm

Woman Health: M – F – 8 am – 5 pm.

Dental: M – F: 8 am – 4 & Sat: 8:30 am – 12 pm *Tue open until 5:30 pm

Optometry: M – F – 8 am – 5 pm & Sat: 8 am – 2 pm.

Pediatrics: M – F: 8:00am – 5:00pm Tues: 8:00am – 9:00pm Sat: 8:00am – 12:00pm

Behavioral Health Services: Mon / Wed / Fri: 8:30am – 5:00pm Tues / Thurs: 8:30am – 6:00pm

Smarth Health LA (HIV, Hepatitis, STI, Transgender & PrEP Medical Care and Treatment): Mon-Fri: 9:30am – 4:00pm

Valley Teen Clinic: Mon: 12:00pm – 3:00pm Tues: 9:00am – 5:00pm Wed: 9:00am – 5:00pm Thurs: 9:00am – 5:00pm

Lab: Mon/ Wed/ Fri: 8:00am – 5:00pm Tues/ Thurs: 8:00am – 9:00pm Sat: 8:00am – 12:00pm

Overview: The mission of Valley Community Clinic is to enhance the well-being of the community by providing high quality, culturally sensitive primary medical care and related healthcare services to those in



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need, regardless of their ability to pay. VCC provides a comprehensive array of services that includes primary and some specialty care, dental, optometry, pediatrics, prenatal care, women's health, counseling and health education with an emphasis on prevention

Name: **Northeast Valley Health Corporation – a California Health + Ctr**

Phone: 818-270-9777: San Fernando Valley Appointments
661-705-2040: Santa Clarita Valley
818-270-9555: Dental
800-313-4942: WIC

Website: <https://nevhc.org/programs-services/health-centers/>

Overview: The mission of Northeast Valley Health Corporation is to provide quality, safe and comprehensive primary health care to medically underserved residents of Los Angeles County, particularly in the San Fernando and Santa Clarita valleys, in a manner that is sensitive to the economic, social, cultural and linguistic needs of the community.

Locations: Name: **CANOGA PARK HEALTH CENTER**
Address: 87107 Remmet Ave.; Canoga Park, CA 91303
Phone: 818-340-3570
Hours: M – F; 8 am – 5 pm

Name: **PACOIMA HEALTH CTR.**
Address: 12756 Van Nuys Blvd.; Pacoima, CA 91331
Phone: 818-896-0531
Hours: M/Th/S: 8:00 am – 5:00 pm
T/W: 8:00 am – 9:00 pm
F: 9:00 am – 5:00 pm

Name: **PACOIMA WOMEN'S HEALTH CTR.**
Address: 12759 Van Nuys Blvd.; Pacoima, CA 91331
Phone: 818-485-8250
Hours: M/W/Th/F: 8:00 am – 5 pm



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Tu: 8:00 am – 9:00 pm

Name: **SAN FERNANDO HEALTH CTR.**
Address: 1600 San Fernando Rd.; San Fernando, CA 91340
Phone: (818) 365-8086
Hours: M – Th: 8:00 am – 9:00 pm
F: 9:00 am – 5:00 pm
S: 8:00 am – 5:00 pm

Name: **SUN VALLEY HEALTH CTR.**
Address: 7223 N. Fair Ave.; Sun Valley, CA 91352
Phone: 818-432-4400
Hours: M –Th/S: 8:00 am – 5:00 pm
F: 9:00 am – 5:00 pm

Name: **VAN NUYS PEDIATRIC HEALTH CTR.**
Address: 7138 Van Nuys Blvd.; Van Nuys, CA 91405
Phone: 818-778-6240
Hours: M – F: 8:00 am – 5:00 pm
* Every 2nd and 4th Tuesday of the month: 9:00 am – 5:00 pm

Name: **TRANSITIONS TO WELLNESS (healthcare for the homeless)**
Address: 6551 Van Nuys Blvd., 2nd Fl.; Van Nuys, CA 91401
Phone: 818-765-8656
Hours: M, T, F – 8 am – 12:30 pm & 1:30 pm – 5 pm
Wed 11 am – 3:30 pm & 4:30 pm – 8 pm
Thu 9 am – 12:30 pm & 1:30 pm – 5 pm

Name: **VAN NUYS ADULT HEALTH CTR. (HIV Care)-**
Address: 14624 Sherman Way, Suite 600 (6th Floor), Van Nuys, CA 91405



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Phone: 818-988-6335
 Hours: M, Th & Sat – 8 am – 5 pm
 Tue, Wed – 8 am – 9 pm
 Fri – 9 am – 5 pm

Name: **TEEN HEALTH CTR. SAN FERNANDO HIGH SCHOOL**
 Address: 11051 North O'Melveny Avenue, San Fernando, CA 91340
 Phone: 818-365-7517 San Fernando Appointment Hot line:
 818-270-9777 and 818-365-7517
 Hours: M- F – 7:30 am – 4:00 pm

LAUSD – School Based Clinics

School Based Clinics provide medical services to eligible students and their siblings ages 1-18 and Special Education Students thru age 22. Services offered include: immunizations, physical exams (routine and sports), primary care ill visits, reproductive health care available at some locations.

PDF of all Wellness Centers in LAUSD:

https://www.lausd.org/cms/lib/CA01000043/Centricity/domain/650/pdfs/SHHS_Open%20and%20Closed%20Wellness%20and%20School-Based%20Centers_022023.pdf

CLINIC NAME	ADDRESS	CLINIC DAYS/HOURS	SERVICES	PHONE / FAX
Telfair Student & Family Wellness Center Medical & Vision services available	10911 Telfair Avenue Pacoima, CA 91331	Mon – Fri 8 am – 3 pm	Immunizations, physical exams (routine/sports), primary care ill visits and vision exams.	Information: 213-202-7590
SEPA	1339 Angelina St. Los Angeles,	Facility Hrs:	Mon– Fri	Office:



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(School Enrollment Placement & Assessment Center) https://www.lausd.org/sepacenter	CA 90026	8 am- 4:30 pm Clinic Hrs. 8 am – 3 pm	walk-in for Immunizations until 2:00 PM Physicals by appointment only	213-482-3954 Clinic: 213-482-1301 Fax: 213-481-2097
Columbus Middle School Clinic	7739 Farralone Ave. Canoga Park, CA 91304	Mon – Fri 8 am –3 pm	Immunizations, physical exams (routine/sports), primary care ill visits	Phone: 818-702-1270 Fax: 818-702-1253
Kennedy High School Clinic	11254 Gothic Ave., Granada Hills, CA 91344	Mon – Fri 8 am –3 pm	Immunizations, physical exams (routine/sports), primary care ill Teen clinic services.	Phone: 818-271-2547 Fax: 818-271-2563
Wellness & Immunization Clinic Zelzah Site	6505 Zelzah Ave., Reseda, CA 91335	Mon – Fri 8 am –3 pm	Mon– Fri walk-in for Immunizations until 2:00 PM Physicals by appointment only	Phone: 818-654-1652 Fax: 818-758-9961
Lawrence Middle	10100 Variel Ave.,	Wed & Fri	Immunizations, physical exams	Phone:



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School Clinic	Chatsworth, CA 91311	8 am – 3 pm	(routine/sports), primary care ill visits.	818-678-7965 Fax: 818-678-7967
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Domestic Violence Services

National Domestic Violence Hotline: 800-799-7233

Name: San Fernando Victim Services

Address: 900 Third Street, 3rd Floor; San Fernando, CA 91340

Contact: 818-898-2406 | 818-898-2511 / Email: info@da.lacounty.gov

Website: <https://da.lacounty.gov/contact/office-directory/san-fernando-victim-services>

Hours: 8 am – 4:30 pm

Overview: Representatives from the Los Angeles County District Attorney's Bureau of Victim Services provides assistance to victims of crime. These include crisis intervention; emergency assistance; counseling referrals; court escort and orientation; restitution assistance; returning of property; assistance with employers; and case status notification.

Name: Center for the Pacific Asian Family, Inc. –SFV Satellite Office.

Address: 6851 Lennox Ave.; Ste. 400; Van Nuys, CA 91405

Contact: 800-339-3940 (24 Hrs. | 7 Days a week) and 323-966-4590
800-339-3940- Get Immediate Help / Email: Info@pacsla.org

Website: www.nurturingchange.org and <https://pacsla.org/>

Hours: office M – F; 9 am –5pm

Overview: At Center for the Pacific Asian Family (CPAF), we help Asian and Pacific Islander (API) survivors of domestic violence and sexual assault and their families. Our services are free, confidential, and available in more than 30 Asian and Pacific Islander languages. The



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domestic violence hotline provides telephone crisis intervention for battered women and performs intake screening for the agency's shelter. The hotline also provides information, counseling, and support. Referrals are made for medical and legal services and other related services. The program also provides crime victim support in obtaining TRO's for battered women.

Name: Jewish Family Service of Los Angeles–Family Violence Project

Address: 12817 Victory Blvd.; North Hollywood, Ca 91606

Contact: 323-681-2626 & (818) 789-1293 (818) 984-1380

Website: <https://www.jfsla.org/hope>

Hours: 24/7 Crisis Line

Overview: The project provides domestic violence services, shelter and welfare-to-work support services for victims of domestic violence. Services include shelter for battered women and their children. There are no geographic restrictions. Services available in English and Spanish.

Name: Angel Step Inn Domestic Violence Emergency Shelter

Address: P.O. BOX 33306; Los Angeles, CA 90033(mailing address)

Contact: 323-780-HELP (4357)

Website: www.angelstepinn.org

Hours: 7 days / 24 hours per day

Overview: 24-Hour Hotline: Trained staff and volunteers offer immediate crisis counseling and support to victims of domestic abuse. Hotline services are available in both English and Spanish. Emergency short-term shelter and assistance locating long-term shelter for victims fleeing from intimate partner violence. Counseling: Individual counseling services are available to residents of the emergency shelter. Case Management: Angel Step Inn staff assists survivors with filing restraining orders, applying for financial assistance and WIC, and referrals to second step services for residents that remain or the 30-days, and other services as needed.



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Name:	1736 Family Crisis Center
Address:	2116 Arlington Ave., Ste. 200; Los Angeles, CA 90018 (mailing address)
Contact:	Hotline: 213-745-6434 / 213-222-1237 (24 Hrs. 7 Days a week)
Website:	www.1736familycrisiscenter.org
Hours:	Office: M.- F; 9 am 5 pm. Intake Phone: 323-737-3900
Overview:	We have four domestic violence shelters located throughout the greater Los Angeles area (locations are confidential to protect participants and staff). These are open to domestic violence victims with or without their children. The innovative structure of this program provides emergency shelter and up to two years of transitional shelter, free of charge, all under the same roof. This model provides stability and encourages a faster recovery toward self-sufficiency. It is excellent for families, as it gives them a stable safe environment and school-age children can continue in the same school for several years.

Name:	YWCA Battered Women's Shelter – Sunrise Village
Address:	735 E Lexington Drive; Glendale, CA 901206
Contact:	hotline: 888-999-7511 (24 Hrs. 7 Days a week) Phone: 818-242-4155
Website:	www.glendaleywca.org
Hours:	office M –F; 9 am – 5 pm
Overview:	Sunrise Village Emergency Shelter provides a temporary community living environment for women and their children whose safety is in immediate risk. Services offered include case management, crisis intervention and counseling services. Domestic Violence Services Center offers case management, legal assistance, counseling, resources, referrals and childcare to survivors and their children. All services provided at no cost to the client and are available in English, Spanish and Armenian.

Name:	Haven Hills, Inc.
Address:	7112 Owensmouth Ave, Canoga Park, CA 91303



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Contact: Helpline 24/7: 818-887-6589
Website: <https://havenhills.org/>
Hours: 24/7
Overview: Haven Hills provides safety, shelter, and support to all survivors of domestic violence while working to break the cycle of abuse. We save lives, inspire change, and transform victims to empowered survivors.

Name: **Safe Passage -- Time2Heal**
Address: PO Box 40034; Studio City, 91614
Contact: Helpline 24/7: 800-799-SAFE (7233) / 818-232-7476 / Email: contact@time2heal.org
Website: <https://safepassageheals.org/>
Hours: office 10 am – 5 pm
Overview: Our mission is to break the cycle of domestic abuse by healing and empowering women and their children, enabling them to live new, safe and productive lives. Stepping Stones to a New Life™ program provides: counseling, health assessment, nutrition classes, physical/dental checkups, reconstructive facial Surgeries, self-defense, job training/search, transportation expenses provided, financial and public speaking workshops, children counseling, mentors, make-up, skin care workshops, housing assistance including provision of house furniture, supplies and moving expenses.

Social Services

Name: **Department of Public Social Services (DPSS)**
Phone: 866-613-3777- Customer Service /Single Point of Contact
Website: www.dpss.lacounty.gov
Hours: M – F; 8 am to 5 pm
Overview: Temporary financial assistance and employment services for families and individuals. Free and low-cost CalWorks, Cash Assistance



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program for immigrants, electronic benefit transfer, general relief. Referrals to childcare, homeless services and veterans & military resources

Locations:	Name:	East Valley – 11
	Address:	7555 Van Nuys, CA 91405
	Phone:	818-701-8200
	Hours:	M – F; 8 am – 5 pm
	Overview:	Programs Offered: CalFresh, General Relief, Medi-Cal
	Name:	San Fernando Sub Office – 32
	Address:	9188 Glenoaks Blvd.; Sun Valley, CA 91352
	Phone:	818-701-8200
	Hours:	M – F; 8 am – 5 pm
	Overview	Programs Offered: CalFresh, General Relief, Medi-Cal, GROW
	Name:	West Valley – 82
	Address:	21415 – 21615 Plummer St.; Chatsworth, CA 91311
	Phone:	818-701-8200
	Hours:	M – F; 8 am – 5 pm
	Overview	Programs Offered: CalFresh, General Relief, Medi-Cal, Refugee assistance

Name:	Department of Children and Family Services (DCFS)
Contact:	800-540-4000 – Child Protection Hotline 24/7 800-272-6699 (hearing impaired line)
Website:	https://dcfs.lacounty.gov/
Hours:	Office 8 am – 6 pm
Overview:	The Los Angeles County Department of Children and Family Services promotes child safety and well-being by partnering with communities to strengthen families, keeping children at home whenever possible, and connecting them with stable, loving homes in times of need.



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Name:	Women, Infants and Children (WIC Program)
Address:	Check website for specific locations
Contact:	888-WIC-WORKS (888-942-9675) Call to locate nearest WIC site
Website:	https://www.fns.usda.gov/wic
Hours:	Hours vary by location – check website for specific location
Overview:	WIC was established in 1974 as a permanent program to safeguard the health of women, infants and children up to age 5 who are at nutritional risk. By providing nutritious foods to supplement diets, nutrition education, including breastfeeding promotion and support, and referrals to health and other social services.

Family Source Centers

FamilySource Partnership Program Centers are equipped with Pupil Services and Attendance (PSA) Counselors are co-located at 13 FamilySource Centers (FSC) throughout the City of Los Angeles that primarily serve families with children ages 5-17. The FamilySource Partnership Program (FSPP) focuses on engaging parents and students with resources to improve academic achievement and to lift families out of poverty. PSA Counselors conduct educational assessments and serve students and families through outreach, advocacy and referrals to programs and services. The FamilySource Partnership Program aims to increase attendance, improve academic achievement and support the goal of graduation for all students.

Family Source Center	Address:	Telephone/ Fax	Pupil Services & Attendance (PSA) Counselor	LAUSD High Schools*	
New Economics for Women https://neweconomicsforwomen.org/	21400 Saticoy Street Canoga Park, CA 91304	818-887-3872 Ex. 416	Karen Alvarado kla9206@lausd.net	Cleveland HS Canoga Park HS Taft CHS	Reseda HS Chatsworth HS El Camino Real CHS



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El Nido Family Center https://www.elnidofamilycenters.org/	11243 Glenoaks Blvd. Suite 2 Pacoima, CA 91331	818-896-7776 fax: 818.834.7976	Cindy Leyva csl2648@lausd.net	San Fernando HS Arleta HS Sun Valley HS Verdugo HS	Cesar Chavez LA Sylmar HS Granada Hills CHS JFK HS
New Economics for Women https://neweconomicsforwomen.org/	6946 Van Nuys Blvd., Suite 220 Van Nuys, CA 91405	818-786-4098 Ex. 111	Sylvia Elias ets4924@lausd.net	Monroe HS Grant HS Panorama HS Van Nuys HS	East Valley HS Polytechnic SH North Hollywood HS

Youth Source Centers

Pupil Services and Attendance (PSA) Counselors are co-located at 14 YouthSource Centers and 3 America's Job Centers that primarily serve youth ages 16-24 with a focus on engaging out-of-school youth with school and/or work, improving student retention and bolstering academic proficiency. Students receive an academic assessment by the PSA Counselor and assistance with educational options, referrals, and resources to appropriate programs and services. PSA Counselors at the YouthSource/AJCC Centers, also serve as the main provider for the Truancy Diversion Program, deterrent alternative for students in violation of the daytime curfew law.

YouthSource- City of LA	PSA Counselor	Neighboring Schools
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El Proyecto del Barrio 11844 Glenoaks Blvd. San Fernando, CA 91340	Gabriela Morales 747-877-3030 gxm9388@lausd.net	Cesar Chavez Learning Academy San Fernando HS Vaughn Next LC	Century LC Monroe HS Sylmar HS Kennedy HS
El Proyecto del Barrio 9030 Laurel Canyon Blvd. Sun Valley, CA 91340	Alan Woskanian (818) 771-0184 alan.woskanian@lausd.net	Arleta HS Grant HS East Valley HS No. Hollywood HS	Polytechnic HS Fulton College Prep Panorama HS
Goodwill Southern California 14565 Lanark St. Panorama City, CA 91402	Pamela Gates (818) 782-2520 pgates@lausd.net	Reseda HS Taft HS Canoga Park HS Chatsworth HS	Van Nuys HS Monroe HS Cleveland HS Panorama HS

Los Angeles Reconnection Career Academy Center (LARCA) CENTERS

The Los Angeles Economic and Workforce Development Department (EWDD) created the Los Angeles Reconnections Career Academy (LARCA) program as a means of addressing the extensive education and employment needs of the city's sizable out of school youth population ages 16 to 24 with education, training and employment services, alongside case management and other supportive services, using a career pathways mode. Funded by Workforce Innovation Fund (WIF) grant from the U.S. Department of Labor.

Interested in accessing services; please call a Career Coach to learn more about the referral process.

LARCA Center	Career Coach Information
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SAN FERNANDO VALLEY ResCare Workforce Services 21010 Vanowen Street, Canoga Park, CA 91303	Gloria Torres 818-596-4123
Sun Valley WorkSource Center El Proyecto del Barrio, Inc. 9024 Laurel Canyon Blvd., Sun Valley, CA 91352	Sal Moncada 818-504-0334 Hours: M-F 8:00am-4:00pm

Work Source Centers

The Economic & Workforce Development Department (EWDD) has 16 WorkSource Centers located throughout Los Angeles. The WorkSource Centers offer free employment services to adults, dislocated workers, veterans, the homeless and the re-entry population.

Services include:

- Job training, telephone and computer access, and literacy skills workshops
- Employment referrals, customized job matching, placement and listings via CalJOBSSM
- Resume and interview skills building, Career guidance and program placement assistance
- Customized training for staff, interview rooms, and information for businesses affected by plant closures or layoffs, customized recruitment to help quickly fill multiple positions
- Candidate screening and/or testing to assure only qualified workers apply for positions
- Facilities for conducting both one-on-one and group interviews, On-the-job and pre-employment training to provide workers with the skills necessary for employment.

Visit website for more information:

<https://ewddlacity.com/index.php/employment-services/adults-age-24-and-older/worksource-centers>



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WorkSource Center	Contact Information
Canoga Park, South Valley ResCare Workforce Services 21010 Vanowen Street Canoga Park, CA 91303	818-596-4448 – Phone 818-596-4155 – TTY 711 for TRS 818-596-4451 – Fax https://www.rescare.com/workforceservices/ Web
Sun Valley, Southeast Valley El Proyecto del Barrio, Inc. 9024 Laurel Canyon Boulevard Sun Valley CA 91352	818-504-0334 – Phone 818-504-1974 – TTY 711 for TRS 818-504-2625 – Fax http://www.elproyecto.us/ Web
Chatsworth, West Valley Build Rehabilitation Industries 9301 Oakdale Avenue, Suite 160 Chatsworth CA 91311	818-701-9800 – Phone 818-701-9850 – TTY 711 for TRS 818-701-9801 – Fax lfuentes@buildonestop.com – Email https://buildworksource.com/ Web

Websites & Resources

Name:	Healthy City
Website:	www.healthycity.org
Overview:	Healthy City is a web-based resource search engine providing a wide range of resources and services such as housing assistance and other basic needs. Results can be arranged by address or intersection, zip code, city, census boundaries, service planning area, L.A. County Health Districts, Political Boundaries, and LAUSD School Attendance Boundaries.
Name:	IDONLINE
Website:	www.idonline.org
Overview:	A great resource for families with children with special needs. Websites provide resources for educators and families that have



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children with disabilities.

Name:	Imagine LA
Website:	www.imaginela.org
Contact:	(323) 944-0210
Address:	672 S. Lafayette Park Place, Suite 28, Los Angeles, CA 90057
Hours:	9:00am-5:00pm
Overview:	Provides mentors and support for families who are in the process of moving out of homelessness into permanent housing. They help families gain the tools to maintain housing, attain self-sufficiency and ensure every member of the family thrives.

Name:	LA LGBT Youth Advocates
Website:	www.lalgbyac.org
Overview:	We are a Coalition of LGBTQ Youth Supportive Organizations in Los Angeles County. We effectively collaborate in advocacy, programs and services leading to safe schools, systems and communities

Name:	Los Angeles County
Website:	www.https://lacountyhelpcenter.org/
Overview:	Los Angeles County website that automatically determines eligibility for a variety of county programs.

Name:	Los Angeles County Housing Authority
Website:	www.lacdc.org
Overview:	Los Angeles County Housing Authority website that provides information and applications for both Section 8 tenant assistance and Public Housing Rental Assistance programs.

Name:	Los Angeles County Info Line
Website:	https://www.211la.org/
Contact:	211 or 800-339-6993
Overview:	Los Angeles County Info Line provides information and referrals for



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all types of services

Name:	Los Angeles Department of Mental Health
Website:	http://dmh.lacounty.gov
Contact:	800-854-7771 (24hr Helpline)
Overview:	Los Angeles Department of Mental Health has housing resources/assistance for eligible DMH clients.
Name:	One Degree
Website:	https://www.1degree.org
Overview:	One Degree is a non-profit online service that provides free or low-cost resources for families. Resources include housing, food, health, education, financial and legal resources.
Name:	Housing Collaborative
Website:	https://housingcollab.org
Overview:	Housing Collaborative is a private non-profit website providing free housing search engine for affordable rentals.
Name:	The Bin (Los Angeles Personal Property Storage)
Contact:	(213)-878-900
Website:	507 Towne Avenue, Los Angeles, Ca 90013
Hours:	8:00am-5:00pm Mon-Fri, Saturday 8:00am -1:00pm, Closed Sundays
Overview:	FREE storage is provided on a first come first serve basis. New clients are recommended to arrive at or before 7:30AM.
Name:	Transportation: Life Program
Website:	taptogo.net/applyforLIFE
Overview:	The LIFE (Low-Income Fare is Easy) Program helps qualifying LA County residents save on paying their fares. Once you're in the program, you can purchase discounted passes or load free regional rides with your TAP card.



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Hotlines

Name: **Information Line**

Phone: 800-339-6993 or Call 211

Website: www.211ct.org

Overview: 211-Infoline of Los Angeles County–Person calling must provide zip code and a Community Resource Advisor will provide referrals to emergency food, shelter, and other needed resources. Dial 211 from any phone.

Name: **California Youth Crisis Line**

Phone: 800-843-5200

Website: <https://calyouth.org/>

Overview: Toll free, 24hr, confidential hotline available to teens from 12-24 yrs. and/or any adult supporting a youth.

Name: **CDC Health Info**

Phone: 800-232-4636
800-CDC-INFO
TTY 888-232-6348

Website: www.cdc.gov

Overview: The Department of Disease Control and Prevention provides information about diseases, conditions, healthy living, emergency preparedness and response, injury, violence, safety and much more.

Name: **Center for the Pacific Asian Family Services**

Phone: 800-339-3940

Address: 3424 Wilshire Blvd. Suite 1000, Los Angeles, 90010

Website: www.nurturingchange.org

Overview: Offers services on domestic violence, sexual assault, prevention and community education and community partnerships in English and



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many Asian and Pacific Islander languages and dialects.

Name:	Child Abuse/DCFS
Phone:	800-540-4000
Website:	https://dcfs.lacounty.gov/
Overview:	The Department of Children and Family Services provides quality child welfare services and supports children in growing up safe, healthy, educated and with permanent families.
Name:	Elder Abuse
Phone:	877-477-3646
Website:	https://www.cdss.ca.gov/adult-protective-services
Overview:	To Report Abuse: 1-833-401-0832
Name:	A Father's Heart Hotline
Overview:	Provides communication with an adult male role model for fatherless children that seek advice and encouragement.
Name:	LA County Mental Health ACCESS
Phone:	800-854-7771
Website:	https://dmh.lacounty.gov/our-services/disaster-services/access-hotline/
Name:	National Domestic Violence Hotline
Phone:	800-799-7233
Website:	https://thehotline.org
Name:	Parents Without Partners
Phone:	800-637-7974
	Contact: SueEllen Hayes / Email at: sth0110@aol.com
Website:	https://www.parentswithoutpartners.org
Overview:	Offers educational, family and adult social/recreational activities.



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Name: Probation Information Center

Phone: 866-931-2222

Name: RAINN (Rape, Abuse, Incest, National Network)

Phone: 800-656 - HOPE (4673)

Website: <https://rainn.org>

Overview: Online Chat Hotline: <https://hotline.rainn.org/online>

Name: Sexual Assault and Domestic Violence

Phone: 800-799-SAFE (7233)

Name: Sexual Assault Helpline

Website: 877-995-5247

Overview: <https://safehelpline.org>

Name: Suicide Prevention and Survivor

Phone: 800-273-8255

National Number: 9-8-8

Website: <https://dmh.lacounty.gov/our-services/countywide-services/la-county-suicide-prevention-network/>

Name: Tarzana Treatment Center

Phone: 888-777-8565

Website: www.tarzanatc.org

Overview: Provides high quality, affordable behavioral healthcare and addiction treatment services in Los Angeles County. Services include: alcohol and drug addiction treatment, mental health, medical detox, rehab for teens/youth and adults and more.

Name: Teen Line

Phone: 310-855-4673 and 800-852-8336 Nationwide 6:00pm – 10:00 pm PST
Every Night



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Website: www.teenlineonline.org
Site Hours: 6pm- 10pm (every night)
Overview: Teen line is supported by teens for teens whether there is a problem or if you just want to talk to someone; the line is available through phone and online chatting.

Name: Year Round/Winter Shelter Hotline
Phone: 800-548-6047

Domestic Violence Hotlines

Name: Center for the Pacific Asian Family Services
Address: 3424 Wilshire Blvd. Suite 100, Los Angeles, CA. 90010
Phone: 800-339-3940
Website: www.nurturingchange.org
Overview: Offers services on domestic violence, sexual assault, prevention and community education and community partnerships in English and many Asian and Pacific Islander languages and dialects.

Name: Jenesse Center, Inc.
Phone: 800- 479-7328 24/7 Confidential help.
Website: <https://jenesse.org>

Name: Los Angeles County Domestic Violence Council
Phone: (800) 978-3600 24-hour hotline
Website: <https://publichealth.lacounty.gov/dvcouncil/>

Name: 1736 Family Crisis Center – South Bay
Address: 21707 Hawthorne Blvd. Suite 300, Torrance, CA 90503
Phone: 310-543-9900 (Service/Intake) and 310-379-3620 (24 hr Hotline) & 310-370-9910 (Domestic Violence)
24 Hotlines: 562-388-7652 213-745-6434 213-222-1237



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310-370-5902 310-379-3620

Website:

www.1736fcc.org

Overview:

The agency provides case management, counseling services, domestic violence services, family support services for low-income families, runaway services, emergency and transitional shelter for battered women and their children, shelter for runaway/homeless youth are 10-17 years, and welfare-to-work support services. There are no geographic restrictions. By appointment only.

Hours:

Mon- Fri, 8am to 5pm